

**Learn
About
Britain**



The Prince Philip Trust Fund
for the Royal Borough of Windsor and Maidenhead

www.rbwm.gov.uk



Royal Borough
of Windsor &
Maidenhead

Orientation Session 3: Culture, Customs, Communication

**Delivered by Learn About Britain with the Royal Borough
of Windsor and Maidenhead with funding from the
Prince Philip Trust Fund**

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Introductions

I'm Joe Hayman...

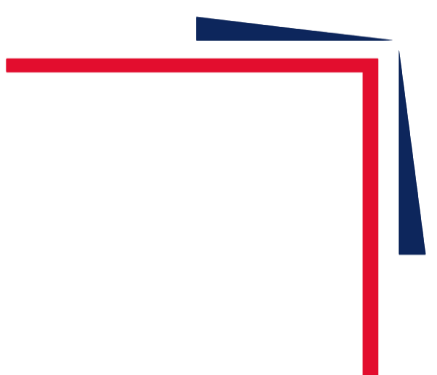
Born and raised in the UK

**Author of two books about
Britain**

**Founder of Learn About
Britain**







I want you to feel:

More confident about living in Maidenhead and the UK

More clear about British culture and customs

More clear about what you're entitled to and what the responsibilities are which all people have



Ready for independent life in the UK

So we are running a special programme:

4 workshops and one outing

2.30pm start each Thursday

Complete all the sessions to join the special activity



ROYAL BOROUGH OF
**WINDSOR &
MAIDENHEAD**
WWW.RBWM.GOV.UK



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Learn About Britain orientation programme

We are pleased to invite you to a special education programme at the Holiday Inn Maidenhead which will give you the chance to learn more about the United Kingdom, its culture and customs and the services and opportunities which are available to you here.

We hope that through this free programme you will learn a lot and have a lot of fun too!

The programme will be led by Joe Hayman, the founder of the charity Learn About Britain and author of two books about Britain. The programme is in partnership with the Royal Borough of Windsor and Maidenhead and is supported by the Prince Philip Trust Fund.

Programme

Thursday 6 August at 2.30pm: Workshop 1 – Understanding the UK
Thursday 13 August at 2.30pm: Workshop 2 – Money, activities, services
Thursday 20 August at 2.30pm: Workshop 3 – Culture, Communication, Behaviour
Thursday 3 September at 2.30pm: Workshop 4 – Health and housing
Thursday 10 September – Special activity – outing

Please visit the Learn About Britain website to find out more!

Session 1 (6 August): Understanding the UK

Session 2 (today): Money, Activities, Services

**Session 3 (20 August): Culture, Communication,
Behaviour**

Session 4 (3 September): Housing and Next Steps

Outing (10 September): Outing to Windsor Castle

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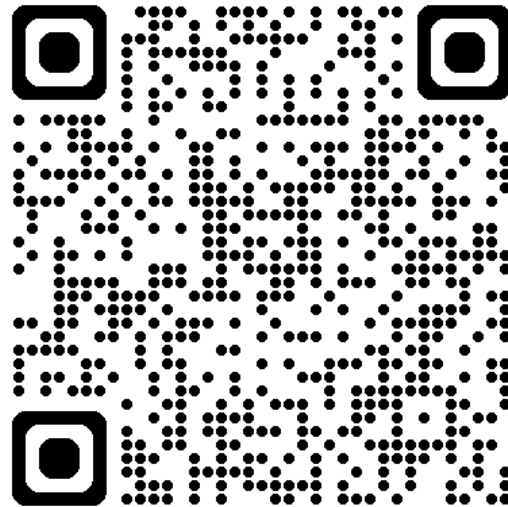
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Updates from last week

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Volunteering and Jobs

(Digital marketing/civil engineering examples)

What

e.g. Animals

Where

london



20 mi.



Search

[Home](#) > [Volunteer](#) > [Find a Volunteer Role](#) > Digital Marketing volunteering opportunities in London

165 Digital Marketing jobs in London



Filter



Sort by



Marketing/Fundraising / HR Trustee.

Reach Volunteering > Posted 6 days ago



Part Time



Kingston upon Thames



Volunteer Marketing & Social Media Lead.

Reach Volunteering > Posted 1 day ago



Part Time



London



Marketing lead.

Reach Volunteering > Posted 1 day ago



Part Time



Brighton and Hove

[Create a profile](#)

Digital Marketing Volunteer

PEP Enterprise CIC, Remote

£ Unpaid role, expenses not paid

Posted 6 days ago [Apply Now](#)



Marketing Volunteer

Waythrough, St. Neots (Hybrid)

£ Unpaid role, expenses not paid

Posted 3 weeks ago



Volunteer Communications and Marketing Lead

Burning Nights CRPS Support, Remote

£ Unpaid role, expenses paid

Posted 3 weeks ago [Apply Now](#)



Digital Marketing Volunteer

PEP Enterprise CIC

Remote

£ Unpaid role, expenses not paid

Voluntary

Community Development · Diversity and Inclusion

Actively Interviewing 

[Apply Now](#)

[Save](#)

Job description

[Create a profile](#)

Digital Marketing Volunteer

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[Apply Now](#)[Save](#)

Job description



Volunteering

Our volunteering hub offers all the information you need to begin your journey. Check out some of the ways you can get involved.



**The global challenges
we face have no
borders.**

https://reachvolunteering.org.uk



Welcome to Reach Volunteering

At Reach, organisations can find the expertise they need – and volunteers can use their skills to make a difference.

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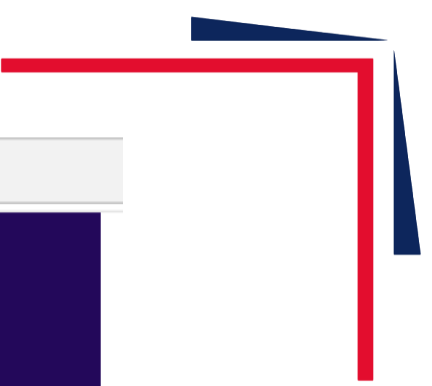
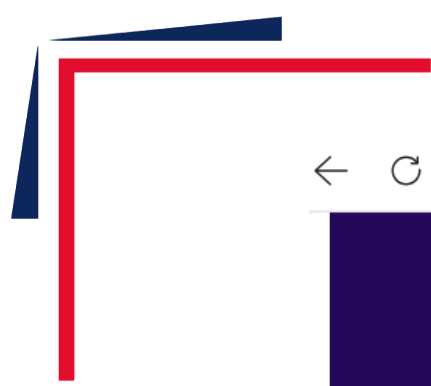
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English language conversation classes

[Free resources](#) > Speaking

Speaking





← ↻ <https://learnenglish.britishcouncil.org/free-resources/speaking>

Discover your current English level by taking our free online test

Discover your level

Here you can find activities to practise your speaking skills. You can improve your speaking by noticing the language we use in different situations and practising useful phrases.

The self-study lessons in this section are written and organised by English level based on the Common European Framework of Reference for languages (CEFR). There are videos of different conversations at work and interactive exercises that practise the speaking skills you need to get ahead at work and communicate in English. The videos help you practise saying the most useful language and the interactive exercises will help you remember and use the phrases.

Take our free online English test to find out which level to choose. Select your level, from A1 English level (elementary) to B2 English level (upper intermediate), and improve your speaking skills at your own speed, whenever it's convenient for you.



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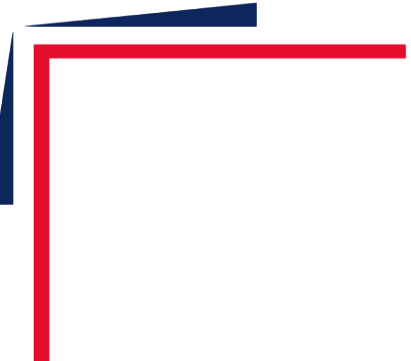
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Today we will learn about...

