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Central Organisation ECHS
Adjutant General's Branch
IHQ of MoD (Army)
Thimayya Marg
Near Gopinath Circle
Delhi Cantt-110 010

B/49709-Gen/AG/ECHS/2025

25 Jul 2025

All Comd HQs (A/ECHS)

PAYMENT METHODOLOGY : HOME DELIVERY OF MEDICINES AT PC's

1. PI ref: -

(a) CO ECHS letter No B/49709-Gen/AG/ECHS/2024 dated 12 Jun 25.

(b) CO ECHS letter No B/49709-Gen/AG/ECHS/2024 dated 27 Jun 25.

(c) CO ECHS letter No B/49709-Gen/AG/ECHS/2024 dated 21 Jul 25.

2. It is intimated that sanction has been accorded by MoD (DESW) for **Home Delivery of NA Medicines for beneficiaries above 70 yrs of age, White card holders and war disabled vetrans only**. The proj is being impl pan India with an aim to enhance the ECHS healthcare accessibility to ECHS beneficiaries.

3. The project will be impl through a Dept of Post (DoP), SDCPL and Common Services Centre (CSC). CSC who would depute a suitable Village Level Entrepreneurs (VLEs) at each location. List of nominated State and District Head for providing VLEs at PCs is enclosed as Appx 'A'. List of individual VLEs for each PC will be shared soon. Responsibility of each stakeholder has been shared vide letter mentioned at Para 1 (a) and (b) above. MoA has been signed by CO ECHS with CSC and SDCPL and a copy is enclosed as Appx 'B' and 'C' respectively.

4. It is pertinent to note that home delivery of medicines will be applicable to ECHS beneficiaries through their parent polyclinic only, thus **home delivery is not applicable through non parent polyclinic**. Moreover, **491 x Medicines which need Cold Chain, Sch H1, Sch X, Injectable and High value drugs, will not be home delivered**.

5. **Payment Methodology**. Post Implementation of the Project, all payments will be made by CO ECHS only to DoP, SDCPL and CSC respectively. Actions to be taken by each stake holders to ensure timely payment by CO ECHS are enumerated in succeeding paras.

6. **CO ECHS.**

6.1 CO ECHS will seek qrtly confirmation from Stn HQs, on number of deliveries carried out by PCs under each Stn HQ, which would enable processing of payment to CSC, DoP and SDCPL by CO ECHS through CDA, Delhi.

6.2. Ceiling (Number of transactions per PC) has been be fixed by CO ECHS for each cat of PC for a FY. Ceiling for the current FY is enclosed as Appx 'D'. Initial pd of ceiling is wef 15 Aug 25 till end of FY 25-26. This would enable Stn HQ to monitor the home delivery of medicines by respective PCs.

7. **Comd HQs.**

7.1 Requested to supervise Ceiling (Number of transactions per PC) as fixed by CO ECHS, for each Stn HQ on yearly basis for home delivery of medicines is not exceeded.

7.2 Requested to seek feedback from Stn HQs and share with CO ECHS on smooth fn of the Proj.

8. **Stn HQ.**

8.1 Ceiling as fixed by CO ECHS, for each cat of PC on yearly basis for home delivery of medicines is not exceeded.

8.2 Stn HQ will decide total number of deliveries permissible for each PC so as that the ceiling fixed by CO ECHS for total number of deliveries permissible for FY 25-26 is not exceeded by each PC.

8.3 Each Stn HQ will provide a confirmation on the number of deliveries carried out by each PCs under its AoR on a monthly basis to concerned Comd HQs.

8.4 Use the provided software for data entry, proper tracking of shipments.

8.5 Stn HQ to ensure special emphasis on the fwg: -

8.5.1 Suitable packaging to prevent damage during transit.

8.5.2 Timely delivery to authorised beneficiaries.

8.5.3 Tacking of packages.

8.5.4 Correct accounting of medicines.

8.5.5 Grievance redressals.

9. **Polyclinic.**

9.1 OIC PC will be resp for ensuring that Home Delivery of NA Medicines is only utilized for ECHS beneficiaries above 70 yrs of age and White card holders only.

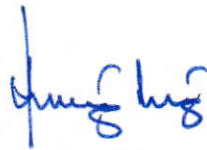
8.2 OIC PC will be responsible for ensuring that home delivery of medicines for authorized ECHS beneficiaries, is applicable at their parent polyclinic only.

8.3 OIC PC will be responsible for ensuring the use of provided software by SDCPL, for data entry and feedback to Stn HQs.

10. This project will enhance the quality of healthcare services, improve the overall experience of beneficiaries staying in remote locations, as well as ameliorate the overall administrative efficiency in managing the scheme operations.

11. It is requested that respective Stn HQ be advised to ensure wide publicity and implement of this project on priority.

12. For info and necessary action pl.



(Anurag Bhardwaj)
Col
Dir (Stats & Automation)
for MD ECHS

Copy to.

DESW	-	for info pl.
AG Br	-	for info pl.
DIAV	-	for info pl.
DNV	-	for info pl.
DAV	-	for info pl.
DoP (ECHS Cell)	-	for info pl.
All RCs	-	for further coord with Stn HQs.
Stn HQs	-	for necessary action pl.

Internal.

S&A Sec, Ops & Coord, Med Sec, P&FC Sec - for info pl.

Ser	State	SPOC	Mobile No
1	Andhra Pradesh	Chandrashekhara	9440115828
2	Arunachal Pradesh	Chuku Awak	8258886218
3	Assam	Jhanjashree Sarkar	9854032340
4	Bihar	Mudit	7004497581
5	Chandigarh	Arif	8930089703
6	Chhattisgarh	Surendra	831 918 3260
8	Delhi	Kuldeep	9810416781
9	Gujarat	Rohit Patel	8511103340
10	Haryana	Arif	8930089703
11	Himachal Pradesh	Asmita Thakur	9816434439
12	Jammu and Kashmir	Akshaya	9622139771
13	Jharkhand	Prashant	7292834732
14	Karnataka	Ibrahim	9686444929
15	Kerala	Jino Chacko	9884295251
16	Madhya Pradesh	Sanjay Nagariya	9649434749
17	Maharashtra	bhikaji	9511715001
18	Manipur	Bishorjit	9089543298
19	Meghalaya	bantei	6009477134
20	Mizoram	Mapiua	8974694085
21	Nagaland	Tonkai	9862123827
22	Odisha	Jitender	9179845717
23	Puducherry	Ilanthirayan	8220507438
24	Punjab	Mukesh	8146571998
25	Rajasthan	Bhawani Singh	9887535694
26	Sikkim	Amitabh Nandy	9647542876/6291629720
27	Tamil Nadu	Arul Selvan	9655413132
28	Telangana	Abhilash	7989210821
29	Tripura	Abhijit Muhuri	9485158311/7005708318
30	Uttar Pradesh	Namita Dwivedi	9161725978
31	Uttarakhand	Pawan Gairola	9997024278
32	West Bengal	Maloy krishna	9593171293

State	District	Name	Mobile
Andaman and Nicobar Islands	South Andaman	Mohammed Washeem	7048966949
Andhra Pradesh	Visakhapatnam	Allu Jagadeesh	7048966204
Andhra Pradesh	Visakhapatnam	B. Santosh Kumar	7048966123
Andhra Pradesh	East Godavari	Chandrsekhar Satya Aditya Ivaturi	7048966108
Andhra Pradesh	Vizianagaram	CHUKKA KOTEESWARA RAO	7217682487
Andhra Pradesh	Chittoor	D Sathish Kumar	7048966092
Andhra Pradesh	East Godavari	DANGETI VIJAYA KRISHNA	7217725729
Andhra Pradesh	West Godavari	Erla Hema Shekher	7048966080
Andhra Pradesh	Anantapur	Golla Pandu Rangaiah	7048965724
Andhra Pradesh	Anantapur	K P Krishna Sagar	7048965623
Andhra Pradesh	Visakhapatnam	Kada Siva	7048962819
Andhra Pradesh	Palnadu	KAKUMANU RAVITEJA	7011930751
Andhra Pradesh	Prakasam	Maddu Vandanam	7048962144
Andhra Pradesh	NTR	Mohammed Baji Shaheed	7011737302
Andhra Pradesh	Prakasam	Nelapati Pramod Kumar	7048962131
Andhra Pradesh	West Godavari	Rajiv Garikipudi	7048955895
Andhra Pradesh	Chittoor	Rasani.Srinivasa Rao	7011759151
Andhra Pradesh	Guntur	Shaik Roshan Zameer	7011759034
Andhra Pradesh	Y.S.R.	Siga Subrahmanyam	7011758227
Andhra Pradesh	Sri Potti Sriramulu Nellore	Suresh Anchipaka	7011757635
Andhra Pradesh	Kurnool	Syed Shaikhavali	7217623681
Andhra Pradesh	Anantapur	Vaduguru Keshava	7011757441
Andhra Pradesh	Srikakulam	Venkatesh Gotta	7011757246
Arunachal Pradesh	Papum Pare	Chukhu Awak	7217833624
Arunachal Pradesh	Kurung Kumey	LOKAM AMIT	7011936741
Arunachal Pradesh	Changlang	Sonu Thapa	7011934867
Arunachal Pradesh	Lower Subansiri	Taba Dokho	7011934140
Arunachal Pradesh	Namsai	Woilawati Namchoom	7011933296
Assam	Biswanath	Ashish Tamuli	7011956889
Assam	Kamrup (Rural)	Bikash Choudhury	7011956546
Assam	Jorhat	Biraj kr.Sarmah	7011956404
Assam	Nagaon	Chinmoy Goswami	7011955654
Assam	Cachar	Deepraj Paul	7011954998
Assam	Sonitpur	Dipankar Tamuli	7011737817
Assam	Goalpara	Gagan Patgiri	7011736812
Assam	Dhubri	Gazi Rohman	7011736492
Assam	Barpeta	Harshajit Patgiri	7011736433
Assam	Bongaigaon	Hiranmayee Deka	7011734790
Assam	Hojai	Indrajeet Chouhan	7217728280
Assam	Morigaon	Mahananda Nath	7217727076
Assam	Darrang	Mitul Deka	7217726814
Assam	Chirang	Nayan Jyoti Roy	7217726247
Assam	Dhemaji	Papu Baruah	7217725807
Assam	Majuli	Prasenjit Sarmah	7217725070
Assam	South Salmara Mankachar	PritomRoy Mondal	7011755746
Assam	Dibrugarh	Rajtilak Buragohain	7011755145

