



I. Review Ministry of Helps, Lesson I

II. PEOPLE SKILLS: A necessity when dealing with people

A. People Skills is the ability to handle, deal with, react to, or move people **in** a manner that helps to achieve a certain goal or task. People skills is having the ability and discipline to treat people with respect and dignity resulting harmony and peace.

> As you help in the church, a great deal of helping will involve being in contact with people.

> The people we may deal with in ministry will not always be spiritual.



B. Diversity in People, Diversities of People

(1 Corinthians 2:14, 15, 1 Corinthians 3:1–9)

➤ **Natural, Spiritual, Carnal**

Natural – does not know God

Spiritual – into the things of God

Carnal – ‘saved on Sunday, lost on Tuesday’ – in and out, reacts to feelings

➤ Natural, Spiritual, and Carnal people will bear corresponding fruit.

➤ How to deal with attitudes and actions that are not Christ like

* Even when you do not feel “churchy,” still give the proper reaction to the improper action

* Keep in mind, church people are still people



C. The important thing is not how people act but rather how we react.

1) Manner – Present the fruit of the spirit *Galatians 5*

Example: One bad usher will project an opinion on the whole church. When the story is told, it will be, “Those people at that church,” although they only met one person.

2) Mouth – Watch what I say, how I project my God. *Proverbs 15:1*

People do judge you on what you say.



3) Mind – Have a good understanding. Give good explanations. *Proverbs 3:13*

An unclear understanding may result in problems.

Example: If seats are reserved and a person walks past the sign and sits down, and then an usher comes and bluntly says, “You need to move,” how would that come across?

Give clear, accommodating (helpful), and soft explanations.

4) Motion – Watch body language. That speaks louder than words.

A person may not say a word, but the body speaks, “I know they did not just do that!” What are some telling body language moves: head bobbing, eyes rolling...



5) Match – Wrestle not against flesh and blood. Stay prayed up! *Ephesians 6*

You are not in a personal match. It is important how you react. Natural people will be worldly. Those are the ones we want to “come on in.”

D. Practical pointers for helping and working with people.

1) Always smile. It takes more muscles to frown than to smile. Smiling projects pleasantness. Laughter is like a medicine.

What if I am not a smiley person? We want the inside smile to present pleasantness.



2) Do not bring personal situations to your ministry of helps. Personal feelings, family concerns, private fights, bad days, etc. should not be obvious to others.

People do not know or care about the argument you had before you left home or about the problem you are having with someone at church (which should not linger on).

When people come to church, we want to win them to Christ!



3) Be kind and soft spoken, not rough, snappy, or short.

Some people can agitate you. Example: Asking the same question over and over. Remember, be patient **and** kind.

4) Be attentive and alert to concerns or needs.

If you see someone looking around, maybe they are looking for the restroom, product table, or etc. Go to them and ask if you can assist.

5) Watch  as well as pray! 

When operating in helps, you cannot get so caught up into the service that you do not notice what is going on around you. Example: Video recorder gets caught up in service and does not keep up with the movement of the speaker.

III. FAITHFULNESS AND HELPS: YOUR INVOLVEMENT IN “HELPS” IS THE ENTRY-LEVEL EXAMINATION TO OTHER AND OR GREATER POSSIBILITIES

Being unfaithful will hinder you from going to the next level.

Helps can be either 1) a call or 2) an entry level to a great future.

A. Luke 16:12

B. Luke 19:17

C. Encouragement to be faithful

> 1 Corinthians 15:58
> Galatians 6:9

> Acts 20:24a
> Hebrews 12:1

D. Examples of faithful results

Moses/Joshua Elijah/Elisha Hines/Weems

IV. IDENTIFY AND DISCUSS “HELPS” IN THE FELLOWSHIP

Point out positions and how they effect the church



V. PEOPLE CONSIDERATIONS WHEN HELPING

A. Background of Church vs. World

Church – Different backgrounds and customs. Different denominational beliefs.

Some churches may pray short and some long.

Some may say church starts at 7 p.m. and actually mean 7:45 p.m. At New Life, we say 6 p.m., and the intention is 6 p.m.

World – Some people do not know how church operates. A new convert may have no church background. A leader on the job is not an automatic leader for church. That is why we do not appoint people quickly.

A person not trained and or with little biblical knowledge and understanding cannot run godly matters.

B. Education Experience, Level of Learning

Some people may not be comfortable in reading, maybe they cannot read, or deal with anxieties. What may seem small to you may be frightening to another. We do not want to put people on the spot and make them uncomfortable.

C. Physical or Mental Disabilities or Challenges

“Everybody, stand.” Fervently, “I want *everybody* to stand!” Someone may be in a wheelchair.

D. Upbringing, Home Life

How they talk to each other, care for their hygiene, respect one another.

E. Present Situation or Stress Level

Someone walks by and does not speak to you. That person could be exhausted, grieving, traumatized, or have a lot on their mind. Do not be so easily bent out of shape.

CONGRATULATIONS! We are done with Lesson 2.
You have completed the Ministry of Helps course!

At completing lessons 1 and 2, certificates will be presented.

