



Childress Inn's General Policies / House Rules

Abstract

We strive to provide our Guests with an exceptionally clean, safe, and friendly hotel experience. The following Hotel Policy/House Rules have been established based on industry standards, management and operational procedures, and our personal experience of owning and operating Childress Inn. These Hotel Policies/House Rules are considered a part of our reservation agreement with you. As our hotel Guest, by reading and signing your hotel registration you are agreeing to abide by all our Hotel Policies/House Rules, terms and conditions, and procedures. These Hotel Policies/House Rules are presented here to help promote our Guests' safety and enjoyment and to ensure that each Guest is aware of the understandings between Childress Inn and the Guest. Our Hotel Policies/House Rules may change from time to time, so please check back often. You also are agreeing to the Childress Inn Hotel Policies/House Rules when you check in.

TABLE OF CONTENTS

FIRE SAFETY & FIRE EQUIPMENT TAMPERING.....	2
FIRE EVACUATION PLAN	ERROR! BOOKMARK NOT DEFINED.
FIREARMS AND WEAPONS POLICY	3
COOKING POLICY.....	4
DAMAGE POLICY.....	5
PARTY/NOSIE/GENERAL CONDUCT POLICY	5
ALCOHOL & TOBACCO POLICY	6
TRASH POLICY	7
RESERVATIONS.....	7
WALK-INS.....	10
DO NOT DISTURB POLICY	12
ITEMS LEFT BEHIND.....	13
CARD KEY POLICY.....	13
PRICE POLICY	14
ARRIVAL & DEPARTURE POLICY.....	14
AMENDMENTS/CANCELLATIONS/NO-SHOW POLICY.....	15
PAYMENT POLICY	16
GENERAL DISCLAIMER	16

FIRE SAFETY & FIRE EQUIPMENT TAMPERING

The hotel is fully equipped with smoke detectors, fire safety information and emergency evacuation plans, and other fire safety equipment as defined by TIC Chapter 6002.002 and TAC 34.600. Tampering with fire equipment is a crime that can carry both fines and incarceration under Texas law. (Texas Penal Code 42.06) Guests or visitors found to have tampered with any fire detection or fire-fighting equipment will be charged with any costs incurred by the hotel due to their actions and will be evicted from the hotel. A fee of one hundred fifty percent of the replacement cost for any damaged or tampered fire safety & fire equipment. Depending on the severity of the Guest's actions, law enforcement may become involved at the hotel's discretion.

Should the fact that fire-fighting or detection equipment had been tampered with coming to light after the Guest has departed, we reserve the right and you hereby authorize us to charge your credit or debit card for any damage incurred to your room or the Hotel property during your stay, including and without limitation for all property damage, missing or damaged items, smoking fee, cleaning fee, Guest compensation, etc. Along with law enforcement may becoming involved at the hotel's discretion.

To report a fire please call 911 using the hotel phone or using a cellphone. The address of the hotel is: 2804 Ave F NW, Childress, Texas 79201. If time allows also notify the front desk immediately by pressing "0" on your hotel phone or by calling (940)-937-3686. Follow all directions given by the proper authorities.

Effective fire alarm systems are essential for the protection of life and property. Tampering with fire detection and alarm system equipment is a Class A Misdemeanor, which is punishable by (1) a fine not to exceed \$4,000; (2) confinement in jail for a term not to exceed one year; or (3) both such fine and imprisonment. Section 42.06 of the Texas Penal Code states in part that "A person commits an offense if he knowingly initiates, communicates, circulates, or broadcasts a report of a present, past, or future bombing, fire, offense, or another emergency that he knows is false or baseless and that would ordinarily:

- cause action by an official or volunteer agency organized to deal with emergencies.
- place a person in fear of imminent serious bodily injury.
- prevent or interrupt the occupation of a building, room, or place to which the public has access

Childress Inn reserves the right to take action against any Guest or visitor found to have tampered or interfered with any detection equipment throughout the hotel, including detector heads in public areas, Guest rooms, break glass points, fire extinguishers, and/or any other fire safety & fire equipment.

Due to our high ceilings and fire suppression equipment, no helium (or lighter-than-air) filled balloons are permitted in the facility. Failure to adhere to this policy could result in a \$250.00 balloon retrieval fee and or any costs associated with the fire suppression system going into an alarm status caused by such "lighter- than-air" decorations or party favors.