Assam	Barpeta	Razaul Haque	7011754783
Assam	Lakhimpur	Riji Rani Narzary	7011754742
Assam	Dhubri	Safiul Hoque	7048934524
Assam	Karbi Anglong	Sanjit Das	7011754364
Assam	Cachar	Subhajit Bardhan	7011753365
Assam	Dima Hasao	Tahir Uddin Talukdar	7217643656
Assam	Golaghat	Umakanta Borah	7011752559
Bihar	West Champaran	Abhay Kumar	7011968512
Bihar	Buxar	Abhishek pandey	7011967928
Bihar	Patna	Abhishek Sahay	7011966419
Bihar	Begusarai	Abhishek Suman	7011966231
Bihar	Muzaffarpur	Aditya Raj	7011966154
Bihar	Patna	Alok Kumar	7048991721
Bihar	Siwan	Aman Kumar Pandey	7011965219
Bihar	Aurangabad	Amit Kumar	7048989468
Bihar	Saran	Anand Kumar	7048989463
Bihar	Bhojpur	Anju kumari	7048989321
Bihar	Bhojpur	Arvind Kumar Dwivedi	7048988749
Bihar	Purnia	Ashok Kumar Gupta	7048988648
Bihar	Muzaffarpur	Ashutosh Kumar	7048912503
Bihar	Saran	Ashutosh Kumar	7048912502
Bihar	Madhubani	Avilash Kumar Pandey	7048911808
Bihar	West Champaran	Basant Kumar	7048906342
Bihar	Vaishali	Chandan Kumar Verma	7048905615
Bihar	Supaul	Darshana Kumari	7048905536
Bihar	Vaishali	Deepak Kumar	7048905426
Bihar	Patna	Gaurav Gunjan	7048997202
Bihar	Vaishali	Gaurav Kumar	7048996822
Bihar	Samastipur	Himanshu Shekhar	7048995887
Bihar	West Champaran	Jatashankar Kumar	7048995626
Bihar	Purnia	Krishna Kumar Sharma	7048995051
Bihar	Nalanda	Krishna Murari Prasad	7011773416
Bihar	Nawada	Kundan Kumar	7011772031
Bihar	Siwan	Kundan Kumar Gaurav	7011769371
Bihar	Gaya	Mani Bhushan Shrivastava	7011769207
Bihar	Gaya	Manikant Upadhyay	7011769193
Bihar	Darbhanga	Manish Kumar	7011769054
Bihar	Supaul	Manoj Kumar	7011768939
Bihar	Madhubani	Manoj Kumar Mehta	7011767247
Bihar	Arwal	Mohan Kumar	7048971755
Bihar	Bhagalpur	Mohd. Naheed Akhtar	7048971722
Bihar	Patna	Mukesh Kumar Pandey	7048971547
Bihar	Katihar	Nandan Kumar	7048971161
Bihar	Khagaria	Nidhi Kumari	7048971121
Bihar	Gopalganj	Niraj Pandey	7048970294
Bihar	Rohtas	Nitish Kumar Mishra	7048970235
Bihar	Kaimur	Nitish Kumar Singh	7048969958
Bihar	Sheohar	Om Prakash Pandey	7048969918
Bihar	Siwan	Prakash Kumar ram	7011989361

Bihar	Rohtas	Pramod Kumar Singh	7011988033
Bihar	Muzaffarpur	Praveen Kumar	7011987727
Bihar	Banka	Priya Ranjan	7011986944
Bihar	Araria	Rabindra Kumar	7011986197
Bihar	Bhagalpur	Rahul Kumar	7011745385
Bihar	Kaimur	Rahul Kumar Pandey	7011744671
Bihar	Madhubani	Rajesh Kumar Sahu	7011744280
Bihar	Darbhanga	Rakesh Kumar Khan	7011743484
Bihar	Sheikhpura	Raushan Kumar	7011743296
Bihar	Rohtas	Ravi Kumar Singh	7011742493
Bihar	Banka	Ravi Prakash Mishra	7011740865
Bihar	East Champaran	Ravi Ranjan Kumar	7011740591
Bihar	Jamui	Ravindra Kumar	7011767149
Bihar	Gopalganj	Ravishankar Yadav	7011766430
Bihar	Saharsa	Rupesh Ranjan	7011766254
Bihar	Sitamarhi	Sagar Kumar	7011766041
Bihar	Kishanganj	Sanjay Kumar Basak	7011765753
Bihar	Samastipur	Sanjeev Kumar Srivastava	7011765406
Bihar	Madhepura	Sanjiv Kumar	7011765321
Bihar	Jehanabad	Santosh Ojha	7011764688
Bihar	Munger	Satish Chandra Vishwa	7011734387
Bihar	Aurangabad	Shah Alam	7011733996
Bihar	Nalanda	Sudhanshu Kumar	7011733194
Bihar	Khagaria	Supriyank Priyadarhi	7011732697
Bihar	Begusarai	Swati Raj	7011732558
Bihar	Patna	Tanweer Ahmad Khan	7011732346
Bihar	Samastipur	Vikash Kumar	7011964543
Bihar	Buxar	Yashpal Kumar	7011964132
Bihar	Purbi Champaran	Umashankar Pandey	7048904173
Bihar	Katihar	Subodh Kumar Yadav	7048996153
Chhattisgarh	Durg	Awadhesh Kumar	9907105633
Chhattisgarh	Mungeli	Deepesh Parihar	7011961936
Chhattisgarh	Korea	Keshav Kumar Yadav	7011740070
Chhattisgarh	Balod	Khileswar Sahu	7011739687
Chhattisgarh	Raipur	Krishnandan Kumar	7217790721
Chhattisgarh	Kabirdham	Lokesh Dewangan	7011739177
Chhattisgarh	Kondagaon	Narayan Devnath	9424290366
Chhattisgarh	Surajpur	Narvedeshwar Tiwary	7011961645
Chhattisgarh	Balrampur	Nishant Kumar Sinha	7011960935
Chhattisgarh	Kanker	Paras Mal Chandak	8878027171
Chhattisgarh	Gariaband	Parmanand Sahu	7011959706
Chhattisgarh	Korba	Rahul Soni	7011958946
Chhattisgarh	Raipur	Ravi Kant Sahu	7011979022
Chhattisgarh	Raigarh	Ravi Rashmi Singh	7011978772
Chhattisgarh	Baloda Bazar	Ravindra Kumar Verma	8109578107
Chhattisgarh	Raipur	Ritesh Shukla	7011976717
Chhattisgarh	Sukma	Sheikh Shahrukh	7011990094
Chhattisgarh	Raipur	Shyamal Sharma	7011975713
Chhattisgarh	Raipur	Sunil Pandey	7011975030

