

**Learn
About
Britain**



The Prince Philip Trust Fund
for the Royal Borough of Windsor and Maidenhead

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Royal Borough
of Windsor &
Maidenhead

Orientation Session 2: Managing Money, Local Support and Services

**Delivered by Learn About Britain with the Royal Borough
of Windsor and Maidenhead with funding from the
Prince Philip Trust Fund**

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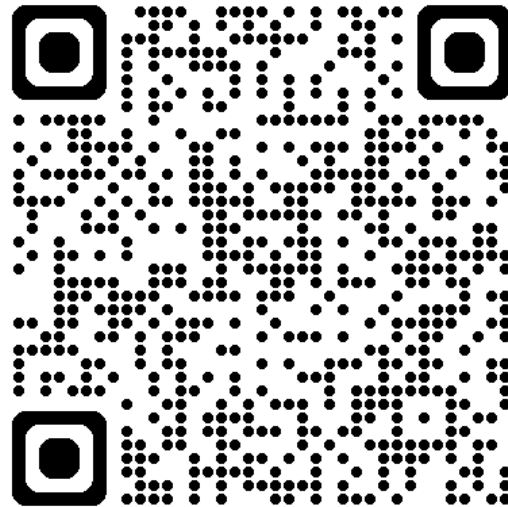
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Today we will learn about...

- 
- **Local support services**
 - **Managing money**
 - **Access to food and other essentials**
 - **Clothes**
 - **Places of worship and the support they offer**
 - **Digital access**
 - **Free activities**
 - **Next steps if your application is granted**

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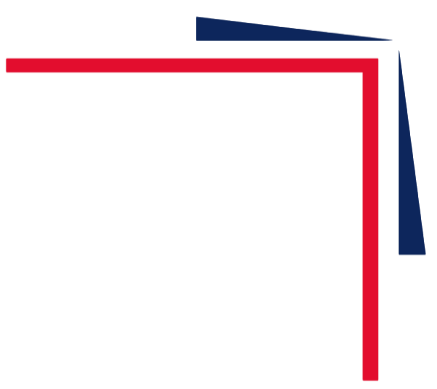
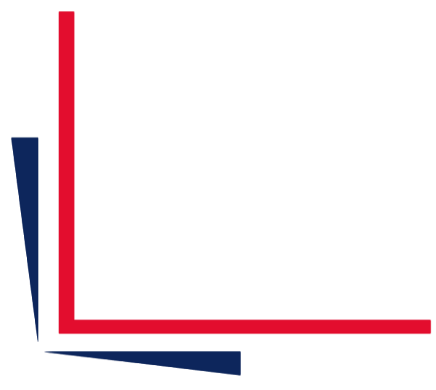


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Support through the hotel



Healthcare/GP

- **Medical professional comes to the hotel
Monday-Friday, 10am-5pm**
 - **They will book an appointment for you at the
main GP surgery if needed**
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Mental health

- GP can refer you to mental health support
- Number 22 Counselling attend the hotel
Thursday 3pm-5pm and offer a drop in space to
talk to a trained counsellor

Sexual health

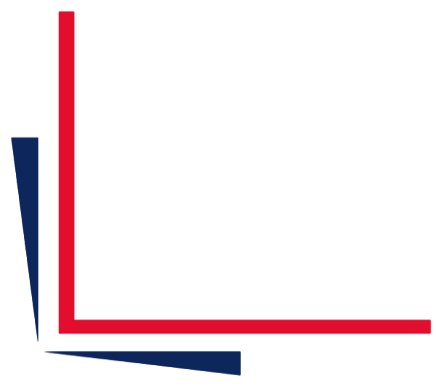
- The NHS holds occasional educational sessions at the hotel
- If you are concerned about your health, talk to the medical professional
- If you are worried about Female Genital Mutilation, ask the hotel reception to speak to the safeguarding team



Other health services

- Liver testing
- Optician

Ask hotel reception if you would like an appointment



Abuse

- If you have experienced domestic violence, female genital mutilation or honour-based abuse, see the medical professional at the hotel
- You can also ask at hotel reception to speak with the safeguarding team

Keeping yourself and other people safe

- If you are worried about yourself or someone else, or fear that someone may harm themselves or other people, call 999 in an emergency, or ask the hotel staff to put you in touch with the safeguarding team

Children and young people's services

- Achieving for Children deliver social care, education and health services for children and young people
- Ask the hotel reception for an appointment

Home Office

- Families Only: if you would like your family to be moved to dispersed accommodation outside the hotel while your asylum claim is considered, ask at reception to see the Dispersal Support Team.

