

**Learn
About
Britain**



The Prince Philip Trust Fund
for the Royal Borough of Windsor and Maidenhead

www.rbwm.gov.uk



Royal Borough
of Windsor &
Maidenhead

Orientation Session 4: Housing and Preparing for the Future

Delivered by Learn About Britain with the Royal Borough
of Windsor and Maidenhead with funding from the
Prince Philip Trust Fund



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Introductions and reminder about photos



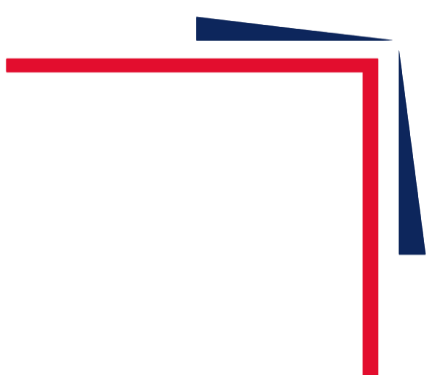
I'm Joe Hayman...

Born and raised in the UK

**Author of two books about
Britain**

**Founder of Learn About
Britain**





I want you to feel:

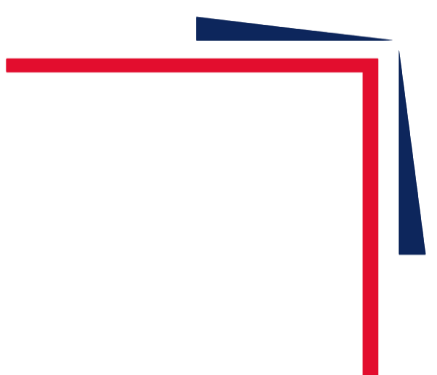
More confident about living in Maidenhead and the UK

More clear about British culture and customs

More clear about what you're entitled to and what the responsibilities are which all people have



Ready for independent life in the UK



Session 1 (6 August): Understanding the UK

Session 2 (13 August): Money, Activities, Services

**Session 3 (20 August): Culture, Communication,
Behaviour**

Session 4 (3 September): Housing and Next Steps



Outing (10 September): Outing to Windsor Castle

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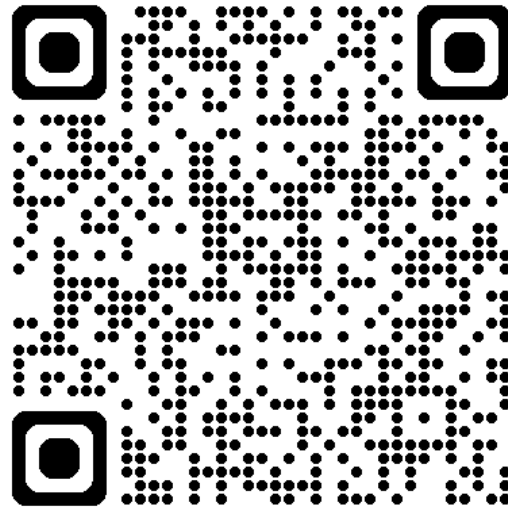
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Housing – Anthony from the Royal Borough of Windsor and Maidenhead

RBWM UK resettlement team



Today we will give information on:

UK Resettlement teams role

Housing

- Types of Housing in the UK
- Who can get what housing
- How to obtain it



The UK resettlement team

- RBWM's UK Resettlement Team aims to support refugee families and individuals
- Our role is based **separately** from the Housing and Homelessness team to help and make sure that those who approach the council have their basic welfare needs met
- As a reminder we can advise on housing related issues, however we do not give homes or housing to people.

Types of Housing in the UK:

- Home ownership
- Accommodation tied to employment
- Council accommodation
- Private rental

Home ownership:

Work to secure a deposit and a loan to get mortgage.

Accommodation tied to employment:

Accommodation provided by your employer as part of the work you do.



Council accommodation:

This is something that is given to residents of Windsor and Maidenhead.

Residents of Windsor and Maidenhead can apply for council housing once they have lived in the area after 5 consecutive years.

Therefore - unfortunately, you are not eligible at this time.



What is emergency accommodation provided by the council?

Some people and families when they leave the hotel are provided with emergency accommodation.

The councils housing team has a duty to provide emergency accommodation to people with certain needs.

Not everybody qualifies.

Needs that may get you emergency accommodation :

Having a child aged 17 or under.

Being pregnant.

Severe disability such as wheelchair use.



What is emergency accommodation provided by the council?

Emergency accommodation is not council housing.

They are rental properties that the housing team finds to place people in times of need.



What is available if you don't qualify for emergency accommodation?

Private rental:

Private rental accommodation is housing owned by individual landlords or property companies, and leased to tenants in exchange for rent.

Rent is decided by the landlords or property companies.



How to find rental?

The best place is to find places online:

Direct Private Landlord Platforms

OpenRent: Connects tenants directly with private landlords, helping you avoid letting agency fees.

Gumtree: Features advertisements from independent private landlords.

SpareRoom: Excellent for finding spare rooms, flatshares, or buddying up with other renters.

Major Property Portals (Agent-Managed & Private):

Rightmove

Zoopla

PrimeLocation

How to find rental?

The best place is to find places online:

Major Property Portals (Agent-Managed & Private):

Rightmove

Zoopla

PrimeLocation

Direct Private Landlord Platforms

OpenRent: Connects tenants directly with private landlords, helping you avoid letting agency fees.

Gumtree: Features advertisements from independent private landlords.

SpareRoom: Excellent for finding spare rooms, flatshares, or other renters to share a property.



It is important to be realistic, when searching you need to be sure the rent is obtainable and affordable.

Obtainable:

You can claim help with housing costs with Universal Credit. However there is a limit. This is known as the Local Housing Allowance.

For example in Windsor and Maidenhead you can claim per month towards housing costs:

Shared accommodation:	£591.50
1 Bed:	£900.00

It is important to be realistic, when searching you need to be sure the rent is obtainable and affordable.

Affordable:

In Windsor and Maidenhead you can claim per month towards housing costs:

Shared accommodation:	£591.50
1 Bed:	£900.00

If the rent is more than the allowance you will need to make up the difference.

You will not qualify for the 1 bedroom rate until you are 35.



Points to consider:

- Landlords do not have to accept people who will use Universal credit to pay for rent. Check with them first before moving forward with a property.
- Local housing allowance rates are different for couples and families.
- Local housing rates vary in different boroughs.
- You can also work and claim Universal Credit at the same time to assist with paying for rent.



**To book an appointment with our team please scan
the QR code at reception.**



Any questions?



