# 3 – YEAR B. Voc DEGREEN Catering Technology and Hotel Management

# **CURRICULUM**

### JOINTLY OFFERED BY: Soban Singh Jeena University

**AND** 

Khatima Institute of Technology & Management

SYLLABUS FOR 1<sup>ST</sup> SEMESTERCIRCULATED

### SEMESTER - I (17 WEEKS)

### **KITM Component**

### MINIMUM CONTACT HOURS FOR EACH SUBJECT

No.	Subject	Subje	Contact Hours per Semester	
	code	ct	Th.	Pr.
1	CTHM111	Foundation Course in Food Production - I	30	120
2	CTHM112	Foundation Course in Food & Beverage Service - I	30	60
3	CTHM113	Foundation Course in Front Office - I	30	30
4	CTHM114	Foundation Course in Accommodation Operations - I	30	30
5	CTHM105	Application of Computers	15	60
TOTAL:			225	300
GRAND TOTAL			52	25

### **WEEKLY TEACHING SCHEME (17 WEEKS)**

No.	Subject	Subje	Hours per week	
	code	ct	Th.	Pr.
1	CTHM111	Foundation Course in Food Production - I	02	08
2	CTHM112	Foundation Course in Food & Beverage Service - I	02	04
3	CTHM113	Foundation Course in Front Office - I	02	02
4	CTHM114	Foundation Course in Accommodation Operations - I	02	02
5	CTHM105	Application of Computers	01	04
TOTA	TOTAL:		9	20
GRAND TOTAL		3	5	

### **EXAMINATION SCHEME**

No.	Subject	Subje	Term Marks*	
	code	ct	Th.	Pr.
1	CTHM111	Foundation Course in Food Production - I	75	25
2	CTHM112	Foundation Course in Food & Beverage Service - I	75	25
3	CTHM113	Foundation Course in Front Office - I	75	25
4	CTHM114	Foundation Course in Accommodation Operations - I	75	25
5	CTHM105	Application of Computers	75	25
TOTA	TOTAL: 375 125			125
GRAND TOTAL 500			00	

<sup>\*</sup> Term marks will comprise 25% Incourse & 75% Term end exam marks.

# CTHM111 - FOUNDATION COURSE IN FOOD PRODUCTION – I (THEORY)HOURS ALLOTED: 30 MAXIMUM MARKS: 100

	(THEORY)HOURS ALLOTED: 30 MAXIMUM MARKS:	100		
S.No.	Topic	Hours	Weight age	
01	INTRODUCTION TO COOKERY	02	5%	
	A. Levels of skills and experiences			
	B. Attitudes and behaviour in the kitchen			
	C. Personal hygiene			
	D. Uniforms & protective clothing			
	E. Safety procedure in handling equipment			
02	CULINARY HISTORY	01	Intro	
	A. Origin of modern cookery		only	
03	HIERARCHY AREA OF DEPARTMENT AND KITCHEN	03	10%	
00			1070	
	A. Classical Brigade			
	B. Modern staffing in various category hotels			
	C. Roles of executive chef			
	D. Duties and responsibilities of various chefs			
04	E. Co-operation with other departments  CULINARY TERMS	02	5%	
04	CULINART IERWS	02	3%	
	A. List of culinary (common and basic) terms			
	B. Explanation with examples			
05	AIMS & OBJECTS OF COOKING FOOD	02	10%	
	A. Aims and objectives of cooking food			
	B. Various textures			
	C. Various consistencies			
	D. Techniques used in pre-preparation			
00	E. Techniques used in preparation			
06	BASIC PRINCIPLES OF FOOD PRODUCTION - I			
	i) VEGETABLE AND FRUIT COOKERY	03	15%	
	A. Introduction – classification of vegetables	03	1370	
	B. Pigments and colour changes			
	C. Effects of heat on vegetables			
	D. Cuts of vegetables			
	E. Classification of fruits			
	F. Uses of fruit in cookery			
	G. Salads and salad dressings			
	ii) STOCKS	03	5%	
	A. Definition of stock			
	B. Types of stock			
	C. Preparation of stock D. Recipes			
	E. Storage of stocks			
	F. Uses of stocks			
	G. Care and precautions			
	1		<u> </u>	

