

Michelles Companies

Cathy's Soul For Real Eatery/Pimped Out Pickles+/Doll Haus 1 Stop Diva Spa

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Cashier Responsibilities

- Processing sales transactions and taking payments
- Calculating the cost of products or services
- Calculating and returning change for cash transactions
- Maintaining adequate change denominations and requesting change
- Answering customer questions about products or services and providing recommendations based on customer needs
- Cross-selling and upselling products
- Reconciling cash drawers and sales receipts
- Reporting issues with equipment
- Working with the team to meet store sales goals
- Responding to and resolving customer complaints and concerns
- Maintaining clean and tidy checkout and merchandise areas
- Assisting in stocking and rotating merchandise
- Scanning and bagging items accurately and efficiently
- Staying up to date on merchandise promotions, advertisements and products

Requirements – Skills, Abilities, and Knowledge

- Ability to calculate sales and change quickly
- Accountability and accuracy in reconciling sales receipts and records
- Service-oriented and willing to help patrons
- Customer service skills to maintain positive customer relationships, encourage customer loyalty and resolve conflicts
- Excellent communication to interact with team members and customers
- Ability to work in a fast-paced and stressful environment
- Attention to detail to maintain accurate inventory and transaction records
- Knowledge of point-of-sale systems
- High school diploma or associate degree in culinary studies or food and hospitality management.