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Preparing for the future



If your asylum application is approved, new opportunities will be available to you:

- **Apply for jobs**
 - **Get a bank account**
 - **Access independent housing**
 - **Join formal education programmes**
 - **Access welfare benefits**
- 
- 



To prepare yourself for work, study and independent living you may want to:

- **Volunteer**
 - **Access informal education and training**
 - **Improve your English and digital skills**
 - **Understand the benefits system**
 - **Learn more about British culture and customs**
- 



Department
for Work &
Pensions

Guidance

Claiming Universal Credit and other benefits if you are a refugee

Updated 9 March 2026

Contents

[After you are granted refugee status](#)

[Apply for benefits](#)

[Get a bank account](#)

[Find somewhere to live](#)



[Print this page](#)

After you are granted refugee status

Asylum support can help you and your family with housing and money while you wait to find out if you'll be granted refugee status.

Asylum support will stop after you're granted refugee status.

Asylum support usually ends 42 days (6 weeks) after you're granted refugee status. You will receive a letter from the Home Office confirming the exact date your asylum support will end.

What you should do after being granted refugee status

As soon as you're granted refugee status, you should:

- [apply for benefits](#)
- [get a bank account](#)
- [find somewhere to live](#)

Contents

[After you are granted refugee status](#)

[Apply for benefits](#)

[Get a bank account](#)

[Find somewhere to live](#)



Print this page

How to claim

You can [apply for benefits online](#). Which benefits you apply for will depend on your circumstances. Most people of working age will apply for Universal Credit.

To apply for Universal Credit, [submit your claim online](#).

If you're unable to use the online service to apply, you can contact the [Universal Credit helpline](#).

Pension Credit is a weekly payment from the government that you receive when you reach [UK State Pension age](#). You can [apply for Pension Credit online, by phone or by post](#).

Calls are free from a land line and usually free from a mobile phone.

If you need one, you can ask for an interpreter when you call.

At the jobcentre

If you start to claim benefits you will be assigned a 'work coach'. They will support and help you into work by providing personalised advice using their knowledge of local work opportunities.

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Preparing for work - volunteering



Volunteers

Charities

About

Join as a volunteer

Find your perfect volunteering role on Doit Life

Find your opportunity

Your **FREE Doit Life** account connects you to the UK's biggest database of volunteer opportunities. We've helped over 1 million Brits find a way to volunteer, making us the #1 service for finding volunteer

RSPCA



MACMILLAN
CANCER SUPPORT



OXFAM





🔍 Search opportunities

📖 Resources Sign in .

Flexible volunteering for everyone!

With GoVo, you can quickly find volunteer roles for the causes you care about. It's easy to sign-up - register once to volunteer with multiple charities!

FIND OPPORTUNITIES NEAR YOU

📍 Enter your postcode

🔍 Search



https://reachvolunteering.org.uk



Welcome to Reach Volunteering

At Reach, organisations can find the expertise they need – and volunteers can use their skills to make a difference.

IT ALL STARTS HERE

**There's a place very close where you
can make a difference. Let's find it.**

What's your postcode?

Enter postcode here

Search



Volunteering

Find a volunteering opportunity near you.

Volunteering can be an incredibly rewarding way to spend your time. It's an opportunity to use your skills and experience to support a cause or organisation you care about. If you're thinking about volunteering, you can jump straight in and search for a role that's near you here – or browse our resources below if you're looking for ideas and inspiration.

What

e.g. Animals

Where

Town or Postcode



20 mi.



Search

What

e.g. Animals

Where

Maidenhead SL6



5 mi.



Search

[Home](#) > [Volunteer](#) > [Find a Volunteer Role](#) > Volunteering opportunities in Maidenhead SL6

17 jobs in Maidenhead SL6

Sort by



HR Trustee

[Reach Volunteering](#) > Posted 3 days ago

Part Time

Slough

3.2 miles



Langley Grammar Y11 Interview Day

[Reach Volunteering](#) > Posted 5 days ago

Part Time

Slough

4.7 miles



Cubs Helper

[Furze Platt Scout Group](#) > Posted 4 days ago

Part Time

Maidenhead

0.4 miles



Club Host Volunteer

[Bucks Vision](#) > Posted 1 week ago

Part Time

Burnham

3.1 miles



Social & Activity Support Volunteer

[Bucks Vision](#) > Posted 5 days ago

Part Time

Marlow

3 miles

What

e.g. Animals

Where

london



20 mi.



Search

[Home](#) > [Volunteer](#) > [Find a Volunteer Role](#) > Digital Marketing volunteering opportunities in London

165 Digital Marketing jobs in London



Filter



Sort by



Marketing/Fundraising / HR Trustee.

Reach Volunteering > Posted 6 days ago



Part Time



Kingston upon Thames



Volunteer Marketing & Social Media Lead.

Reach Volunteering > Posted 1 day ago



Part Time



London



Marketing lead.

Reach Volunteering > Posted 1 day ago



Part Time



Brighton and Hove

[Create a profile](#)


Digital Marketing Volunteer

PEP Enterprise CIC, Remote

£ Unpaid role, expenses not paid

Posted 6 days ago [Apply Now](#)



Marketing Volunteer

Waythrough, St. Neots (Hybrid)

£ Unpaid role, expenses not paid

Posted 3 weeks ago



Volunteer Communications and Marketing Lead

Burning Nights CRPS Support, Remote

£ Unpaid role, expenses paid

Posted 3 weeks ago [Apply Now](#)



Digital Marketing Volunteer

PEP Enterprise CIC

Remote

£ Unpaid role, expenses not paid

Voluntary

Community Development · Diversity and Inclusion

Actively Interviewing

[Apply Now](#)

[Save](#)

Job description



#OneSlough
Volunteering

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Preparing for a new job

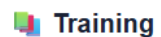
[Home](#) / [Directory](#) / [Jobs](#)

• 90 organisations • Right to Work • Share Code • NI Number • refugee-friendly employers

Jobs for refugees — refugee-friendly employers

Available after Refugee Status, Humanitarian Protection or Leave to Remain. Below —
90 organisations: charities, training programmes, employers and job boards.

Type of support



Training



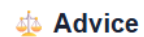
Placement



Employer



Professional pathway



Advice

By region

All UK

London

Midlands

Scotland



THE NATION'S
REFUGEE CHARITY

GET HELP

STAY INFORMED

WORK WITH US

WHO WE ARE

SUPPORT US

DONATE

🔍 SEARCH

🌐 TRANSLATE

🏠 Home / [Get Help](#) / [Refugees Into Jobs](#)

[What's this?](#) | [Exit this site](#) ➡

REFUGEES INTO JOBS

We provide advice on employment for
refugees, across the nation.