- 
- 
- Religion and values
 - Culturally acceptable and unacceptable behaviour
 - Formal and informal communication
 - Recognising discrimination and hate crime
 - Deciding if an emergency response is required
- 
- 

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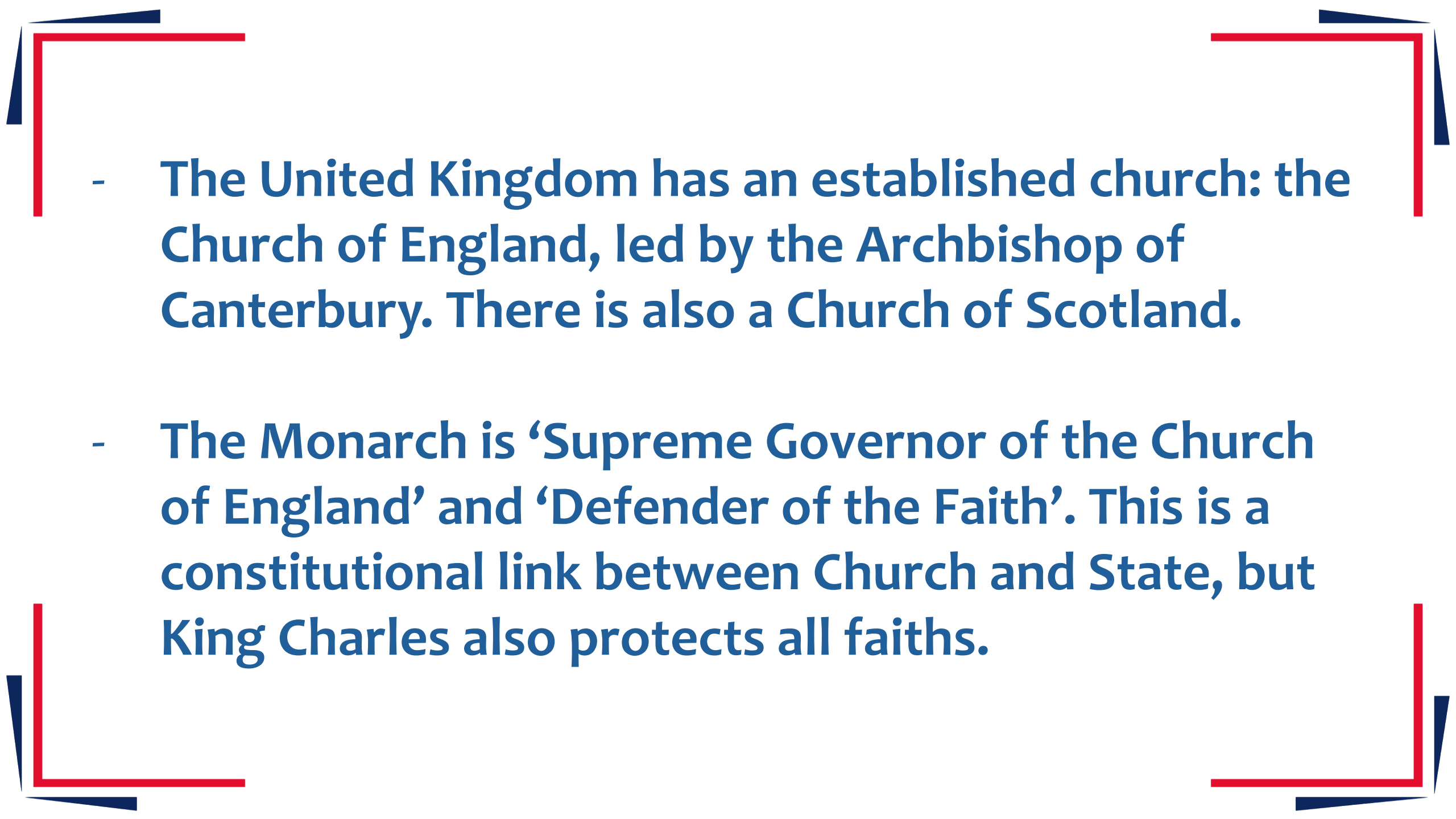
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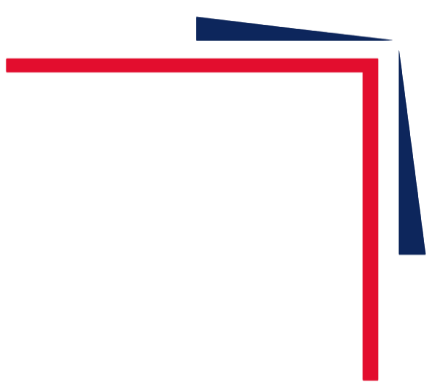
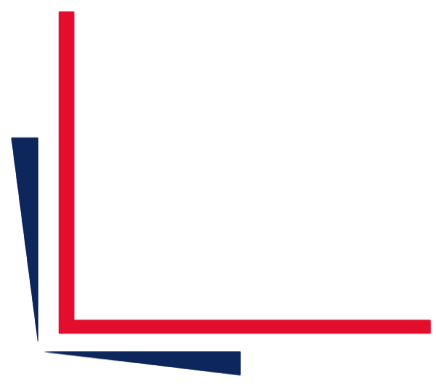
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Religion and values

- 
- The United Kingdom has an established church: the Church of England, led by the Archbishop of Canterbury. There is also a Church of Scotland.
 - The Monarch is 'Supreme Governor of the Church of England' and 'Defender of the Faith'. This is a constitutional link between Church and State, but King Charles also protects all faiths.

- 
- 
- Our national anthem is ‘God Save the King’
 - There are Christian images on our national flag
 - Churches all over the country, including over 50 in Windsor and Maidenhead
- 
- 



England



Scotland



United Kingdom



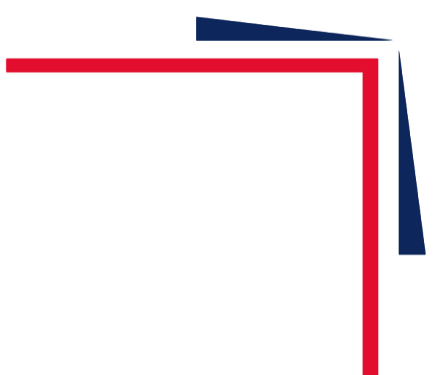
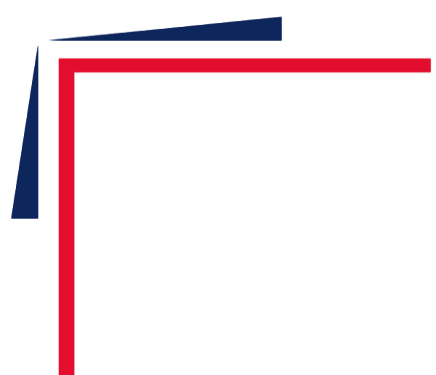
Wales



Northern Ireland







Dr Wendi Cunningham Momen MBE – *Director and Trustee, National Spiritual Assembly of The Bahá'ís of the United Kingdom*

Dr Mehool Sanghrajka MBE – *Institute of Jainology*

Malcolm Deboo – *President, Zoroastrian Trust Funds of Europe*

The Most Venerable Bogoda Seelawimala – *Chief Sangha Nayaka of Great Britain, Head Monk of the London Buddhist Vihara*

The Lord Singh of Wimbledon CBE – *Director of the Network of Sikh Organisations UK*

