***Have an Unresolved Dispute with Someone in your Condo Building?***

***Maybe the CAT Can Help***

The [Condominium Authority Ontario](https://www.condoauthorityontario.ca/) (CAO) is an online service established by the Government of Ontario to provide Ontario condo owners and residents with information, documents, and services that are important for condo living. For example, the site explains the use of proxy forms for voting at an Annual General Assembly and provides information on the rules of condo living.

The [Condominium Authority Tribunal](https://www.condoauthorityontario.ca/tribunal/) (CAT) is of particular interest. This service helps condo owners and residents resolve disputes over, say, parking or noise, **quickly, fairly, and affordably**, and from within the privacy of their own homes. Processes are initiated on the website and completed online.

The CAT process includes three basic stages at which disputes may be resolved. Every case begins at Stage 1 (Negotiation), where the parties to the dispute work together to try to solve the issue. If they fail, the process can advance to Stage 2 (Mediation), where the parties work with a CAT mediator who helps them resolve their differences. If this too fails, the parties can move to Stage 3 (Tribunal Decision), in which a CAT official reviews the case and then issues a binding decision.

The CAT currently accepts applications on the following types of disputes – click on each dispute type to learn more:

1. [Condominium Records](https://www.condoauthorityontario.ca/issues-and-solutions/records-issues/)

* Includes disputes involving the records that condo corporations are required to keep under the *Condominium Act, 1998*, and which owners are entitled to access.

1. [Pets and Animals](https://www.condoauthorityontario.ca/issues-and-solutions/pets-and-animals-issues/)

* Includes disputes involving nuisances caused by pets and other animals.

1. [Vehicles](https://www.condoauthorityontario.ca/issues-and-solutions/vehicles-issues/)

* Includes disputes involving cars, motorcycles, bikes, and other vehicles.

1. [Parking and Storage](https://www.condoauthorityontario.ca/issues-and-solutions/parking-and-storage-issues/)

* Includes disputes involving the use of parking spaces and / or the storage of personal property in a unit or on the corporation’s common elements.

1. [Settlement Agreements](https://www.condoauthorityontario.ca/issues-and-solutions/compliance-with-settlement-agreements/)

* Includes disputes involving non-compliance with a settlement agreement from a previous CAT case.

Further information on the process, costs, and timelines can be found on the CAO website.