English Language classes (ESOL)

- If you have been in the UK for under 6 months you attend classes run at the hotel by Langley College. Classes on Monday/Thursdays from September.
- If you have been in the UK for more than 6 months, you should register for English classes at Langley College itself.
- St Mary's Church also run English classes. Ask at the hotel reception for more information.

Free shop in the hotel

- Open in the hotel 3pm-4.30pm Monday/Friday
- Clothing, household items, bedding

Care4Calais

- Run activity sessions for adults and children in the hotel Thursday and Friday 3pm-4pm

Activities over the summer provided by the Council

- Board games
- Karaoke
- Knitting
- Sports Day
- Art
- Films

Details at reception or ask the RBWM team

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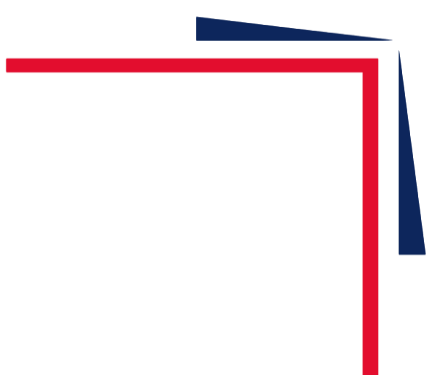
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Moving forward

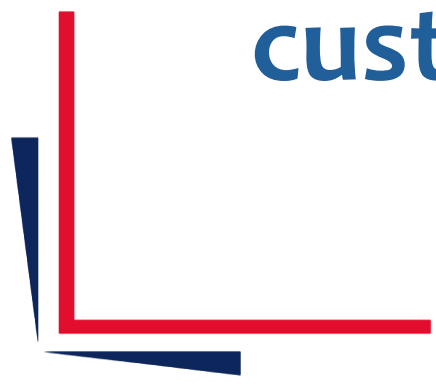


If your asylum application is approved, new opportunities will be available to you:

- **Apply for jobs**
 - **Get a bank account**
 - **Access independent housing**
 - **Join formal education programmes**
 - **Access welfare benefits**
- 

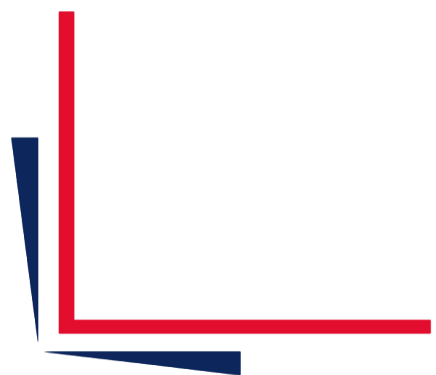
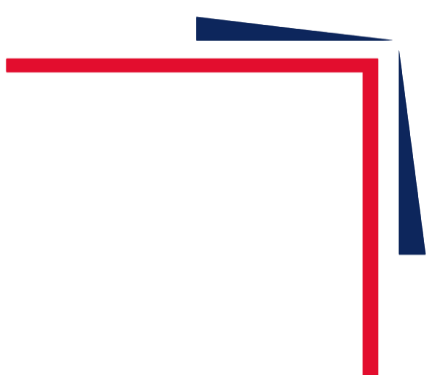


To prepare yourself for work, study and independent living you may want to:

- **Volunteer**
 - **Access informal education and training**
 - **Improve your English and digital literacy skills**
 - **Learn more about Britain, culture and customs**
- 
- 



Digital skills:

- **Weekly sessions 30 mins by bus from hotel**
 - **Register at Maidenhead Library on a Tuesday**
 - **Speak to council staff at the hotel for more information**
- 
- 
- 



RefuAid
Hope. Resilience. Unity

Path: The Career Companion from RefuAid

Plan your route to professional recognition in the UK

 Choose your language

GB English

SA العربية

IR فارسی

UA Українська

so Soomaali

Personalised Reaccreditation Guidance

Our pathway generator creates a tailored step-by-step plan to help you navigate the UK reaccreditation process for your profession. Based on your qualifications, experience, and preferences, we'll identify the most efficient pathway to resume your career.