Visakha Dasi – *President of Bhaktivedanta Manor Temple*

Dr Aliya Azam MBE – *Al Khoei Foundation, Shia Muslim Community*

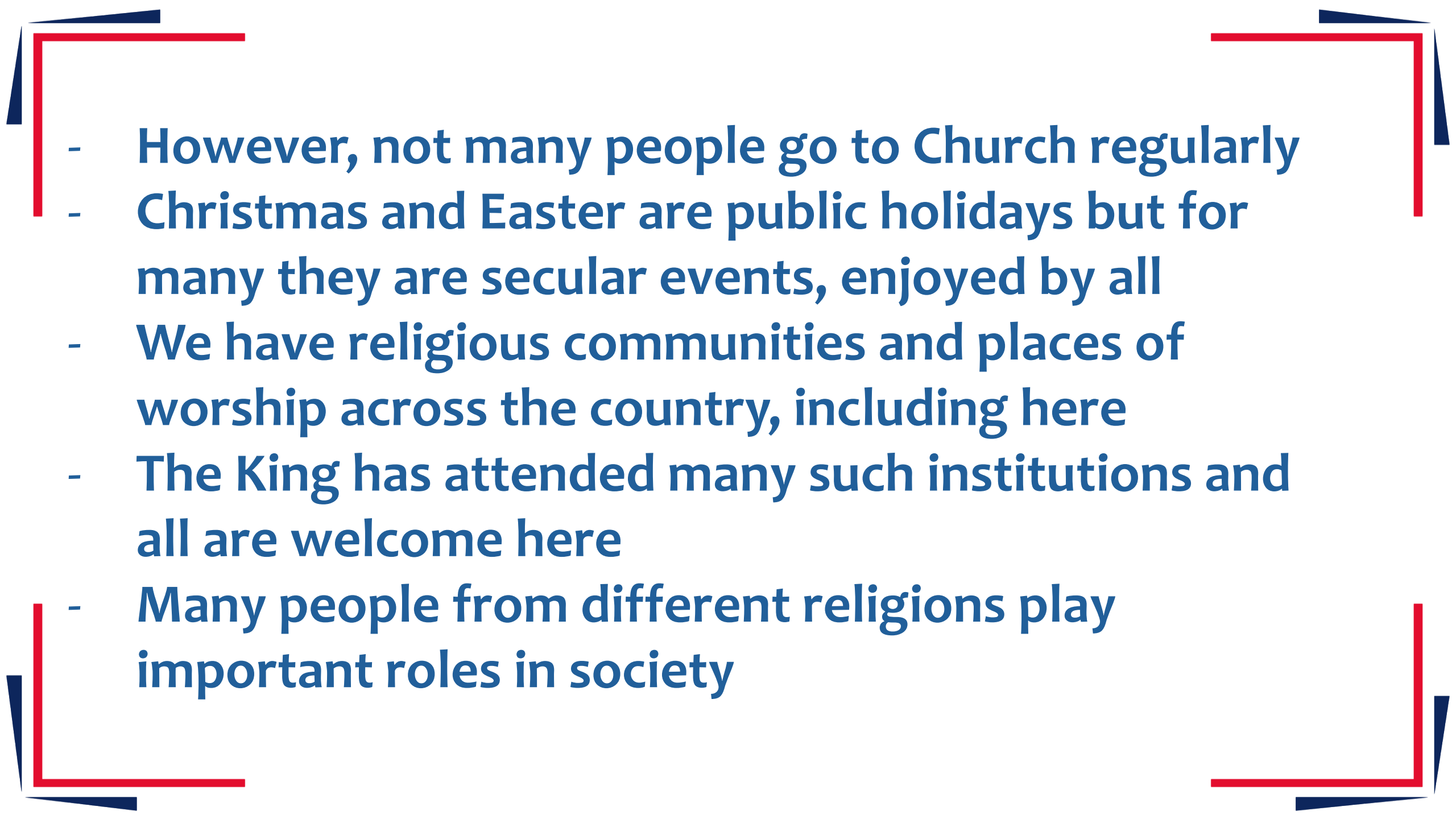
Mufti Sir Hamid Patel CBE – *Star Academies, Sunni Muslim Community*

Chief Rabbi Sir Ephraim Mirvis KBE – *Chief Rabbi of Great Britain and the United Hebrew Congregations of the Commonwealth*







- 
- However, not many people go to Church regularly
 - Christmas and Easter are public holidays but for many they are secular events, enjoyed by all
 - We have religious communities and places of worship across the country, including here
 - The King has attended many such institutions and all are welcome here
 - Many people from different religions play important roles in society









