

SHP Ref	Social Housing Provider Name	Ombudsman Percentage Maladmin Rate (5 or More Orders)	Ombudsman Number Determined	Ombudsman Findings	Headline Social Housing Cost Per Unit	Total Social Housing Units Owned and/or Managed at Period End	Total Costs	Management costs	Service Charge Costs	Routine Maintenance Costs	Planned Maintenance Costs	Major Repairs Expenditure	Lease Costs	Capitalised Major Repairs Expenditure for Period	Other (Social Housing Letting) Costs	Development Services	Community Neighbourhood Services	Social Housing Activities: Other	Other Social Housing Activities: Charges for Support Services
L4240	A2Dominion Housing Group Limited	80%	76	169	£9,377	28,008	£262,626,000	£66,767,000	£34,738,000	£39,118,000	£5,160,000	£15,185,000	£1,941,000	£37,251,000	£0	£6,651,000	£2,925,000	£50,484,000	£2,406,000
L4172	Abri Group Limited	Less than 5 Maladministration Orders			£4,281	41,108	£175,989,000	£55,384,000	£14,708,000	£40,169,000	£16,357,000	£16,780,000	£0	£26,571,000	£2,061,000	£1,901,000	£0	£487,000	£1,571,000
L4511	Accent Group Limited	54%	17	35	£4,820	19,456	£16,565,000	£11,737,000	£11,737,000	£24,026,000	£2,050,000	£2,050,000	£0	£26,157,000	£212,000	£0	£0	£1,070,000	£170,000
L4229	Acis Group Limited	Less than 5 Maladministration Orders			£3,573	6,719	£24,007,000	£4,980,000	£1,312,000	£6,186,000	£1,953,000	£1,693,000	£0	£6,898,000	£985,000	£0	£0	£0	£0
LH0280	Advance Housing and Support Limited	Less than 5 Maladministration Orders			£17,336	2,316	£40,150,000	£1,473,000	£7,715,000	£3,259,000	£3,251,000	£569,000	£795,000	£858,000	£2,354,000	£286,000	£0	£0	£19,590,000
LH4095	Anchor Hanover Group	68%	20	35	£11,877	43,980	£522,339,000	£78,874,000	£318,590,000	£33,208,000	£30,809,000	£0	£761,000	£45,491,000	£10,173,000	£0	£0	£4,232,000	£201,000
L3713	Arawak Walton Housing Association Limited	Less than 5 Maladministration Orders			£4,599	1,121	£5,155,000	£1,577,000	£750,000	£1,310,000	£271,000	£446,000	£0	£719,000	£7,000	£0	£0	£57,000	£18,000
LH0884	Arches Housing Limited	Less than 5 Maladministration Orders			£3,983	1,324	£5,273,000	£1,496,000	£182,000	£1,536,000	£630,000	£340,000	£0	£1,051,000	£0	£4,000	£0	£0	£34,000
L4238	Aspire Housing Limited	Less than 5 Maladministration Orders			£4,199	9,364	£39,319,000	£11,155,000	£3,724,000	£12,734,000	£4,686,000	£0	£0	£6,231,000	£0	£0	£0	£789,000	£0
L4393	Aster Group Limited	61%	41	81	£5,759	35,470	£204,255,000	£49,641,000	£26,721,000	£34,642,000	£14,400,000	£22,465,000	£0	£32,774,000	£2,155,000	£2,608,000	£1,687,000	£15,871,000	£1,291,000
L4455	B3 Living Limited	Less than 5 Maladministration Orders			£4,939	4,586	£22,648,000	£3,790,000	£2,319,000	£5,245,000	£3,525,000	£0	£0	£7,108,000	£108,000	£0	£0	£460,000	£93,000
5071	Believe Housing Limited	Less than 5 Maladministration Orders			£4,426	18,171	£80,432,000	£22,830,000	£1,121,000	£19,237,000	£4,769,000	£3,446,000	£0	£27,245,000	£0	£969,000	£815,000	£0	£0
4868	Bernicia Group	57%	2	8	£4,712	13,859	£65,309,000	£12,041,000	£7,650,000	£15,621,000	£6,060,000	£3,997,000	£403,000	£14,225,000	£3,233,000	£1,511,000	£388,000	£180,000	£0
LH4401	Beyond Housing Limited	50%	8	24	£4,251	15,351	£65,261,000	£20,938,000	£2,088,000	£18,437,000	£3,927,000	£5,642,000	£0	£11,685,000	£0	£0	£0	£2,544,000	£0
L1668	Black Country Housing Group Limited	Less than 5 Maladministration Orders			£6,331	2,180	£13,802,000	£2,850,000	£1,793,000	£2,229,000	£439,000	£0	£0	£1,816,000	£0	£78,000	£0	£2,959,000	£1,638,000
4568	Bolton at Home Limited	78%	11	18	£5,211	19,014	£99,075,000	£31,310,000	£6,457,000	£26,406,000	£4,811,000	£1,759,000	£129,000	£18,211,000	£49,000	£64,000	£3,976,000	£1,320,000	£4,583,000
LH0155	Bournemouth Churches Housing Association Limited	Less than 5 Maladministration Orders			£13,066	1,312	£17,143,000	£2,542,000	£2,393,000	£1,024,000	£946,000	£526,000	£654,000	£291,000	£651,000	£0	£0	£0	£8,116,000