- ✓ Customised step-by-step guidance for your specific profession
- ✓ Information on required exams, certifications, and registrations
- ✓ Estimated timelines and costs for each step
- ✓ Resources and support organisations for your journey

[Start Your Reaccreditation Pathway](#)

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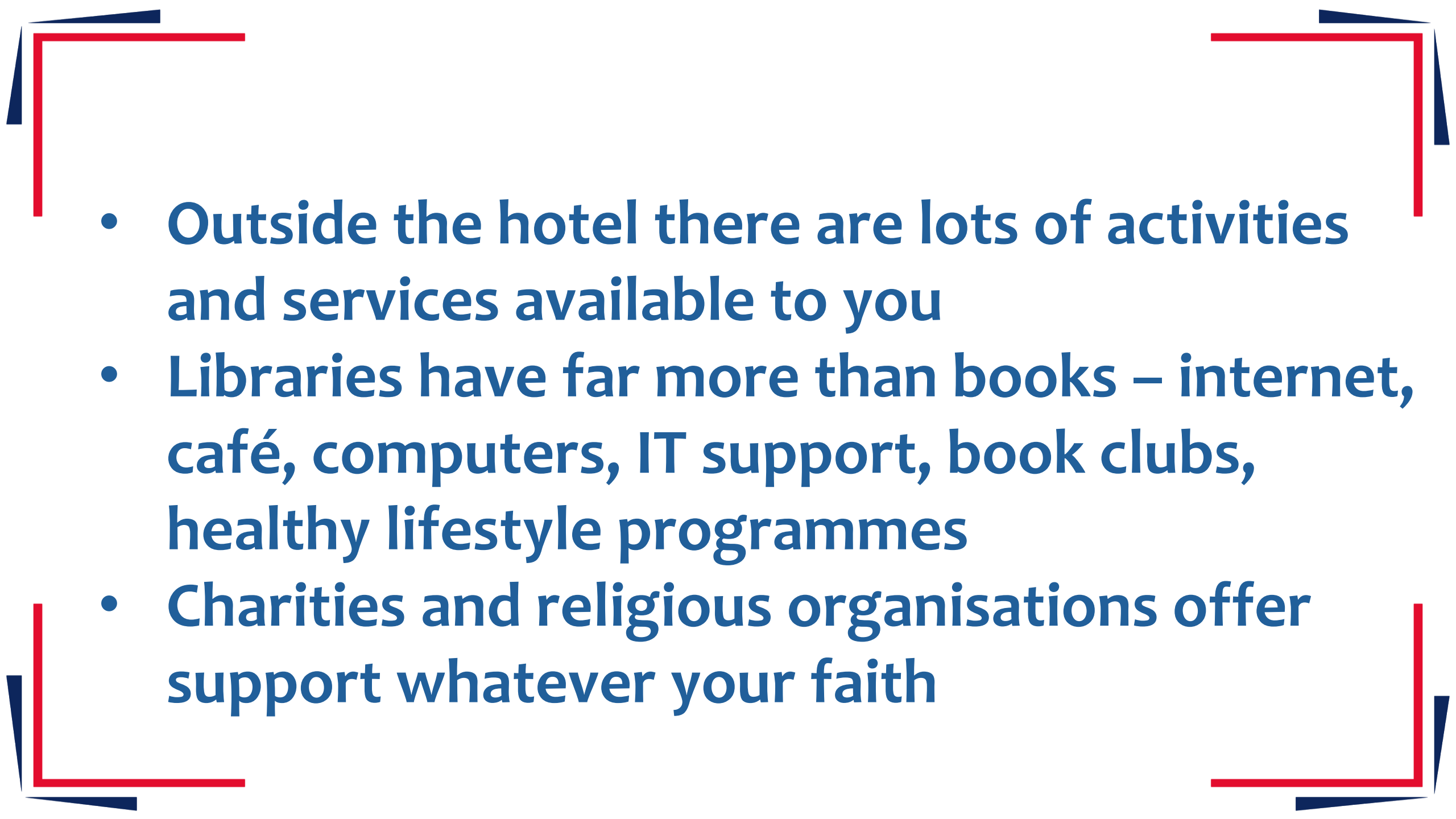
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Local activities and services



- 
- Outside the hotel there are lots of activities and services available to you
 - Libraries have far more than books – internet, café, computers, IT support, book clubs, healthy lifestyle programmes
 - Charities and religious organisations offer support whatever your faith



Search for items...



SIGN UP



LOG IN

Windsor & Maidenhead

SOUTH EAST, UNITED KINGDOM (25872 MEMBERS) [SIGNUP](#) OR [LOGIN](#)

POSTS

NOTICES

TOWN INFO

NEARBY TOWNS...

SLOUGH

ASCOT

RUNNYMEDE

BRACKNELL

SPELTHORNE



[BROWSE ALL TOWNS](#)

Local services providing advice and assistance

For all things employment related, our local Jobcentre Plus can be found around the corner from Maidenhead Town Hall at:

3 Park St, Maidenhead, SL6 1SP. Contact: 0845 604 3719.

Our local [Citizens Advice](#)  can be found at: 4 Marlow Road, Maidenhead, SL6 7YR. Contact: 0808 278 7914.

