

Helpful Tips for Water Usage and Monitoring

- The State of Oklahoma DEQ sets minimum requirements for the amount of water pressure that must be provided to the customer's meter. In order to meet these requirements some customers will have pressure in excess of that minimum. We recommend that customers experiencing high water pressure install a regulator on their line to help offset fluctuations in water pressure. This regulator, its installation and proper function are the sole responsibility of the customer.
- As a courtesy, the Company mails leak notices when the reading equipment detects high flow or continuous usage. The customer is responsible for monitoring water usage and the detection and repair of any leaks. Attached you will find some helpful information on reading your meter and monitoring your usage.
- It is also recommended that a shut off valve be installed on your line to help isolate or help locate potential leaks. With no water knowingly being used, check the reading on your meter then turn off the shut-off valve on your home's water main and check the water meter again. If the numbers have not changed, the leak is inside your home. If they have changed, the leak is outside your home.
- Leaking toilets are the most common source of water leaks. The toilet's flapper (a rubber stopper that prevents water from entering the bowl until you flush the toilet) can become brittle over time, allowing water to trickle from the tank into the bowl. In order to detect a faulty flapper, grab a bottle of food coloring or kool-aid and put a few drops in the tank of every toilet in the house. If a toilet tank is leaking, color will appear in the bowl within five minutes. If you find color in the bowl, you should have your toilet repaired.
- Fluctuating temperatures contribute to cracks in pipes and fittings. These leaks can occur slowly over time and others may spring up over night. It is your responsibility to monitor water usage and leaks. Should you need help doing so, please contact a licensed plumber for further assistance.
- If there is water in your meter box, please contact Stick Ross Mountain Water Company to report the issue.