	iii) SAUCES	02	10%
	A. Classification of sauces		
	B. Recipes for mother sauces		
	C. Storage & precautions		
07	METHODS OF COOKING FOOD	04	15%
	A. Roasting		
	B. Grilling		
	C. Frying		
	D. Baking		
	E. Broiling		
	F. Poaching		
	G. Boiling		
	Principles of each of the above		
	Care and precautions to be taken		
	Selection of food for each type of cooking		100/
80	SOUPS	2	10%
	A. Classification with examples     B. Basic recipes of Consommé with 10 Garnishes		
09	EGG COOKERY	2	5%
09	A. Introduction to egg cookery	2	5%
	B. Structure of an egg		
	C. Selection of egg		
	D. Uses of egg in cookery		
10	COMMODITIES:	4	10%
	i) Chartenings (Fate 9 Oile)		
	i) Shortenings (Fats & Oils)		
	A. Role of Shortenings B. Varieties of Shortenings		
	C. Advantages and Disadvantages of using various Shortenings		
	D. Fats & Oil – Types, varieties		
	B. Tato a on Types, varieties		
	ii) Raising Agents		
	A. Classification of Raising Agents		
	B. Role of Raising Agents		
	C. Actions and Reactions		
	iii) Thickening Agents		
	A. Classification of thickening agents		
	B. Role of Thickening agents		
	iv) Sugar		
	A. Importance of Sugar		
	B. Types of Sugar		
	C. Cooking of Sugar – various		
TOTA		30	100%

# FOUNDATION COURSE IN FOOD PRODUCTION – I (PRACTICALS) PART 'A' - COOKERY

HOURS ALLOTED: 60

**MAXIMUM MARKS: 50** 

S.No	Topic	Method	Hours
1	i) Equipments - Identification, Description, Uses & handling ii) Hygiene - Kitchen etiquettes, Practices & knife handling iii) Safety and security in kitchen	Demonstrations & simple applications	04
2	i) Vegetables - classification ii) Cuts - julienne, jardinière, macedoines, brunoise, payssane, mignonnete, dices, cubes, shred, mirepoix iii) Preparation of salad dressings	Demonstrations & simple applications by students	04
3	Identification and Selection of Ingredients - Qualitative and quantitative measures.	Market survey/tour	04
4	i) Basic Cooking methods and pre-preparations ii) Blanching of Tomatoes and Capsicum iii) Preparation of concasse iv) Boiling (potatoes, Beans, Cauliflower, etc) v) Frying - (deep frying, shallow frying, sautéing) Aubergines, Potatoes, etc. vi) Braising - Onions, Leeks, Cabbage vii) Starch cooking (Rice, Pasta, Potatoes)	Demonstrations & simple applications by students	04
5	i) Stocks - Types of stocks (White and Brown stock) ii) Fish stock iii) Emergency stock iv) Fungi stock	Demonstrations & simple applications by students	04
6	Sauces - Basic mother sauces	Demonstrations & simple applications	04
7	<ul> <li>Egg cookery - Preparation of variety of egg dishes</li> <li>Boiled ( Soft &amp; Hard)</li> <li>Fried ( Sunny side up, Single fried, Bull's Eye, Double fried)</li> <li>Poaches</li> <li>Scrambled</li> <li>Omelette (Plain, Stuffed, Spanish)</li> <li>En cocotte (eggs Benedict)</li> </ul>	Demonstrations & simple applications by students	04
8	Demonstration & Preparation of simple menu	Demonstrations & simple applications by students	04
9	Simple Salads & Soups:	Demonstration by instructor and applications by students	28

Consommé	
Simple Egg preparations:	
Scotch egg,	
Assorted omelletes,	
Oeuf Florentine	
Oeuf Benedict	
Oeuf Farci	
Oeuf Portugese	
Oeuf Deur Mayonnaise	
Simple potato preparations	
Baked potatoes	
Mashed potatoes	
French fries	
Roasted potatoes	
Boiled potatoes	
Lyonnaise potatoes	
Allumettes	
Vegetable preparations	
Boiled vegetables	
Glazed vegetables	
Fried vegetables	
Stewed vegetables.	
TOTAL	60