Foodbanks and hot meal services

The below services serve hot meals that are **free of charge** if you are in need:

Salvation Army

Tuesday and Thursday 9.30am-12.30pm.
East Road, Maidenhead, SL6 1PJ.

Foodshare

Wednesdays 5.30pm - 6.30pm and Saturdays 10.30am - 11.30am.
9 Reform Road, Maidenhead. SL6 8BY, Maidenhead.



Find your local Salvation
Army

| salvationist.org.uk ↗

Who we are ▼

Maidenhead



09:30-12:30 TUESDAYS & THURSDAYS



TUESDAYS

09:30-12:30 COMMUNITY KITCHEN

Free hot drinks and snacks, and a takeaway hot meal for families and individuals in need

Al-Tawheed Masjid (TIECM)

Al-Tawheed Islamic Education Centre

A welcoming masjid dedicated to worship
education and community care supporting
individuals and families of all ages.



TIECM MASJID TAWHEED

Community Support

Practical help for people facing difficulty.

Community Support provides practical help for people facing difficulty. Support is open to individuals and families. Help is available through planned sessions, walk-in access, and outreach where needed.



MAIDENHEAD MOSQUE

— & ISLAMIC CENTRE —



A welcoming community hub
rooted in faith, service and unity.



FAITH



COMMUNITY



SERVICE



UNITY





LAST FRIDAY IN THE MONTH (EXCEPT
AUGUST & DECEMBER)

09:00-12:00 CHARITY POP-UP SHOP



We provide independent advice and guidance to assist people seeking asylum in the UK.

We support those most in need and least likely to find support elsewhere, whilst aiming to bridge community gaps and bring services and support together.

GET HELP



#OneSlough
Volunteering



AUGUST EVENTS IN MAIDENHEAD

The summer holidays 2026 are here and there are plenty of events taking place in the Maidenhead area. As usual, this handy list provides you with details, location and times. Links are there to help you with your enquiry. Please check for pre-booking – ***this is a guide and we are not associated with the events listed.*** There is something for everyone!

Don't forget to check back on the [What's Happening in Maidenhead](#) page for details on summer fetes, live music, free activities for kids, holiday clubs and more.



THE MAIDENHEAD BEACH AT NORDEN FARM

The beach is a free family friendly event at **Norden Farm, Tuesdays – Saturdays between Thursday 23rd July – Saturday 6th September from 11am (excluding 18th – 26th Aug).**

All aboard the Norden Express, as Norden Farm is transformed into a vintage inspired beach, Norden-by-Sea. There is a free treasure hunt around the building, dress ups, beach crafts on select dates and a free sensory chill out space inside (to the left of the box office).

The Maidenhead Beach

There will also be free Summer Beach Gigs on 1st, 7th, 14th and 28th August between 6pm – 9pm.



FAMILY CINEMA SCREENINGS AT NORDEN FARM

This summer there will be a selection of family cinema screenings over the holidays at **Norden Farm**. These include:

- **The Sheep Detectives (PG)** – Sat 1st 11:30am, Wed 5th 2pm
- **Charlie the Wonderdog (PG)** – Tues 5th 4:30pm, Thurs 6th 11am, Wed 12th 4:30pm.
- **Minions & Monsters (U)** – Sat 8th 11am, Tues 11th 4:30pm.
- **Toy Story 5 (PG)** – Wed 12th 11am, Thurs 13th 11am and 4:30pm
- **Moana (PG)** – Fri 28th 11:30am, Sat 29th 11:30am



LIVE AND LOCAL: SUMMER SOUNDS

A celebration of music, sunshine and community spirit at the **Waterside Quarter** on **Saturday 22nd August between 12pm – 6pm.**

Hosted by the Maidenhead Festival team, there will be live music, Bardo Lounge pop-up bar, ice-cream stand from Cocoba, free kids craft station, deck chairs, stalls and free boat rides outside Bombay Story courtesy of the Friends of the Maidenhead Waterways from 2pm.

Live and Local: Summer Sounds



Kite Festival
Sat 30th Aug

NORDEN FARM KITE FESTIVAL

The annual kite festival hosted by Norden Farm returns to **Punt Hill, Boyn Grove Park on Sunday 30th August between 12pm – 4pm.**

Free to attend, bring your kites and picnic blankets and enjoy an afternoon of kite flying. There will be live music and entertainment and stalls selling food and drink.

Norden Farm Kite Festival

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