In the case of a fire please exit the room and exit the building through any entrance that is safe and meet at behind the 100 building in the grass field if it is safe to do. Safe distance should be kept from the hotel. If the first location (the 100 building in the grass field is unsafe and/or inaccessible, approach and meet at the second location if possible. If unsafe and/or inaccessible, approach and meet at the third meeting location. Use the closest exit if possible. Remain calm and make sure your children are accounted for. Human life is not replaceable, but objects and property are, leave behind property and do not do back in the hotel until proper authorities have said so.

FIREARMS AND WEAPONS POLICY

The safety and security of our Guests and our staff are extremely important to us. Our Firearms and Weapons Policy is designed for the protection of our Guests, vendors, staff, and owners, and pertains to the presence of firearms and weapons on hotel premises. Childress Inn recognizes that Guests and vendors may legally possess firearms or weapons for a variety of legitimate purposes. This policy has been developed to create a safe environment by providing appropriate guidance over the custody of firearms and weapons on our premises. Childress Inn is private property. Guests, who are lawfully permitted to possess a firearm or weapon, may bring such onto our hotel premises for storage purposes only, with the understanding that they are personally responsible for the following:

- Guests must abide by all Federal, State, and local laws.
- Firearm and weapons must be appropriately registered as required by Federal, State, and local laws.
- Firearms must be unloaded with gun and ammunition stored two separate places in your hotel room.
- No cleaning of firearms is permitted on hotel premises.
- Firearms and weapons must be safeguarded and secured in either a locked, hard-sided firearm container or a soft gun case provided by the Guest at all times and clearly labeled with their name and contact information.
- No firearms or weapons may be stored in the lobby, halls, or common areas.
- Damages caused by arrowheads will be charged accordingly to the damage caused, so please be careful. A fee up to one and fifty percent for damages may be charged to the guest for any damages from arrowheads, weapons, and/or firearms done to the property.

Guests and vendors who fail to abide by our policy may be asked to leave the hotel premises, are subject to trespass, and may be subject to further legal action as determined by Childress Inn. Exempted from this policy are law enforcement officers and designated active military personnel of the United States. No exemption may be given to this policy by any employee of Childress Inn for private persons, Guest, and visitors, even those licensed and permitted to carry a firearm openly or concealed under local, state, or federal law. It is our policy to promptly turn over any firearms left on the property to the Childress County Sheriff's Office or the appropriate law enforcement agency if we are unable to contact the owner. Feel free to contact Childress Inn if you have any questions concerning these policies or their implementation may be addressed to the hotel management directly at (940)-937-3686 or management@childressinn.com.

COOKING POLICY

The safety of our Guests, staff, and this facility is extremely important to us. A minimum fee of three hundred dollars will be charged to the guest for cooking in a room, including, but not limited to open flame, barbecue grill, burners, heating appliances, or any other item intended for cooking that may cause a fire hazard that has not been approved by management. Depending on the severity of the Guest's actions, law enforcement may become involved at the hotel's discretion.

Open fires, flames, or cooking grills, either charcoal or gas may be allowed by manager approval only for outside use only. Fireworks are not allowed to be set off anywhere near the property of Childress Inn or cause a fire hazard on the property. Each room has a refrigerator, microwave, and a coffee maker for the Guest to use and are approved by the manager for Childress Inn.

Damages caused by using to open flame, barbecue grill, burners, heating appliances, or any other item intended for cooking that may cause a fire hazard that has not been approved by management is subject to a one hundred twenty percent replace cost plus shipping and handling fee with the minimum being three hundred dollars. For any questions contact the front desk by pressing "0" on your hotel phone or management at (940)-937-3686.

DAMAGE POLICY

Any damages that occurred may be charged on the Guest's credit/debit card if the fee is not paid upon check out. Damage to any rooms, fixtures, furnishing, and equipment including the removal of electronic equipment, towels, artwork, etc. will be charged at one hundred twenty percent of full and new replacement value plus any shipping and handling charges that may apply to the guest. Depending on the severity of the Guest's actions, law enforcement may become involved at the hotel's discretion.

Any damage to hotel property, whether accidental or willful, is the responsibility of the registered Guest for each particular room. Any costs associated with repairs and/or replacement will be charged to the credit/debit card of the registered Guest.