Chhattisgarh	Korea	Surabh Kumar Upadhayay	7011738957
Chhattisgarh	Raipur	Surendra Das	7217723076
Chhattisgarh	Dhamtari	Vinay Giri	7048949929
Chhattisgarh	Jashpur	Viswajeet Panda	7048948301
Chhattisgarh	Bilaspur	Vivek Singh	7048946745
Chhattisgarh	Bemetara	Yugal Kishore Adil	7048941761
Delhi	Central Delhi	Amit Jaiswal	7048939965
Delhi	East Delhi	Manish Kumar Srivastava	7048938979
Delhi	North West Delhi	Praveen Kumar	7217823617
Delhi	South West Delhi	Shashi Bhushan Singh	7011975218
Delhi	North East Delhi	Vikrant Kumar	7011946831
Delhi	South Delhi	Vipan Kumar	7011945700
Goa	North Goa	Brijesh Bhanudas Narvekar	7011944228
Goa	South Goa	Krishna Dayanand Madaye	7048920921
Gujarat	Amreli	Abhaybhai H Modasiya	7011942644
Gujarat	Dahod	Ajay Kumar Sharma	7048987705
Gujarat	Arvalli	Arpankumar Pravinchandra Bariya	7048987106
Gujarat	Mahesana	Ashishkumar Barot	7048987076
Gujarat	Botad	Ashokbhai Maganbhai Ubhadiya	7048986611
Gujarat	Patan	Ashvin Prajapati	7048986478
Gujarat	Amreli	Basopiya Nileshkumar Bhikhubhai	7048986037
Gujarat	Banaskantha	Bharatbhai Muljibhai Chaudhari	7048985682
Gujarat	Valsad	Bhavesh V Panchal	7048985656
Gujarat	Kheda	Chirag Mahendrabhai Patel	7048985330
Gujarat	Mahesana	Chirag Sureshbhai Modi	7048985324
Gujarat	Bhavnagar	Gohil Krashnkumarsinh R	7048964952
Gujarat	Gandhinagar	Hardik C. Zala	7048964606
Gujarat	Navsari	Hiren Lad	7048964524
Gujarat	Valsad	Hirenkumar Anandbhai Bhoya	7048964488
Gujarat	Anand	Hitesh Khristie	7048964364
Gujarat	Rajkot	Jaysukhbhai Rajpara	7048963960
Gujarat	Dang	Jyotishbhai Chhaganbhai Kanhdoliya	7048963246
Gujarat	Dahod	Kamlesh Ganava	7048963084
Gujarat	Arvalli	Kaushalkumar Mukeshkumar Soni	7048969105
Gujarat	Sabarkantha	Kiran Ramabhai Parmar	7048968845
Gujarat	Gandhinagar	Kirtan Shah	7048967870
Gujarat	Patan	Limbachiya Ronak Vikrambhai	7048968290
Gujarat	Valsad	Manishkumar Prajapati	7048967174
Gujarat	Gir Somnath	Manubhai Babubhai Solanki	7048967031
Gujarat	Morbi	Mukund Rameshbhai Bhanushali	7217832862
Gujarat	Vadodara	Naineshbhai Gautambhai Vasava	7217828119
Gujarat	Sabarkantha	Nayi Rahulkumar Jagdishbhai	7217833452
Gujarat	Jamnagar	Nikunj Babubhai Thesiya	7217829343
Gujarat	Ahmedabad	Nikunj Kantilal Jadav	7217833664
Gujarat	Bhavnagar	Nilesh Laljibhai Gadhwana	7217833522
Gujarat	Arvalli	Panchal Mihirkumar Hasmukhlal	7217830965
Gujarat	Kachchh	Parmar Pritesh Bharatbhai	7217830280
Gujarat	Anand	Pinalkumar Mukeshbhai Patel	7217830200
Gujarat	Junagadh	Piyush Rajshibhai Jotva	7217665474

Gujarat	Navsari	Pradipkumar Shivilal Patel	7217665472
Gujarat	Ahmedabad	Pragnesh Raval	7567615157
Gujarat	Kheda	Prajapati Mukeshkumar Rajnikant	7217665299
Gujarat	Tapi	Rajendra Sandanshiv	7217664287
Gujarat	Mahesana	Rajesh Saindane	7217664032
Gujarat	Jamnagar	Raju Vejanandbhai Bodar	7217663169
Gujarat	Gir Somnath	Ranjitsinh Mansingbhai Jadav	7217663119
Gujarat	Tapi	Ravikumar Somabhai Patel	7217662500
Gujarat	Bharuch	Ronak Patel	7217658761
Gujarat	Mahisagar	Sagar Anilkumar Soni	7217658635
Gujarat	Chhotaudepur	Sahrukhkhan Tajuddinbhai Pathan	7217658337
Gujarat	Banaskantha	Sanjaykumar Ishwarbhai Prajapati	7217658029
Gujarat	Gir Somnath	Shiva Naranbhai Chavda	7217657615
Gujarat	Narmada	Tadvi Ashikkumar Ratilal	7217656995
Gujarat	Surat	Tushar Babubhai Beladiya	7217655772
Gujarat	Sabarkantha	Upendrasinh Jagatsinh Dabhi	7217613798
Gujarat	Panchmahals	Vanrajsinh.Z. Chavda	7217613707
Gujarat	Narmada	Vasava Dilipbhai	7217613183
Gujarat	Botad	Vijay Boricha	7217612972
Gujarat	Banaskantha	Vinodbhai Vasabhai Ranavasiya	7217612410
Gujarat	Rajkot	Vipul Rayabhai Sorani	7217611926
Gujarat	Devbhumi Dwarka	Vipulbhai Dadubhai Bharvadiya	7217611782
Gujarat	Surendranagar	Vipulkumar Batukbhai Deshani	7217611739
Gujarat	Bhavnagar	Viramdevsinh R Gohil	7217610945
Gujarat	Gandhinagar	Vishal Hitendra Nagar	9427620579
Gujarat	Ahmedabad	Wadhwani Monish	7217610712
Haryana	Jind	Anil Kumar	7217662398
Haryana	Rohtak	Bhupinder Sheoran	9728620920
Haryana	Rewari	Jagdeep	7217661574
Haryana	Rohtak	Jaswant Singh	7217660252
Haryana	Kaithal	Jitender Kumar	9306777600
Haryana	Kurukshetra	Mohit Sharma	7217659687
Haryana	Nuh	MUBARIK KHAN	7217724753
Haryana	Panipat	Neeraj	9896711188
Haryana	Yamunanagar	Nitin Sharma	7217724910
Haryana	Jind	Sachin Bhardwaj	7217825197
Haryana	Faridabad	Sachin Bhati	7217724659
Haryana	Mahendragarh	Sachin Yadav	7217724651
Haryana	Panchkula	Sanjeev Kumar	7217724610
Haryana	Palwal	Sanjeev Kumar Dagar	7217724515
Haryana	Sirsa	Savita Arora	9416285182
Haryana	Sonapat	Shashi Kant Kaushik	7217724451
Haryana	Fatehabad	Shilpa Rani	7217649052
Haryana	Jhajjar	Sunil Kumar	9812853973
Haryana	Hisar	Vikas Verma	7217648563
Haryana	Gurugram	Vikash Kumar	7217648561
Haryana	Bhiwani	Vikram	7217648372
Haryana	Karnal	Vinod Kumar	7217648357
Haryana	Ambala	Vivek Sharma	7217648305

