🌐 Remote Mentor

hmt-1™

Bring Remote Expertise to Workers on the Frontline

Experienced technicians connect from anywhere and provide guidance to workers first-hand.

OVERVIEW

Remote Mentor with **RealWear HMT-1**™ enables workers in the field to get assistance from experienced technicians ("mentors") via an enhanced two-way video call experience where the mentor can see and hear from the worker's point of view.

NO SHORTAGE OF EXPERTISE

The HMT-1™ platform enables mentors located anywhere in the world to see what the worker sees and coach them in real-time.

The RealWear HMT-1™ is a powerful, fully rugged Android computer that is worn on the head and replaces the touch screen with an articulated micro-display to simulate a 7-inch tablet screen.

PROVIDING SUPPORT FOR:

- Test & Inspection
- Maintenance & Repair
- Manufacturing & Assembly

BENEFITS

Increase
- Uptime
- Mentor utilization
- Safety
- Mentor/worker interactions
- Remote site connectivity

Decrease
- Travel time & cost
- Training cost
- Errors & repeat visits
- Downtime

BEFORE	AFTER
Unplanned downtime is expensive.	Remote experts help get machines back online faster.
Flying an expert to a job site is costly and time consuming.	Improve service levels and reduce travel costs.
Face-to-face assistance cannot scale across your enterprise.	One remote mentor can help many workers who are onsite.

REMOTE MENTORS CAN:

Capture Still Images   Annotate Live Video   Push Documents

Provide Guidance   Zoom to Examine Details
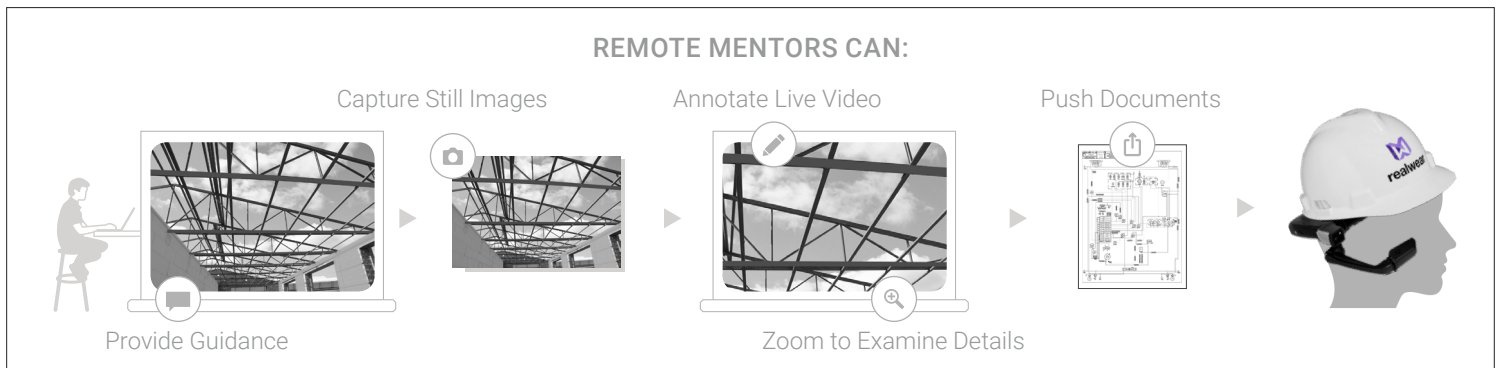
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🌐 Remote Mentor Solutions

APPLICATIONS

RealWear offers remote mentor solutions through its growing ecosystem of software providers.

Librestream OnSight Connect

Hewlett Packard Enterprise VRG

Atheer AiR Enterprise

Ubimax xAssist

Upskill Skylight

and more...

CAPABILITIES

Capabilities vary by software provider and may not be supported by all applications. Capabilities to consider when selecting applications include:

Contact

- Initiate calls from either the remote mentor or worker
- Call using an address book or enter shared rooms
- Participate in calls using desktop or web software
- Include multiple participants
- Adjust audio and video quality
- Remotely control microphones and cameras

Collaborate

- Capture photos from the HMT
- Record video from the HMT
- Share the mentor's screen with workers
- Send documents to the worker's view
- Share notes on a whiteboard
- Share typed messages
- Zoom in and out to examine details
- Annotate (telestrate) images

Archive

- Save photos and videos locally on the HMT or remotely

Initiate calls from mentor or worker

Remotely control mics and cameras

Capture photos, videos from the HMT

Zoom in and out to examine details

Annotate and add notes

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