

## limited lifetime warranty

Showplace Wood Products ("Showplace Cabinetry" or "Showplace") provides a Limited Lifetime Warranty to the original owners of the installed residential cabinetry (the "Product") and warrants its Product to be free from defects in material or workmanship under normal residential use for as long as the Product is owned by the original residential purchaser in the Product's originally installed residential location. This warranty applies only when the Product is purchased through an authorized Showplace dealer; is not applicable to rental properties and is not transferable to subsequent owners.

Our obligation under this warranty is limited to the repair or replacement of any Products that prove defective as determined by our review and inspection. This warranty is limited to replacement or repair of defective parts or materials only. Labor charges or damage related to installation, removal, repair or exchange, as well as any incidental and consequential damages, are excluded.

Showplace reserves the right to change design specifications and materials without obligation to make similar changes to products previously manufactured. If a warranty claim is filed for a product that is no longer manufactured by Showplace, Showplace reserves the right to fulfill the warranty obligation by substituting discontinued product with the most similar styling, wood species, and color available at the time a claim is submitted; claim remedy may include replacing other Showplace components installed in the residential application necessary to achieve a uniform appearance and a similar style to that originally purchased.

Whether replacing current or retired product, we cannot guarantee an exact match of replacement parts due to the natural aging process that occurs in products currently installed.

### Items Not Covered:

This Limited Lifetime Warranty is void and does not cover Product if it is:

- misused or used for a purpose not intended or designed by us
- mishandled or subjected to abuse, vandalism, negligence or accident
- improperly stored before installation: product must be covered prior to installation and kept in an environment with controlled temperature and humidity out of direct sunlight at all times
- improperly installed or modified: Product must not be installed outdoors, or reconfigured by the installer
- subjected to extreme temperatures or extreme moisture levels after installation: Product must be kept at all times in a space within controlled ranges of 50-85 degrees Fahrenheit and 30-55% humidity.

### This Limited Lifetime Warranty does not apply to:

- damage caused by acts of God, fire, flood, or other influences outside of our control
- damage caused by normal wear and tear. Examples include, but are not limited to, damage resulting from moisture around sinks and/or moisture from hands transferred to cabinetry without wiping away; impact-caused nicks or chips in finish (paint or stain); toe kick damage caused by excessive moisture allowed to remain after cleaning floors; finish damage caused by spills, splatters etc. on trash units
- finishes that are exposed for prolonged periods of time to tobacco smoke and/or other smoke sources
- cabinetry purchased unfinished
- items discontinued by Showplace or our vendors

### Outsourced Products:

Some Products purchased through but not made by Showplace, which are limited in warranty by the maker of the Product, will follow the warranty provided by the Product's manufacturer. Products with such limited warranty include:

- Vent hoods and blowers (5 years on parts, with the exception of the LBGG24.250 & LBGG30.250 units, which is 1 year)
- Internal hardware kits, such as waste baskets and pullouts (1 year)
- Richelieu aluminum doors (1 year)
- Gothic mullion doors (No warranty)
- Foil-wrapped and High Gloss doors and drawer fronts (5 years)
- 3-piece and 5-piece Textured doors and drawer fronts (5 years)
- Wood veneer slab doors and drawer fronts (5 years)
- Blum hinges and glides (lifetime)

The following changes and characteristics are considered natural and normal and are **excluded from the Limited Lifetime Warranty**:

**Wood and finish coloration:** There is no prevention for the process of wood darkening or mellowing with age. The natural darkening and mellowing that normally occurs, or the yellowing of finish resulting from exposure to sunlight and/or other environmental conditions should be accepted as part of the natural aging process.

**Natural (unfinished) wood:** Characteristics inherent to the wood species, such as knots, pinholes, graining, or sapwood defined as acceptable within our wood purchase specifications or the differences in stain coloring that occurs between veneered plywood components and solid hardwood components.