Haryana	Faridabad	Yogesh Kumar	7217648223
Haryana	KURUKSHETRA	BANTI	7217659687
Haryana	Ambala	Tejinder Singh	7011937503
Haryana	Bhiwani	Ajay	7217724835
Haryana	Yamunanagar	Sushma	7048955630
Himachal Pradesh	Hamirpur	Amrish Puri	7217709352
Himachal Pradesh	Shimla	Kaku Ram	7807283340
Himachal Pradesh	Mandi	kamlesh kumar	7217707084
Himachal Pradesh	Kangra	Mohinder Pal	7217706637
Himachal Pradesh	Chamba	Pankaj Kumar Thakur	7217705790
Himachal Pradesh	Hamirpur	Parveen Kumar	7217705239
Himachal Pradesh	Kullu	Praveen Kumar	7217704064
Himachal Pradesh	Una	Ravi Kumar	7217704051
Himachal Pradesh	Mandi	Rohit Khatri	7018236282
Himachal Pradesh	Kinnaur	Satya Wan Kamtess	7217642546
Himachal Pradesh	Kullu	Surender Singh	7217642035
Himachal Pradesh	Bilaspur	Susheel	8091490015
Himachal Pradesh	Sirmaur	Vikas Kashyap	9418227017
Himachal Pradesh	Chamba	Vikas Kumar	9816830607
Himachal Pradesh	Kangra	Vrinder Singh	7217641262
Himachal Pradesh	Una	Yogesh Chand	7217640971
Himachal Pradesh	Sirmaur	Sanjay Chauhan	7217641409
Himachal Pradesh	Solan	Abhshek Kumar	7011933983
Jammu and Kashmir	Anantnag	Aadil Ahmad Wani	7217640953
Jammu and Kashmir	Srinagar	Aamir Ul Islam	7006025401
Jammu and Kashmir	Kulgam	Aashiq Hussain Ganie	7217618585
Jammu and Kashmir	Reasi	Akash Dogra	7217618492
Jammu and Kashmir	Srinagar	Asar Nazir	7217618337
Jammu and Kashmir	Doda	Ashiq Hussain Mehta	7217618225
Jammu and Kashmir	Kulgam	Ashiq Hussain Mir	7217618140
Jammu and Kashmir	Jammu	Bhawana Mahajan	9906480083
Jammu and Kashmir	Poonch	Choudhary Ghulam Abas	7217617957
Jammu and Kashmir	Anantnag	Danish Ashraf Bhat	7217617880
Jammu and Kashmir	Srinagar	Humaira Majid	7217679891
Jammu and Kashmir	Poonch	Imtiaz Ahmad	7217679784
Jammu and Kashmir	Bandipora	Ishfaq Ahmad Qureshi	7217679512
Jammu and Kashmir	Kupwara	Javid Maqbool	7217679019
Jammu and Kashmir	Bandipora	Kaiser Lateef	7217678650
Jammu and Kashmir	Kathua	Manish Gupta	7217678637
Jammu and Kashmir	Doda	Mohd ilyas	7217693840
Jammu and Kashmir	Ramban	Mohsin Javaid	7217693010
Jammu and Kashmir	Baramulla	Mudasir Bashir	7217692744
Jammu and Kashmir	Ramban	Nawaz Sharif	7217692544
Jammu and Kashmir	Jammu	Nitin Singh Rana	8082081009
Jammu and Kashmir	Baramulla	Peerzada Shafiq	7217691375
Jammu and Kashmir	Ganderbal	Rumaisa Khan	7217717686
Jammu and Kashmir	Kathua	Sachin Mehta	7217717678
Jammu and Kashmir	Reasi	Sahil Thakur	7217717598
Jammu and Kashmir	Pulwama	Sajad Ahamd Dar	7217717583

Jammu and Kashmir	Kupwara	Sajad Ahmad War	7217717549
Jammu and Kashmir	Kishtwar	Shagufta Bashir Malik	7217717517
Jammu and Kashmir	Rajouri	Shahid Mehmood	7217717509
Jammu and Kashmir	Pulwama	Showkat Ahmad Wani	7217717503
Jammu and Kashmir	Udhampur	Sourab Kumar Sharma	7217636286
Jammu and Kashmir	Kishtwar	Suman Kumar	9469967308
Jammu and Kashmir	Samba	Umesh Singh	7217634142
Jammu and Kashmir	Budgam	Waseem Mohd Raian	7217633638
Jammu and Kashmir	Kupwara	Wasim Iqbal	7217633553
Jammu and Kashmir	Budgam	Yasira Jan	7217633092
Jammu and Kashmir	Pulwama	Yasir Fayaz	7217632209
Jammu and Kashmir	Baramulla	Zamrooda Akhter	7217697557
Jharkhand	Sahibganj	Alok Anand	7217696742
Jharkhand	Latehar	Amit Kumar	7217696211
Jharkhand	Chatra	Amit Kumar Sinha	7217695427
Jharkhand	Palamu	Arvind Kumar Ram	7217694305
Jharkhand	Ranchi	Bibekanand Pandey	7217694219
Jharkhand	Ranchi	Chandan Kumar Singh	7217617316
Jharkhand	Saraikela-Kharsawan	Kameshwar Pramanik	7217617166
Jharkhand	Garhwa	Koushal Kishore	7217724435
Jharkhand	East Singhbhum	Kumar Abhishek	7217724424
Jharkhand	Garhwa	Manish Kumar	7217724394
Jharkhand	Dhanbad	Md Anjar Hussain	7217724258
Jharkhand	Hazaribagh	Md Nizam Uddin	7217724248
Jharkhand	Koderma	Md. Mahboob Alam	7217724173
Jharkhand	Latehar	Md. Shoeb Akhtar	7217703889
Jharkhand	Saraikela-Kharsawan	Om Sharan Prasad	7217702655
Jharkhand	Giridih	Pappu Kumar	9931343086
Jharkhand	Bokaro	Pintu Pandey	7217702559
Jharkhand	Khunti	Prabhat Kumar Puran	7217702490
Jharkhand	Koderma	Prafulla Kumar Choudhary	7217702439
Jharkhand	Chatra	Prem Pratap Singh	7217639461
Jharkhand	Ramgarh	Raj Kumar	7217639249
Jharkhand	Gumla	Ranjan Nanda	7217638281
Jharkhand	Hazaribagh	Roshan Kumar	7217637539
Jharkhand	Giridih	Rupesh Kumar	7217637282
Jharkhand	Jamtara	Salil Kumar	7217636854
Jharkhand	Deoghar	Santosh Kumar	9470325983
Jharkhand	Pakur	Santoshila Hembrom	7217650642
Jharkhand	West Singhbhum	Sarfarazul Haque	7217650227
Jharkhand	East Singhbhum	Saroj Kumar Mahato	7217650134
Jharkhand	Deoghar	Satyam Prakash	7217649601
Jharkhand	Godda	Shashi Kumar Sah	7217649518
Jharkhand	Ramgarh	Shiva Prasad	7217649335
Jharkhand	Dumka	Shubham Kumar Jha	7217649311
Jharkhand	Dhanbad	Sunil Kumar	7217717174
Jharkhand	West Singhbhum	Umesh Kumar Agrawal	7217717157
Jharkhand	Jamtara	Utpal Dey	7217716578

Jharkhand	Simdega	Vijay Kumar Sinha	7217716105
Jharkhand	Ranchi	Wasim Imam	9608333311
Karnataka	Ramanagara	Abhishek M N	7217714542
Karnataka	Haveri	Abhishek Naik	7217714502
Karnataka	Uttara Kannada	Akshay B Naik	7217713642
Karnataka	Kalaburagi	Basavakiran B	7217738063
Karnataka	Gadag	Basavaraj H S	7217624492
Karnataka	Bagalkot	Chaitan P Pattanashetti	7217624473
Karnataka	Haveri	Chethan M Khurshapur	7048962135
Karnataka	Bengaluru Urban	Dinakar P	7217712763
Karnataka	Ballari	G C Nagaraja	7217624098
Karnataka	Dakshina Kannada	Govardhan H	7217623877
Karnataka	Davanagere	Kotresh S	7217623593
Karnataka	Tumakuru	Lokesh R	7217623464
Karnataka	Udupi	Mahesh Kotari	7217623375
Karnataka	Belgaum	Mallikarjun	7217711905
Karnataka	Raichur	Mohmed Najeemuddin	7217711849
Karnataka	Bengaluru Rural	Mruthyunjaya H S	7217711841
Karnataka	Chamarajanagar	Niranjana Prasad B	7217711733
Karnataka	Kolar	Pavan Kumar J L	7217711721
Karnataka	Bengaluru Urban	Prajwal Gowda	7217711630
Karnataka	Chitradurga	Prapulla D R	7217646554
Karnataka	Raichur	Prasanna Kumar Gattu	7217688203
Karnataka	Dharwad	Praveen S Navalgund	7217687808
Karnataka	Mandya	R Umashankar	7217687151
Karnataka	Bidar	Sangamesh	7217730799
Karnataka	Bengaluru Urban	Sanju Kumar Hosmani	7217684779
Karnataka	Vijayapura	Shreedhar Ramappa Ratnakar	7217682825
Karnataka	Yadgir	Siddappa H.C	7217702262
Karnataka	Shivamogga	Srinivasa S	7217702218
Karnataka	Bagalkot	Sriram N	7217702210
Karnataka	Chikkaballapur	Sunil Kumar R	7217702201
Karnataka	Ballari	T.Laxmanarao	7217702145
Karnataka	Koppal	Vilas Kumar	7217702029
Karnataka	Kolar	Vinay M S	7217702002
Karnataka	Mysuru	Vinodraj C	7217701995
Kerala	Thrissur	Abimalek Paul	7048993969
Kerala	Alappuzha	Hari Shankar R	7011952811
Kerala	Kollam	HARIKRISHNAN.R	7011998070
Kerala	Kottayam	Jithin J Nair	7217682798
Kerala	Palakkad	Khalid Muhsin K	7217690659
Kerala	Thiruvananthapuram	Kiran Krishna	7217636733
Kerala	Kozhikode	Nigesh M K	7217689515
Kerala	Malappuram	Noushad K P	7217688441
Kerala	Kannur	Sangeeth K	7217730674
Kerala	Trivandrum	Sooryajith C A	7217648046
Ladakh	Leh	Mohd Mussa	7217693891
Ladakh	Leh	Tashi Angmo	7217647451
Madhya Pradesh	Mandla	Amit Kumar Kewat	7011939470