### PART 'B' - BAKERY & PATISSERIE

	HOURS ALLOTED: 60 MAXIMUM MAR	RKS: 50	
S.No	Торіс	Method	Hours
1	Equipments	Demonstration	
	Identification	by instructor and	04
	Uses and handling	applications by	
	Ingredients - Qualitative and quantitative measures	students	
2	BREAD MAKING		
	<ul> <li>Demonstration &amp; Preparation of Simple and enriched bread recipes</li> <li>Bread Loaf (White and Brown)</li> <li>Bread Rolls (Various shapes)</li> <li>French Bread</li> <li>Brioche</li> </ul>	Demonstration by instructor and applications by students	10
3	SIMPLE CAKES		
	<ul> <li>Demonstration &amp; Preparation of Simple and enriched Cakes, recipes</li> <li>Sponge, Genoise, Fatless, Swiss roll</li> <li>Fruit Cake</li> <li>Rich Cakes</li> <li>Dundee</li> <li>Madeira</li> </ul>		10
4	SIMPLE COOKIES		
5	<ul> <li>Demonstration and Preparation of simple cookies like</li> <li>Nan Khatai</li> <li>Golden Goodies</li> <li>Melting moments</li> <li>Swiss tart</li> <li>Tri colour biscuits</li> <li>Chocolate chip</li> <li>Cookies</li> <li>Chocolate Cream Fingers</li> <li>Bachelor Buttons</li> </ul>	Demonstration by instructor and applications by students	16
5	<ul> <li>Caramel Custard,</li> <li>Bread and Butter Pudding</li> <li>Queen of Pudding</li> <li>Soufflé – Lemon / Pineapple</li> <li>Mousse (Chocolate Coffee)</li> <li>Bavaroise</li> <li>Diplomat Pudding</li> <li>Apricot Pudding</li> </ul>	Demonstration by instructor and applications by students	20
	<ul> <li>Steamed Pudding - Albert Pudding, Cabinet Pudding.</li> </ul>		

### MARKING SCHEME FOR PRACTICAL EXAMINATION

MAXIMUM MARKS 100 PASS MARKS 50

DURATION 04.30 HRS

Indenting and Scullery 30 minutes before and after the practical

### All menu items to be made from the prescribed syllabus only

Part – A (Cookery)			
One simple salad OR soup	10		
2. One simple sauce	10		
3. One simple egg preparation	10		
4. One simple vegetable or potato preparation	05		
5. Journal	05		
	40		
Part – B (Bakery)			
1. Bread or bread rolls	15		
2. Simple cake or cookies	10		
3. One dessert hot or cold	10		
4. Journal	05		
	40		
Part – C (General Assessment)			
1. Uniform & Grooming	05		
2. Indenting and plan of work	05		
3. Scullery, equipment cleaning and Hygiene	05		
4. Viva	05		
	20		
PARAMETERS OF ASSESMENT OF EACH DISH			
A) Temperature	20%		
B) Texture / Consistency	20%		
C) Aroma / Flavour	20%		
D) Taste	20%		
E) Presentation	<u>20%</u>		
	<u>100%</u>		

### NOTE:

- 1. Journal is not allowed during indenting or practical. It must be handed over to the examiner before commencement of examination.
- 2. Invigilation will be done by both internal and external persons.
- 3. Extra ingredients may be made available in case of failure but of limited types and quantity (groceries and dairy products only). Only one extra attempt may be permitted.
- 4. Uniform and grooming must be checked by the examiners before commencement of examination.
- 5. Students are not allowed to take help from books, notes, journal or any other person.