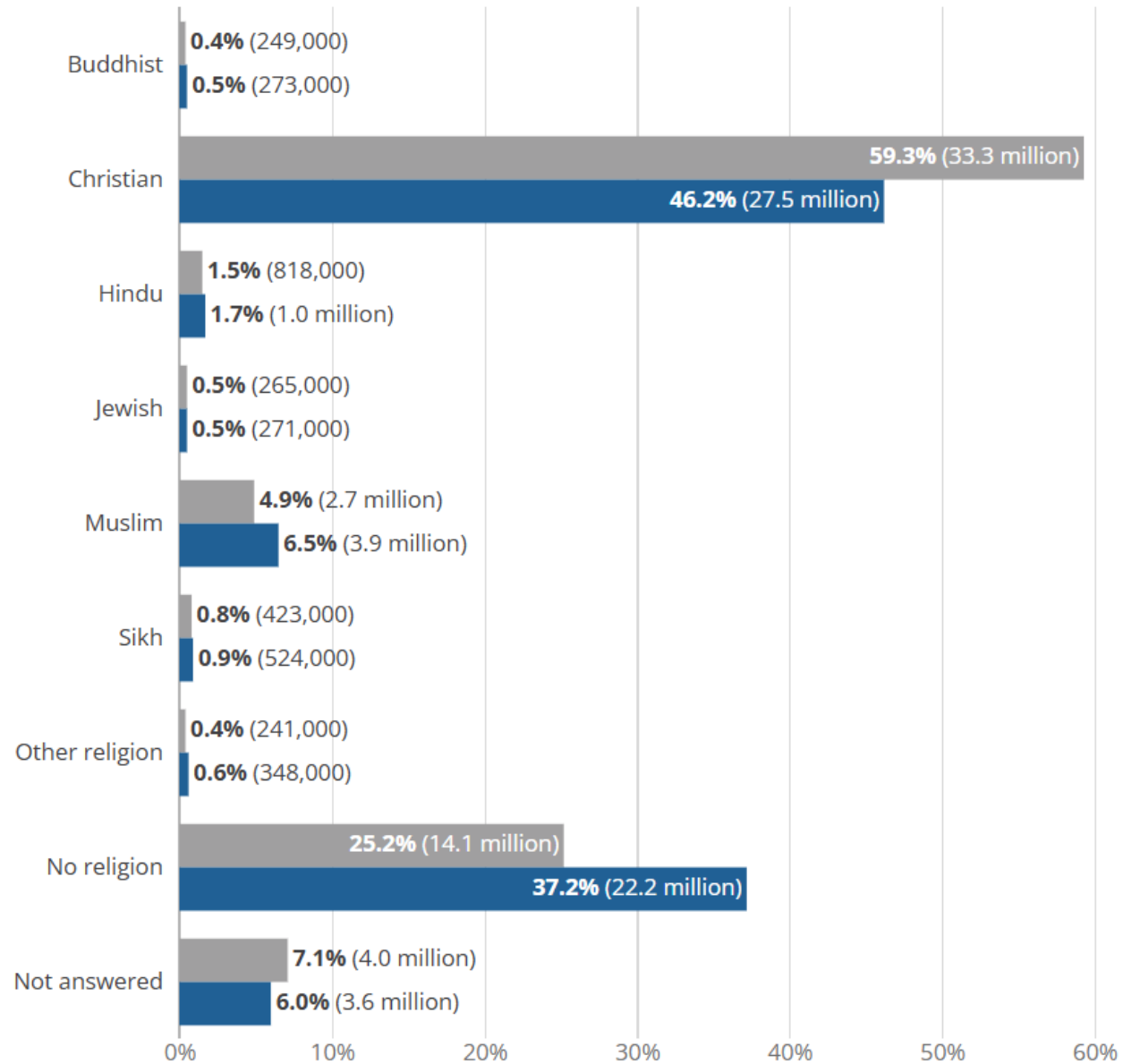




Religious composition, 2011 and 2021, England and Wales

● 2011

● 2021



● 2011 ● 2021

No religion

0%
21.7%

31.0%

Christian

62.3%

49.8%

Buddhist

0.5%

0.6%

Hindu

1.8%

3.1%

Jewish

0.3%

0.3%

Muslim

3.9%

5.6%

Sikh

2.0%

2.9%

Other

0.4%

0.5%

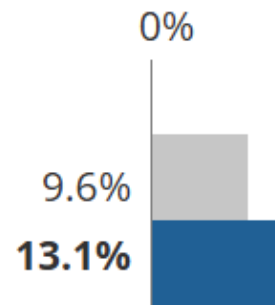
Not answered

7.0%

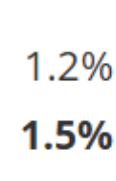
6.1%

● 2011 ● 2021

Asian, Asian British or Asian Welsh



Black, Black British, Black Welsh,
Caribbean or African



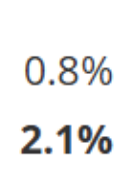
Mixed or Multiple ethnic groups



White



Other ethnic groups



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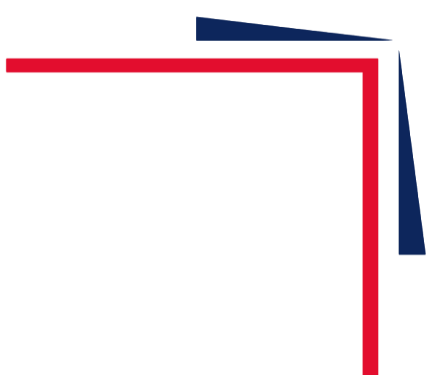
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Values

- 
- 
- With so many different religions, and many people not being religious at all, the government talks more about British values than religious teachings.

These values are promoted in schools:

- Democracy
 - The rule of law
 - Individual liberty
 - Mutual tolerance and respect of people of different faiths and beliefs
- 
- 



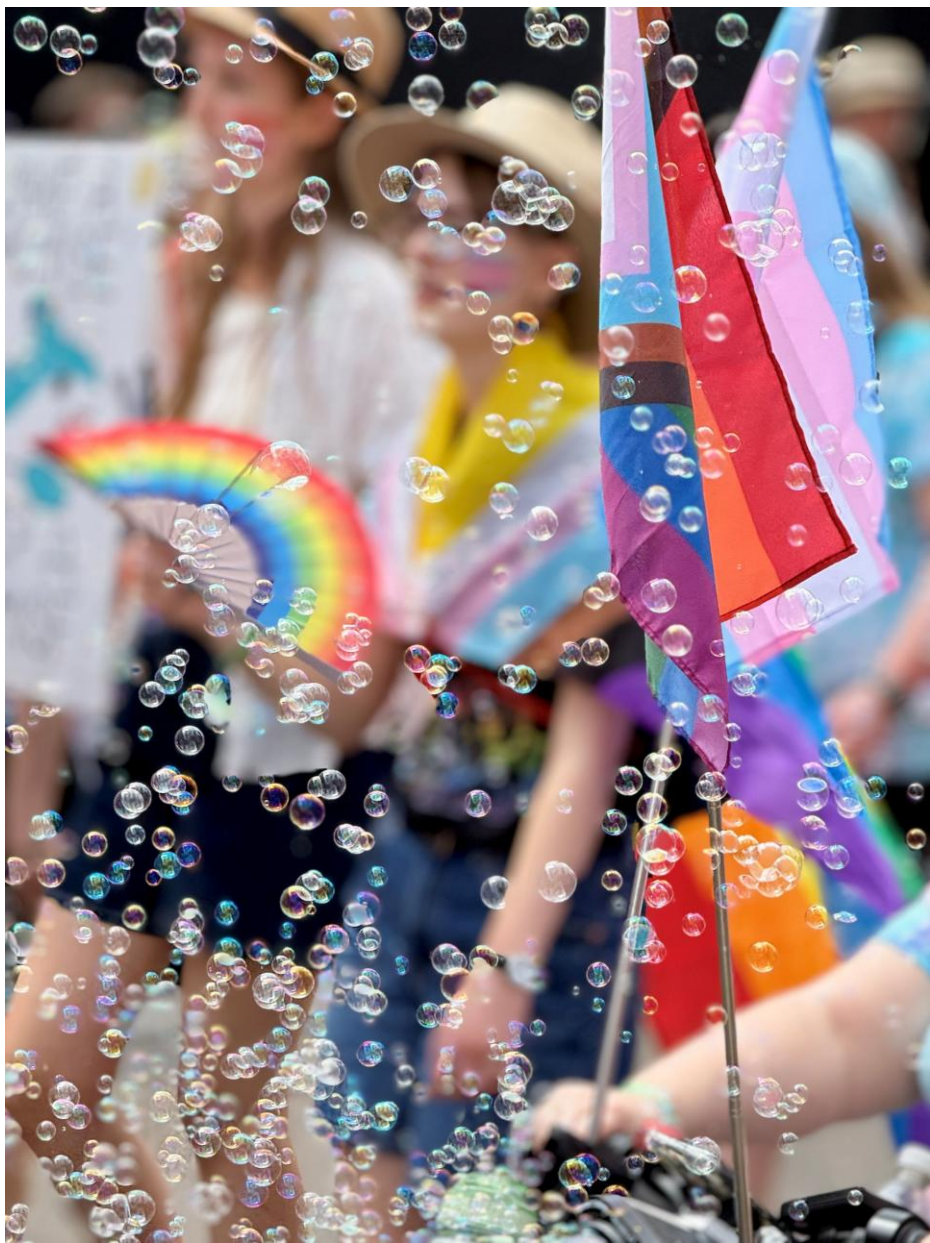
To these values I would add:

- **Hard work**
- **Fairness**
- **Respect for others**
- **Equality**



We want Britain to be a place where everyone is of the same value; everyone works hard and contributes; everyone is treated fairly/equally