Madhya Pradesh	Sagar	Amit Thakur	7011938477
Madhya Pradesh	Mandsaur	Bharat Nagar	7011937721
Madhya Pradesh	Agar Malwa	Bhoopendra Kumar	7011990457
Madhya Pradesh	Dindori	Deependra Singh	7011937535
Madhya Pradesh	Datia	Deepeu Rajpoot	7048903521
Madhya Pradesh	Khandwa (East Nimar)	Harish Yadav	7048902847
Madhya Pradesh	Raisen	Hemant Sharma	7048902349
Madhya Pradesh	Betul	Kamlesh Raghuwanshi	7048902253
Madhya Pradesh	Tikamgarh	Kuldeep Giri Goswami	7048938651
Madhya Pradesh	Chhatarpur	Manish Kumar Sahu	7048938634
Madhya Pradesh	Narsinghpur	Manmohan Sahu	7011952724
Madhya Pradesh	Bhopal	Mohd. Zameer	7048938409
Madhya Pradesh	Chhatarpur	Narmada Prasad Patel	7048937964
Madhya Pradesh	Vidisha	Nishant Shiva	7048937398
Madhya Pradesh	Vidisha	Nooroj khan	7048902234
Madhya Pradesh	Bhind	Pankaj Sharma	7048937135
Madhya Pradesh	Chhindwara	Paritosh Kumar Sahu	7048936693
Madhya Pradesh	Khandwa (East Nimar)	Pawas Choukde	7048991905
Madhya Pradesh	Damoh	Prashant Kumar Sahu	7048991072
Madhya Pradesh	Sehore	Prateek Sharma	7048990859
Madhya Pradesh	Anuppur	Pushpendra Singh	7048990269
Madhya Pradesh	Morena	Raghav Gupta	7048990205
Madhya Pradesh	Khargone (West Nimar)	Rahul Singh Chouhan	7048989946
Madhya Pradesh	Umaria	Rajkumar Kachi	7011942460
Madhya Pradesh	Shajapur	Rakesh Kumar Sharma	7011942014
Madhya Pradesh	Panna	Ram Dhani Patel	7048903911
Madhya Pradesh	Jabalpur	Ram Manohar Bais	7011941846
Madhya Pradesh	Singrauli	Ranjeet Singh	7011940457
Madhya Pradesh	Rewa	Ravi Shankar Mishra	7011940431
Madhya Pradesh	Indore	Rishabh Jaiswal	7011940086
Madhya Pradesh	Guna	Sanath Bohare	7011939997
Madhya Pradesh	Bhopal	Sanjay Nagariya	8770131039
Madhya Pradesh	Jabalpur	Sankalp Soni	7217648142
Madhya Pradesh	Shivpuri	Santosh Kumar Lakshkar	7048984488
Madhya Pradesh	Gwalior	Santosh Singh Chouhan	7048984452
Madhya Pradesh	Balaghat	Satyendra Bisen	7048983269
Madhya Pradesh	Tikamgarh	Satyendra Narayan Tripathi	7048982819
Madhya Pradesh	Dewas	Shailesh Soni	7048982614
Madhya Pradesh	Shahdol	Shikhar Vilas Shukla	7048982134
Madhya Pradesh	Gwalior	Shishank Shrivastava	7048981540
Madhya Pradesh	Seoni	Shivanshu Janghela	7048981472
Madhya Pradesh	Katni	Sunil Kumar Singh	7011949330
Madhya Pradesh	Hoshangabad	Sunil Prajapati	7011949198
Madhya Pradesh	Sehore	Sunil Vamaniya	7011948974
Madhya Pradesh	Satna	Sushil Mishra	7011948547
Madhya Pradesh	Chhindwara	Suyeb Khan	7011947360
Madhya Pradesh	Morena	Tarun Goyal	7011947256

Madhya Pradesh	Ashok Nagar	Tauhid Khan	7011947176
Madhya Pradesh	Bhopal	Tulesh Daharwal	9171911767
Madhya Pradesh	Shivpuri	Umesh Sharma	7048992843
Madhya Pradesh	Rewa	Vikram Pandey	7048992827
Madhya Pradesh	Sheopur	Vinod Kushwah	7048992698
Madhya Pradesh	Neemuch	Vinod Patidar	7048992682
Madhya Pradesh	Sidhi	Virendra Kumar Prajapati	7048992579
Madhya Pradesh	Betul	Vishal Jhapate	7048992357
Maharashtra	Satara	Aniket Dattatray Sutar	7048993907
Maharashtra	Pune	ASHISH SINGH	7048936126
Maharashtra	Aurangabad	Ashwini Sahebrao Wagh	7048979958
Maharashtra	Beed	Dinesh Jadhav	7048901243
Maharashtra	Hingoli	Gajanan Sainath Kale	7048900894
Maharashtra	Nashik	Gaurav Pradip Bachhav	7011982960
Maharashtra	Kolhapur	Jeevan Shinde	7011998134
Maharashtra	Nashik	Kanhaiya Madansing Pawar	7011998133
Maharashtra	Nanded	Kapil Kerba Eklare	7011985521
Maharashtra	Mumbai	Manuvel Kashiram Valvi	7011981427
Maharashtra	Yavatmal	Mukund Thakre	7011981411
Maharashtra	Buldhana	Nilesh Baliram Kankhar	7011981009
Maharashtra	Aurangabad	Prashant Ganesh Tamkhane	7011980173
Maharashtra	Amravati	Prashant Prabhakar Tayde	7048936164
Maharashtra	Wardha	Prashil Kawdu Waghade	7048993581
Maharashtra	Washim	Rajendra Bhaskar Padghan	7217809963
Maharashtra	Dhule	Rakesh Parasharam Patil	7048935838
Maharashtra	Osmanabad	Ramjan Khudbuddin Pathan	7048935625
Maharashtra	Latur	Raut Rahul Shivaji	7048935477
Maharashtra	Palghar	Rohit Thule	7048978470
Maharashtra	Sangli	Sameer Ananda Kamble	7048934463
Maharashtra	Ahmednagar	Satish Kharad	7048980582
Maharashtra	Thane	Sham Dhanraj Wagh	7048979854
Maharashtra	Aurangabad	SHUBHAM KUMAR SONWANE	7048994084
Maharashtra	Solapur	Somesh Harish Bhosale	7048979401
Maharashtra	Kolhapur	Sushant Hindurao More	7048977687
Maharashtra	Chandrapur	Swapnil Ramesh Rao Sontakke	7048977671
Maharashtra	Jalna	Tukaram Bajrang Lodwal	7011752524
Maharashtra	Pune	Vikash Kumar	7011750458
Maharashtra	Akola	Paritosh Sarangdhar Sonone	7048994834
Maharashtra	Beed	Roshan Ramprasad Abuj	7217724028
Maharashtra	Bhandara	Amol Vitthal Bopche	7048980279
Manipur	Imphal East	Bineka Athokpam	7011746310
Manipur	Churachandpur	Chinkhanmang Ngaihte	7011745830
Manipur	Tamenglong	Gaikhlangning Gangmei	7011778687
Manipur	Chandel	Hongam Henry Monsang	7011932623
Manipur	Senapati	Jenbung Kamei	7011932341
Manipur	Imphal West	Leishangthem Nongdamba	7011931993
Manipur	Thoubal	Moirangthem Sanayai Devi	7011780557
Manipur	Tamenglong	Niamthuanang Panmei	7011779891
Manipur	Bishnupur	Salam Henry Singh	7011779793