● What is this service?

Our support includes:

- Expert advice
- One-to-one support to discuss your career options
- Step-by-step support to achieve your goals
- Employability training
- Assistance to access volunteering
- Assistance to access work placements
- Assistance to access job opportunities

Our different programmes

EMPLOYMENT ADVICE AND SUPPORT FOR REFUGEES WITH PROFESSIONAL BACKGROUND

+

'FIRST STEPS TO WORK' – ENTRY LEVEL EMPLOYABILITY PROGRAMME, IN PARTNERSHIP WITH THE NATIONAL ZAKAT FOUNDATION

+

BUILDING BRIDGES

+



[Our Support](#)

[Our Impact](#)

[Job Search](#)

[Donate](#)

REFUGEE EMPLOYMENT NETWORK

Rebuilding a life in a new country is tough. We make rebuilding a career easier.

The Refugee Employment Network is the **UK's only national network** dedicated exclusively to refugee employment. It's our mission to ensure that all refugees can access appropriate, fulfilling and paid employment or self-employment in the UK.

[Our Impact](#)

[Job Search](#)





Newsletter sign up

Support for refugees

Donate

Refugee support

Partner with us

Get involved

Our impact

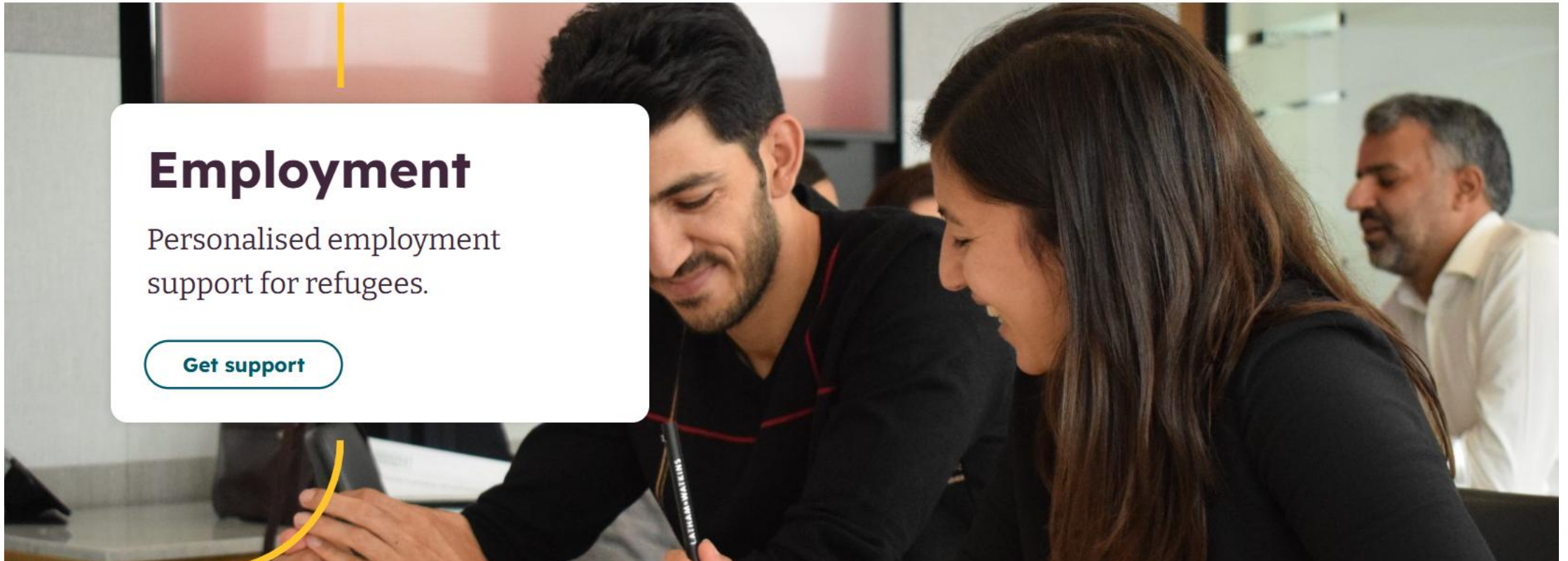
Latest

About us

Employment

Personalised employment support for refugees.

Get support





[ABOUT US](#)

[WHAT WE DO](#)

[GET INVOLVED](#)

[CAMPAIGNS](#)

[DONATE](#)



PATHWAYS TO WORK (EMPLOYABILITY SUPPORT)

Helping refugees build skills and find work



RefuAid
Hope. Resilience. Unity

Path: The Career Companion from RefuAid

Plan your route to professional recognition in the UK

 Choose your language

GB English

SA العربية

IR فارسی

UA Українська

so Soomaali

Personalised Reaccreditation Guidance

Our pathway generator creates a tailored step-by-step plan to help you navigate the UK reaccreditation process for your profession. Based on your qualifications, experience, and preferences, we'll identify the most efficient pathway to resume your career.

- ✓ Customised step-by-step guidance for your specific profession
- ✓ Information on required exams, certifications, and registrations
- ✓ Estimated timelines and costs for each step
- ✓ Resources and support organisations for your journey

[Start Your Reaccreditation Pathway](#)

Local services providing advice and assistance

For all things employment related, our local Jobcentre Plus can be found around the corner from Maidenhead Town Hall at:

3 Park St, Maidenhead, SL6 1SP. Contact: 0845 604 3719.

Our local [Citizens Advice](#)  can be found at: 4 Marlow Road, Maidenhead, SL6 7YR. Contact: 0808 278 7914.