Depending on the severity, criminal charges will be pursued at the discretion of Childress Inn. Damage to mattresses and linen including towels, mattress pads, sheets, bedspreads, blankets resulting from the use of body oils, make-up, shoe polish, etc. will result in a charge for the special cleaning, repair, or replacement of the damaged article.

Damages caused by other sections listed in this document will be subject to that section fees and rules. If damage is cooking related the fees charged are according to the cooking policy. If there is no section for the damage caused, then damage cost will be charged according to the damage policy.

PARTY/NOSIE/GENERAL CONDUCT POLICY

Childress Inn enforces a No In-Room Party Policy to ensure we can protect hotel property and our Guests at all times. No parties, loud disturbances, and/or noise-nuisance are allowed or tolerated on these premises. In the event of a disturbance, one polite request (warning) will be given to reduce the noise. Hotel quiet hours begin at 10:00 PM, nightly. Loud noise, loud music, loud voices, horseplay (in hotel suites, or other facilities), running in the corridors, high traffic in/out suites and rooms, and loitering are not permitted and can result in immediate eviction with no refund.

Noise levels should be at an acceptable level as judged by the Hotel's other guests and Hotel Management. If Hotel Management receives a noise complaint, we will only give one warning to quieten down the room guest and visitors being asked to leave the Hotel and no refund will be given. If our request is not followed within five minutes or receiving a

second complaint will result in the Guest being asked to leave the hotel without a refund. Registered Guest(s) is responsible for all persons visiting. Non-Registered visitors (if approved by management) are only permitted until 10:00 P.M. If found with more “people” not listed on the Guest Registration Form after 10:00 P.M. your stay will be considered a party. Exempted from this policy are emergency responders and law enforcement on duty. You will be ordered to vacate the premises without refund and a Guest Compensation Disturbance Fee of one hundred dollars may be charged. Depending on the severity of the Guest’s actions, law enforcement may become involved at the hotel’s discretion.

Shoes, shirts, and pants are required in all public and common areas at all times by every guest and visitors on hotel premises. A 10:00 p.m. curfew will be strictly enforced for all unaccompanied minors (17 years & under). Children under the age of 12 must be accompanied by an adult at all times while at the Hotel. No playing with sports equipment in the hotel room(s), common areas, lobby, and office. Confiscation of equipment will be immediate. Confiscated items will be returned to the guest registered to the room that is the upon check out unless approved by the manager. A fee of whatever is greater: fifty dollars or seventy percent of a replacement value for each item will be charged to the guest for the confiscated items. Confiscated items that have caused damage to hotel property will not returned until the guest balance is clear upon check out.

ALCOHOL & TOBACCO POLICY

Registered Guests of legal age (twenty-one or older) who choose to bring their alcoholic beverages and/or tobacco products must consume those in their room. Alcohol and/or tobacco is not allowed in public areas such as the lobby, halls, etc. No alcohol and/or tobacco may be sold on Childress Inn property.

If smoking or any other smell of tobacco is found in a Non-Smoking room, a cleaning fee of fifty dollars for each instance will be charged to the registered to Guest account for each pedicular room the violation occurred

TRASH POLICY

Any trash by the guest should be placed in the trash bin. Guest may not throw hazardous materials that is not allowed by law into trash bins or dumpsters. Guests and visitors may not leave trash outside. If all trash bins are filled or would like extra trash bags, please dial “0” on your hotel phone. Guest Room(s) found with waste strewn around, in complete disorder, and/or “trashed” will be subject to maintenance deep cleaning fee, administration fee, and/or third-party fees.

Guest may not flush anything down the hotel toilet that may cause damage to the hotel plumbing system. Hazardous materials may not be poured down the drain. Any damages resulted from items pushed down the toilet or hazardous materials poured down the drain will result in a service fee and a damage fee of five hundred dollars plus any one hundred sixty percent of full and new replacement value plus any shipping and handling charges.

