



## Welcome to the English Towers!

High Speed Internet access is available to you while in your unit through the English Towers' Wireless Network Access!

There are 2 levels of service to choose from during your stay:

**BASIC** : this internet service allows you to surf the web, and check email.

**STREAMING**: Family Fun, multiple users can surf the web, check email & stream movies!

\* multiple users may not be able to stream movies simultaneously without a service upgrade.

Service packages are available for 3, 4 and/or 7 days.

	BASIC	STREAMING
3 days	\$24.95	\$34.95
4 days	\$29.95	\$39.95
7 days	\$49.95	\$59.95

To subscribe call Wireless Network Access at 443-856-6345.

Please have available a valid credit card, your unit number and your length of stay.

Your service technician will provide you with a secure password. **DO NOT** unplug, move or in anyway alter the router/access point in your unit. **DO NOT PRESS THE ROUTER'S RESET BUTTON.** Doing so may result in a service call.

For Service contact Wireless Network Access daily from 8 am—7 pm—please leave a voicemail!

**443-856-6345**

Service calls that can be resolved over the phone - \$35 per 15 minutes

Services calls that require an onsite technician - \$125 for deployment & up to 1 hour of service

\$ 75 per 30 minutes there after

There is a \$15 charge for receiving a new password should you lose, forget or need to change it.