



**SMARTRADIO SYSTEMS**  
Communication Made Easy

### **Smart Radio Systems General Equipment Warranty Policy**

All Radio Transceiver Equipment as supplied by Smart Radio Systems shall be covered by the Original Equipment Manufacturer's' Warranty Policy.

The Warranty period of coverage shall be for a period of 24 x Months from Date of Purchase, unless specifically stated otherwise by the relevant Original Equipment Manufacturer or their duly authorised in-country distributors.

All Radio Transceiver General Accessories and Consumable Spares shall be covered by the Original Equipment Manufacturer's' Warranty Policy.

The Warranty period of coverage shall be for a period of 6 x Months from Date of Purchase, unless specifically stated otherwise by the relevant Manufacturer or their duly authorised in-country distributors.

All RF (Radio Frequency) Ancillary Equipment shall be covered by the Original Equipment Manufacturer's' Warranty Policy.

The Warranty period of coverage shall be for a period of 12 x Months from Date of Purchase, unless specifically stated otherwise by the relevant Manufacturer or their duly authorised in-country distributors.

Radio Transceiver Equipment is inclusive of, but not limited to:

Hand portable Radios, Mobile Radios, Base Station Radios, Repeaters and Bodyworn Cameras, and shall be deemed Warranted for any factory manufacturing mechanical and electronic defects.

Radio Transceiver General Accessories and Consumable Spares are inclusive of, but not limited to:

Batteries, Spare Batteries, Battery Charges and Cables, Antenna's, Volume Knobs, Buttons, Speakers, Casings, Housings and Belt-Clips, and shall be deemed Warranted for any factory manufacturing mechanical and electronic defects.



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RF (Radio Frequency) Ancillary Equipment is inclusive of, but not limited to:

Radio Repeater High-Site and Fixed-Mount Radio Base Station Antenna equipment, Antenna Combining equipment and Antenna Duplexer Equipment, Power Supply Units, Equipment Cabinets and Racks, Cabling and Connectors and Surge Protectors, and shall be deemed Warranted for any factory manufacturing mechanical and electronic defects.

### **Warranty Exclusions**

Loss or Damage caused through Theft, Misplacement, Misuse, Abuse and General Acceptable Wear and Tear.

Loss or Damage caused through Force Majeure: Acts of God, Acts of State, Provincial or Governmental Authorities, Acts of Terrorism, Natural Catastrophe, Fire, Storm, Flood, Earthquakes, Accident, and Prolonged Shortage of Energy.