



# Tactegra Government Services Capability Statement

## Mark Cichonski

Executive Director  
Tactegra Government Services

18 Cabarrus Ave. W,  
Concord, NC 28025

Mark.Cichonski@tactegra.com

p 704.998.1336

www.tactegr.gov.com



## Corporate Overview

Tactegra is a:

- Service-Disabled Veteran Owned Small Business certified by the VA
- Disadvantaged Business Enterprise certified by NCDOT
- Airport Concessions Disadvantage Business Enterprise certified by NCDOT
- Minority Business Enterprise certified by CVMSDC

Tactegra Government Services, a Division of Tactegra LLC, is a professional services management consulting firm focused on optimizing organizational performance and customer experience for our clients in the public sectors. Utilizing our innovative R2S2 maturity model, our customized solutions drive transformation and results, consistently achieving sustained efficiency and effectiveness while mitigating operational risk.

Founded in 2008 by Ian Cato and Izzy Sanchez, who have a collective 60 years of banking, manufacturing, government, and health care experience, Tactegra has a demonstrated track record of delivering meaningful outcomes for its clients, community and employees. Located in Concord, NC, Tactegra serves clients in the greater Charlotte region and across the United States.

Whether ensuring the safety, security, and well-being of citizens or boosting agency competitiveness, we work with leaders in government to support their public service missions.

## Past Performance / Clients Supported

US Postal Service	Accenture	City of Houston
Duke Energy	Hitachi	NC National Guard
Experian	TIAA	Johnson Controls
Bank of America	Wells Fargo	TD Bank
US Marine Corps	Steritech	Aramark

## Tactegra Corporate Snapshot

SDVSOB VA Certified  
ACDBE/DBE NCDOT Certified  
MDBE CVMSDC Certified

CAGE Code: 59E12  
DUNS: 828905252  
NAICS Primary: 541611  
NAICS Secondary: 541614,  
541618, 541690, 611430

## Key Business Areas

### ✓ Project Management Solutions

- Program and Project Management
- PMO Implementation
- Strategy Realization and Planning
- Project Assessment and Recovery
- Technology Project Delivery

### ✓ Process Readiness & Resiliency

- Process Documentation and Audit-Prep
- Process Design and Optimization
- Risk Assessment
- Risk Controls Design and Testing

### ✓ Digital Transformation

- Transformation Strategy
- Robotic Process Automation
- Data Quality and Governance
- Data Mapping and Integration
- Data Management & Analytics
- Agile Adoption and Transformation

### ✓ Operational Excellence & Training

- Strategic Program Advisory
- Deployment and Integration
- LSS Training at all Levels
- Coaching and Mentoring
- Productivity Workshops

### ✓ Staff Augmentation

- Project/Program Managers (Certified)
- Business Analysts
- Risk Analysts
- Data Analysts and Engineers
- Process Experts
- CI and Lean Six Sigma Experts