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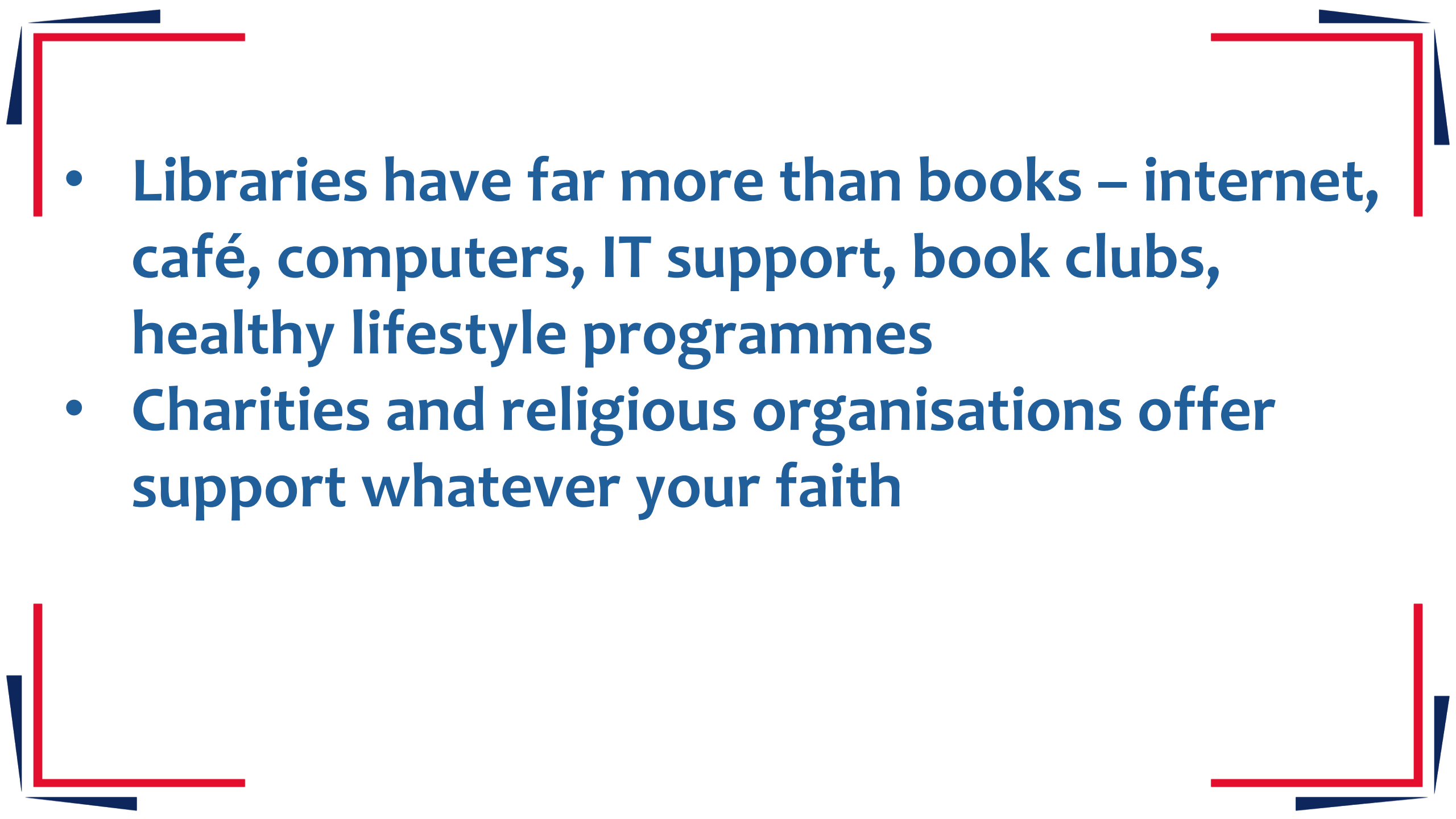
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English language and digital classes



- 
- Libraries have far more than books – internet, café, computers, IT support, book clubs, healthy lifestyle programmes
 - Charities and religious organisations offer support whatever your faith

SCREEN SHARE IS THE LEADING DIGITAL INCLUSION CHARITY FOR REFUGEES IN THE UK



THE SITUATION

In modern Britain, everything is digital.

To be properly integrated into society, interact with the state, or enter the world of work, it is now a necessity to have access to a connected digital device and the skills and confidence to use it.

Refugees and people seeking asylum in the UK often don't have either: they are digitally excluded.

Digital exclusion puts the brakes on in any life, but for refugees, the consequences can be far more

<https://www.refugee-action.org.uk/reducing-digital-exclusion-for-refugees-and-people-seeking-asylum-in-the-uk/>



[ABOUT US](#) [WHAT WE DO](#) [GET INVOLVED](#) [CAMPAIGN](#)

REDUCING DIGITAL EXCLUSION FOR REFUGEES AND PEOPLE SEEKING ASYLUM IN THE UK



https://www.techforallfoundation.org



TechForAll
FOUNDATION

Home

About ▾

Our Work ▾

Impact ▾

Get Involved ▾

Transparency

Contact

Digital skills should open doors, not create barriers.

TechForAll Foundation helps migrants and refugees in the UK build digital confidence, access essential services and move closer to work, while giving suitable donated technology a second life through education and community learning.

 **Donate IT Equipment**

 **Partner With Us**

£ Fund Digital Skills



Adult Learning in Windsor, Maidenhead and Slough

Build skills, boost confidence, and connect with your community through our adult learning courses.

Courses include:

- English and ESOL.
- Maths and Digital Skills.
- Family Learning & Well-being.

Why choose us?

- Rated Good by Ofsted.
- Over 2,000 learners supported each year.
- Most courses cost £5 or are free (eligibility applies).
- Beginner to Level 2 qualifications.
- 9/10 learners recommend us.

In this section

1. Enrol for autumn term courses
2. [Book an assessment](#)
3. [Enrol online](#)

Enrol on a course

Enrol for autumn term courses

To enrol on:

- an English, ESOL and Maths course please book an assessment with us, call us on 01753 476611 or [visit us at The Curve, Slough](#)
- a digital skills course please book a 'meet the tutor' session with us, call us on 01753 476611 or [visit us at The Curve, Slough](#)
- [a health and wellbeing course please book online through Web Enrol.](#) [↗](#)

Please bring photo ID and means of payment to your assessment and enrolment session.

For more information:

- call 01753 476611
- email lifelonglearning@slough.gov.uk or

https://www.bbc.co.uk/learningenglish/

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LEARNING ENGLISH

INSPIRING LANGUAGE LEARNING SINCE 1943

ENGLISH CHANGE LANGUAGE

Home Level Topics Latest Podcasts More...

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Search term



Welcome to BBC Learning English



PRONUNCIATION



VOCABULARY



GRAMMAR



COURSES



SKILLS



WORK ENGLISH



Latest lessons



Is climate change making weather worse?



Nepal recovering from flash floods



Free resources for life and work skills



An introduction to computers and...

This free course, An introduction to computers and computer systems, challenges how we view computers...

[Learn more >](#)



Digital skills: succeeding in a...

Build your confidence online with this free course designed to help you thrive in the digital world. Explore key skills such...

[Learn more >](#)



Introduction to cyber security: stay safe...

Learn how to spot online threats, keep your information safe and understand key topics like malware, network security...

[Learn more >](#)



MSE's Academy of Money



Succeed with learning

This course is for people who



Free English Language courses

A range of free courses to help you develop basic English skills to progress to English in the workplace. Choose the free course that best suits your interests and needs.

