

Last Updated: May 27, 2025

## 1. Introduction

Welcome to Skira, LLC's privacy policy. Skira, LLC ("we", "our", or "us") is committed to protecting your privacy. This policy explains how we collect, use, and disclose your information when you use our website and services.

## 2. Information We Collect

**Personal Information:** We may collect names, addresses, phone numbers, email addresses, and payment information when you book our services or subscribe to our newsletter.

**Usage Data:** Information on how you interact with our website, including IP addresses, browser type, pages viewed, and other usage data.

**Cookies:** We use cookies and similar tracking technologies to track the activity on our website and hold certain information.

## 3. How We Use Your Information

**Service Provision:** To provide and maintain our cleaning services, communicate with you, and process transactions.

**Improvement:** To improve our website and services, understand user preferences, and personalize your experience.

**Marketing:** To send you information about offers, new services, or promotions, where you have consented to receive such communications.

**Legal:** To comply with legal obligations, resolve disputes, and enforce our agreements.

## 4. Information Sharing and Disclosure

**Service Providers:** We share your information with third-party service providers who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential.

**Legal Requirements:** We may disclose your information when required by law or in response to legal process.

**Business Transfers:** In the event of a merger, acquisition, or any form of sale of some or all of our assets, your information may be transferred.

## 5. Security

We implement appropriate technical and organizational measures to protect personal data from loss, misuse, and unauthorized access, disclosure, alteration, and destruction.

## 6. Your Rights

**Access, Update, or Delete:** You can request access to, correction, or deletion of your personal information.

**Opt-Out:** You can opt out of receiving marketing communications from us at any time.

**Data Portability:** Where applicable, you have the right to data portability for the information you provided to Skira, LLC.

## 7. SMS Terms & Conditions

### Product Description

By providing your mobile phone number, you consent to receive SMS messages from Skira, LLC related to [describe the purpose, e.g., "order updates, promotional offers, or account notifications"].

### Message Frequency

Message frequency varies depending upon the number of cleanings per month.

### Message and Data Rates

Standard message and data rates may apply.

### Opting Out

You may opt out of receiving SMS messages at any time by replying with "STOP" to any SMS message you receive from us. After opting out, you will receive a confirmation message, and we will cease sending SMS messages to your number.

### Help and Support

If you need assistance or have questions about our SMS service, reply with "HELP" to any SMS message you receive, or contact our customer support team at [privacy@skira.pro](mailto:privacy@skira.pro)

### Privacy Policy

Your phone number will be handled in accordance with our Privacy Policy, available at [Privacy Policy](#). No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging

originator opt-in data and consent; this information will not be shared with any third parties.

## 8. Children's Privacy

Our services are not directed at children under 13, and we do not knowingly collect personal information from children under 13.

## 9. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

## 10. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

Email: [privacy@skira.pro](mailto:privacy@skira.pro) (<mailto:privacy@skira.pro>)

By using our website, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our site. Your continued use of the website following the posting of changes to this policy will be deemed your acceptance of those changes.