L0702	Bournville Village Trust	Less than 5 Maladministration Orders			£5,134	3,870	£19,870,000	£4,157,000	£1,475,000	£3,850,000	£2,195,000	£196,000	£0	£6,386,000	£15,000	£0	£927,000	£669,000	£0
LH3887	bpha Limited	Less than 5 Maladministration Orders			£4,191	17,574	£73,644,000	£19,972,000	£13,723,000	£14,785,000	£5,602,000	£0	£0	£19,110,000	£0	£0	£0	£452,000	£0
L3758	Brighter Places	91%	3	11	£4,957	3,305	£16,383,000	£3,601,000	£896,000	£6,040,000	£1,160,000	£1,271,000	£311,000	£2,830,000	£0	£0	£29,000	£245,000	£0
LH4014	Broadacres Housing Association Limited	Less than 5 Maladministration Orders			£5,597	6,303	£37,963,000	£1,570,000	£4,052,000	£10,693,000	£613,000	£6,607,000	£0	£8,428,000	£0	£1,380,000	£0	£2,055,000	£2,565,000
L0026	Broadland Housing Association Limited	Less than 5 Maladministration Orders			£3,882	5,711	£22,172,000	£5,737,000	£4,217,000	£4,733,000	£1,621,000	£2,401,000	£0	£3,107,000	£0	£284,000	£0	£42,000	£30,000
L4449	Bromford Housing Group Limited	68%	35	93	£4,268	43,951	£187,593,000	£35,788,000	£21,283,000	£40,675,000	£19,302,000	£15,679,000	£0	£47,895,000	£0	£3,969,000	£0	£2,241,000	£761,000
LH4415	Bromsgrove District Housing Trust Limited	Less than 5 Maladministration Orders			£4,738	4,141	£19,622,000	£6,984,000	£1,631,000	£4,236,000	£1,041,000	£0	£0	£5,162,000	£69,000	£0	£0	£499,000	£0
LH0269	Brumelcare	Less than 5 Maladministration Orders			£8,977	1,128	£10,126,000	£2,108,000	£4,149,000	£1,156,000	£443,000	£12,000	£0	£1,755,000	£275,000	£0	£0	£0	£228,000
L4254	Calico Homes Limited	Less than 5 Maladministration Orders			£3,823	5,356	£20,475,000	£7,361,000	£1,414,000	£3,801,000	£1,549,000	£1,207,000	£0	£3,590,000	£958,000	£0	£0	£0	£595,000
4858	Castles & Coasts Housing Association Limited	Less than 5 Maladministration Orders			£4,753	6,952	£33,046,000	£7,097,000	£5,081,000	£8,443,000	£3,743,000	£1,427,000	£455,000	£6,800,000	£0	£0	£0	£0	£0
L4331	Chelmer Housing Partnership Limited	Less than 5 Maladministration Orders			£4,541	10,829	£49,175,000	£16,129,000	£6,308,000	£9,238,000	£6,655,000	£1,444,000	£0	£6,494,000	£449,000	£541,000	£0	£1,917,000	£0
L4472	Cheshire Peaks & Plains Housing Trust Limited	Less than 5 Maladministration Orders			£5,093	5,266	£26,821,000	£7,315,000	£1,209,000	£4,300,000	£3,044,000	£1,098,000	£0	£9,659,000	£0	£0	£0	£179,000	£17,000
LH0676	Christian Action (Enfield) Housing Association Limited	86%	3	7	£6,596	1,543	£10,178,000	£3,296,000	£2,568,000	£2,246,000	£252,000	£0	£477,000	£469,000	£31,000	£0	£0	£0	£839,000
5075	Citizen Housing Group Limited	60%	25	53	£5,528	29,685	£164,103,000	£17,517,000	£25,102,000	£34,845,000	£12,249,000	£8,847,000	£56,000	£61,440,000	£0	£758,000	£2,785,000	£504,000	£0
LH4087	Clarton Housing Group Limited	66%	291	727	£6,054	109,017	£660,000,000	£115,000,000	£67,100,000	£190,600,000	£76,200,000	£22,500,000	£200,000	£128,700,000	£1,100,000	£2,900,000	£18,200,000	£28,800,000	£8,700,000
LH4165	Coastline Housing Limited	Less than 5 Maladministration Orders			£4,462	5,321	£23,744,000	£5,053,000	£2,319,000	£1,962,000	£8,533,000	£1,137,000	£0	£2,732,000	£459,000	£0	£0	£171,000	£1,378,000
L4361	Cobalt Housing Limited	86%	4	7	£5,033	5,755	£28,963,000	£7,594,000	£256,000	£6,015,000	£1,880,000	£2,565,000	£0	£7,251,000	£1,789,000	£777,000	£619,000	£217,000	£0
L4457	Community Gateway Association Limited	Less than 5 Maladministration Orders			£3,685	6,926	£25,521,000	£7,000,000	£3,083,000	£6,613,000	£1,952,000	£1,203,000	£314,000	£4,286,000	£0	£0	£1,070,000	£0	£0
L2285	Connect Housing Association Limited	Less than 5 Maladministration Orders			£5,107	3,414	£17,435,000	£4,356,000	£1,697,000	£3,510,000	£2,392,000	£540,000	£0	£2,847,000	£148,000	£175,000	£0	£0	£1,770,000
LH4353	Connexus Homes Limited	Less than 5 Maladministration Orders			£5,707	10,781	£61,524,000	£16,018,000	£3,723,000	£18,787,000	£414,000	£0	£0	£20,849,000	£77,000	£0	£0	£0	£1,810,000