RESERVATIONS

Reservations can be made from a variety of sources. If a reservation is canceled, cancellation fees may apply as stated by the reservation agreement. For a reservation, we require valid contact information from the Guest making the reservations including first and last name, address, phone number, and signature. All reservations and registration must be guaranteed with a valid major credit card. We accept Visa, Master Card, American Express, and Discover Card. According to credit card agreements, credit cards are not valid unless signed by the cardholder. Credit cards must be signed. Cash (USD) payment is welcomed with a signed and pre-authorized credit card. All Guests are required to present a valid major credit card and government-issued photo identification. Paper copies of ID may be rejected. All identification presented must be in their original condition unmodified or altered in anyway. All Guests are required to present a valid major credit card even if Guests are planning on paying in cash upon check-in. The names of all Guests occupying the room must be registered. Information regarding your license plate/car description is also gathered at check-in for security. Information required but not limited to:

- 1) Name
- 2) Your phone number
- 3) Number of Guests with you (Children & Adults)

- 4) Pets
- 5) Time arriving
- 6) 1, 2, or 3 bed(s)
- 7) Smoking or Non-Smoking
- 8) Number of nights for your stay
- 9) Method of acceptable payment
- 10) Valid photo ID The following are accepted:
 - a. Driver's License
 - b. Learner Permit
 - c. Passport
 - d. Military ID
 - e. Others forms of identification may be rejected
- 11) Be 21 years or older
- 12) Other information may be requested for identification
- 13) A Card on file (We accept the following card types: Visa, MasterCard, Discover. American Express will be accepted with a ten percent card fee. Any other card types will not be accepted.)

Check-In Time 3:00 PM

Check-Out Time 11:00 AM

Your card will not be charged until you check-in.

Upon Check-In you will have a chance to request any changes to the information submitted above. After check-in, there is no refund. No visitors will be allowed. Guest may be asked to leave without a refund for having visitors. Exceptions must be approved by the manager.

Pet and/or any animals must be declared upon check-in. A pet fee of \$10 per pet per night will apply for pets which is nonrefundable or an extra \$20 will apply for failure to declare a pet per pet per night. Guests with a pet requesting a connecting room or multiple rooms will be assessed a pet fee for all rooms rented.

Any Guest claiming a pet to be a service dog will be meeting with three questions as permitted by the ADA and Texas Law

1. Is the dog a service animal required because of a disability?
2. What work or task has the dog been trained to perform?
3. You understand that it is a crime (Class C Misdemeanor) under Texas law for "A person who uses a service animal with a harness or leash of the type commonly used by persons with disabilities who use trained animals, in order to represent that his or her animal is a specially trained service animal when training has not in fact been provided" (Texas Human Resources Code Sec. 121.006)

Dogs whose sole function is to provide comfort or emotional support do not qualify as service animals under the ADA and Texas Law.

Kid(s) are included in the max occupancy total unless having an exception from the manager. Children between Contact us to request exceptions. Room occupancy requirements are based on fire code/fire safety restrictions. A fee of \$7 per Guest with the age of zero to nine may be added to the rate. A fee of \$7.50 per Guest with the age of ten to seventeen may be added to the rate. Manager may choose to waive kid fee upon request from the guest. Exceptions are given per Guest basis.

Max Occupancy for our rooms are:

Max occupancy for 1 Bed is 2 people

Max occupancy for 2 Bed is 4 people

Max occupancy for 3 Bed is 6 people

Childress Inn will not take credit or debit cards or any other payment details over the phone and/or any form of unsecure communication other than in person with a valid photo ID. Childress Inn does not recommend reservations made by phone involve card details or by email.

For Custom Reservations: If you need party/ bulk reservations or options that are not found on our reservation form on Childress Inn website (childressinn.com) then feel free to contact us by email or phone.

Email: costomerserivce@childressinn.com

Phone: (940)-937-3686

THIRD PARTY RESERVATIONS

Any reservations made with Third Party such as booking.com, Priceline, Expedia, etc.. is subject to the rules and polices outline in this document along with rules from the respective sites. For any conflicts where both terms cannot be followed, Childress Inn Policies/House Rules will supersede third party website terms. For the best experience, Childress Inn suggests that guest make reservations directly with Childress Inn.

Prices published on Third Party may not include fees or taxes. The guest is responsible for the payment. Guest may not receive refunds from Third Party reservations unless such agreement is made. All Third Party Reservations require a card on file. The card will be authorized and charged when the reservation is made. Guest(s) may have their reservation cancelled for failure to pay all fees without a refund. It is the responsibility of the guest to know all fees and charges applicable to their stay. Information can be requested at costomerservice@childressinn.com, www.childressinn.com, (940)-937-3686.

