

Pet Waste Removal – WyoKate Waste LLC hereby agrees to remove pet waste from above address' yard. Removal of the waste will occur on _____ of each week. WyoKate Waste reserves the right to change the assigned day.

Payments Accepted- All customers with recurring services are required to have a debit/cred on file for autopay. We do not accept personal checks.

Billing – Payment for month-to-month service is due one month ahead of time. So, the day before your service starts is the day your monthly payment is due. One-time services are due the day before your scheduled scoop. If payment is not received, we will not scoop.

If a weekly scoop is missed due to unpaid payment the initial 1st time cleaning charge will be charged on the next bill.

Dogs – We love dogs and that is why we're in this business, but for our safety all dogs need to be placed away from the service area during the service times. If WyoKate Waste is unable to service due to a dog being in the service area, the customer will still be charged the normal rate for the waste removal service.

Missed Waste – If WyoKate Waste misses a spot please call us no later than 11am the day following your scheduled service. WyoKate Waste will return and remove the missed waste if such a call is made.

Access to Service Area – It is the customer's responsibility to assure uninhibited access to the service area. We do not jump fences. If the area is not accessible during the service day, the customer will be charged the normal fee for that day's waste removal.

High Grass, Leaves, and Snow – The customer is responsible for keeping the grass at a reasonable level and to keep the leaves picked up in the service area for our guarantee to be effective. We cannot clean what we can't see! WyoKate Waste will not return if waste is missed due to overgrown grass, un-raked leaves, or snow. If WyoKate Waste returns to service and it is determined that high grass, un-raked leaves, or snow existed at the time of the initial service call, the account will be charged an additional pick-up at the normal weekly rate. If snow is covering the ground, we will only scoop what we see. Don't worry, if we are doing weekly scoops for you we will get all the waste we can see as the snow melts.

Inclement Weather – If weather conditions prevent WyoKate Waste from servicing on the assigned day, WyoKate Waste will notify you and attempt to schedule a make-up day. If WyoKate Waste is not able to assign a make up day, you will still be charged due to the fact that the next weeks scoop will have two weeks worth of waste.

Holiday- If your service lands on a holiday we will scoop either the day before or the day after at our discretion. We will notify you of the altered day. Observed holidays are new years day, easter, 4th of July, Thanksgiving, Christmas Eve and Christmas Day.

Cancellation of Service – It is the customers responsibility to cancel service. If service is no longer wanted notify WyoKate Waste 1 week prior to the last day that service is desired.

Refusal of Service- WyoKate Waste reserves the right to cancel your service at any time.