Manipur	Imphal East	Thoidingjam Ranjana Devi	7011762925
Manipur	Ukhrul	Vareingam Ramrak	7011762800
Meghalaya	Ri Bhoi	Bantei Skhem Sumer	7011762435
Meghalaya	South Garo Hills	Brinthar Marak	7011761414
Meghalaya	East Jaintia Hills	Helpman Phawa	7011761228
Meghalaya	South West Khasi Hills	James E Kharmawlong	7217682659
Meghalaya	South West Garo Hills	Jayanta Hajong	7011760978
Meghalaya	West Khasi Hills	Jestin Lyngdoh Mawlong	7011759395
Mizoram	Serchhip	CH T Changrenga	7011997048
Mizoram	Hnahthial	Denghlira	7011996851
Mizoram	Lawngtlai	K Lalfamkima	7011996769
Mizoram	Champhai	Lalhlimpua Colney	7011996403
Mizoram	Mamit	Lalmangaihkhima	7011997826
Mizoram	Kolasib	Lalnunzama	7011995918
Mizoram	Khawzawl	Lalremruati Hauhnar	7011995889
Mizoram	Lunglei	Lalrindiki Renthle	7011994323
Mizoram	Mamit	Remlalruata	7011974870
Mizoram	Aizawl	Vanlalremkima Ralte	7011973844
Nagaland	Kohima	Achio W Kikon	7011973722
Nagaland	Peren	Haireungambe Ipuing	7011972796
Nagaland	Dimapur	Limameren Imsong	7011970152
Nagaland	Longleng	M Chanang Phom	7011969795
Nagaland	Dimapur	M.Tonkai	7011759266
Nagaland	Mon	Methna L Konyak	7011969632
Odisha	Ganjam	Amit Kumar Sahu	7048920038
Odisha	Jagatsinghpur	Ananta Kumar Nayak	7048917352
Odisha	Boudh	ANIRUDDHA MAHMALLIK	7048917289
Odisha	Cuttack	Arif Khan	7048915688
Odisha	Balasore	Arup Kumar Mohapatra	9040092384
Odisha	Balangir	Ashis Kumar Hota	7048915685
Odisha	Sambalpur	Asit Kumar Mohanty	7048915663
Odisha	Koraput	Baidya Kumar Mahanandia	7048912592
Odisha	Cuttack	BIBHUTI BHUSAN NAYAK	7048912504
Odisha	Kandhamal	Binayak Sabat	7048976863
Odisha	Puri	Biswa Bhusana Pattnaik	7048976259
Odisha	Boudh	Biswa Ranjan Biswal	7048976174
Odisha	Kendrapara	Chiranjibi Nayak	7048975651
Odisha	Mayurbhanj	Debadutta Rout	7048975639
Odisha	Balasore	Debaprasad Mohanty	7048975429
Odisha	Jagatsinghpur	DEBASHIS BARIK	7048975142
Odisha	Nuapada	Debasish Padhee	7048975079
Odisha	Sonepur	Debayudha Mishr	7011950678
Odisha	Jagatsinghpur	Deepak Kumar Dash	7048973570
Odisha	Sambalpur	DINESH PADHAN	7011778186
Odisha	Bargarh	Jajneswar Biswal	7011776339
Odisha	Cuttack	Jyoti Mohan Gadnayak	7077371773
Odisha	Balangir	Jyoti Prasad Sahu	7011775360
Odisha	Kendujhar	Manas Kumar Shasamalla	7011774907

Odisha	Anugul	MANASA RANAJAN SETHA	7011774800
Odisha	Nabarangpur	Md. Anish	7011774203
Odisha	Malkangiri	Nitai Majumdar	7011773704
Odisha	Bhadrak	OMMKAR NATH ADHIKARI	7011773484
Odisha	Deogarh	Paresh Kumar Pradhan	9938000944
Odisha	Bargarh	Prafulla Patra	7011993155
Odisha	Jharsuguda	Prasad Chouhan	7011992822
Odisha	Khordha	Prasanta Kumar Mohapatra	7011992143
Odisha	Nayagarh	PRAVUPADA PADHI	7011991027
Odisha	Sonepur	Rajani Ranjan Sahu	9853411393
Odisha	Sundargarh	Raunak Afroj	7011990944
Odisha	Khordha	Rudra Narayan Dhar	7217793126
Odisha	Kalahandi	SANJEEB SARAFA	7048929017
Odisha	Gajapati	SAROJ KUMAR NANDA	7048924026
Odisha	Dhenkanal	SATYA PRAKASH NAYAK	7048923988
Odisha	Mayurbhanj	Shiba Sankar Das	7048923530
Odisha	Jajpur	Soumya Ranjan Nayak	7048922565
Odisha	Kalahandi	Srikanta Kumar Patra	7048921995
Odisha	Nayagarh	Subhas Chandra Parida	7048921969
Odisha	Bhubaneswar	Subhendu Kumar Pandia	9937291964
Odisha	Sundargarh	Sumanta Patel	7048973438
Odisha	Puri	Sunil Kumar Sahu	7048973346
Odisha	Kalahandi	Suratha Sahu	7048973140
Odisha	Khordha	Susanta Kumar Swain	7048973044
Odisha	Rayagada	Sushrajit Biswal	7048972906
Puducherry	Pondicherry	R.lanthiraiyan	8220507438
Puducherry	Pondicherry	Sadheesh Kumar M	7011997644
Punjab	Ludhiana	Ajit Singh	7048972338
Punjab	Faridkot	Akashdeep Singh	7217808081
Punjab	Firozpur	Amandeep Singh	7048972240
Punjab	Hoshiarpur	Dharwant Singh	7217809830
Punjab	Tarn Taran	Dinesh Kumar	7217809599
Punjab	Mansa	Gurmeet Singh	7217809240
Punjab	Patiala	Jagdeep Singh	7217809203
Punjab	Shahid Bhagat Singh Nagar	Kamal Nain	7217660634
Punjab	Sahibzada Ajit Singh Nagar	Maninderjeet Singh	7217809176
Punjab	Sahibzada Ajit Singh Nagar	Mukesh Kumar	8146571998
Punjab	Gurdaspur	Parveen Kumar	7217808393
Punjab	Moga	Pawan Arora	7217808098
Punjab	Ludhiana	Ram Singh	7217808038
Punjab	Jalandhar	Sahil Jindal	7048972691
Punjab	Amritsar	Sartaj Singh	7217807644
Punjab	Fazilka	Shekha Ahuja	7217827419
Punjab	Gurdaspur	Sunil Kumar	7217826110
Punjab	Pathankot	Surinder Kumar	7217826048
Punjab	Bathinda	Tarsem Singh Brar	7217825676
Punjab	Sri Muktsar Sahib	Varinder Singh	7217840857

Punjab	Rupnagar	Yogesh Kumar	7217711729
Rajasthan	Ganganagar	Abhishek	7217840453
Rajasthan	Alwar	Ajay Kumar	7217840426
Rajasthan	Dholpur	Ambey Garg	7217838779
Rajasthan	Pali	Arjun Kumar	7217838469
Rajasthan	Ajmer	Arvind Meena	7217838053
Rajasthan	Jaipur	Bhawani Singh Bunker	7011998140
Rajasthan	Jaipur	Chandra Prakash Kumhar	7217838005
Rajasthan	Ajmer	Deep Chand	7217739671
Rajasthan	Dholpur	Deependra Singh Parmar	7217739667
Rajasthan	Udaipur	Dilip Vaishnav	7217739184
Rajasthan	Nagaur	Dinesh Kumar	7217738975
Rajasthan	Bundi	Dinesh Kumar Nama	7217738874
Rajasthan	Jhalawar	Hari Narayan Patidar	7217759153
Rajasthan	Jhalawar	Hitesh Kumar Lodha	7217759079
Rajasthan	Udaipur	Hitesh Kumar Pareek	7217759007
Rajasthan	Chittorgarh	Jaideep Singh Jaidon	7217758524
Rajasthan	Jalore	Jogendra Singh	7217758270
Rajasthan	Barmer	Jogeshwar Kumar	7217758230
Rajasthan	Dausa	Kamlesh Kumar Sharma	7217731288
Rajasthan	Dholpur	Keshar Khan	7217818447
Rajasthan	Jaipur	Keshav Dev Sharma	9649434749
Rajasthan	Jaisalmer	Kishan Lal	7217818314
Rajasthan	Tonk	Kousar Jahan	7217816488
Rajasthan	Sikar	Kuldeep Singh Shekhawat	7217815516
Rajasthan	Kota	Lokesh Bhatt	7217814983
Rajasthan	Pali	Madhu Singh Bhati	7217812239
Rajasthan	Jalore	Maga Ram	7217812207
Rajasthan	Bundi	Mahesh Soni	7217811051
Rajasthan	Jodhpur	Manish Parihar	7217836024
Rajasthan	Jodhpur	Mansingh Deora	7217835864
Rajasthan	Chittorgarh	Manzoor Yar Qureshi	7217835736
Rajasthan	Jhalawar	Nand Lal Lavvanshi	7217835673
Rajasthan	Jodhpur	Narendra Bhati	7217835528
Rajasthan	Jaipur	Narendra Kumar	7217835273
Rajasthan	Pratapgarh	Nikhil Jain	7217835091
Rajasthan	Baran	Nikhil Rathore	7217835008
Rajasthan	Pratapgarh	Niranjan Sen	7217834920
Rajasthan	Jhunjhunu	Nitesh Kumar	7217731459
Rajasthan	Pratapgarh	Nitin Jain	7217731420
Rajasthan	Bhilwara	Pankaj Kumar Jain	7217731391
Rajasthan	Bharatpur	Pankaj Saini	7217758028
Rajasthan	Barmer	Peera Ram Siyag	7217731205
Rajasthan	Banswara	Pradyuman Bhatt	7217730969
Rajasthan	Banswara	Pratik Bhatt	7217730968
Rajasthan	Sikar	Rajendra Kumar Palsaniya	7217806329
Rajasthan	Pali	Rajendra Singh	7217805796
Rajasthan	Rajsamand	Rajesh Suthar	7217802991
Rajasthan	Nagaur	Rakesh Khichar	7217802624