WALK-INS

For a Walk-In, we require valid contact information from the Guest making the reservations including first and last name, address, phone number, and signature. The names of all Guests occupying the room must be registered. Information regarding your license plate/car description is also gathered at check-in for security. All Guests are required to present a valid major credit card and government-issued photo identification even if Guests are planning on paying in cash upon check-in. The names of all Guests occupying the room must be registered. Information regarding your license plate/car description is also gathered at check-in for security. Information required but not limited to:

- 1) Name
- 2) Your phone number
- 3) Number of Guests with you (Children & Adults)
- 4) Pets
- 5) Time arriving
- 6) 1, 2, or 3 bed(s)
- 7) Smoking or Non-Smoking
- 8) Number of nights for your stay

- 9) Method of acceptable payment
- 10) Valid photo ID
- 11) Be 21 years or older
- 12) Other information may be requested for identification
- 13) A Card on file We accept Visa, Master Card, American Express, and Discover Card. According to credit card agreements, credit cards are not valid unless signed by the cardholder. Credit cards must be signed. Cash (USD) payment is welcomed with a signed and pre-authorized credit card. American Express will be accepted with a ten percent card fee. Any other card types will not be accepted.

Check-In Time 3:00 PM

Check-Out Time 11:00 AM

After check-in, there is no refund. No visitors will be allowed. Guest may be asked to leave without a refund for having visitors. Exceptions must be approved by the manager.

Kid(s) are included in the max occupancy total unless having an exception from the manager. Children between Contact us to request exceptions. Room occupancy requirements are based on fire code/fire safety restrictions. A fee of \$7 per Guest with the age of zero to nine may be added to the rate. A fee of \$7.50 per Guest with the age of ten to seventeen may be added to the rate. Manager may choose to waive kid fee upon request from the guest. Exceptions are given per Guest basis.

Max Occupancy for our rooms are:

Max occupancy for 1 Bed is 2 people

Max occupancy for 2 Bed is 4 people

Max occupancy for 3 Bed is 6 people

Pet and/or any animals must be declared upon check-in. A pet fee of \$10 per pet per night will apply for pets which is nonrefundable or an extra \$20 will apply for failure to declare a pet per pet per night. Guests with a pet requesting a connecting room or multiple rooms will be assessed a pet fee for all rooms rented.

Any Guest claiming a pet to be a service dog will be meeting with three questions as permitted by the ADA and Texas Law

1. Is the dog a service animal required because of a disability?
2. What work or task has the dog been trained to perform?
3. You understand that it is a crime (Class C Misdemeanor) under Texas law for "A person who uses a service animal with a harness or leash of the type commonly used by persons with disabilities who use trained animals, in order to represent that his or her animal is a specially trained service animal when training has not in fact been provided" (Texas Human Resources Code Sec. 121.006)

Dogs whose sole function is to provide comfort or emotional support do not qualify as service animals under the ADA and Texas Law.

BAN POLICY

Childress Inn ban a customer not only based on its discretion, but also for health, safety, or other similar reasons, such as the customer being unruly, disrupting the business or its operations, causing injury, stress, or upset to employees, contractors, or other customers. Any person who receives such a ban will not be allowed to enter the premises with proper written permission from Childress Inn management shall be faced with criminal trespass. Ban can be any period of time given at Childress Inn's sole discretion. A person who is ban from Childress Inn may not enter rent or be a part of a group stay.

DO NOT DISTURB POLICY

To provide all of our Guests with an exceptionally clean and safe hotel experience, we provide daily housekeeping. Our Housekeeping Staff will honor the request for do not disturb once during twelve hours indicating that the room is occupied. The Housekeeping Staff is required to enter the room at subsequent times to clean the room, check for safety, and verify the condition of the room.

Rooms are cleaned and inspected daily, and a detailed log is maintained on each room and linen. Your comfort is very important to us. For Guests staying multiples nights, bed linen is changed on a rotation schedule. Used towels are exchanged for fresh towels daily.

Housekeeping will be happy to change your bed linens and make your beds each day if all personal items are removed. Please contact our Front Desk staff if you have any additional questions or concerns.

Management reserves the right to enter a room if the customer request of do not disturb for reasonable purposes, such as an emergency, housekeeping, maintenance, verify that the room, its furnishings, and mechanical equipment are intact, or to address or prevent a violation of our Hotel Policy/House Rules. In the event of suspected illegal activity, management reserves the right to summon law enforcement to aid in eviction. The right to privacy ends when a Hotel Policy/House Rule is broken. Law enforcement will be granted immediate access to hotel property and rooms of evicted Guests.