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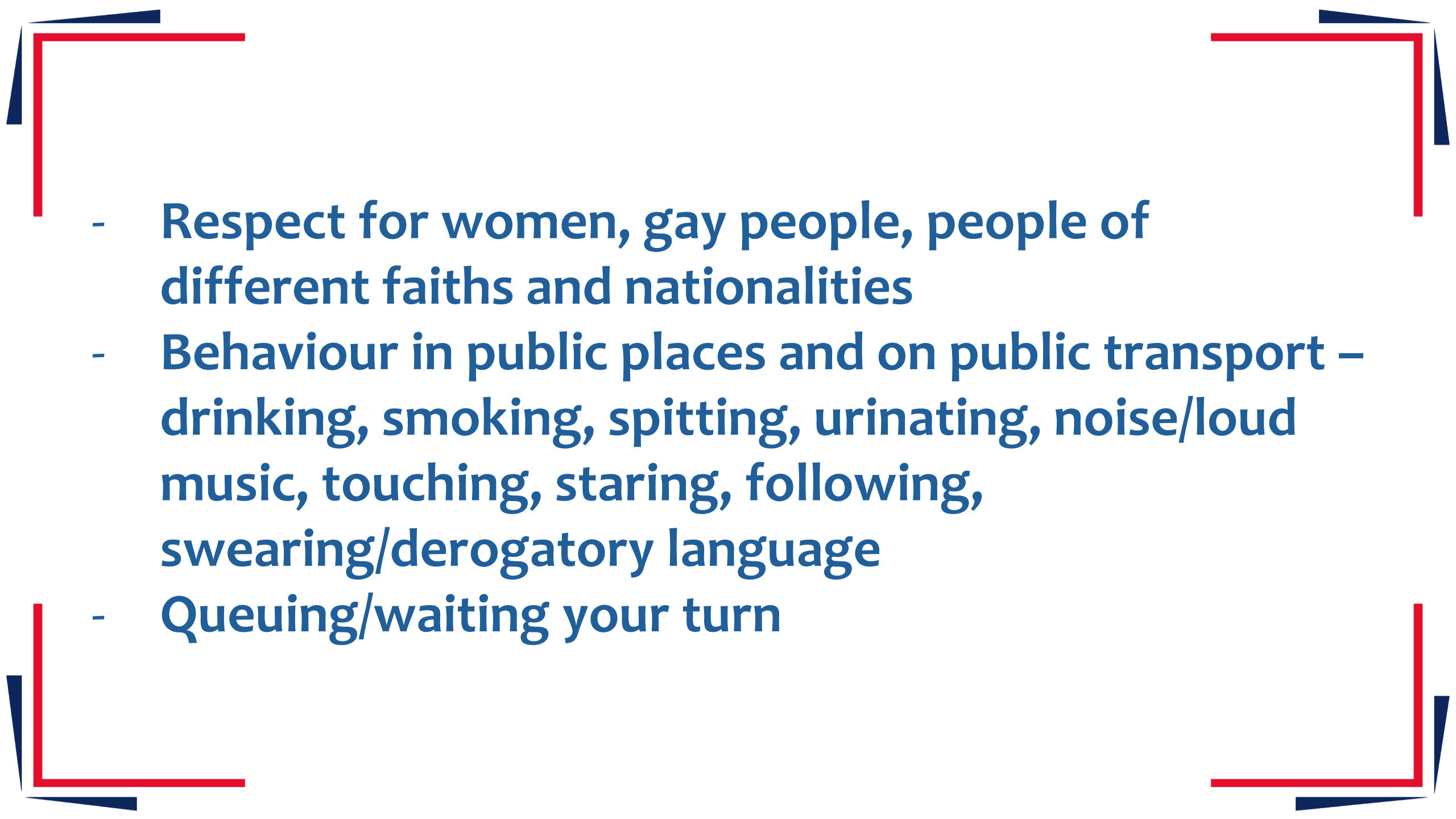
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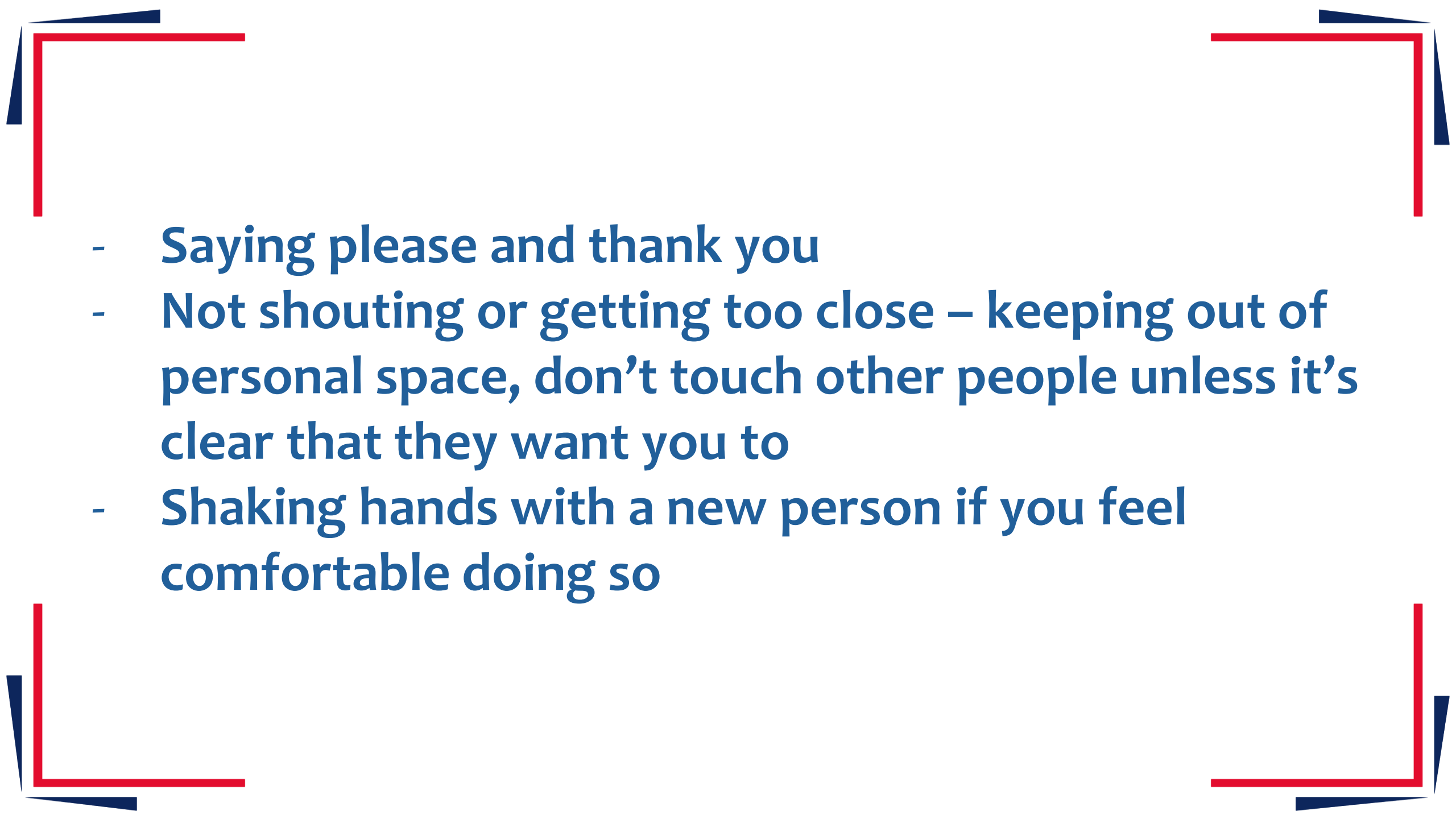
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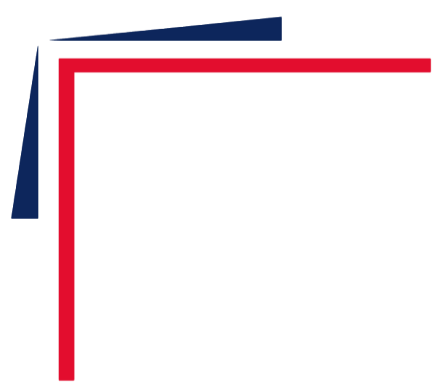
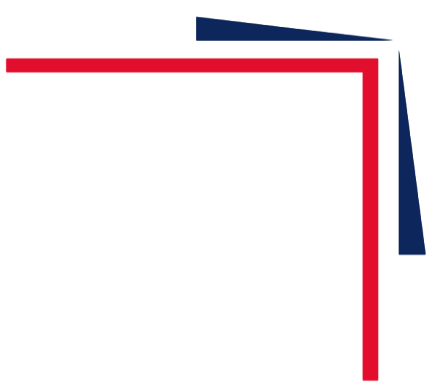
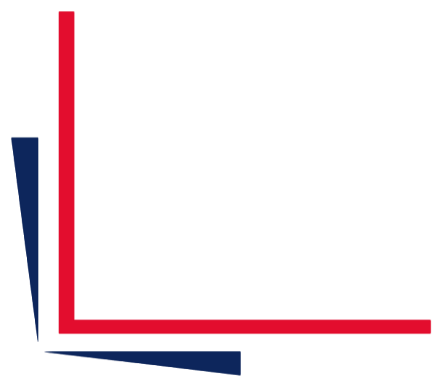


