

# MASSAGE DOCTOR PLLC Dr. Abdul Karim Taifour, LMT

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## www.massagedoctor.com

INTAKE
HEALTH INFO
& CONSENT
PACKET

## **Client Information**

Name	How did you hear about us?					
	first middle initial last					
Address						
	street address apt #			city		state zip code
E-mail			Dat	te of birth	month day	/ vear
					,	
Phone		Cell/other		Text	message?	∐ OK ∐ no
Emergen	ecy contact		Phone(s)			
REQUI	<b>RED:</b> Provide copies of your driv	ver's license or pho	to identification, re	eferral/prescrip	otion, any in	surance card.
		•				
Massa	ge and Medical History	<i>'</i>				
Have you	u received professional massage befor	e? No Y	es – date of last sess	ion / frequency		
Reasons	for seeking massage:					
Prioritize	e body areas for focus:					
Health co	onditions, injuries, medications:					
Occupati	ion (affected by condition?)					
Exercise	/activities (affected by condition?)					
Are vou	receiving treatment today due to					
•	•	`	•	•	•	
Date of I	njury / / month day year	state	_ Chable to work:	specific dates (r	nonth / day / yed	ur)
Emp	loyment related: L&I claim number			Employer		
Auto	accident: Insurance company		Primary	policyholder		
Claim nu						
Represen	ntative/adjuster					
☐ Thir	d-party / personal injury: Insurance	e / pavor		Claim number		
Attorney			Phone		Fax	
	proved in advance, insurance bil	ling information	** See insuran	ce nolicies, fo		
	•	C	Policy/Group/FECA		G	
	e plan name		Employer or school			
	status: single married o		status: employe		student [	part-time student
Are vou	the primary insured on the polic	v? Yes – If no	<b>t,</b> please provide th	ne following fo	or the prima	ry insured:
Name		, <u> </u>		te of birth	/	/
ranic	first middle initial last		Dat		onth day	year
Address						

### **Massage Doctor - Practice Policies**

**RULE of 24.** In effort to provide all of our clients with outstanding service, 24 hours notice is required for all cancellation notices and rescheduling requests. Please respect our time and our other clients' requests by providing us with 24 HOURS NOTICE.

- \* If you do not show for a scheduled appointment, without notifying us, you are charged the scheduled service's full fee.
- \* If you cancel with less than 24 hours notice, you are charged half the fee of the scheduled service.
- \* **If you are more than 15 minutes late** for the scheduled time, you may be required to reschedule and pay the half-fee. *We reserve the right to treat each situation on a case-by-case basis.*

Clinic Operations. Before scheduling your appointment, Massage Doctor will provide you with comprehensive clinic operating policies and procedures, including the check-in screening process. This is also available on our website at http://www.massagedoctor.com/ClinicPolicies.pdf.

**HIPAA-Compliant Operations.** Your privacy and personal information will be protected in compliance with federal law under the Health Insurance Portability and Accountability Act of 1996. Our full privacy policy is available on our website at <a href="http://www.massagedoctor.com/HIPAApolicy.pdf">http://www.massagedoctor.com/HIPAApolicy.pdf</a>

**Practice Communication.** You will receive education and announcements about the practice via mail and/or email. Your personal information is never shared (nor sold) to third parties, in compliance with HIPAA.

By signing on the following page, you confirm your agreement to these and any separately-provided clinic policies.

#### **Financial policies**

**Payments.** Please pay online before your session if at all possible. Invoices are due within 30 days of receipt. Emails notifying you of your balance are in effect invoices, and payments are due within 30 days of receipt. Unpaid balances after 60 days will incur a late payment / rebilling fee of \$10 per month. Accounts in arrears will be sent to a collection agency. Returned checks will be subject to the maximum fee allowed by law. Detailed statements for third-party reimbursement (e.g., flexible spending account) are available upon request.

By signing on the following page, you acknowledge and accept your financial responsibility for services.

## **Insurance billing policies**

Advance approval of insurance billing is required – discuss with Massage Doctor before your first visit. We accept Kaiser, Premera, Regence, workers compensation/L&I, and personal injury cases.