ITEMS LEFT BEHIND

However, any item, except for perishable items, left behind by our Guests and found after departure by Housekeeping will be collected, logged for collection by the owner for up to fourteen days. Reasonable effort will be made to notify the Guest that an item has been found. An email will be sent if an email address is provided, along with a phone call if a phone number is provided.

Perishable items including but not limited to: underwear, hazardous material, and miscellaneous toiletries are discarded immediately. If the Guest's contact information is incorrect or the cell phone mailbox is full and we are unable to contact the Guest during the fourteen-day holding period, the unclaimed item(s) are thrown away, given to local organizations, or disposed of accordingly by Childress Inn.

Items must be collected in person with valid authorization and ID. Request can be made to have the items mailed only by the United States Postal Service. Sorry, no UPS or FED EX deliveries. A charge may apply.

CARD KEY POLICY

Room keys are issued to the registered Guest(s). No room keys will be issued to youth that is under 18 at any time. A government issued photo ID that is accepted by Childress Inn is required if you have lost your key and require a duplicate. Please return room keys to

Front Desk at Check-out. An additional \$5 (CASH ONLY) for each key will be required after the first key is issued. The additional \$5 will be returned when all the keys in proper condition have been turned in upon check out.

Registered Guest(s) may request Childress Inn personnel to unlock their room if the key gets locked in or forgotten. A government issued photo ID that is accepted by Childress Inn will be required along with the person requesting to be registered for that room. For the safety of the Hotel employees, hotel rooms may not be unlocked by the hotel employees during the night or during hazardous conditions.

PRICE POLICY

All published prices may not include pet, card, and other fees. All published prices may not include tax. It is the responsibility of the Guest to make sure all fees are cleared. Childress Inn reserves the right to alter prices for any reason up to the date of booking or up to twelve weeks prior to arrival, whichever is the later. After such dates, prices may only be altered to reflect a change in the rate of fees, taxes, or any other reason outside of the control of Childress Inn, in which case the changes will be notified to the Guest. In the latter event, the Guest may cancel the booking without cost.

ARRIVAL & DEPARTURE POLICY

Bedrooms are usually available from 2:00 PM local time on the day of arrival. However, Childress Inn is not in any way obliged to make bedrooms available to Guests at this time. Departure is by 11:00 AM local time. Failure to check out by 11:00 AM local time will entitle the Hotel to charge an additional fee of \$20 per hour late. Where possible, at times of high demand when bedrooms are not available at the check in time, Guests may check in to the hotel and use all the Hotel facilities, subject to any rules and restrictions in place at Childress Inn in respect of the use of such facilities, including but not limited to opening times, supervision of children and infants etc.... whilst the accommodation is being prepared.

Guests who are aware that they will be arriving at the Hotel before 2pm local time should inform Reception prior to arrival, however, the Hotel cannot guarantee that bedrooms will be available at the time of arrival before 2:00 PM unless booked from the previous day.

AMENDMENTS/CANCELLATIONS/NO-SHOW POLICY

There is no charge, and any deposit paid will be returned, if a guaranteed reservation is cancelled at any time up to 11:00 AM local time on the day that the Guest is due to arrive at Childress Inn, except to the extent that specific terms apply to a particular booking. In the event of non-arrival or cancellation after 11:00 AM local time on the day that the Guest is due to arrive at Childress Inn and where the booking has been guaranteed, a charge equivalent to one night's accommodation at the package rate at which the reservation was made will be levied. Normal terms of payment apply to these charges, along with other fees that may also apply.

Childress Inn reserves the right to offset any amount payable for such cancellation against the Guest's credit or debit card without prior notice or the approval of the Guest, where applicable. If Childress Inn cancels before 12:00 PM local time on the scheduled day of arrival, Childress Inn's liability to the Guest will be no greater than the amount paid by the Guest in respect of the booking. If Childress Inn cancels the booking after 12:00 PM local time on the scheduled day of arrival, Childress Inn liability will be limited to the charge for one night's accommodation at the Hotel's rate which applies at the time that the booking was made.