L0147	Cornerstone Housing Limited	Less than 5 Maladministration Orders			£4,503	1,411	£6,354,000	£1,617,000	£621,000	£1,192,000	£522,000	£933,000	£0	£1,520,000	£303,000	£252,000	£0	£0	£0
L4312	Cottsway Housing Association Limited	Less than 5 Maladministration Orders			£5,414	5,710	£30,916,000	£7,348,000	£1,347,000	£4,135,000	£2,435,000	£978,000	£0	£6,065,000	£697,000	£0	£0	£7,911,000	£0
LH4428	Cross Keys Homes Limited	Less than 5 Maladministration Orders			£4,441	12,589	£55,912,000	£19,544,000	£6,683,000	£8,923,000	£5,523,000	£0	£0	£11,618,000	£0	£1,086,000	£1,200,000	£1,139,000	£196,000
LH0495	Croydon Churches Housing Association Limited	100%	4	7	£7,592	1,462	£11,099,000	£4,227,000	£2,410,000	£2,295,000	£575,000	£0	£0	£1,568,000	£0	£0	£0	£24,000	£0
LH4336	Curio Group (Albion) Limited	Less than 5 Maladministration Orders			£5,107	12,986	£66,320,000	£12,041,000	£4,443,000	£19,236,000	£0	£9,888,000	£0	£13,372,000	£3,712,000	£414,000	£0	£0	£3,214,000
5125	Durham Aged Mineworkers' Homes Association	Less than 5 Maladministration Orders			£3,546	1,825	£6,472,000	£1,167,000	£569,000	£3,481,000	£19,000	£0	£8,000	£1,183,000	£0	£0	£0	£45,000	£0
L4434	East End Homes Limited	77%	5	13	£7,991	2,370	£18,938,000	£2,505,000	£4,844,000	£4,105,000	£461,000	£514,000	£0	£6,509,000	£0	£0	£0	£0	£0
L4530	East Midlands Housing Group Limited	74%	18	35	£4,173	20,206	£84,322,000	£22,593,000	£11,244,000	£20,284,000	£4,128,000	£487,000	£0	£21,995,000	£845,000	£0	£0	£2,182,000	£564,000
L4499	Eastlight Community Homes Limited	91%	4	11	£4,417	12,854	£56,771,000	£19,213,000	£4,055,000	£10,625,000	£5,917,000	£5,379,000	£0	£9,349,000	£527,000	£284,000	£0	£1,374,000	£48,000
L4140	Eden Housing Association Limited	Less than 5 Maladministration Orders			£4,513	1,988	£8,972,000	£2,931,000	£628,000	£1,753,000	£630,000	£0	£0	£2,560,000	£88,000	£0	£0	£213,000	£169,000
L4167	Empowering People Inspiring Communities Limited	Less than 5 Maladministration Orders			£3,699	1,362	£5,038,000	£1,960,000	£194,000	£1,399,000	£0	£659,000	£0	£826,000	£0	£0	£0	£0	£0
L4004	English Rural Housing Association Limited	Less than 5 Maladministration Orders			£3,833	1,534	£5,880,000	£1,205,000	£913,000	£971,000	£629,000	£988,000	£0	£908,000	£0	£127,000	£0	£139,000	£0
L3535	Estuary Housing Association Limited	79%	11	24	£5,601	4,338	£24,295,000	£6,447,000	£4,186,000	£5,783,000	£1,422,000	£689,000	£170,000	£2,297,000	£46,000	£142,000	£448,000	£44,000	£2,905,000
L4473	Fairhills Homes Limited	Less than 5 Maladministration Orders			£5,523	8,814	£48,679,000	£12,397,000	£3,723,000	£16,923,000	£2,553,000	£5,378,000	£0	£7,442,000	£0	£0	£0	£263,000	£0
4582	First Choice Homes Oldham Limited	45%	6	11	£4,345	11,505	£49,994,000	£13,391,000	£4,508,000	£10,175,000	£4,079,000	£6,161,000	£0	£11,077,000	£0	£173,000	£0	£430,000	£0
5090	First Garden Cities Homes Limited	Less than 5 Maladministration Orders			£5,432	2,302	£12,505,000	£4,220,000	£1,461,000	£1,212,000	£1,572,000	£1,308,000	£31,000	£2,603,000					

L4456	Halton Housing	Less than 5 Maladministration Orders			£4,160	7,403	£30,793,000	£8,944,000	£2,587,000	£8,022,000	£2,540,000	£2,520,000	£0	£5,020,000	£1,160,000	£0	£0	£0	£0
L0018	Hastoe Housing Association Limited	100%	2	7	£4,388	5,122	£22,476,000	£4,068,000	£1,938,000	£6,557,000	£1,416,000	£1,987,000	£24,000	£5,648,000	£189,000	£471,000	£113,000	£32,000	£33,000
4634	Heart of Medway Housing Association Limited	Less than 5 Maladministration Orders			£3,694	1,134	£4,189,000	£5,911,000	£853,000	£484,000	£215,000	£1,163,000	£0	£541,000	£0	£0	£0	£0	£342,000
L1538	Hexagon Housing Association Limited	89%	11	26	£7,335	4,355	£31,946,000	£4,870,000	£4,523,000	£6,247,000	£2,455,000	£1,706,000	£0	£8,764,000	£538,000	£752,000	£0	£2,091,000	£0
