



PRIVACY POLICY

Effective Date: April 20, 2026

Company: Jmacks Industrial Sales, Inc.

Address: 10810 Southern Loop Blvd, Suite 5, Pineville, NC 28173

Phone: 704-527-5698

Email: bshepard@jmacksinc.com

1. Introduction

Jmacks Industrial Sales, Inc. (“Company,” “we,” “our,” or “us”) is committed to protecting the privacy, confidentiality, and security of all information collected through our website, communications, and business operations. This Privacy Policy explains in detail how we collect, use, disclose, and safeguard your information in accordance with applicable laws of the State of North Carolina and relevant federal laws of the United States. By accessing our website, submitting information, or engaging in business with us, you acknowledge that you have read, understood, and agree to the terms outlined in this Privacy Policy.

2. Scope of Policy

This Privacy Policy applies to all individuals and entities interacting with Jmacks Industrial Sales, Inc., including but not limited to website visitors, customers, prospective customers, vendors, suppliers, business partners, and individuals communicating with us through any channel. This policy governs both online and offline data collection practices.

3. Information We Collect

We may collect personal information such as name, email address, phone number, company name, job title, and physical address. We also collect commercial data including product inquiries, quote requests, transaction history, and vendor information. Technical data may include IP address, browser type, device information, and website usage analytics. We retain communication records including emails, phone interactions, and submitted forms for business continuity and legal purposes.

4. Methods of Collection

Information is collected through direct submission, communications, transactions, cookies, and third-party platforms such as CRM systems and analytics tools. These methods ensure operational efficiency and service accuracy.

5. Purpose of Use

Information is used to provide quotes, fulfill orders, manage relationships, communicate updates, improve services, maintain records, and comply with applicable laws. All use is limited to legitimate business purposes.

6. Legal Basis for Processing

Processing is conducted under contractual necessity, legitimate business interests, consent where applicable, and legal compliance obligations.

7. Disclosure of Information

We do not sell personal information. Information may be disclosed to service providers, business partners, or legal authorities when necessary to fulfill obligations or comply with law.

8. Cookies and Tracking Technologies

Cookies and similar technologies are used to enhance user experience, analyze traffic, and improve functionality. Users may disable cookies; however, some features may be limited.

9. Data Retention

Information is retained only as long as necessary for operational, legal, and regulatory purposes and is securely disposed of when no longer required.

10. Data Security

We implement administrative, technical, and physical safeguards designed to protect information. Despite these measures, no system is entirely secure and absolute security cannot be guaranteed.

11. Your Privacy Rights

Users may request access, correction, deletion, or opt-out of communications subject to applicable law. Requests will be processed in a commercially reasonable timeframe.

12. California Privacy Rights (CCPA/CPRA)

California residents may request disclosure and deletion of personal data and may opt out of sale (not applicable as we do not sell data).

13. Third-Party Websites

We are not responsible for the privacy practices or content of third-party websites linked from our site.

14. Children's Privacy

Our services are not directed to individuals under 13 and we do not knowingly collect such data.

15. Limitation of Liability

To the fullest extent permitted under North Carolina law, the Company shall not be liable for indirect, incidental, or consequential damages arising from use of this website or data transmission.

16. Governing Law

This policy is governed by the laws of the State of North Carolina and disputes shall be resolved within the state.

17. Changes to This Policy

We reserve the right to update this policy at any time. Continued use constitutes acceptance of updates.

18. Contact Information

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