In the unlikely event that Childress Inn does not, for any reason, have the required number and types of rooms available as per the booking, Childress Inn reserves the right to relocate the Guest to an alternative hotel of a similar standard in the same locality. The extra and reasonable accommodation expenses incurred for equivalent accommodation (for the first night only) shall at the Childress Inn's discretion be paid by the Childress Inn. The acceptance of this alternative accommodation by the Guest (which does not release the Guest from its obligation to make payment to the Hotel in respect of the booking) shall be in lieu of all other liabilities or obligations which are hereby expressly excluded. The Guest acknowledges that Childress Inn does not accept any liability for any loss or damage suffered by or caused to the Guest in consequence of the relocation of the Guest.

PAYMENT POLICY

Settlement of the bill in full, less any advance payments, must be made prior to departure from Childress Inn. Failure to clear all balances may result a call to the local police department for defrauding an inn owner. Upon arrival Childress Inn reserves the right to request pre-authorization of the Client's credit or debit card or, where payment is to be by cash, request the client to place cash up to an amount of one and a half times the room rate multiplied by the number of nights booked. All payment due are in the currency of the United States Dollar. No other types of currency will be accepted.

Personal cheques are not accepted. Company cheques are not accepted without prior clearance. Accounts may only be forwarded for payment on completion by the Guest and formal acceptance by Childress Inn of an application for credit facilities, which may be withdrawn at any time. Credit facilities are not offered to private individuals.

All sums are due for payment on Check-In. In the event of any query relating to the invoice, the Guest must notify the Hotel within seven days of the Guest departure date and the Guest's obligation to pay all outstanding balances immediately will not be affected.

GENERAL DISCLAIMER

This property is privately owned and operated. The management reserves the right to refuse service to anyone and will not be responsible for accidents or injury to Guests and/or for loss and/or damage of money, jewelry, vehicles, or valuables of any kind.

Access to our Wi-Fi is free for our registered Guests. The hotel Wi-Fi access code is subject to change without notice. Wi-Fi signals are subject to change without notice depending on the room's location, the status of our Wi-Fi equipment, and interference from other local wireless signals. Childress Inn assumes no liability for Guest use.

Guest(s) are responsible for any damages done by their visitors and guests in their room and hotel premises. Damages done by minors should be transferred to their parents/ legal guardian.

All vehicle(s) must be listed on the registration at check-in. Parking for registered Guests is free. All vehicles are parked at the risk of the owner. Childress Inn shall not assume

liability or responsibility for any vehicle, occupants, or contents while operated or parked on the hotel property. If a vehicle is left in the hotel parking lot after the Guest has departed without the written consent of the hotel, the hotel reserves the right to have the vehicle towed at the owner's expense. No vehicle repairs on hotel premises.

We will make every effort to honor special requests such as a specific floor or room number, adjoining rooms, roll-away beds, etc. upon your arrival. All special requests are noted on reservations, and we will do our best to accommodate. However, the availability of these items cannot be guaranteed in advance.

Connecting rooms are subject to availability and can only be booked directly through the hotel. Please call the hotel directly at (940)-937-3686 to discuss available configurations.

Childress Inn reserves the right to amend, modify, change, cancel, vary, or add to these Hotel Policies/House Rules or the arrangements and content featured on our hotel website at any time without prior notice. Please check our website regularly for updates to Hotel Policy/House Rules. A copy of these Hotel Policy/House Rules is located on our website and available from Front Desk staff upon request.

The links provided on the Childress Inn website are for the convenience of site visitors and are provided in good faith. Childress Inn does not accept liability for the contents or links provided on such websites, nor does it accept liability for any indirect or consequential loss arising out of the use or connected with its website.

Promotions are only valid to the person paying for the room, they cannot be transferred or exchanged and/or be combined with other promotions or offers. Childress Inn has the right to cancel, and/or modify, any promotions or offers without notice.

Management reserves the right to remove any Guest(s) from the property for misconduct along with violating these house rules/hotel policies without a refund. Management reserves the right to cancel any reservations made by any Guest(s).

Citywide tax rate of 13% does apply to all rates unless stated otherwise. All rates are quoted in United States currency, plus tax. Checks and foreign currency are not accepted. We do not provide check cashing services. There is also a ten percent card fee for any payment involving American Express cards. Rates may increase without notice. We do not offer

discounted room rates for participation or employment in organizations such as AAA, AARP, etc.

Guests with GSA payment cards will be taxed or exempt under their card status. If the tax-exempt status cannot be verified at check-in you will be charged the lodging tax until verification is made.

Childress Inn website is protected by reCAPTCHA. and Google Privacy Policy and Terms of Service may apply.

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