



Konfidence Solutions

Client Onboarding Packet

Empowering You To Rise

Message from the CEO



Dear Valued Client,

Welcome to Konfidence Solutions. It is my honor to personally thank you for trusting us with your financial future. At Konfidence Solutions, we believe in more than just repairing credit — we believe in rebuilding confidence, empowering growth, and creating opportunities that last for generations.

Your journey with us will be handled with the utmost professionalism, confidentiality, and care. Every client's path is unique, and we are here to guide you step by step toward achieving your goals.

Stay consistent, stay focused, and together we will rise.

Sincerely,— **Konfident KiKi, CEO**

Welcome Letter & Onboarding Checklist

Please review and complete the steps below carefully to ensure we can begin your credit repair process without delays:

1. Provide a clear copy of your driver's license or state-issued photo ID.
2. Provide recent proof of address (utility bill, lease agreement, or bank statement).
3. Create or confirm access to a credit monitoring service such as Credit Karma or MyFICO.
4. Upload all documents securely at: **konfidencesolutions.net**.
5. Review, sign, and return all attached forms included in this onboarding packet.
6. Communicate promptly when receiving any mail from credit bureaus and forward copies to us.

Client Initials: _____

Client Signature: _____ Date: _____

Client Intake Form (10 Questions)

Please complete all sections below with accurate information.

1. Full Legal Name: _____

2. Date of Birth (MM/DD/YYYY): _____

3. Social Security Number (SSN): _____

4. Current Address: _____

City: _____ State: _____ Zip: _____

5. Phone Number: _____

6. Email Address: _____

7. Do you currently have Credit Karma or MyFICO?

_____ Credit Karma _____ MyFICO _____ Other: _____

8. What is your current estimated credit score range?

_____ Below 500 _____ 500–599 _____ 600–649 _____ 650–699 _____ 700+

9. What are your main credit goals? (Select all that apply)

_____ Purchase a Home

_____ Buy a Car

_____ Collections
_____ Late Payments
_____ Charge-Offs
_____ Repossessions
_____ Student Loans
_____ Bankruptcy
_____ Inquiries
_____ Other: _____

Acknowledgement:

I certify that the information provided is true and accurate to the best of my knowledge.

Client Initials: _____

Client Signature: _____ Date: _____

Non-Disclosure Agreement (NDA)

This Agreement is made between Konfidence Solutions ("Company") and the undersigned Client. Both parties agree that all personal, financial, and proprietary information shared shall remain strictly confidential and will not be disclosed to third parties without written consent, except as required by law.

Client Initials: _____

Client Signature: _____ Date: _____

Company Representative: _____ Date: _____

Disclaimer & Consent Form

Konfidence Solutions provides credit education and dispute services under the Fair Credit Reporting Act (FCRA).

We do not guarantee specific results within a set timeframe. **Results vary based on each individual client's credit profile, financial habits, and responsiveness to bureau or creditor actions.**

By signing this form, you acknowledge and agree to the following:

_____ I understand that results vary depending on my credit profile and financial behavior.

_____ I agree to provide all requested documents in a timely manner.

_____ I consent to Konfidence Solutions disputing items on my behalf with credit bureaus and creditors.

_____ I acknowledge that I am responsible for maintaining good financial habits during this process.

Client Initials: _____

Client Signature: _____ Date: _____

Limited Power of Attorney (POA)

I, the undersigned Client, authorize Konfidence Solutions to communicate with credit bureaus and creditors on my behalf regarding disputes of negative or inaccurate information on my credit report. This authorization is limited to credit repair activities only and shall remain in effect until revoked in writing by the Client.

Client Full Name: _____

Address: _____

SSN (last 4 digits): ____ ____ ____ ____

Client Initials: _____

Client Signature: _____ Date: _____

Company Representative: _____ Date: _____

Client Agreement / Service Contract

This Agreement outlines the scope of services, fees, and expectations of both the Client and Konfidence Solutions. By signing, you acknowledge full understanding and acceptance of these terms.

Scope of Services:

- Credit bureau disputes
- Debt validation requests
- Inquiry removals
- Ongoing credit education

Fees:

- Standard Plan: \$300(30–45 days results)
- VIP Fast Track: \$500 (10–15 days results)

Cancellation Policy:

No refunds once disputes are initiated.

Client Initials: _____ Services _____ Fees _____ Cancellation

Client Signature: _____ Date: _____

Company Representative: _____ Date: _____

Credit Education & Expectations

Credit repair is a journey. At Konfidence Solutions, we emphasize consistency and financial discipline for lasting results.

DO:

- Pay bills on time every month.
- Keep credit card utilization under 30% of your available limit.
- Keep your oldest accounts open to maintain credit age.
- Respond promptly to our requests and forward any bureau correspondence.

DON'T:

- Apply for unnecessary new credit.
- Ignore communications from the bureaus.
- Close long-standing accounts without guidance.

■ Every step you take toward discipline strengthens your profile. With consistency, success will follow.

Client Initials: _____

Client Signature: _____ Date: _____

Thank You & Next Steps

Thank you for trusting Konfidence Solutions. Your journey now begins!

Next Steps:

1. Submit all required documents at **konfidencesolutions.net**.
2. Sign and return all forms in this packet.
3. Allow our team 3–5 business days to process your file and begin disputes.

Contact Us:

■ 601-392-8281

■ konfidencesolutions.net

We are committed to empowering you to rise.

– **Konfident KiKi, CEO**

Client Initials: _____

Client Signature: _____ Date: _____