# CTHM112 - FOUNDATION COURSE IN FOOD & BEVERAGE SERVICE - I (THEORY)HOURS ALLOTED: 30 MAXIMUM MARKS: 100

O N -	(THEORY)HOURS ALLOTED: 30 MAXIMUM MARKS		14/ 1 /
S.No.	Торіс	Hours	Weight
01	THE HOTEL & CATERING INDUSTRY	06	<b>age</b> 20%
01	THE HOTEL & CATERING INDUSTRY	00	2070
	A. Introduction to the Hotel Industry and Growth of the hotel		
	Industry in India		
	B. Role of Catering establishment in the travel/tourism industry		
	C. Types of F&B operations		
	D. Classification of Commercial, Residential/Non-residential		
	E. Welfare Catering - Industrial/Institutional/Transport such as air,		
	road, rail, sea, etc.		
00	F. Structure of the catering industry - a brief description of each	0.4	4.50/
02	DEPARTMENTAL ORGANISATION & STAFFING	04	15%
	A Organization of EVP department of hotal		
	A. Organisation of F&B department of hotel     B. Principal staff of various types of F&B operations		
	C. French terms related to F&B staff		
	D. Duties & responsibilities of F&B staff		
	E. Attributes of a waiter		
	F. Inter-departmental relationships		
	(Within F&B and other department)		
03	I FOOD SERVICE AREAS (F & B OUTLETS)	06	20%
	A. Specialty Restaurants		
	B. Coffee Shop		
	C. Cafeteria		
	D. Fast Food (Quick Service Restaurants)     E. Grill Room		
	F. Banquets		
	G. Bar		
	H. Vending Machines		
	I. Discotheque		
	II ANCILLIARY DEPARTMENTS	04	10%
	A. Pantry		
	B. Food pick-up area C. Store		
	D. Linen room		
	E. Kitchen stewarding		
04	F & B SERVICE EQUIPMENT	04	15%
	Familiarization & Selection factors of:		
	- Cutlery		
	- Crockery		
	- Glassware		
	- Flatware		
	- Hollowware		

	- All other equipment used in F&B Service		
	French terms related to the above	01	
05	NON-ALCOHOLIC BEVERAGES		
		01	20%
	Classification (Nourishing, Stimulating and Refreshing beverages)	04	
	A. Tea - Origin & Manufacture	01	
	- Types & Brands		
	Typos a Brando	01	
	B. Coffee		
	- Origin & Manufacture		
	- Types & Brands	01	
	0 1: 10 % 0: 1		
	C. Juices and Soft Drinks	01	
	D. Cocoa & Malted Beverages	01	
	- Origin & Manufacture		
TOTA		30	100%

# FOUNDATION COURSE IN FOOD & BEVERAGE SERVICE – I (PRACTICAL) HOURS ALLOTED: 60 MAXIMUM MARKS: 100

S.No	Topic	Hours
01	Food Service areas – Induction & Profile of the areas	04
02	Ancillary F&B Service areas – Induction & Profile of the areas	04
03	Familiarization of F&B Service equipment	08
04	Care & Maintenance of F&B Service equipment	04
05	Cleaning / polishing of EPNS items by:	04
	- Plate Powder method	
	- Polivit method	
	- Silver Dip method	
	- Burnishing Machine	
06	Basic Technical Skills	16
	Task-01: Holding Service Spoon & Fork	
	Task-02: Carrying a Tray / Salver	
	Task-03: Laying a Table Cloth	
	Task-04: Changing a Table Cloth during service	
	Task-05: Placing meal plates & Clearing soiled plates	
	Task-06: Stocking Sideboard	
	Task-07: Service of Water	
	Task-08: Using Service Plate & Crumbing Down	
	Task-09: Napkin Folds	
	Task-10: Changing dirty ashtray	
07	Task-11: Cleaning & polishing glassware	0.4
07	Tea – Preparation & Service	04
08	Coffee - Preparation & Service	04
09	Juices & Soft Drinks - Preparation & Service	08
	Mocktails     Nineral water Tania water	
40	Juices, Soft drinks, Mineral water, Tonic water	0.4
10	Cocoa & Malted Beverages – Preparation & Service	04
TOTAL	<u>-</u>	60

### MARKING SCHEME FOR PRACTICAL EXAMINATION

MAXIMUM MARKS 100 PASS MARKS 50 DURATION 03.00HRS

### All Technical Skills to be tested as listed in the syllabus

			MARKS
1.	Uniform / Grooming	•	10
2.	Service Equipment Knowledge / Identification	•	20
3.	Care Cleaning & Polishing of service equipment	ē ē	20
4.	Service skills / tasks	:	20
5.	Beverage service Tea / Coffee / Soft drinks	:	20
6.	Journal	:	10

100

### NOTE:

- 1. The examination should test skills and knowledge of the students by assigning sets of tasks as listed in the practical syllabus under each category.
- 2. During table service each guest should pose one question to the candidate on the item being served. The invigilators can brief guests prior to service.

