



# Party Terms & Conditions

Thank you for choosing to hold your party at Panda-Monium Playtime

We are delighted to confirm your booking and would like to draw your attention to our Terms and Conditions below.

## Health & Safety

-  By signing these Terms and Conditions you confirm that you have read our Rules of Play and agree to abide by them.
-  The main structure within Panda-Monium Playtime is aimed primarily at children aged 8 years and under.
-  All children on the premises are the responsibility of the parent or carer accompanying them.
-  The ratio of adults to children is one adult to five children over five years old and one adult to every three children under five years old.
-  For children in your care, it is your responsibility to ensure that:
  - You know where the children are at all times.
  - You supervise and are responsible for, the children in your care.
-  Adults and children do not bully, swear or act inappropriately to any other child or adult while on the Panda-Monium Playtime premises.
-  No food or drink is to be taken into, or consumed, in the play structure.
-  Children do not climb on or up the slides



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-  Children over the age of five years old do not enter the toddler area
-  Children do not wear shoes inside the play equipment , socks to worn at all times in the play area whilst playing.

## Payment & Final Numbers

-  A £50 non-refundable deposit is required to secure your party booking. The balance, along with confirmation of final numbers, is due one week prior to the event.
-  Party numbers can be reduced up to 48 hours prior to the party to enable a refund to be given. Any reduction in numbers less than 48 hours before the party will not be eligible for a refund.

## Decorations and Food

-  Feel free to bring any decorations, balloons or banners which we will be happy to arrange for you / with you
-  If you would like to bring tablecloths and/or plates etc, please let us know in advance.
-  We do not allow pinatas, party poppers or confetti in the rooms or in Panda-Monium
-  Other than the birthday cake, no food or drink can be brought into Panda-Monium Playtime without prior consent.
-  Bespoke cakes are available on request, a minimum of 2 weeks notice is required, please consult a member of staff for prices and type of cake required