Free Everyday English courses



Everyday English 1

Improve your essential speaking and listening, reading and writing skills for work, study and everyday life.

[Learn more >](#)



Free course



48 hours

Level: 1 Introductory



Everyday English 2

This course will inspire you to improve your current English skills and help you to communicate more effectively in...

[Learn more >](#)



Free course



48 hours

Level: 1 Introductory

English Language classes (ESOL)

- If you have been in the UK for under 6 months you attend classes run at the hotel by Langley College. Classes on Monday/Thursdays from September.
- If you have been in the UK for more than 6 months, you should register for English classes at Langley College itself.
- St Mary's Church also run English classes. Ask at the hotel reception for more information.

Langley College

For anyone that has been in the UK for less than 6 months, they can attend the English (ESOL) classes in the hotel beginning in September. The assessment day will be taking place on Monday 7th September at the hotel.

Register via this link:

https://docs.google.com/forms/d/1BjlzUn5hWoLZpU9nAMe1H7fp1SMoth_hRgQM8UNerME/viewform?edit_requested=true

Volunteer Passport



**VOLUNTEER
PASSPORT**

Five FREE short training modules:

- Communication Skills
- Equality and Diversity
- Boundaries and Confidentiality
- Adult Safeguarding
- Children's Safeguarding

**Face-to-face
Sessions**

sloughcvs 
www.sloughcvs.org.uk

**Get Involved
WAM** 

Volunteer Passport Training - Face-to-Face Tickets, Saturday 19 September-Saturday 3 October • 10 AM-3 PM | Eventbrite <https://www.eventbrite.co.uk/e/volunteer-passport-training-face-to-face-tickets-1992910816901>



09:30-12:30 TUESDAYS & THURSDAYS

[Free resources](#) > Speaking

Speaking



← ↻ <https://learnenglish.britishcouncil.org/free-resources/speaking>

Discover your current English level by taking our free online test

Discover your level

Here you can find activities to practise your speaking skills. You can improve your speaking by noticing the language we use in different situations and practising useful phrases.

The self-study lessons in this section are written and organised by English level based on the Common European Framework of Reference for languages (CEFR). There are videos of different conversations at work and interactive exercises that practise the speaking skills you need to get ahead at work and communicate in English. The videos help you practise saying the most useful language and the interactive exercises will help you remember and use the phrases.

Take our free online English test to find out which level to choose. Select your level, from A1 English level (elementary) to B2 English level (upper intermediate), and improve your speaking skills at your own speed, whenever it's convenient for you.



WHO WE ARE

WHAT WE DO

SUPPORT

GET INVOLVED

CAMPAIGNS

SHOP

DONATE

**WE'RE NOW ACCEPTING
NEW LEARNERS TO OUR
ENGLISH CLASSES!**

SIGN UP HERE →

LEARN ENGLISH

Practice English at your pace with weekly, 1-1 online classes. These classes are tailored to your needs with a friendly tutor.



Learner Sign-Up

You can refer or self-refer for free, 1-1, online English classes here.

We offer classes to people seeking asylum and refugees living in the UK.

We offer 1-1 English classes to people aged 16+.

Classes are for 1 or 2 hours each week for 8 months. The classes run in 8 week blocks.

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Organisations who can support you



GET HELP ▾

GET INVOLVED ▾

OUR STORY ▾

LATEST ▾

CONTACT US



Bringing hope to our communities

Every day, our incredible community of supporters provide practical help to people seeking safety as they rebuild their lives in the UK through our Hope Exchange.

READ MORE

Contact your local refugee service

If you are a refugee, asylum seeker or vulnerable migrant, we may be able to help you. You can find the local contact details you need on this page.

Thames Valley

Call: 0300 333 5393

Use our [online referral form](#).

https://forms.cloud.microsoft/pages/responsepage.aspx?id=ujzc_l7KiEOoN7Rcfw1xtzkGiEusfYxlrNbh9-OtGzdUMExGQVJUMUZLRI...



English (United Kingdo... ▾



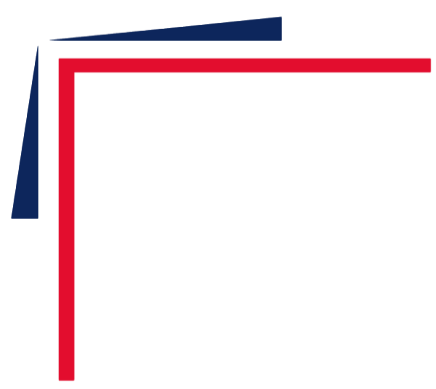
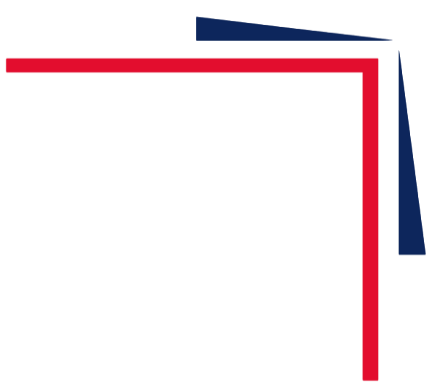
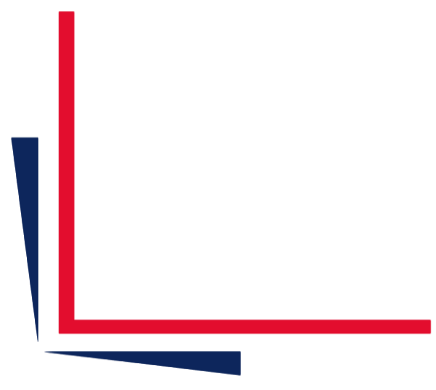
Southeast Refugee Support Referral form

This form is for anyone wanting to refer into the British Red Cross Southeast Refugee Support service. Please fill this form in with as much detail as possible, and one of the team will be back in touch with you as soon as possible. If you don't have the answers then don't worry - but please provide whatever information you can to help us to support you.

If you are unable to fill in this form, or would prefer to speak to one of our team, then call us on 0300 333 5393.

Please note that due to the large volume of requests that we receive, this form is the quickest route to get a response, but that it may still take us some time to get back to you.

Where possible, please leave all answers in English.

