

Welcome to the English Towers!

We are delighted to have you as our guest! To ensure a comfortable and connected stay, we offer high-speed internet access through our Wireless Network Program.

Internet service activates automatically after payment — no front desk visit required.

INTERNET SERVICE OPTIONS

BASIC

This service allows a single user to surf the web and check email.

STREAMING

Multiple users can surf the web, check emails, and stream a movie. Please note that multiple users may not be able to stream movies simultaneously without a service upgrade.

SERVICE PACKAGES

Package Duration	BASIC	STREAMING
3-Day Package	\$29.95	\$39.95
4-Day Package	\$34.95	\$44.95
7-Day Package	\$54.95	\$64.95
Custom Duration (1–365 days)	Price calculated at checkout	

TWO WAYS TO SUBSCRIBE

OPTION 1 – VIA TEXT MESSAGE

How to Subscribe via SMS

Subscribe to WiFi instantly using your phone — no call needed!

- Send a Text Message**
 - Text the word **ET** to **(252) 548-6200**
- Follow the Prompts**
 - Enter your unit number (3–4 digits)
 - Choose number of days (1–365)
 - Pick a package: 1) Standard or 2) Streaming
 - Provide your email address
 - Choose auto-generated or custom password
- Pay & Connect**
 - A secure payment link is emailed to you
 - Complete payment online — WiFi activates automatically
 - Connect to network **Rental[YourUnit]** with your password

Check Your Rental Info: Text **WINFO** to (252) 548-6200 to retrieve your active WiFi details.

Text ET to (252) 548-6200

OPTION 2 – VIA WEB BROWSER

Self-Checkout Online

Book from any phone, tablet, or computer — no app needed.

- Visit **esvc.us/etwifi** or scan the QR code below
- Enter your **unit number** and select your **rental duration**
- Choose your **package** — price is shown instantly on screen
- Enter your **email** and **password preference**, then tap *Send Payment Link*
- Click the link in your email, pay online — WiFi activates automatically. Connect to **Rental[YourUnit]**.

Scan to Book Online



esvc.us/etwifi

esvc.us/etwifi

HELPFUL SMS COMMANDS

ET – Start a new WiFi subscription
WINFO – Look up your active rental
Q – Cancel current session
HELP – Get assistance

CONTACT AND SUPPORT

For service inquiries, contact Wireless Network Access daily at **443-856-6345** or text **HELP** to **(252) 548-6200**.

- Phone Support: \$35 per 15 min for phone-resolved issues
- Onsite Technician: \$125 deployment + 1 hr; \$75 per add'l 30 min
- Password reset (loss/change): \$15 charge

⚠ Important: DO NOT unplug, move, or alter the router/access point in your unit. DO NOT PRESS THE ROUTER'S RESET BUTTON. Doing so may result in a service call.