

REDIRECTION COACHING

Coachee:

Coach:

Date:

Goal:

FACTS

I observed... I heard....
On Monday, you....



IMPACT

Because of this, we had
to...



EMPATHY

What's going on?



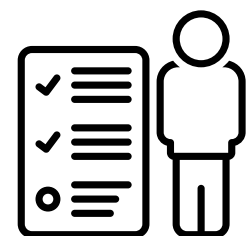
SET EXPECTATIONS

The expectations are...



OWNERSHIP

What ideas do you have?
What will you do to make
sure that you meet these
expectations?



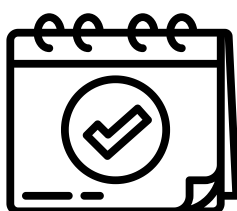
SUPPORT

What can I do to help?
How can I help you?
You've got this!



FOLLOW-UP

Let's meet on ___ to see
how you're doing.



FOCUS ON THE IMPROVEMENT YOU WANT TO SEE.