L2179	Hightown Housing Association Limited	85%	6	13	£6,784	8,039	£54,538,000	£8,602,000	£7,694,000	£8,673,000	£1,794,000	£4,088,000	£10,000	£2,055,000	£14,814,000	£0	£0	£4,359,000	£2,449,000
L3076	Home Group Limited	72%	72	90	£6,369	51,953	£330,887,000	£71,071,000	£46,340,000	£54,814,000	£30,411,000	£13,986,000	£3,500,000	£50,238,000	£6,000	£3,493,000	£4,220,000	£8,258,000	£44,550,000
LH2162	Honeycomb Group Limited	Less than 5 Maladministration Orders			£6,744	3,328	£22,445,000	£3,987,000	£2,363,000	£2,660,000	£1,958,000	£422,000	£0	£1,293,000	£428,000	£181,000	£107,000	£0	£9,046,000
L0055	Housing 21	Less than 5 Maladministration Orders			£8,333	21,826	£181,873,000	£42,959,000	£54,779,000	£18,272,000	£12,934,000	£2,523,000	£586,000	£33,921,000	£1,686,000	£1,716,000	£0	£7,729,000	£4,768,000
L4073	Housing Solutions	Less than 5 Maladministration Orders			£4,965	6,410	£31,824,000	£10,914,000	£4,242,000	£5,277,000	£7,378,000	£0	£0	£3,129,000	£884,000	£0	£0	£0	£0
L0718	Hundred Houses Society Limited	Less than 5 Maladministration Orders			£5,400	1,504	£8,121,000	£1,426,000	£1,305,000	£1,304,000	£1,699,000	£417,000	£119,000	£1,753,000	£66,000	£0	£0	£32,000	£0
LH0032	Hyde Housing Association Limited	83%	106	274	£7,191	37,061	£266,492,000	£71,909,000	£33,948,000	£35,944,000	£21,453,000	£4,882,000	£75,000	£46,905,000	£0	£0	£2,672,000	£48,704,000	£0
4662	Inclusion Housing Community Interest Company	Less than 5 Maladministration Orders			£18,451	4,072	£75,131,000	£8,753,000	£6,826,000	£4,469,000	£5,037,000	£0	£47,308,000	£0	£0	£119,000	£0	£1,594,000	£1,025,000
L4476	Incommunities Limited	57%	24	52	£4,640	21,665	£100,517,000	£29,584,000	£12,058,000	£23,190,000	£5,959,000	£3,335,000	£0	£23,053,000	£2,220,000	£0	£0	£239,000	£879,000
L0061	Irwell Valley Housing Association Limited	53%	11	31	£4,333	7,459	£32,322,000	£4,973,000	£3,696,000	£10,926,000	£4,334,000	£12,000	£0	£7,156,000	£0	£259,000	£324,000	£0	£642,000
L0457	Islington and Shoreditch Housing Association Limited	Less than 5 Maladministration Orders			£10,821	2,363	£25,570,000	£4,008,000	£5,612,000	£5,603,000	£2,113,000	£2,720,000	£0	£5,385,000	£0	£100,000	£0	£29,000	£0
LH4345	Jigsaw Homes Group Limited	Less than 5 Maladministration Orders			£4,115	35,809	£147,358,000	£31,104,000	£15,953,000	£40,171,000	£16,502,000	£12,739,000	£163,000	£15,343,000	£84,000	£0	£0	£14,482,000	£817,000
5079	Joseph Rowntree Housing Trust	Less than 5 Maladministration Orders			£9,561	2,183	£20,871,000	£3,618,000	£1,969,000	£2,787,000	£1,002,000	£403,000	£0	£3,110,000	£3,970,000	£0	£1,184,000	£919,000	£1,909,000
4846	Karbon Homes Limited	Less than 5 Maladministration Orders			£4,242	31,486	£133,578,000	£23,097,000	£21,038,000	£34,960,000	£14,438,000	£0	£0	£29,437,000	£1,900,000	£1,268,000	£3,328,000	£1,937,000	£2,175,000
LH3728	Karibu Community Homes Limited	88%	5	16	£6,736	1,327	£8,939,000	£2,121,000	£1,150,000	£2,293,000	£1,266,000	£370,000	£0	£1,541,000	£144,000	£54,000	£0	£0	£0
LH0989	Leeds Federated Housing Association Limited	Less than 5 Maladministration Orders			£5,252	4,570	£24,001,000	£6,594,000	£1,065,000	£5,204,000	£910,000	£2,152,000	£3,000	£6,659,000	£0	£366,000	£0	£1,048,000	£0
4877	Lincolnshire Housing Partnership Limited	Less than 5 Maladministration Orders			£4,533	12,241	£55,483,000	£17,428,000	£3,611,000	£12,042,000	£493,000	£0	£0	£21,909,000	£0	£0	£0	£0	£0
4873	LiveWest Homes Limited	71%	30	58	£4,732	37,577	£177,830,000	£44,063,000	£23,815,000	£32,137,000	£12,205,000	£25,765,000	£0	£32,417,000	£0	£2,708,000	£0	£16,000	£4,704,000
L4538	Livin Housing Limited	Less than 5 Maladministration Orders			£4,388	8,883	£38,978,000	£8,949,000	£262,000	£12,819,000	£1,461,000	£7,005,000	£0	£13,671,000	£937,000	£0	£0	£174,000	£0
LH4343	Livv Housing Group	Less than 5 Maladministration Orders			£4,310	12,929	£55,726,000	£18,903,000	£3,171,000	£18,271,000	£0	£6,144,000	£0	£8,399,000	£97,000	£0	£643,000	£104,000	£188,000