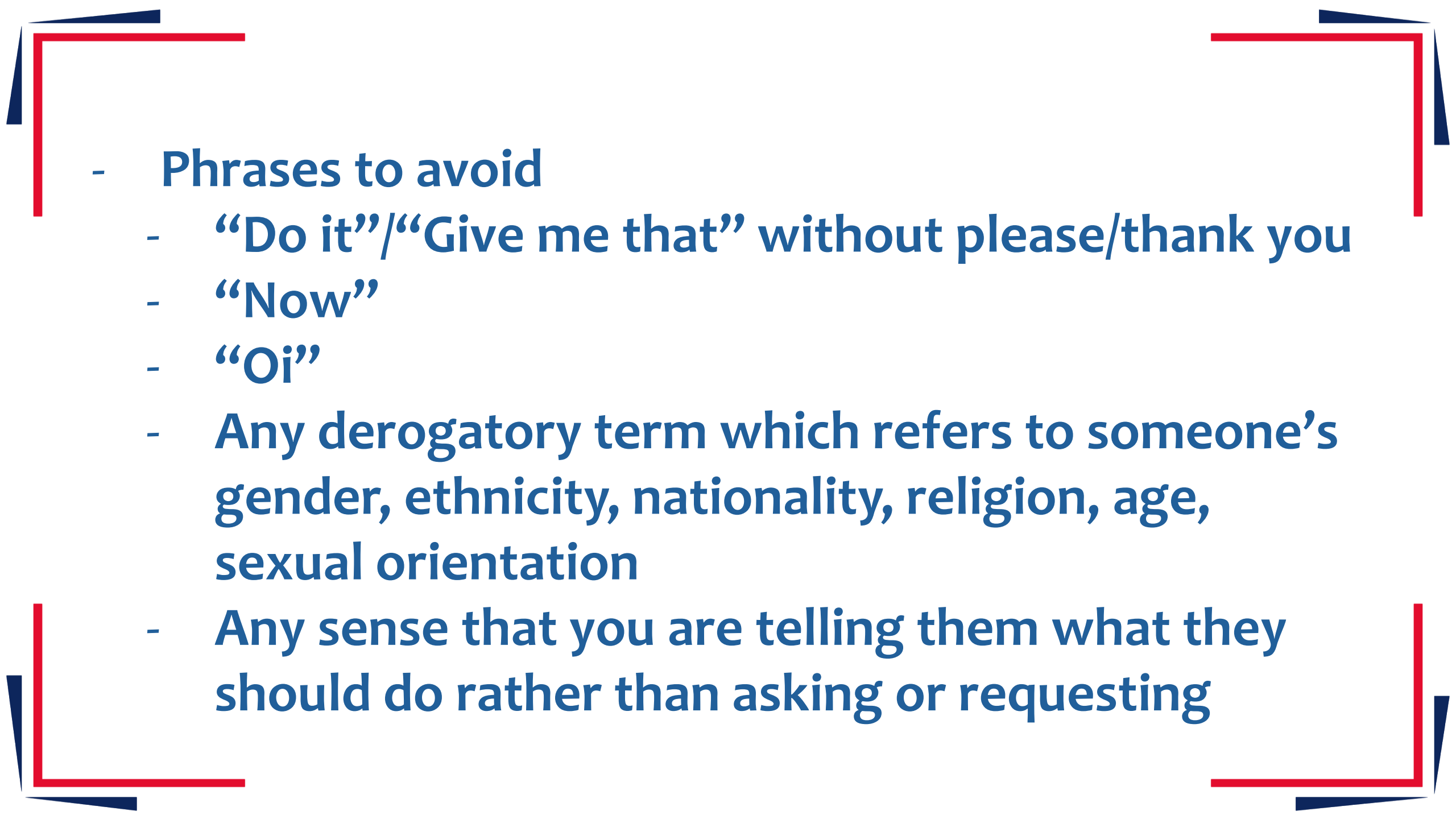
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Customs and behaviour

- 
- Respect for women, gay people, people of different faiths and nationalities
 - Behaviour in public places and on public transport – drinking, smoking, spitting, urinating, noise/loud music, touching, staring, following, swearing/derogatory language
 - Queuing/waiting your turn

- 
- Saying please and thank you
 - Not shouting or getting too close – keeping out of personal space, don't touch other people unless it's clear that they want you to
 - Shaking hands with a new person if you feel comfortable doing so

- 
- 
- Some useful language
 - “Excuse me”/“Excuse me please”
 - “I would be very grateful if you could help me”
 - “You’re welcome”
 - “Could you tell me where this is please?”
 - “How are you today?”
- 
- 

- 
- Phrases to avoid
 - “Do it”/“Give me that” without please/thank you
 - “Now”
 - “Oi”
 - Any derogatory term which refers to someone’s gender, ethnicity, nationality, religion, age, sexual orientation
 - Any sense that you are telling them what they should do rather than asking or requesting

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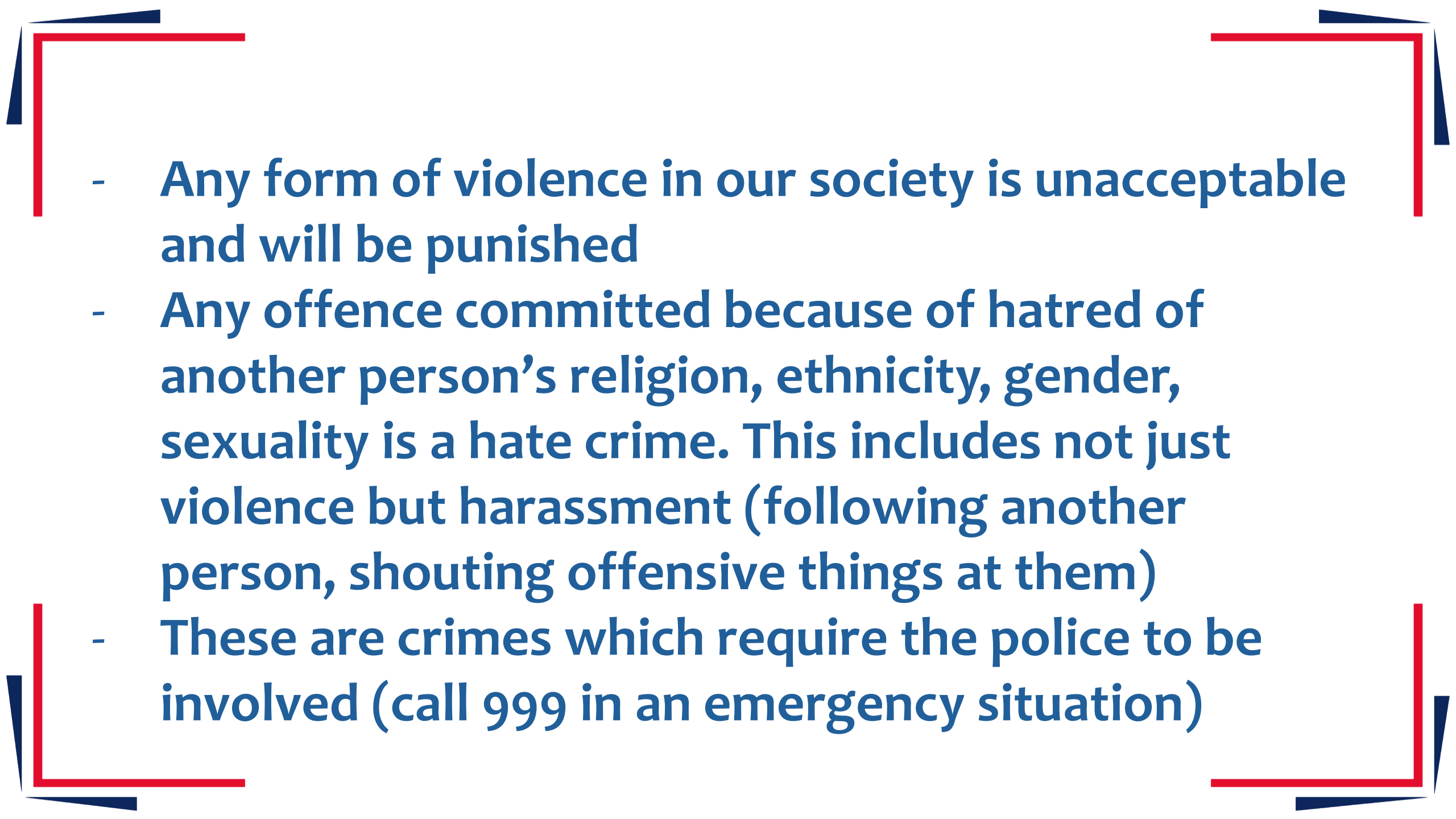
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Discrimination and hate crime

