Nick Wright

Producer

nickwrightgaming.com

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SUMMARY

Organized detail-oriented professional skilled in data gathering, report creation, and interdepartmental collaboration. Previous work as a producer in the game industry, managing a project through the complete development cycle to ship on time and under budget. Knowledge of programming, 3D modeling, animation, and always looking for new challenges.

KEY SKILLS -

Interdepartmental Collaboration
Training and development
Office Suite proficiency
Account Management
C, C#, Java, Python
HTML, CSS, PHP
Experience with Jira
SaaS Experience

EDUCATION -

Indiana University Bloomington Bloomington, Indiana May 2020 Bachelor of Science: Game Design

Indiana University Fort Wayne Fort Wayne, Indiana

May 2008

Associates of Art: Graphic Design

EXPERIENCE

August 2018 to Current

Producer • Drillbit Studios

- ·Effectively collaborate and direct team of creative and diverse individuals in various professions and levels
- ·Determine and monitor schedules to meet demanding timelines
- ·Create and manage production schedules
- ·Oversee scrum process, burn down chart, and coaching team in scrum and agile practices
- ·Collaborating with the all departments and outside vendors
- ·Develop project budgets and manage production costs

June 2019 to Current

Customer Success Manager • OnceHub

- ·Review and professionally handle all customer inquiries
- ·Strengthen customer relationships by providing excellent service through frequent phone and email communication
- ·Work collaboratively with multiple departments to ensure best possible outcome for all inquiries
- ·Train users on features and enhancements to ensure understanding and adoption

April 2015 to June 2019

LFS IT Compliance Consultant • Lincoln Financial Group

- ·Lead team of IT minded individuals to follow and achieve business goals
- ·Worked with multiple groups outside of team to achieve connected support structure
- ·Kept team and project on time and aligned with schedule and client release
- ·Helped train Advisors to meet Compliance standards and requirements