LH4454	Local Space	Less than 5 Maladministration Orders			£8,827	1,588	£14,018,000	£3,368,000	£1,849,000	£4,179,000	£765,000	£0	£0	£3,721,000	£136,000	£0	£0	£0	£0
L4517	London & Quadrant Housing Trust	77%	289	731	£6,495	89,263	£579,727,000	£71,483,000	£101,501,000	£173,181,000	£40,991,000	£0	£0	£111,745,000	£733,000	£58,476,000	£7,667,000	£1,737,000	£12,213,000
L4277	Longhurst Group Limited	71%	29	71	£5,597	23,162	£129,630,000	£25,950,000	£15,934,000	£30,779,000	£9,437,000	£675,000	£493,000	£28,187,000	£8,641,000	£860,000	£0	£6,475,000	£2,199,000
LH0013	Look Ahead Care and Support Limited	Less than 5 Maladministration Orders			£37,696	2,050	£77,276,000	£13,781,000	£12,411,000	£1,654,000	£0	£103,000	£0	£5,176,000	£0	£0	£0	£0	£44,151,000
L4435	Magenta Living	91%	6	11	£5,788	12,801	£74,088,000	£25,999,000	£3,060,000	£15,060,000	£10,559,000	£5,249,000	£741,000	£12,976,000	£0	£444,000	£0	£0	£0
4844	Magna Housing Limited	100%	6	13	£5,771	8,485	£48,967,000	£13,847,000	£4,467,000	£7,425,000	£3,470,000	£3,828,000	£260,000	£15,241,000	£31,000	£151,000	£0	£236,000	£11,000
L3736	Manningham Housing Association Limited	Less than 5 Maladministration Orders			£4,441	1,394	£6,191,000	£2,598,000	£3,905,000	£1,187,000	£707,000	£56,000	£0	£1,034,000	£0	£133,000	£171,000	£0	£0
L4466	Midland Heart Limited	Less than 5 Maladministration Orders			£4,612	33,384	£153,976,000	£33,890,000	£30,747,000	£36,531,000	£8,146,000	£9,407,000	£1,345,000	£30,480,000	£0	£105,000	£0	£3,325,000	£0
L0386	Moat Homes Limited	71%	22	52	£5,099	19,507	£99,475,000	£27,807,000	£15,375,000	£19,881,000	£5,177,000	£6,900,000	£0	£18,778,000	£0	£3,077,000	£1,494,000	£986,000	£0
4857	Mossacre St. Vincent's Housing Group Limited	Less than 5 Maladministration Orders			£5,257	8,660	£45,523,000	£13,522,000	£5,678,000	£10,247,000	£2,286,000	£2,661,000	£325,000	£8,231,000	£0	£557,000	£0	£887,000	£1,129,000
L2194	Muir Group Housing Association Limited	Less than 5 Maladministration Orders			£4,812	5,703	£27,445,000	£7,182,000	£2,923,000	£8,637,000	£2,931,000	£237,000	£0	£4,849,000	£0	£488,000	£0	£1,000	£199,000
L3833	Nehemiah United Churches Housing Association Limited	Less than 5 Maladministration Orders			£4,828	1,248	£6,025,000	£1,292,000	£1,763,000	£1,033,000	£777,000	£0	£71,000	£1,021,000	£0	£0	£0	£0	£68,000
L0006	Newton Housing Trust	74%	18	28	£12,862	7,439	£95,679,000	£10,782,000	£15,796,000	£13,542,000	£11,415,000	£1,826,000	£0	£26,726,000	£0	£2,463,000	£82,000	£119,000	£12,928,000
LH4249	North Devon Homes	Less than 5 Maladministration Orders			£5,451	3,358	£18,305,000	£2,422,000	£1,055,000	£5,044,000	£1,085,000	£1,834,000	£0	£6,306,000	£0	£0	£0	£0	£559,000
LH3359	North London Muslim Housing Association Limited	Less than 5 Maladministration Orders			£4,092	1,067	£4,366,000	£2,048,000	£747,000	£888,000	£0	£231,000	£0	£187,000	£196,000	£0	£0	£269,000	£0
LH0084	North Star Housing Group	Less than 5 Maladministration Orders			£5,332	3,951	£21,067,000	£5,064,000	£2,423,000	£4,609,000	£1,888,000	£1,294,000	£271,000	£5,518,000	£0	£0	£0	£0	£0
4880	Notting Hill Genesis	62%	165	446	£9,214	52,506	£483,800,000	£112,900,000	£72,500,000	£109,600,000	£11,900,000	£47,100,000	£40,700,000	£60,200,000	£0	£20,900,000	£1,600,000	£6,100,000	£300,000
4817	Nottingham Community Housing Association Limited	Less than 5 Maladministration Orders			£6,462	10,446	£67,507,000	£11,808,000	£6,156,000	£14,313,000	£2,563,000	£3,922,000	£40,000	£6,191,000	£11,407,000	£773,000	£0	£3,202,000	£7,132,000
L4459	NSAH (Alliance Homes) Limited	80%	4	5	£5,647	7,220	£40,768,000	£9,196,000	£5,564,000	£10,746,000	£2,186,000	£1,972,000	£0	£8,534,000	£0	£545,000	£460,000	£89,000	£1,476,000
L4422	Ocean Housing Group Limited	Less than 5 Maladministration Orders			£3,661	4,781	£17,503,000	£4,061,000	£1,397,000	£3,504,000	£3,412,000	£451,000	£0	£4,678,000	£0	£0	£0	£0	£0