**YOU** are responsible for verifying your insurance benefits/coverage. Be sure to clarify eligibility, coverage, requirements for referrals or prescriptions, and any limitations prior to your first session. Sometimes insurance companies will authorize treatment, and then later deny payment – we have no control over their decisions. Insurance cannot be billed for missed appointments or late cancellations.

**Secondary carriers.** If you have two insurance policies, we will bill the primary policy and give you a copy of the billing form for you to follow up with the secondary policy. Medicare does not cover massage therapy.

**Your portion.** Your insurance company <u>requires</u> that you pay the copayment, coinsurance, and/or deductible as noted by your insurer on the EOB (explanation of benefits) that you and your provider both receive from your insurer. We cannot waive these charges, as that would be insurance fraud and is against the law.

**Denial/non-payment.** If your insurance company denies payment or makes partial payment, you are responsible for the balance. We reserve the right to not wait more than 90 days for insurance payment after billing. Should payment be delayed or denied, we will invoice you via mail/email; payment is due upon receipt.

By signing on the following page, you authorize billing and communications with your insurance or payor and acknowledge your financial responsibility for all charges, regardless of insurance coverage or claims determination.

### Massage Doctor - Informed Consent for Treatment

Your Choice for Healthy Treatment. It is your choice to receive massage therapy treatment for your well-being. All care and appropriate precautions will be taken to provide the best treatment possible based on training and Washington State laws and regulations; however, results of any therapy performed are not guaranteed. Though massage therapy is generally safe, it could have potential complications in certain cases or conditions. Therefore, it is important that you keep your therapist fully informed of your medical history and medications, and also discuss with your primary care physician about receiving massage.

Scope of Practice. You are agreeing to receive treatment massage from a state licensed massage therapist. Massage therapists do not diagnose illness, disease, or any physical or mental disorder; nor prescribe medical treatment or pharmaceuticals; nor perform spinal thrust manipulations. Massage therapy is not a substitute for medical examination or diagnosis. A recommendation from a heath care provider may be necessary in order to receive services. Massage therapists can refuse to provide services that may be unsafe. Massage therapy is a professional, clinical health service – any actions that may be construed as sexual advances or unsafe behavior will be reported to the appropriate authorities.

Licensure and Training. Your practitioner is a Licensed Massage Therapist (LMT), licensed by the State of Washington Department of Health and Nationally Certified by the NCBTMB, with over 1500 hours in Massage and Bodywork Education and 24+ hours in Continuing Education every two years. Techniques and modalities used may include: Swedish massage, deep tissue therapy, hydrotherapy (use of water, heat, hot or cold stones or compresses), aromatherapy, lymphatic drainage, acupressure, trigger point therapy, myofascial release technique, neuromuscular technique, peripheral joint mobilization, reflexology, passive/supportive mobilization, shiatsu, guided meditation, breathwork, energy work, stretching, and remedial exercise. Massage Doctor also maintains comprehensive malpractice insurance and state and city business licensing.

**Questions.** Your therapist will answer any questions you have as fully as possible, and it is important that you communicate any time you feel your well-being is compromised or if you feel any discomfort or pain. We are always open to suggestions and wish to resolve any concerns or issues that may arise. Every effort will be made to provide you with the highest quality service.

By signing below, you agree to not hold your practitioner or Massage Doctor PLLC personally liable for legal or financial issues or situations that arise with your practitioner.

# **Confirmation of Informed Consent and Agreement to Clinic Policies**

#### My signature below confirms that:

- I have been informed about and am consenting for massage therapy treatment;
- I have stated all the medical conditions that I am aware of and will share any change in my health status;
- I understand and agree to the cancellation policy, clinic operating policies, and payment expectations;
- I am giving permission to communicate with my referring or primary care provider and/or insurance/payor;
- I authorize and direct payment of medical benefits to Massage Doctor for services provided by this office;
- I accept full financial responsibility for all services provided, including fees and regardless of insurance; and
- This consent form is valid for today and all subsequent sessions, unless revoked in writing by me.

Client signature	Date	e signed	/	/	
Print full name	DATE OF	BIRTH	/	/	
•			month	day	vear