- 
- Any form of violence in our society is unacceptable and will be punished
 - Any offence committed because of hatred of another person's religion, ethnicity, gender, sexuality is a hate crime. This includes not just violence but harassment (following another person, shouting offensive things at them)
 - These are crimes which require the police to be involved (call 999 in an emergency situation)



Keeping Safe from Hate and Other Crimes

Stay safe in your community. This leaflet has important numbers and ways to report crimes or get help. We're here for you.

Emergency? Call 999

 If you or someone is in **danger now** or a crime is happening, call the police on **999**.

This is free and fast.

Don't speak English?

Say "Police", and when you are put through, say the language you speak and an interpreter will join the call.

Not an Emergency? Call 101

 If the crime already happened or you are not in danger, call **101** to tell the police.

This helps them know what happened.

Don't speak English?

Say "Police", and when you are put through, say the language you speak, and an interpreter will join the call.



Don't Want to Give Your Name? Call Crimestoppers

If you want to tell the police about a crime but not share your name, call **0800 555 111**.

You stay secret, and it's free.



Want to Talk to Someone About What Happened? Call Stop Hate UK

If you are unsure about reporting a hate incident that happened to you or that you saw, you can get help and advice anytime, call **0800 138 1625**.

This service is here to help you.

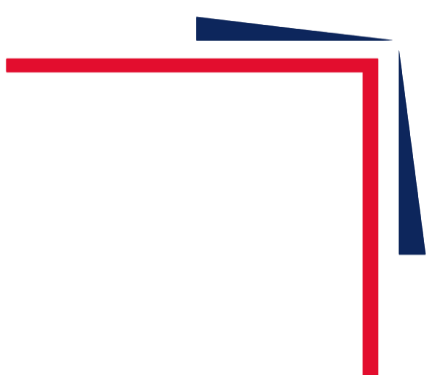
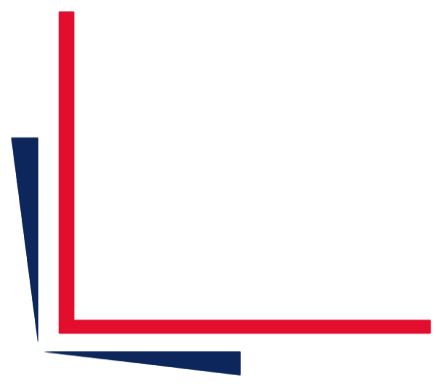


Want Support Because You Have Experienced or Seen Crime or Hate Crime?

If you are a victim of, or have seen a crime, and want support, call **0808 168 9291**

If the crime you have experienced is a hate crime, there is specific support available, visit www.catch-hatecrime.org.uk/

These services are here to help you.

- 
- 
- Discrimination may be more subtle
 - It could involve not being offered a service or an opportunity because of your background, or being treated differently at a shop or a hospital or school
 - These are not hate crimes but still are unacceptable and should be raised with the hotel staff or others
- 
- 

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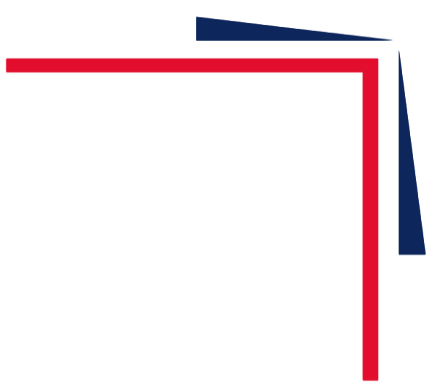
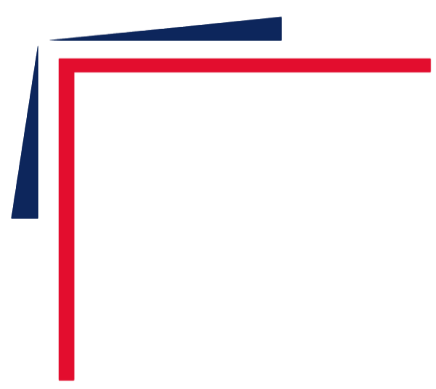
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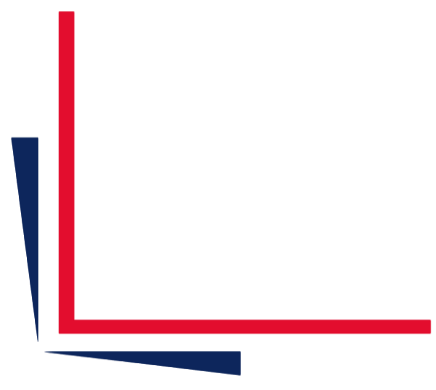


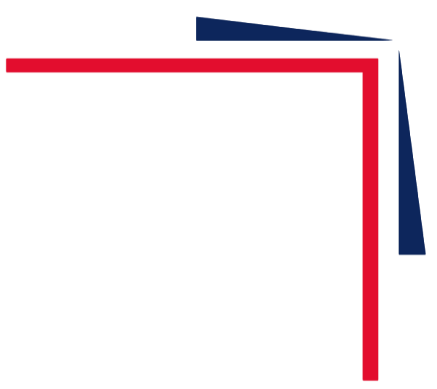
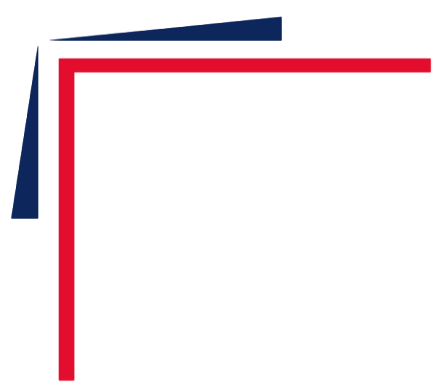
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Quick quiz