- 
- 
- Some useful language
 - “Excuse me”/“Excuse me please”
 - “I would be very grateful if you could help me”
 - “You’re welcome”
 - “Could you tell me where this is please?”
 - “How are you today?”
- 
- 

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Learning more about Britain



Learn About Britain

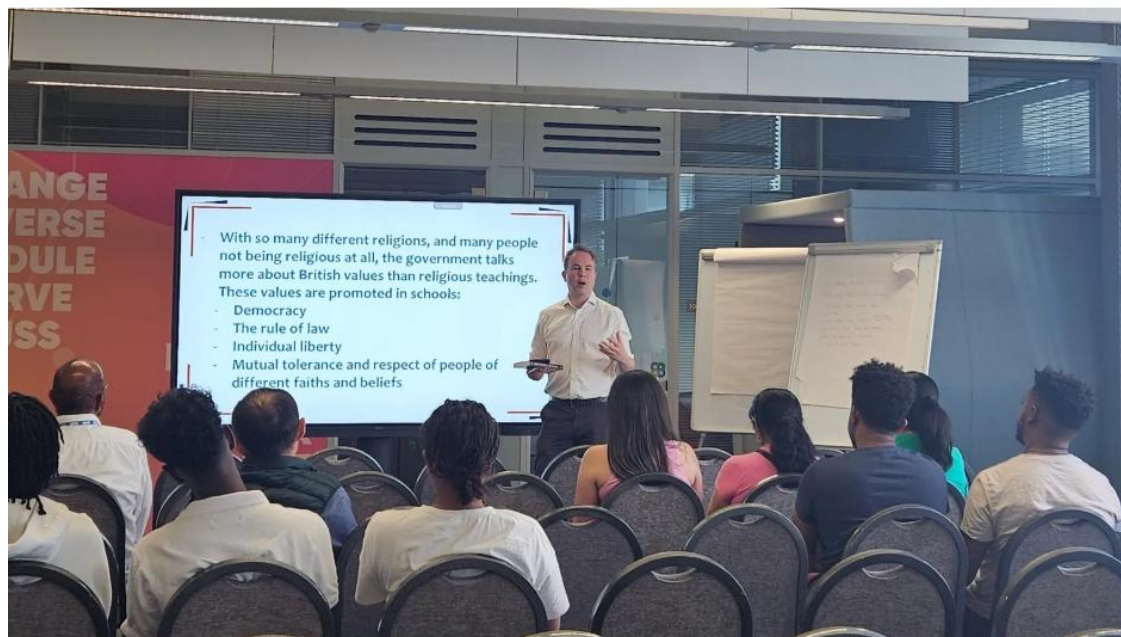


Work with refugees and asylum seekers

We run regular educational programmes for refugees and asylum seekers exploring Britain's society, economy, politics and culture - past and present. We deliver both classroom-style workshops and site-based educational tours.

GET IN TOUCH TO FIND OUT MORE





Welcome to the Learn About Britain programme

We are pleased to invite you to a free education programme at the Holiday Inn Maidenhead which will you give the chance to learn more about the United Kingdom, its culture and customs and the services and opportunities which are available to you here. The full programme is below.

Presentations

RBWM Orientation Session 1 -
Understanding the UK - August
2026 (pdf)

[DOWNLOAD](#)

RBWM Orientation Session 2 -
Managing Money Local Services and
Support - August 2026 (pdf)

[DOWNLOAD](#)

RBWM Orientation Session 3 Culture
and Customs - August 2026 (pdf)

[DOWNLOAD](#)

https://learnaboutbritain.uk/contact



Update ...

Contact Us

Please get in touch and we'll come straight back to you.

Name

Email*

Message

SEND

**Learn
About
Britain**



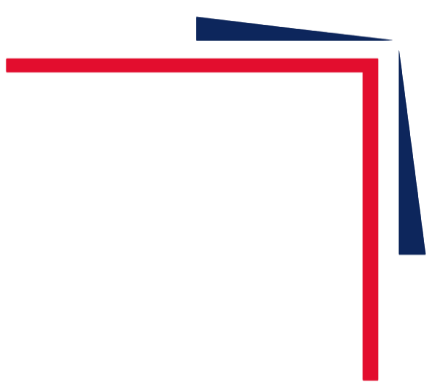
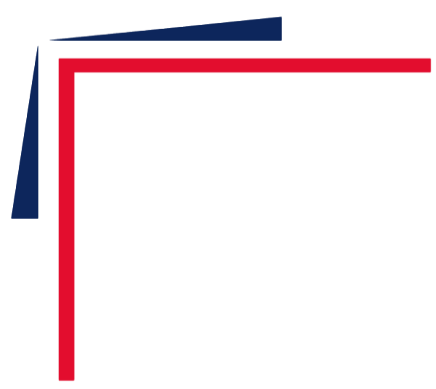
The Prince Philip Trust Fund
for the Royal Borough of Windsor and Maidenhead

www.rbwm.gov.uk

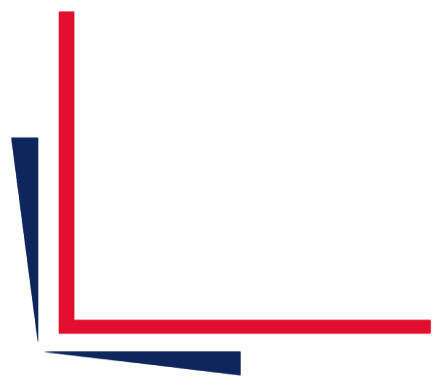


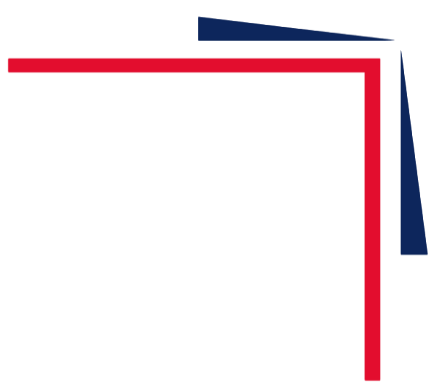
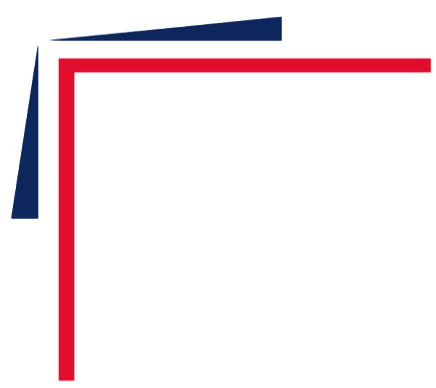
Royal Borough
of Windsor &
Maidenhead