# CTHM113 - FOUNDATION COURSE IN FRONT OFFICE OPERATIONS – I (THEORY)HOURS ALLOTED: 30 MAXIMUM MARKS: 100

	(THEORY)HOURS ALLOTED: 30 MAXIMUM MARKS		1
S.No.	Торіс	Hours	Weight
			age
01	INTRODUCTION TO TOURISM, HOSPITALITY & HOTEL INDUSTRY	03	10%
	A. Tourism and its importance		
	B. Hospitality and its origin		
	C. Hotels, their evolution and growth		
	D. Brief introduction to hotel core areas with special reference to		
	Front Office		
02	CLASSIFICATION OF HOTELS	05	15%
	A. Size		
	B. Star		
	C. Location & clientele		
	D. Ownership basis		
	E. Independent hotels		
	F. Management contracted hotel		
	G. Chains		
	H. Franchise/Affiliated		
	Supplementary accommodation		
	J. Time shares and condominium		
03	TYPES OF ROOMS	02	5%
	A. Single		
	B. Double		
	C. Twin		
	D. Suits		
04	TIME SHARE & VACATION OWNERSHIP	03	10%
l			
	A. What is time share? Referral chains & condominiums		
	B. How is it different from hotel business?		
	C. Classification of timeshares		
	D. Types of accommodation and their size		
05	FRONT OFFICE ORGANIZATION	05	20%
ı			
	A. Function areas		
	B. Front office hierarchy		
	C. Duties and responsibilities		
	D. Personality traits		
06	HOTEL ENTRANCE, LOBBY AND FRONT OFFICE	03	10%
	A. Layout		
	B. Front office equipment (non automated, semi automated and		
	automated)		
07	BELL DESK	04	20%
	A. Functions		
	B. Procedures and records		

08	<b>FRENCH:</b> To be taught by a professional French language teacher.	05	10%
	A. Understanding and uses of accents, orthographic signs & punctuation		
	B. Knowledge of cardinaux & ordinaux (Ordinal & cardinal)		
	C. Days, Dates, Time, Months and Seasons		
	TOTAL	30	100

### FOUNDATION COURSE IN FRONT OFFICE OPERATIONS – I (PRACTICALS) HOURS ALLOTED: 30 MAXIMUM MARKS: 100

	HOUND ALLOTED: 30 MAXIMOM MARKO. 100	
S.No.	Topic	Hours
1	Appraisal of front office equipment and furniture	2
2	Rack, Front desk counter & bell desk	2
3	Filling up of various proforma	4
4	Welcoming of guest	2
5	Telephone handling	4
6	Role play:	
	<ul> <li>Reservation</li> </ul>	4
	<ul> <li>Arrivals</li> </ul>	4
	Luggage handling	2
	Message and mail handling	4
	Paging	2
TOTAL		30

### MARKING SCHEME FOR PRACTICAL EXAMINATION

MAXIMUM MARKS	100	PASS MARKS	50
DURATION	03.00 HRS		

			MARKS
1.	UNIFORM & GROOMING	:	10
2.	COURTESY & MANNERS	:	10
3.	SPEECH AND COMMUNICATION	:	10
4.	TECHNICAL KNOWLEDGE	:	20
5.	PRACTICAL SITUATION HANDLING	:	40
6.	JOURNAL	:	10
			100

### NOTE:

- 1. Speech, Communication, Courtesy and Manners should be observed throughout.
- 2. 200 technical questions to be prepared in advance, covering the entire syllabus.
- 3. Practical situations at least 25 situations be made representing all aspects of the syllabus.