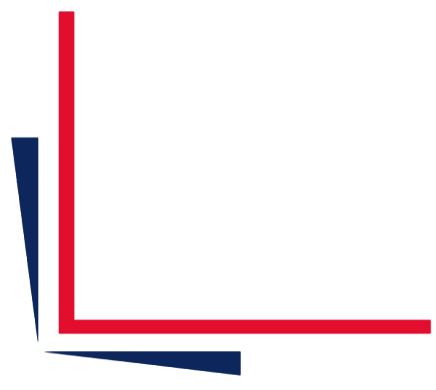


**What number should you call in an emergency?
What should you say?**





999 – Police/Ambulance/Fire – your language





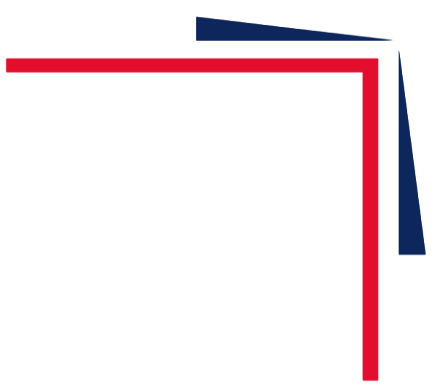
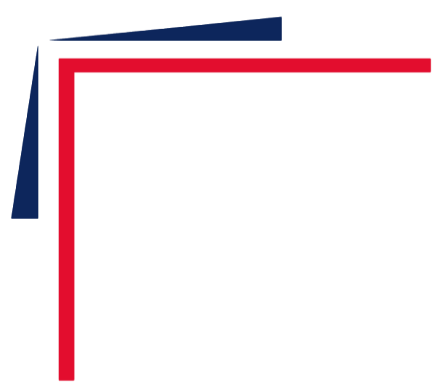
What is the official religion of the UK?



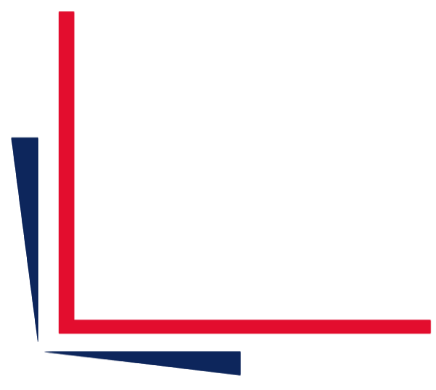


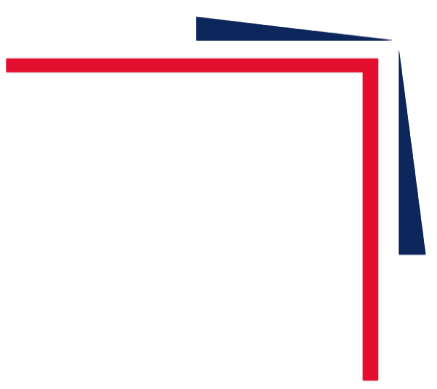
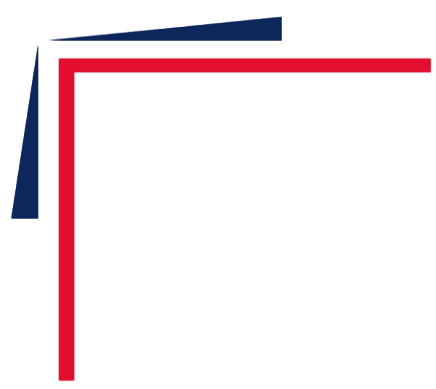
**Christianity but we have many religions and
many people of no religion**



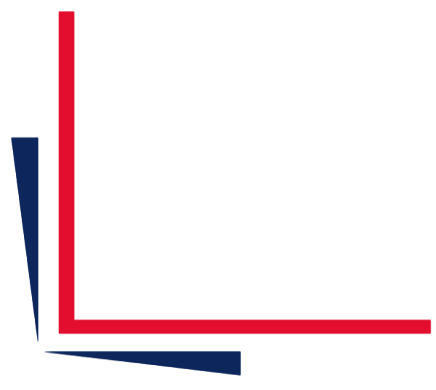


What is our national anthem?



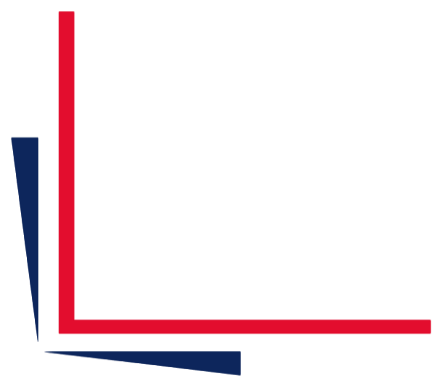
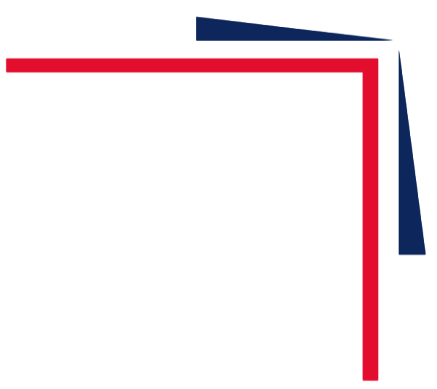
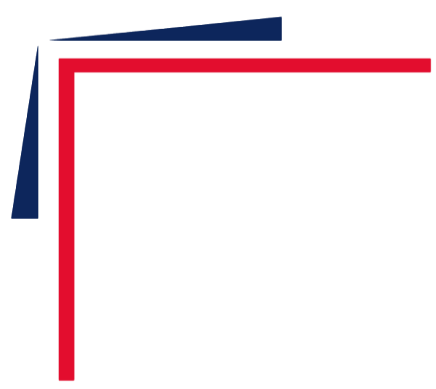


God Save the King





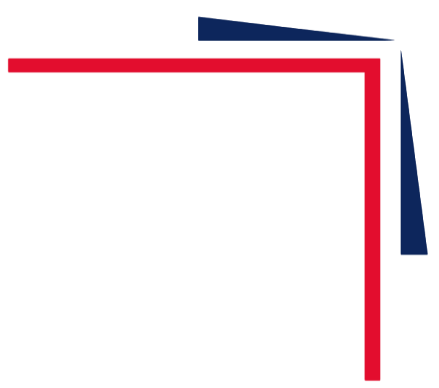
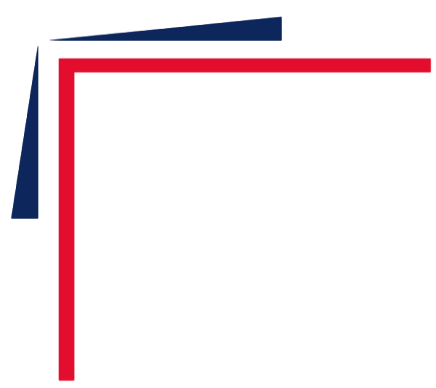
Who is the leader of the Church of England?



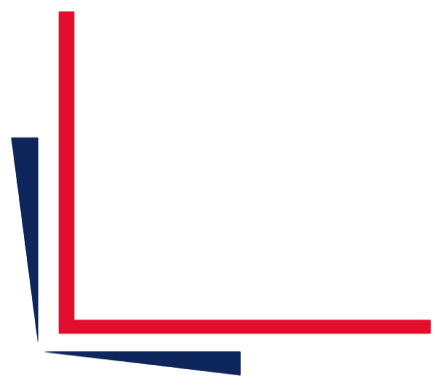
The Archbishop of Canterbury



**Is violence, discrimination or hatred ever
acceptable in the UK?**



No



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