4808	One Manchester Limited	74%	16	41	£5,818	11,918	£69,338,000	£20,653,000	£6,272,000	£19,018,000	£0	£2,639,000	£0	£18,813,000	£1,524,000	£419,000	£0	£0	£0
4804	One Vision Housing Limited	Less than 5 Maladministration Orders			£4,090	13,136	£53,728,000	£12,006,000	£5,445,000	£9,648,000	£10,873,000	£7,473,000	£0	£5,948,000	£2,335,000	£0	£0	£0	£0
L4486	Ongo Homes Limited	82%	8	17	£3,969	11,240	£44,610,000	£15,357,000	£2,203,000	£12,881,000	£3,630,000	£1,502,000	£33,000	£8,063,000	£529,000	£0	£0	£271,000	£141,000
4649	Onward Group Limited	70%	42	83	£5,146	30,688	£157,917,000	£31,969,000	£16,429,000	£44,590,000	£21,154,000	£1,324,000	£0	£32,585,000	£253,000	£815,000	£4,012,000	£298,000	£4,488,000
L4123	Orbit Group Limited	76%	57	141	£5,487	40,180	£220,474,000	£36,679,000	£32,240,000	£51,367,000	£24,792,000	£0	£0	£61,731,000	£3,000	£0	£2,761,000	£10,901,000	£0
L0871	Origin Housing Limited	57%	18	49	£8,207	6,830	£56,051,000	£12,047,000	£10,628,000	£7,140,000	£5,848,000	£0	£0	£8,860,000	£10,774,000	£0	£214,000	£0	£2,540,000
L0028	Orwell Housing Association Limited	Less than 5 Maladministration Orders			£8,464	3,987	£33,744,000	£7,521,000	£3,284,000	£3,947,000	£1,088,000	£0	£428,000	£2,656,000	£0	£759,000	£0	£9,563,000	£4,498,000
L4215	Paradigm Housing Group Limited	Less than 5 Maladministration Orders			£4,768	15,505	£73,928,000	£8,493,000	£10,018,000	£13,169,000	£18,237,000	£0	£501,000	£15,338,000	£6,297,000	£70,000	£0	£1,298,000	£507,000
4849	Paragon Asra Housing Limited	80%	46	124	£6,490	22,333	£144,941,000	£37,296,000	£24,118,000	£27,388,000	£18,797,000	£2,856,000	£198,000	£15,530,000	£0	£2,210,00			

L0247	Sanctuary Housing Association	66%	90	218	£5,582	96,239	£537,200,000	£75,400,000	£104,800,000	£119,700,000	£45,300,000	£0	£0	£110,900,000	£0	£8,900,000	£1,500,000	£26,600,000	£44,100,000
L4299	Saxon Weald	Less than 5 Maladministration Orders			£5,970	6,340	£37,847,000	£4,851,000	£10,633,000	£7,141,000	£6,637,000	£2,269,000	£0	£6,067,000	£249,000	£0	£0	£0	£0
LH4097	Selwood Housing Society Limited	Less than 5 Maladministration Orders			£5,173	7,104	£36,747,000	£6,307,000	£2,430,000	£6,442,000	£6,450,000	£4,740,000	£0	£9,591,000	£0	£783,000	£0	£0	£4,000
L4370	Settle Group	Less than 5 Maladministration Orders			£6,762	9,451	£63,907,000	£12,236,000	£2,171,000	£14,540,000	£5,568,000	£0	£0	£19,682,000	£9,153,000	£0	£503,000	£0	£54,000
L4130	Soha Housing Limited	Less than 5 Maladministration Orders			£4,602	7,589	£34,926,000	£4,047,000	£2,720,000	£13,694,000	£8,629,000	£0	£0	£5,685,000	£0	£9,000	£0	£142,000	£0
4686	South Lakes Housing	Less than 5 Maladministration Orders			£6,297	3,493	£21,994,000	£4,925,000	£1,319,000	£3,331,000	£1,181,000	£3,118,000	£0	£7,134,000	£0	£251,000	£0	£735,000	£0
L4230	South Liverpool Homes Limited	Less than 5 Maladministration Orders			£4,714	3,822	£18,017,000	£4,943,000	£7,180,000	£3,482,000	£2,255,000	£769,000	£282,000	£4,539,000	£0	£412,000	£550,000	£67,000	£0
L0078	South Yorkshire Housing Association Limited	Less than 5 Maladministration Orders			£5,576	5,355	£29,860,000	£8,411,000	£3,228,000	£7,716,000	£1,117,000	£0	£67,000	£3,926,000	£2,560,000	£0	£0	£1,046,000	£1,789,000
5171	Southern Housing	79%	165	395	£6,800	71,724	£487,700,000	£95,000,000	£74,200,000	£84,800,000	£87,600,000	£40,000,000	£0	£94,900,000	£0	£0	£0	£7,300,000	£3,900,000
L4507	Southway Housing Trust (Manchester) Limited	83%	5	18	£5,278	6,251	£32,994,000	£7,928,000	£1,751,000	£6,284,000	£2,087,000	£5,066,000	£0	£7,579,000	£645,000	£166,000	£1,488,000	£0	£0
4837	Sovereign Housing Association Limited	78%	91	204	£5,457	78,341	£427,508,000	£141,854,000	£46,793,000	£77,553,000	£48,456,000	£12,559,000	£9,702,000	£77,132,000	£6,426,000	£6,000	£4,662,000	£2,365,000	£0
LH0279	St Mungo Community Housing Association	88%	3	8	£29,555	2,357	£69,661,000	£13,513,000	£19,703,000	£2,818,000	£1,370,000	£0	£6,400,000	£1,510,000	£1,518,000	£0	£0	£0	£22,829,000