# CTHM114 - FOUNDATION COURSE IN ACCOMMODATION OPERATIONS – I (THEORY)HOURS ALLOTED: 30 MAXIMUM MARKS: 100

	(THEORY)HOURS ALLOTED: 30 MAXIMUM MARKS:	(S: 100		
S.No.	Topic	Hours	Weight age	
01	THE ROLE OF HOUSEKEEPING IN HOSPITALITY OPERATION	02	5%	
	Role of Housekeeping in Guest Satisfaction and Repeat Business			
02	ORGANISATION CHART OF THE HOUSEKEEPING DEPARTMENT	08	25%	
	A. Hierarchy in small, medium, large and chain hotels			
	B. Identifying Housekeeping Responsibilities			
	C. Personality Traits of housekeeping Management Personnel.			
	D. Duties and Responsibilities of Housekeeping staff			
	E. Layout of the Housekeeping Department			
03	CLEANING ORGANISATION	04	15%	
	A. Principles of cleaning, hygiene and safety factors in cleaning			
	B. Methods of organising cleaning			
	C. Frequency of cleaning daily, periodic, special			
	D. Design features that simplify cleaning			
	E. Use and care of Equipment			
04	CLEANING AGENTS	05	20%	
	A. General Criteria for selection			
	B. Classification			
	C. Polishes			
	D. Floor seats			
	E. Use, care and Storage			
	F. Distribution and Controls			
	G. Use of Eco-friendly products in Housekeeping		4-04	
05	COMPOSTION, CARE AND CLEANING OF DIFFERENT SURFACES	05	15%	
	A. Metals			
	B. Glass			
	C. Leather, Leatherites, Rexines			
	D. Plastic			
	E. Ceramics			
	F. Wood			
	G. Wall finishes H. Floor finishes			
06	INTER DEPARTMENTAL RELATIONSHIP	02	10%	
00	A. With Front Office	02	10%	
	B. With Maintenance			
	C. With Security			
	D. With Stores			
	E. With Accounts			
	F. With Personnel			
	G. Use of Computers in House Keeping department			
07	USE OF COMPUTERS IN HOUSE KEEPING DEPARTMENT	04	10	
TOTAL		30	100%	
			10070	

# FOUNDATION COURSE IN ACCOMMODATION OPERATIONS – I (PRACTICAL) HOURS ALLOTED: 30 MAXIMUM MARKS: 100

S.No.	HOURS ALLOTED: 30 MAXIMUM MARKS: 100 Topic	Hours
01	Sample Layout of Guest Rooms	02
01	Single room	02
	Double room	
	Twin room	
	Suite	
02		04
02	Guest Room Supplies and Position	04
	Standard room	
	• Suite	
00	VIP room special amenities	0.4
03	Cleaning Equipment-(manual and mechanical)	04
	Familiarization	
	Different parts	
	<ul> <li>Function</li> </ul>	
	Care and maintenance	
04	Cleaning Agent	02
	<ul> <li>Familiarization according to classification</li> </ul>	
	<ul> <li>Function</li> </ul>	
05	Public Area Cleaning (Cleaning Different Surface)	14
	A. WOOD	
	<ul> <li>polished</li> </ul>	
	<ul> <li>painted</li> </ul>	
	<ul> <li>Laminated</li> </ul>	
	B. SILVER/ EPNS	
	<ul> <li>Plate powder method</li> </ul>	
	Polivit method	
	<ul> <li>Proprietary solution (Silvo)</li> </ul>	
	C. BRASS	
	<ul> <li>Traditional/ domestic 1 Method</li> </ul>	
	<ul> <li>Proprietary solution 1 (brasso)</li> </ul>	
	D. GLASS	
	Glass cleanser	
	<ul> <li>Economical method(newspaper)</li> </ul>	
	E. <b>FLOOR</b> - Cleaning and polishing of different types	
	<ul> <li>Wooden</li> </ul>	
	<ul> <li>Marble</li> </ul>	
	Terrazzo/ mosaic etc.	
	F. WALL - care and maintenance of different types and parts	
	• Skirting	
	• Dado	
	<ul> <li>Different types of paints(distemper Emulsion, oil paint etc)</li> </ul>	

