ANTON Farrugia

📍 **Home** : 58, Felice Street, ZBR1364, Zabbar, Malta

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Date of birth: 27/08/1989   **Nationality:** Maltese

WORK EXPERIENCE

[16/03/2021 – 26/05/2024]

Head of IT

Medilink International Ltd.

City: Qormi | **Country:** Malta

Ensuring that over 150 IT users could rely on an efficient and reliable IT service.

Strategic Planning (ensure that yearly IT KPIs align with those of the Organisation)

Vendor Management (ensure that all IT services are vendor-supported and SLAs established)

Business Analysis (proposal of technical solutions for areas of improvement identified from incident reports)

Identity Management (Entra-ID and on-prem Active Directory)

Microsoft Office 365 (incl. job role-based permissions)

Endpoint Management (Microsoft Intune and Defender and Sophos Endpoint Agent - incl. BYOD)

Cloud Solutions (management and continual development ERP and other cloud-hosted systems)

Service Level Management (ensuring that IT services are delivered consistently)

User On-Boarding and Training (ensuring that all on-boarded users are familiar with ICT policies and relevant software and services)

Risk Management (exercise undertaken yearly as part of ISO 27001 certification process)

On-going market research to identify potentially advantageous IT products

[12/03/2012 – 15/03/2021]

ICT Officer

Malta Public Service

City: Valletta | **Country:** Malta

Analysis of business processes to identify areas that can be improved through ICT.

Proposing new ICT initiatives to management.

Reduction in business overheads by upgrading to more modern and efficient technologies.

Formulation of ICT strategies in-line with business requirements and central Government strategies.

Formulation and dissemination of ICT policies that regulate the use of ICT throughout the ministry.

Formulation of CAPEX and OPEX budgets in-line with ICT strategy and Budget and Electoral Measures.

Management of ICT personnel tasked with telephony, asset management, end user support, network infrastructure, websites and intranets.

Supplier management and periodical support contract reevaluation.

Mentoring and training of junior team members.

[01/01/2008 – 11/03/2012] **IT Administrator**

PJ Sutters Group

City: Luqa | **Country:** Malta

Asset Management.

Network Infrastructure Management.

Windows Server and ADFS Management.

Project Management related to the implementation and upgrades of software systems.

Telephony Support.

Business Intelligence and Reporting Tools.

Development of Windows Mobile applications and deployment of hardware.

Desktop Support.

[01/11/2006 – 31/08/2007] **Software Support**

Technosoft LTD

City: Paola | **Country:** Malta

Software Support.

Implementation of Hospitality, Payroll, Accounts and Hotel Systems.

Product Demonstrations.

Software Testing.

User Training.

EDUCATION AND TRAIN-ING

[2013 – 2016] **M.Sc. Business Information Systems Management**
Middlesex University

| **Level in EQF:** EQF level 7

Regulation of Electronic Commerce and Information Technology.
Knowledge Management Systems.

Information Systems Quality Management.

Web-Based Information Systems Management.

Post-Graduate Project (Thesis)

[2010 – 2011] **B.Sc. (Hons) in Internet Applications Development**
Middlesex University

| **Level in EQF:** EQF level 6

Advanced Web Technologies.
Data Warehousing and Business Intelligence.

Client/Server Web System Development.

Software Development Project (Thesis).

[2006 – 2009] **International Advanced Diploma in Computer Studies (I.A.D.C.S.)**
NCC Education

| **Level in EQF:** EQF level 5

Business Systems Analysis.
Enterprise Networking.

Business Systems Design.

Database Design and Development.

C++.

Advanced Java.

Computer Forensics.

Internet Security.

[2005 – 2006] **International Diploma in Computer Studies (I.D.C.S.)**
NCC Education

  | **Level in EQF:** EQF level 4

Computer Technology.
Systems Development.

Business Communication.

Business Organisation.

Programming Methods.

Microsoft Visual Basic .NET.

A+ (PC Support Technician).

Networking.

LANGUAGE SKILLS

Mother tongue(s): Maltese

Other language(s):

English

LISTENING C2   **READING** C2   **WRITING** C2

SPOKEN PRODUCTION C2   **SPOKEN INTERACTION** C2

Italian

LISTENING C1   **READING** C1   **WRITING** B2

SPOKEN PRODUCTION B2   **SPOKEN INTERACTION** B2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

DIGITAL SKILLS

Digital Skills - Test Results

Information and data literacy		**ADVANCED**	Level 6 / 6
Communication and collaboration		**ADVANCED**	Level 6 / 6
Digital content creation		**ADVANCED**	Level 6 / 6
Safety		**ADVANCED**	Level 6 / 6

Results from [self-assessment](#) based on [The Digital Competence Framework 2.1](#)

DRIVING LICENCE

Cars: B