L1556	Stonewater Limited	66%	49	122	£4,632	39,488	£182,911,000	£50,153,000	£30,745,000	£46,738,000	£8,803,000	£9,766,000	£0	£35,486,000	£0	£0	£0	£1,220,000	£0
4687	Sustain (UK) Ltd	Less than 5 Maladministration Orders			£10,198	1,852	£18,886,000	£1,663,000	£17,223,000	£0	£0	£0	£0	£0	£0	£0	£0	£0	£0
LH4403	Teign Housing	Less than 5 Maladministration Orders			£4,710	3,962	£18,663,000	£6,955,000	£432,000	£3,404,000	£1,062,000	£2,637,000	£0	£3,818,000	£155,000	£0	£0	£200,000	£0
L0514	Thames Valley Housing Association Limited	77%	139	330	£6,032	46,412	£279,939,000	£71,888,000	£64,484,000	£38,373,000	£21,295,000	£1,189,000	£4,963,000	£30,255,000	£0	£14,688,000	£4,373,000	£11,847,000	£16,584,000
H1046	The Abbeyfield Society	Less than 5 Maladministration Orders			£33,534	1,708	£57,276,000	£15,285,000	£9,306,000	£2,569,000	£0	£666,000	£0	£4,163,000	£250,000	£0	£0	£0	£25,037,000
L0992	The Cambridge Housing Society Limited	Less than 5 Maladministration Orders			£6,939	3,022	£17,948,000	£4,334,000	£1,899,000	£2,274,000	£784,000	£0	£0	£2,549,000	£1,286,000	£0	£794,000	£1,095,000	£2,933,000
LH4264	The Community Housing Group Limited	90%	5	10	£4,663	6,050	£28,213,000	£9,169,000	£3,072,000	£5,094,000	£866,000	£331,000	£0	£7,633,000	£0	£0	£0	£2,000	£2,046,000
4729	The Guinness Partnership Limited	73%	122	280	£5,224	64,515	£337,000,000	£101,800,000	£33,800,000	£71,900,000	£28,600,000	£10,100,000	£0	£68,200,000	£0	£0	£0	£12,200,000	£10,400,000
LH4339	The Havebury Housing Partnership	Less than 5 Maladministration Orders			£4,775	7,445	£35,551,000	£9,344,000	£3,864,000	£8,596,000	£3,494,000	£4,341,000	£15,000	£4,896,000	£0	£652,000	£0	£0	£349,000
L4491	The Housing Plus Group Limited	Less than 5 Maladministration Orders			£4,269	19,011	£81,159,000	£22,331,000	£9,159,000	£18,443,000	£12,628,000	£0	£0	£15,879,000	£0	£0	£0	£2,719,000	£0
L0266	The Industrial Dwellings Society (1885) Limited	86%	4	7	£8,964	1,497	£13,419,000	£2,818,000	£2,239,000	£3,263,000	£300,000	£404,000	£53,000	£3,906,000	£0	£247,000	£189,000	£0	£0
L4118	The Pioneer Housing and Community Group Limited	Less than 5 Maladministration Orders			£4,397	2,437	£10,715,000	£2,359,000	£1,422,000	£2,507,000	£1,664,000	£376,000	£0	£2,387,000	£0	£0	£0	£0	£0
L4552	The Riverside Group Limited	71%	92	189	£7,564	69,105	£522,710,000	£76,806,000	£168,381,000	£73,969,000	£38,407,000	£42,952,000	£334,000	£86,566,000	£0	£0	£0	£35,963,000	£0
LH4220	The Wrekin Housing Group Limited	Less than 5 Maladministration Orders			£4,631	13,319	£61,682,000	£10,846,000	£12,223,000	£19,262,000	£0	£9,206,000	£0	£8,383,000	£0	£0	£0	£1,762,000	£0
L4522	Thirteen Housing Group Limited	Less than 5 Maladministration Orders			£4,618	35,038	£161,813,000	£27,162,000	£16,047,000	£45,921,000	£6,729,000	£14,157,000	£0	£42,438,000	£0	£230,000	£1,141,000	£5,684,000	£2,304,000
L4520	Thrive Homes Limited	Less than 5 Maladministration Orders			£5,793	5,146	£29,811,000	£11,156,000	£1,913,000	£6,993,000	£1,922,000	£0	£0	£7,069,000	£0	£758,000	£0	£0	£0
L4464	Together Housing Group Limited	Less than 5 Maladministration Orders			£6,264	38,346	£240,187,000	£43,985,000	£17,952,000	£52,428,000	£0	£11,707,000	£442,000	£75,642,000	£1,894,000	£718,000	£3,051,000	£31,362,000	£1,006,000
5065	Torus62 Limited	54%	28	55	£4,664	39,454	£184,024,000	£43,903,000	£22,113,000	£37,267,000	£11,956,000	£20,086,000	£0	£40,171,000	£1,394,000	£0	£6,412,000	£722,000	£0
L4260	Tower Hamlets Community Housing	79%	6	14	£14,891	2,053	£30,571,000	£4,119,000	£6,524,000	£2,965,000	£1,584,000	£1,711,000	£0	£12,510,000	£0	£671,000	£487,000	£0	£0
L4311	Trent & Dove Housing Limited	Less than 5 Maladministration Orders			£4,588	6,644	£30,482,000	£7,779,000	£2,581,000	£4,342,000	£4,290,000	£2,539,000	£0	£7,296,000	£983,000	£182,000	£0	£88,000	£402,000