06	Maid's trolley	02
	Contents	
	Trolley setup	
07	Familiarizing with different types of Rooms, facilities and surfaces	02
	Twin/ double	
	Suite	
	Conference etc	
TOTAL		30

### MARKING SCHEME FOR PRACTICAL EXAMINATION

MAXIMUM MARKS	100	PASS MARKS	50
DURATION	03.00HRS		

		MA	ARKS
1. 2. 3. 4. 5. 6. 7.	UNIFORM & GROOMING GUEST ROOM SUPPLIES & POSITION SURFACE CLEANING (TWO DIFFERENT SURFACES) MAIDS TROLLY CARE & CLEANING OF EQUIPMENT VIVA JOURNAL	: : : : :	10 10 30 10 10 20 10
			100

### NOTE:

- 1. Time limit of the examination should be strictly adhered to.
- 2. Tasks should be limited to the syllabus

# CTHM105 - APPLICATION OF COMPUTERS – THEORYHOURS ALLOTED: 15 MAXIMUM

MARKS: 50

S.No.	Topic	Hours	Weight age
01	COMPUTER FUNDAMENTALS - THEORY	05	
	INFORMATION CONCEPTS AND PROCESSING		05%
	A. Definitions     B. Need, Quality and Value of Information     C. Data Processing Concepts		
	ELEMENTS OF A COMPUTER SYSTEM		10%
	A. Definitions     B. Characteristics of Computers     C. Classification of Computers     D. Limitations		
	HARDWARE FEATURES AND USES		10%
	<ul> <li>A. Components of a Computer</li> <li>B. Generations of Computers</li> <li>C. Primary and Secondary Storage Concepts</li> <li>D. Data Entry Devices</li> <li>E. Data Output Devices</li> </ul>		400/
	SOFTWARE CONCEPTS		10%
	A. System Software     B. Application Software     C. Language Classification     D. D. Compilers and Interpreters		
02	OPERATING SYSTEMS/ENVIRONMENTS - THEORY	05	
	BASICS OF MS-DOS  A. Internal commands  B. External commands		20%
	INTRODUCTION TO WINDOWS  A. GUI/Features  B. What are Windows and Windows 95 and above?  C. Parts of a Typical Window and their Functions		15%

03	NETWORKS – THEORY	05	35%
	<ul> <li>A. Network Topology</li> <li>Bus</li> <li>Star</li> <li>Ring</li> </ul>		
	B. Network Applications		

C.	Types of Network		
	• LAN		
	• MAN		
	• WAN		
D.	Network Configuration Hardware		
	• Server		
	• Nodes		
E.	Channel		
	Fibre optic		
	Twisted		
	Co-axial		
F.	Hubs		
G.	Network Interface Card		
	• Arcnet		
	• Ethernet		
H.	Network Software		
	• Novel		
	Windows NT		
TOTAL		15	100%

## APPLICATION OF COMPUTERS – PRACTICAL HOURS ALLOTED: 60 MAXIMUM MARKS: 100

S.No.	Topic	Hours	Weight age
01	WINDOWS OPERATIONS  A. Creating Folders  B. Creating Shortcuts  C. Copying Files/Folders  D. Renaming Files/Folders  E. Deleting Files  F. Exploring Windows  G. Ouick Manus	05	15%
02	G. Quick Menus  MS-OFFICE 2007 MS WORD  CREATING A DOCUMENT A. Entering Text B. Saving the Document C. Editing a Document already saved to Disk D. Getting around the Document E. Find and Replace Operations F. Printing the Document  FORMATTING A DOCUMENT A. Justifying Paragraphs B. Changing Paragraph Indents C. Setting Tabs and Margins D. Formatting Pages and Documents E. Using Bullets and Numbering F. Headers/Footers G. Pagination	15	25%
	SPECIAL EFFECTS  A. Print Special Effects e.g. Bold, Underline, Superscripts, Subscript B. Changing Fonts CChanging Case  CUT, COPY AND PASTE OPERATION A. Marking Blocks B. Copying and Pasting a Block C. Cutting and Pasting a Block D. Deleting a Block E. Formatting a Block F. Using Find and Replace in a Block  USING MS-WORD TOOLS A. Spelling and Grammar B. Mail Merge CPrinting Envelops and Labels		