Rajasthan	Nagaur	Rupendra Singh	7217801680
Rajasthan	Churu	Satyaveer	7217797430
Rajasthan	Hanumangarh	Sharif Khureshi	7217796894
Rajasthan	Bhilwara	Shiv Kumar Vyas	7217834850
Rajasthan	Tonk	Shobhit Jain	7217834785
Rajasthan	Sirohi	Shravan Singh Meena	7217834659
Rajasthan	Sirohi	Sumer Singh Solanki	7217834560
Rajasthan	Alwar	Toni Verma	7217834275
Rajasthan	Kota	Vikash Turava	7217834237
Rajasthan	Bharatpur	Vipul Kumar Mishra	7217834146
Rajasthan	Karauli	Vishvendra Singh Beniwal	7217833750
Sikkim	West Sikkim	Deependra Sharma	7217785241
Sikkim	North Sikkim	Norbu Sherpa	7217783562
Tamil Nadu	Theni	Anantharaj M	7217782723
Tamil Nadu	Salem	Aravind R	9698419185
Tamil Nadu	Thirunelveli	Arjunan B	7217781149
Tamil Nadu	Nagapattinam	Arun Rajapandian P	7217781104
Tamil Nadu	Madurai	Balamurugan S	7217779708
Tamil Nadu	Tiruchirappalli	Bhuvaneshwaran S	8695002202
Tamil Nadu	Tiruvannamalai	C.Sivakumar	7217730952
Tamil Nadu	Ranipet	Gopi R	7217730947
Tamil Nadu	Thiruvallur	Gopinath V	7217730866
Tamil Nadu	Vellore	Jagadeshkumar P	7217730834
Tamil Nadu	Ramanathapuram	Jayaprakash K	7217730789
Tamil Nadu	Kanyakumari	Jijesh S	7217730754
Tamil Nadu	MAYILADUTHURAI	Justice Gopinath M	7217730753
Tamil Nadu	Tiruppur	Lenin A	7217730623
Tamil Nadu	Karur	M Pradeep	7217790578
Tamil Nadu	Thirunelveli	M. Sundara Vignesh	7217790550
Tamil Nadu	Dharmapuri	M.Madhavan	7217790532
Tamil Nadu	Namakkal	Manikkavasagan P	7217790128
Tamil Nadu	Tiruchirappalli	Manimaran M	7217790115
Tamil Nadu	Virudhunagar	Marimuthu D	7217789917
Tamil Nadu	Virudhunagar	Muthukumar	9943007026
Tamil Nadu	Ariyalur	Nallathambi C	7217789635
Tamil Nadu	Coimbatore	P.Balamurugan	7217789490
Tamil Nadu	Thiruvarur	P.S.Giridharan	7217810896
Tamil Nadu	Chengalpet	Paramasivam S	7217810890
Tamil Nadu	Sivagangai	Pradeepkumar J	7011749127
Tamil Nadu	Krishnagiri	R. Sebastin	9500589088
Tamil Nadu	Perambalur	Ragunathan R	7217810589
Tamil Nadu	Thanjavur	Rajeshkanna B	7217810550
Tamil Nadu	Salem	Ramya P	7217810447
Tamil Nadu	Cuddalore	Sankar S	7217810390
Tamil Nadu	Kallakurichi	Saravanan K	7217810194
Tamil Nadu	Erode	Thamilsankar S	7217791385
Tamil Nadu	Viluppuram	V.Dhinesh Babu	7217791329
Tamil Nadu	Ariyalur	Venkatramanan K	7217682796
Tamil Nadu	Cuddalore	Vimal Raj	7217791061

Tamil Nadu	Thiruvallur	Vinoth M	7217791038
Tamil Nadu	The Nilgiris	BHAGESH BT	8489675144
Telangana	Karimnagar	ALURI SRIDHAR	7217791016
Telangana	Bhadradi Kothagudem	Avuluri Srinivasa Reddy	7217790927
Telangana	Kamareddy	BOJJA ARUN	7217736234
Telangana	Yadadri Bhuvanagiri	Bugga Sridhar	7217736013
Telangana	Suryapet	Cheema Sricharan	8978729052
Telangana	Siddipet	Devunoori Srinivas	7217735316
Telangana	Hyderabad	Dhilip reddy	7217735247
Telangana	Narayanpet	Dilip Kumar	7217735157
Telangana	Wanaparthi	E JAGADEESWAR GOUD	7217735012
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Telangana	Adilabad	Kameri Rahul	7217771083
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Telangana	Jogulamba Gadwal	Kashapogu Srikanth	7217766810
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Telangana	Warangal Urban	Pavan Pasula	7217738094
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Telangana	Nagarkurnool	Shiva Shaliki	7217734408
Telangana	Jangaon	SIRICILLA ARUN KUMAR	7217734182
Telangana	Kumuram Bheem	Thrupthi Rohith	7217734076
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Tripura	West Tripura	Chandan Chakma	7217732692
Tripura	South Tripura	Dibyajoti Sarma	7217731546
Tripura	West Tripura	Gourab Deb	7217796687
Tripura	Khowai	Jutan Das	7217796670
Tripura	Khowai	Niteshwar Debbarma	7217795702
Tripura	Gomati	Pranabesh Dey	7217795407
Tripura	Sepahijala	Priyatosh Debbarma	7217794896
Tripura	Dhalai	Saurav Debnath	7217682362
Tripura	Sepahijala	Subrata Das	7217792028
Tripura	South Tripura	Surajit Muhuri	7217791395
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Uttar Pradesh	Saharanpur	Abhinandan Ojha	7217773641
Uttar Pradesh	Ghaziabad	Abhishek	7217773593
Uttar Pradesh	Farrukhabad	Abhishek Dubey	7217773538

Uttar Pradesh	Unnao	Abhishek Kumar	7217773531
Uttar Pradesh	Auraiya	Abhishek Kumar	7217773428
Uttar Pradesh	Amethi	Abhishek Singh	7217773181
Uttar Pradesh	Deoria	Adarsh Ojha	7217773146
Uttar Pradesh	Mirzapur	Ajay Kumar Pandey	7217772890
Uttar Pradesh	Siddharth Nagar	Ajay Kumar Singh	7217772801
Uttar Pradesh	Mau	Ajeet Rai	7217772756
Uttar Pradesh	Etawah	Akash Soni	7217772614
Uttar Pradesh	Sant Kabir Nagar	Akhilesh Kumar	7217772589
Uttar Pradesh	Jalaun	Alok Pal	7217772394
Uttar Pradesh	Maharajganj	Ambuj Gaund	7217823238
Uttar Pradesh	Rampur	Amit Kumar Singh	7217771864
Uttar Pradesh	Kanpur Dehat	Amit Singh	7217822105
Uttar Pradesh	Lakhimpur	Amrish Kumar Verma	7217822065
Uttar Pradesh	Auraiya	Anand Kumar Soni	7217821798
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Uttar Pradesh	Ayodhya	Ankit Kumar Sharma	7217820935
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Uttar Pradesh	Etah	Ankit Mishra	7217820251
Uttar Pradesh	Gorakhpur	Anshul Pratap Yadav	7217818868
Uttar Pradesh	Farrukhabad	Anudit Bajpai	7217818811
Uttar Pradesh	Auraiya	Anuj Kumar	7217825633
Uttar Pradesh	Firozabad	Anurag Sharma	7217757382
Uttar Pradesh	Jaunpur	Anurag Singh	7217825600
Uttar Pradesh	Bulandshahr	Arpit Bhardwaz	7217825523
Uttar Pradesh	Ballia	Arvind Kumar Shukla	7217825177
Uttar Pradesh	Shamli	Ashish Kumar	7217824870
Uttar Pradesh	Sonbhadra	Ashish Kumar Pandey	7217824487
Uttar Pradesh	Sitapur	Ashish Kumar Shukla	7217824220
Uttar Pradesh	Bahraich	Ashutosh Pandey	7217837808
Uttar Pradesh	Ambedkar Nagar	Ashutosh Singh	7217669267
Uttar Pradesh	Chitrakoot	Atul Kumar	7217837546
Uttar Pradesh	Hathras	Avneesh Kumar	7217837043
Uttar Pradesh	Chitrakoot	Badruddin Khan	7217836324
Uttar Pradesh	Sant Kabir Nagar	Balvant Singh	7217836244
Uttar Pradesh	Azamgarh	Brijesh Singh	7217836097
Uttar Pradesh	Kannauj	Brijesh Tiwari	7217823820
Uttar Pradesh	Shahjahanpur	Chandarhas Srivastava	7217823389
Uttar Pradesh	Kaushambi	Chandra Kumar	7217823239
Uttar Pradesh	Ayodhya	Deepak Pandey	7011756132
Uttar Pradesh	Moradabad	Devashish Saxena	7217836103
Uttar Pradesh	Kanpur Nagar	Dharmendra	7217823024
Uttar Pradesh	Banda	Dhruva Kumar	7217822942
Uttar Pradesh	Rampur	Faisal Shah khan	7217822897
Uttar Pradesh	Ghaziabad	Gaurav Choudhary	7217822689
Uttar Pradesh	Kushi Nagar	Gaurav Pandey	7217757496
Uttar Pradesh	Rampur	Ikram Waris	7217757148
Uttar Pradesh	Bareilly	Imtyaz Ahmad Siddiqui	7217756968
Uttar Pradesh	Mainpuri	Jatin Ranjan Mishra	7217756913

