

Nicole Ogertschnig

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SUMMARY STATEMENT

Dedicated Cybersecurity Professional with 5 years of hands-on experience in risk management, controls analysis, and issue management, complemented by a Master of Science in Cybersecurity. Proven track record of developing and maintaining IT security policies, performing audits, and implementing robust security measures. Adept at collaborating across organizations, I possess a deep understanding of compliance, risk management, and internal IT control frameworks. My commitment to driving solutions aligns seamlessly with the Compliance Analyst role, where I aim to leverage my skills to ensure flawless customer experiences, strengthen the control environment, and stay ahead of evolving cyber threats.

PROFESSIONAL SKILLS

Education	Mobile and Cloud Security, Cyber Analytics & Intelligence, Contingency Planning & Response, and Cyber Analytics and Intelligence
Employment	Project Management, Security Assurance, Client Management, Policy Development, Operations Management, Compliance Management
Technical	Analytical skills, problem solving, risk management, auditing, FedRamp, NIST 500-38, resolution management, audit, regulatory controls, business continuity planning, and cybersecurity content creation
Personal	Strong work ethic with a positive approach. Continuously striving to achieve goals and exceed expectations. Organized and focused

PROFESSIONAL WORK EXPERIENCE

Sr. Information Security Analyst Aug 2023 – Present

Pearson Vue, Remote

- Support secure development process SDLC working closely with development teams.
- Assessing compliance with security policies to identify control gaps, develop remediation plans and determine residual risk.
- Supporting the incident management process and central security operations team as a domain expert.
- Working with cross-functional project teams to ensure secure delivery of the change program across the complete project lifecycle and authorizing security sign-off.

Sr. Compliance Analyst, Mar 2023 – Aug 2023

SafeRide Health, Remote

- Coordinate with the IT Director and security teams to develop and maintain IT security policies, architecture, and security across the organization, including performing audits of security systems to maintain compliance with standards and protocol.
- Instructor for New Employee Compliance Training.
- Performed root cause analysis for vulnerabilities. Maintained scorecards and spreadsheets for identifying and resolving vulnerabilities.
- Implemented company policies, technical procedures, and standards for preserving the integrity and security of data, reports, and access.

Security Assurance Operations Analyst, Jul 2022 – Oct 2022

Okta, Remote

- Assisted in providing first and second-level escalation support for product sales team on Jira.
- Conducted security risk assessments and threat analysis, preventing \$10M in damages due to data breaches.
- Created and customized requirements for Fed Ramp security practices.
- Manage relationships with all stakeholders throughout the Lifecycle of each project.
- Review and update auditable events and record changes and date in system security plan.

Information Security Project Manager, Sep 2020 – Jul 2022

Oscar Health, Remote

- Supervised 5 cross-functional teams through project lifecycle phases, including requirements gathering, design, and prototyping.
- Monitor Corrective Action Plan findings, provide metrics to CIO, CFO, CEO to showcase evidence of CAP resolution.
- Developed detailed scope documents based on requirements of 4 departments and their budget constraints by managing budgets up to 800k per project.
- Contingency Planning to ensure plan is updated and provide evidence.
- Developed and implemented security policies, procedures, and best practices, resulting in a 25% decrease in security incidents and breaches.

Project Analyst, Dec 2019 – Mar 2020 (contractor)

Rivia Health, Remote

- Authored test strategies and managed user acceptance testing.
- Led daily Scrum meetings/Agile development calls and coordinated development team timelines.
- Maintained program presentations and report-out materials using PowerPoint presentations, SharePoint sites, and complex Excel Files

Quality Improvement Analyst, Mar 2019 – Dec 2019 (contractor)

Centene Corporation, Phoenix, AZ

- Establishing key performance indicators.
- Analyzing project data and producing insights to optimize performance.
- Summarized and analyzed large of data using advanced Excel skills, providing key insights for decision making.

Operations Analyst, Jul 2016 – Mar 2019

DaVita, Phoenix, AZ

- Monitored and analyzed customer feedback to identify areas of improvement, resulting in a 10% increase in customer satisfaction ratings.
- Managed and coordinated a complex operational project, ensuring timely completion and achieving a 100% success rate.
- Documented business processes and analyzed procedures to standardized healthcare data entry.

EDUCATION

Bachelor of Arts in Psychology, Dec 2012

California State University Northridge, Northridge, CA

Masters of Science in Cybersecurity May 2024 (in progress)

Kennesaw State University, Kennesaw, GA

CERTIFICATIONS/ACHIEVEMENTS

Data Analytics, Aug 2021

Scottsdale Community College, Scottsdale, AZ

VOLUNTEER EXPERIENCE / COMMUNITY SERVICE

BIC (Blacks in Cyber), 2022-2023

As communication volunteer I reviewed and publish communications to members.