	TABLES  A. Create B. Delete C. Format GRAPHICS A. Inserting Clip arts B. Symbols (Border/Shading) C. Word Art  PRINT OPTIONS A. Previewing the Document B. Printing a whole Document C. Printing a Specific Page		
	D. Printing a selected set     E. Printing Several Documents		
03	F. Printing More than one Copies  MS OFFICE 2007  MS-EXCEL	15	25%
	<ul> <li>A. How to use Excel</li> <li>B. Starting Excel</li> <li>C. Parts of the Excel Screen</li> <li>D. Parts of the Worksheet</li> <li>E. Navigating in a Worksheet</li> <li>F. Getting to know mouse pointer shapes</li> </ul>		
	CREATING A SPREADSHEET  A. Starting a new worksheet B. Entering the three different types of data in a worksheet C. Creating simple formulas D. Formatting data for decimal points E. Editing data in a worksheet F. Using AutoFill G. Blocking data H. Saving a worksheet I. Exiting excel		
	MAKING THE WORKSHEET LOOK PRETTY  A. Selecting cells to format  B. Trimming tables with Auto Format  C. Formatting cells for:  - Currency  - Comma  - Percent  - Decimal  - Date  D. Changing columns width and row height  E. Aligning text  - Top to bottom  - Text wrap		

- Re ordering Orientation
- F Using Borders

### **GOING THROUGH CHANGES**

- A. Opening workbook files for editing
- B. Undoing the mistakes
- C. Moving and copying with drag and drop
- D. Copying formulas
- E. Moving and Copying with Cut, Copy and Paste
- F. Deleting cell entries
- G. Deleting columns and rows from worksheet
- H. Inserting columns and rows in a worksheet
- I. Spell checking the worksheet

### PRINTING THE WORKSHEET

- A. Previewing pages before printing
- B. Printing from the Standard toolbar
- C. Printing a part of a worksheet
- D. Changing the orientation of the printing
- E. Printing the whole worksheet in a single pages
- F. Adding a header and footer to a report
- G. Inserting page breaks in a report
- H. Printing the formulas in the worksheet

#### ADDITIONAL FEATURES OF A WORKSHEET

- A. Splitting worksheet window into two four panes
- B. Freezing columns and rows on-screen for worksheet title
- C. Attaching comments to cells
- D. Finding and replacing data in the worksheet
- E. Protecting a worksheet
- F. Function commands

### MAINTAINING MULTIPLE WORKSHEET

- A. Moving from sheet in a worksheet
- B. Adding more sheets to a workbook
- C. Deleting sheets from a workbook
- D. Naming sheet tabs other than sheet 1, sheet 2 and so on
- E. Copying or moving sheets from one worksheet to another

#### **CREATING GRAPHICS/CHARTS**

- A. Using Chart wizard
- B. Changing the Chart with the Chart Toolbar
- C. Formatting the chart's axes
- D. Adding a text box to a chart
- E. Changing the orientation of a 3-D chart
- F. Using drawing tools to add graphics to chart and worksheet
- G. Printing a chart with printing the rest of the worksheet data

### **EXCEL's DATABASE FACILITIES**

A. Setting up a database

	Sorting records in the database		
04	MS OFFICE 2007	20	25%
	MS-POWER POINT		
	Making a simple presentation		
	B. Using Auto content Wizards and Templates		
	C. Power Points five views		
	D. Slides		
	<ul> <li>Creating Slides, re-arranging, modifying</li> </ul>		
	<ul> <li>Inserting pictures, objects</li> </ul>		
	- Setting up a Slide Show		
	E Creating an Organizational Chart		
05	Internet & E-mail – PRACTICAL	05	10%
TOTAL		60	100%

### MARKING SCHEME FOR PRACTICAL EXAMINATION

MAXIMUM MARKS 100	PASS MARKS	50
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### **MARKS**

1.	VIVA		20
2.	Typing & Printing (20 lines)		20
3.	6 tasks of 10 marks each	:	60

100

(Refer syllabus for tasks