Quick quiz

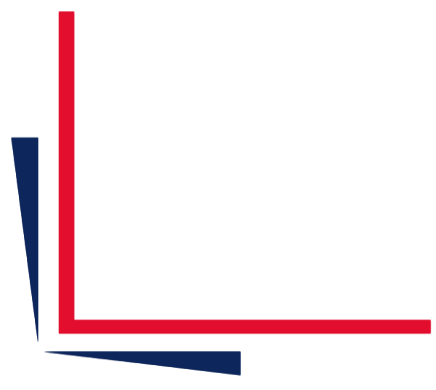


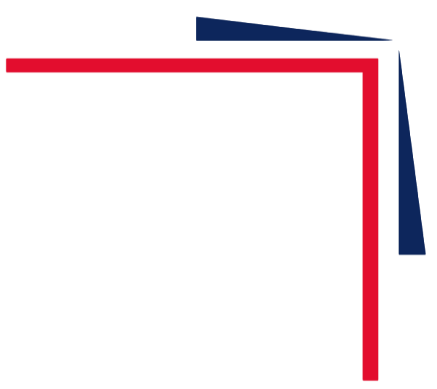
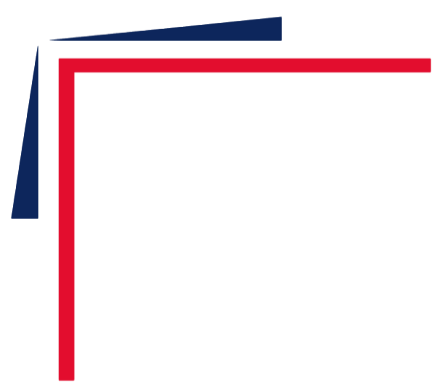
**How many days after you get refugee status
does asylum support usually end?**



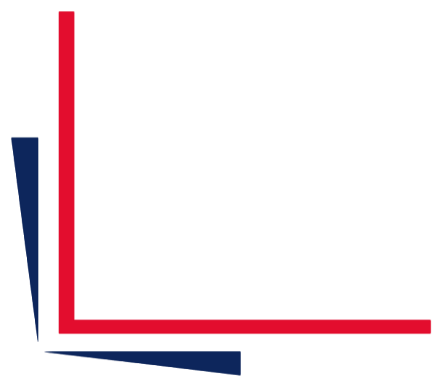


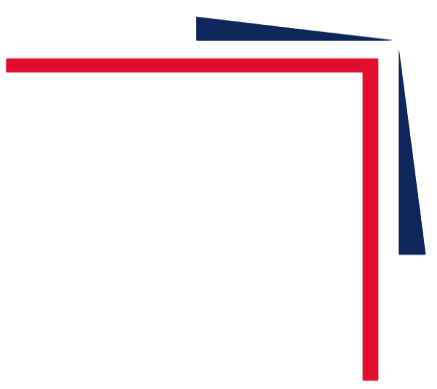
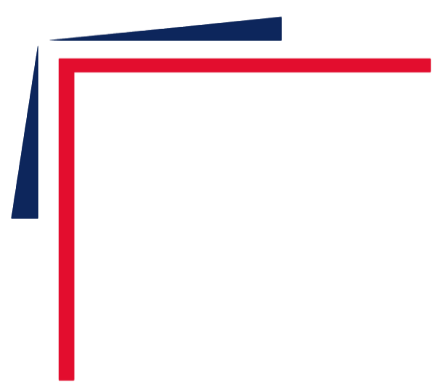
42



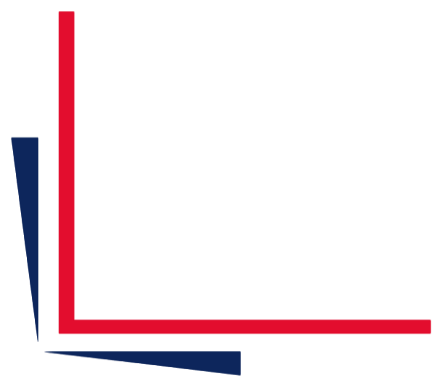


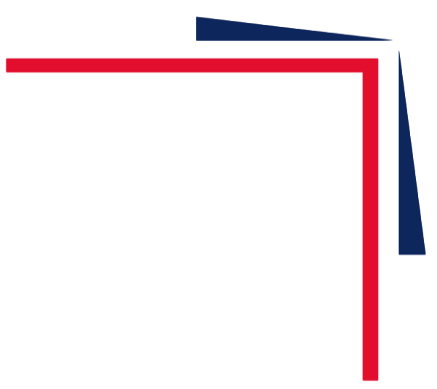
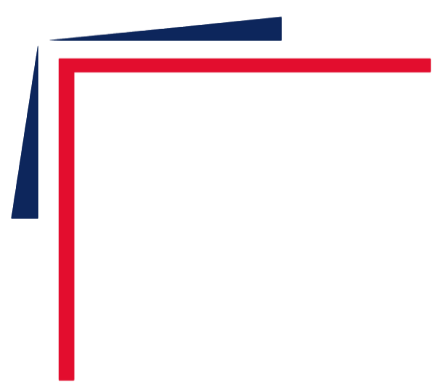
**What is the name of the local volunteering
organisation in Slough?**



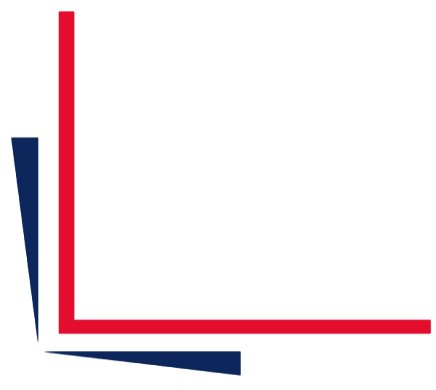


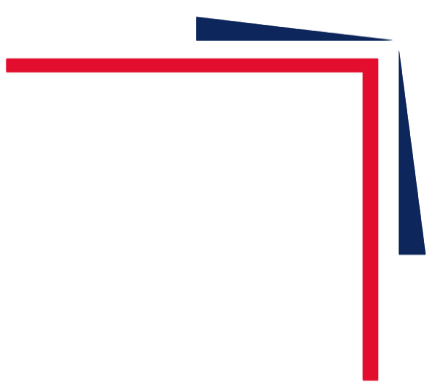
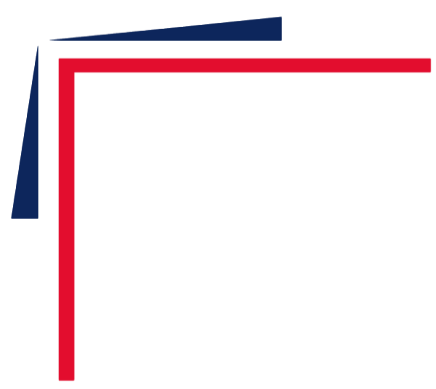
Slough CVS