L0979	Trident Housing Association Limited	80%	2	5	£11,859	3,282	£38,920,000	£2,623,000	£7,737,000	£3,525,000	£2,626,000	£314,000	£887,000	£4,028,000	£0	£0	£0	£70,000	£17,110,000
L3808	Tuntum Housing Association Limited	Less than 5 Maladministration Orders			£4,942	1,611	£7,961,000	£2,049,000	£1,489,000	£1,673,000	£716,000	£0	£0	£1,930,000	£104,000	£0	£0	£0	£0
L4385	Two Rivers Housing	Less than 5 Maladministration Orders			£4,447	4,561	£20,282,000	£5,396,000	£1,281,000	£4,592,000	£2,742,000	£1,301,000	£0	£4,898,000	£11,000	£0	£0	£61,000	£0
LH3737	Unity Housing Association Limited	Less than 5 Maladministration Orders			£4,577	1,393	£6,376,000	£2,493,000	£4,610,000	£1,459,000	£363,000	£157,000	£0	£1,187,000	£39,000	£100,000	£112,000	£5,000	£0
4850	Vivid Housing Limited	Less than 5 Maladministration Orders			£4,054	32,568	£132,026,000	£25,894,000	£20,659,000	£32,182,000	£5,442,000	£11,726,000	£619,000	£31,300,000	£0	£4,204,000	£0	£0	£0
L4441	Wakefield And District Housing Limited	Less than 5 Maladministration Orders			£4,148	32,152	£133,361,000	£45,492,000	£9,027,000	£27,202,000	£2,806,000	£21,517,000	£0	£23,360,000	£2,787,000	£843,000	£0	£327,000	£0
L4389	Walsall Housing Group Limited	Less than 5 Maladministration Orders			£4,455	21,734	£96,818,000	£22,986,000	£7,272,000	£13,381,000	£20,347,000	£9,604,000	£0	£21,952,000	£0	£1,007,000	£259,000	£10,000	£0
L0277	Wandle Housing Association Limited	82%	40	89	£7,636	6,827	£52,128,000	£20,497,000	£6,370,000	£8,329,000	£1,350,000	£5,737,000	£0	£8,430,000	£0	£164,000	£0	£1,251,000	£0
L0518	Warrington Housing Association Limited	100%	2	7	£5,376	1,300	£6,989,000	£1,006,000	£1,236,000	£1,201,000	£0	£754,000	£0	£1,436,000	£0	£294,000	£670,000	£314,000	£78,000
L4495	Watford Community Housing Trust	91%	8	23	£5,136	5,649	£29,011,000	£13,483,000	£1,413,000	£5,067,000	£709,000	£406,000	£0	£6,378,000	£0	£0	£0	£1,089,000	£466,000
L4383	Watmos Community Homes	Less than 5 Maladministration Orders			£10,680	2,615	£27,927,000	£2,957,000	£3,458,000	£4,349,000	£1,221,000	£0	£0	£14,480,000	£0	£0	£0	£1,462,000	£0
L4341	Weaver Vale Housing Trust Limited	Less than 5 Maladministration Orders			£4,826	6,378	£30,780,000	£5,995,000	£1,236,000	£8,663,000	£2,481,000	£5,302,000	£0	£5,053,000	£0	£0	£344,000	£0	£1,706,000
LH3827	West Kent Housing Association	Less than 5 Maladministration Orders			£7,277	8,268	£60,170,000	£7,521,000	£13,482,000	£8,603,000	£15,215,000	£1,206,000	£0	£10,571,000	£0	£501,000	£2,330,000	£96,000	£645,000
4826	Westward Housing Group Limited	90%	4	10	£4,468	7,462	£33,341,000	£7,143,000	£5,436,000	£6,952,000	£1,708,000	£2,924,000	£0	£8,021,000	£1,011,000	£0	£0	£0	£1,466,000
L2424	Willow Tree Housing Partnership Limited	Less than 5 Maladministration Orders			£4,870	1,496	£7,285,000	£1,524,000	£380,000	£1,335,000	£1,291,000	£0	£1,282,000	£1,060,000	£287,000	£234,000	£0	£108,000	£0
LH4208	Worthing Homes Limited	Less than 5 Maladministration Orders			£4,422	3,916	£17,316,000	£4,814,000	£1,769,000	£3,157,000	£2,131,000	£889,000	£0	£3,631,000	£495,000	£361,000	£0	£69,000	£0
L4219	Wythenshawe Community Housing Group Limited	Less than 5 Maladministration Orders			£4,569	13,730	£62,738,000	£18,172,000	£6,093,000	£11,646,000	£3,900,000	£8,168,000	£0	£13,426,000	£1,159,000	£0	£0	£174,000	£0
LH4078	YMCA St Paul's Group	Less than 5 Maladministration Orders			£15,150	1,223	£18,529,000	£4,815,000	£8,227,000	£946,000	£156,000	£0	£0	£847,000	£0	£0	£0	£0	£3,538,000
L4521	Yorkshire Housing Limited	Less than 5 Maladministration Orders			£4,867	18,394	£89,524,000	£28,494,000	£7,955,000	£18,811,000	£8,943,000	£3,815,000	£36,000	£19,923,000	£0	£0	£0	£1,547,000	£0
L4203	Your Housing Group Limited	Less than 5 Maladministration Orders			£6,246	26,583	£166,048,000	£50,747,000	£29,814,000	£24,680,000	£21,091,000	£2,185,000	£0	£31,066,000	£4,855,000	£0	£1,121,000	£1,316,000	£1,805,000