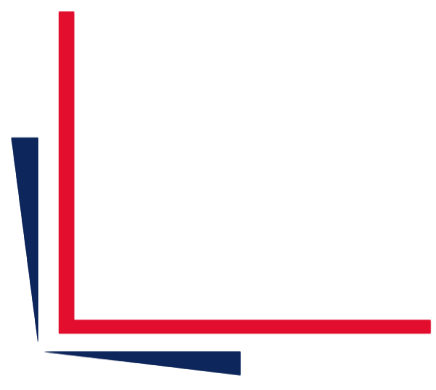


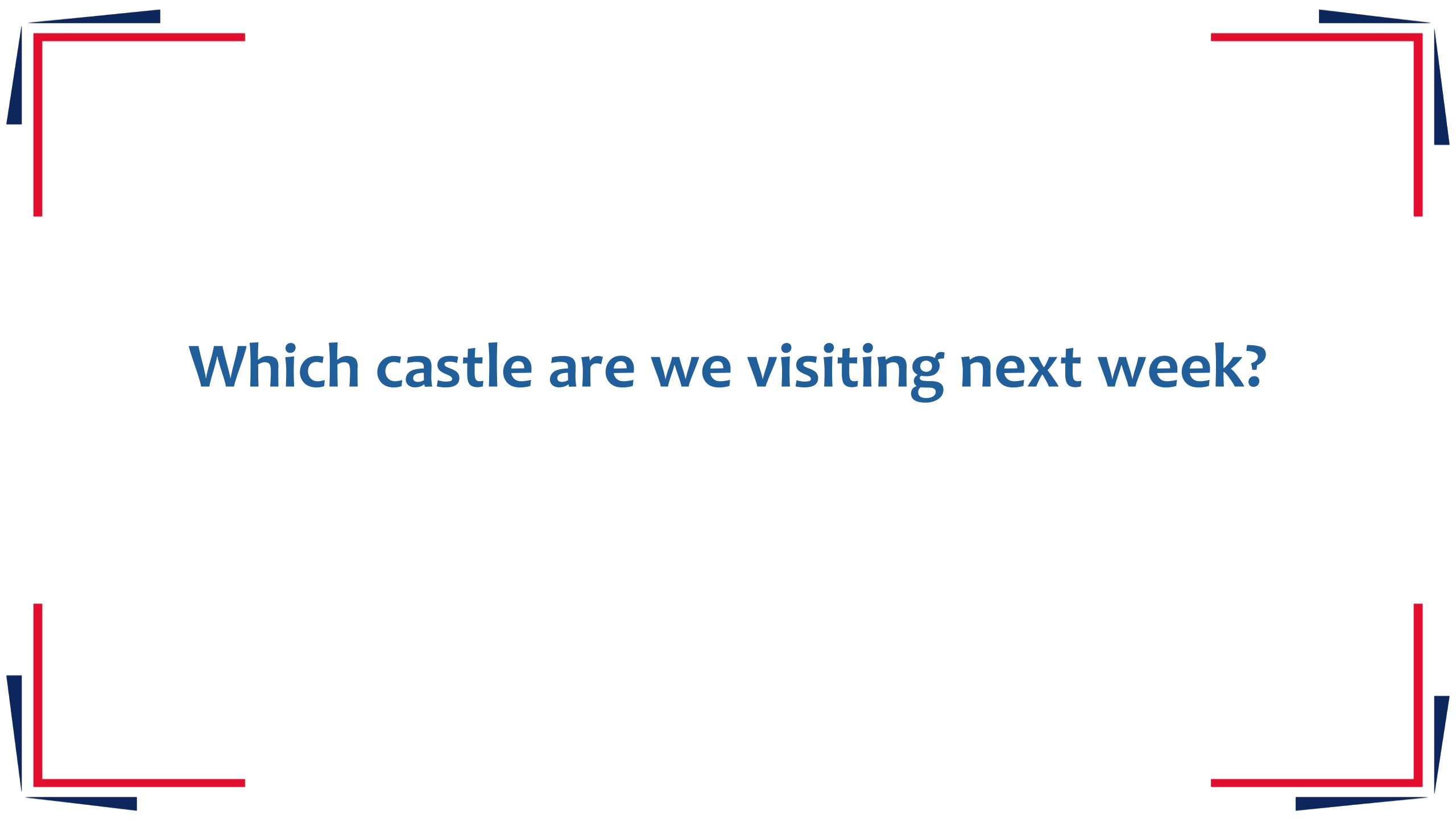
Where is the local Jobcentre Plus office?



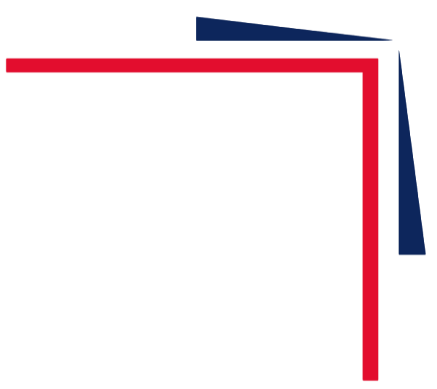
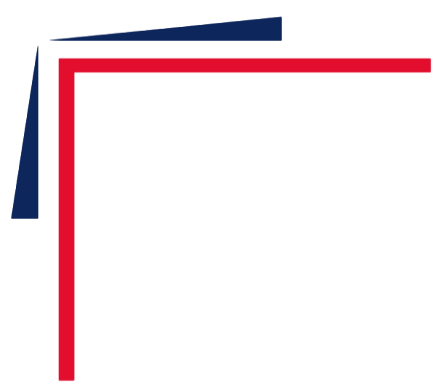


Maidenhead Town Hall

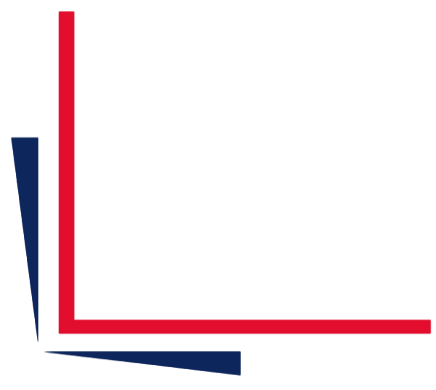




Which castle are we visiting next week?



Windsor Castle





Windsor Castle is the oldest and largest occupied castle in the world. It is open to visitors throughout the year.

Founded by William the Conqueror in the 11th century, it has since been the home of 40 monarchs.

Special visit to Windsor Castle – 10 September 2026

- We are planning a special visit to Windsor Castle on 10 September 2026
- This will only be for participants on this programme and we only have 25 tickets
- We will give priority to those who attend all sessions in this programme

**Learn
About
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