Uttar Pradesh	Azamgarh	Jitendra Kumar Vishwakarma	7217756751
Uttar Pradesh	Hapur	Jitendra Singh Yadav	7217756703
Uttar Pradesh	Chandauli	Kuldeep Pandey	7217740467
Uttar Pradesh	Agra	Lal Bahadur Yadav	7217771816
Uttar Pradesh	Bijnor	Mahendra Kumar	7217647282
Uttar Pradesh	Kanpur Nagar	Manish Kumar Rajack	7217647058
Uttar Pradesh	Fatehpur	Manish Kumar Singh	7217646933
Uttar Pradesh	Sitapur	Mateen Ahmad	7217617030
Uttar Pradesh	Lalitpur	Mohammad Ansar	7217616966
Uttar Pradesh	Banda	Mohammad Zaki	7217616660
Uttar Pradesh	Bijnor	Namseem Ahmad	7217614503
Uttar Pradesh	Bhadohi	Naresh Tiwari	7217614148
Uttar Pradesh	Amroha	Naushad Nabi	7217613867
Uttar Pradesh	Amroha	Nitesh Kumar	7217722385
Uttar Pradesh	Budaun	Nitin Sharma	7217701625
Uttar Pradesh	Pratapgarh	Pankaj Kumar Sharma	7217621812
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Uttar Pradesh	Etah	Piyush Ratan	7217620381
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Uttar Pradesh	Hathras	Pradeep Kumar	7217619749
Uttar Pradesh	Fatehpur	Prashant Tripathi	7217723954
Uttar Pradesh	Aligarh	Rahul Pandey	7217723854
Uttar Pradesh	Basti	Rahul Singh	7217723771
Uttar Pradesh	Hamirpur	Rajat Kumar	7217723649
Uttar Pradesh	Shravasti	Rajesh Kumar Gupta	7217723623
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Uttar Pradesh	Gorakhpur	RANJEET PRAJAPATI	7217836695
Uttar Pradesh	Barabanki	Ravi Verma	7217631147
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Uttar Pradesh	Ballia	Rishikesh Singh	7217630281
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Uttar Pradesh	Mainpuri	Saurabh Dubey	7217670602
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Uttar Pradesh	Kanpur Dehat	Shravan Kumar	7217646134
Uttar Pradesh	Unnao	Shubham Singh	7217645860
Uttar Pradesh	Gorakhpur	Subham Tiwari	7217602971
Uttar Pradesh	Mau	Sudhir Kumar	7217645819
Uttar Pradesh	Mathura	Sunil Kumar	7217645278
Uttar Pradesh	Sultanpur	Sunil Kumar	7217701974
Uttar Pradesh	Varanasi	Sunil Kumar Maurya	7217701952
Uttar Pradesh	Gonda	Sunil Kumar Tiwari	7217701902
Uttar Pradesh	Muzaffarnagar	Sunny Tomar	7217701876
Uttar Pradesh	Ambedkar Nagar	Surendra Kumar	7217701857
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Uttar Pradesh	Hapur	Udayendra Singh	7217701230
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Uttar Pradesh	Gorakhpur	Vikash Kumar	7011756156
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Uttar Pradesh	Shahjahanpur	Vipul Kushwaha	7217601702
Uttar Pradesh	Lakhimpur	Vivek Asthana	7217601232
Uttar Pradesh	Balrampur	Zahidullah	7217600895
Uttar Pradesh	Amethi	Mrinal Tripathi	7217646208
Uttar Pradesh	Prayagraj	Gaurav Srivastava	7217701868
Uttar Pradesh	Lucknow	Himanshu Maurya	7217665691
Uttar Pradesh	Agra	Alok Kumar	7217772650
Uttar Pradesh	Moradabad	Mohar Singh	7217836591
Uttar Pradesh	Meerut	Prabhanshu Attray	7217723985
Uttar Pradesh	Kasganj	Susheel Kumar	7217682453
Uttarakhand	Chamoli	Amit Bisht	7217718319
Uttarakhand	Udham Singh Nagar	Bhupesh Singh Rawat	7217600524
Uttarakhand	Almora	Dharmendra Negi	7217718913
Uttarakhand	Pauri Garhwal	Harish Singh Negi	7895518785
Uttarakhand	Champawat	Jasawant Singh	7217712603
Uttarakhand	Nainital	Jitendra Singh Rawat	7217712110
Uttarakhand	Pithoragarh	Manoj Dhami	7217712093
Uttarakhand	Haridwar	Piyush Gupta	7217711950
Uttarakhand	Tehri Garhwal	Rajesh Lasiyal	7217718337
Uttarakhand	Dehradun	Sandeep Kumar Sharma	7060069336
Uttarakhand	Uttarkashi	Sandeep Uniyal	7217718298
Uttarakhand	Rudraprayag	Subhash Negi	7217718128
Uttarakhand	Dehradun	Supreet Samuel	7017814432

Uttarakhand	Udham Singh Nagar	Vishal Kumar Vimal	7217600279
Uttarakhand	Dehradun	Pradeep Bisht	7217711963
West Bengal	Purulia	Abhijit Mahato	7217609952
West Bengal	North 24 Parganas	Alamgir Hossain	7217645848
West Bengal	Dakshin Dinajpur	Arnab Mondal	7217610095
West Bengal	Purba Medinipur	Asit Kumar	7011939848
West Bengal	Dakshin Dinajpur	Bakuldev Mahato	7217608945
West Bengal	Alipurduar	Bijoy Dey	7217772066
West Bengal	Paschim Bardhaman	Danish Shamim	7217701070
West Bengal	Maldah	Debjit Sarkar	7217606643
West Bengal	Jalpaiguri	DIBYENDU KUNDU	7217619560
West Bengal	Hooghly	Diju Santra	7217605714
West Bengal	Birbhum	Partha Sarathi Santara	7217711081
West Bengal	Howrah	Pralay Maji	7217709909
West Bengal	Darjeeling	Ramen Bapari	7011947061
West Bengal	Purba Bardhaman	Rijabul Sailkh	7217648669
West Bengal	Uttar Dinajpur	Rumel Sarkar	7217602206
West Bengal	Murshidabad	Saikat Sarkar	7217700137
West Bengal	Nadia	Shuvra Majumdar	7217610081
West Bengal	Kolkata	Souma Paul	7217709690
West Bengal	Purba Bardhaman	Subhajit Pal	7217709863
West Bengal	North 24 Parganas	Sudip Biswas	7217699486
West Bengal	Birbhum	Suman Sutradhar	7217699417
West Bengal	Bankura	Susovan Mishra	7217699647
West Bengal	Maldah	Bipul Malakar	7217710721
Punjab	Sangrur	Kamalpreet singh	7011934476
Jammu and Kashmir	Ganderbal	Akhtar Hussain Akhooon	7217618449
Jammu and Kashmir	Samba	Sudevan Singh Dalpatia	7217634937
Uttar Pradesh	Pilibhit	Vimal Kumar Yadav	7217614153
Uttar Pradesh	Gonda	Aman Singh	7217630617
Maharashtra	Nandurbar	Kalpesh Bhagwan Hire	7048901899
Andhra Pradesh	NTR	Devi Lukka	9949394296
Kerala	Malappuram	Harikrishnan P S	7025638989
Uttarakhand	Dehradun	Rajesh Singh Bisht	8979908039
Uttarakhand	Nainital	Govind Singh	8077371526



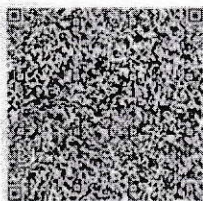
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This stamp paper is an integral part of Memorandum of Agreement (M.O.A) between 'CENTRAL ORGANISATION EX SERVICEMAN HEALTH SCHEME' and 'CSC E GOVERNANCE SERVICES INDIA LIMITED' dated 25th JULY 2025.



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Memorandum of Agreement
Between
CENTRAL ORGANISATION
EX-SERVICEMAN HEALTH SCHEME (ECHS)
&
CSC e-Governance Services India Limited

Dated 25th July 2025



This Memorandum of Agreement (MoA) is made on 25th of July, 2025 by and between:

1. **ECHS**, an organisation incorporated under the Adjutant General Branch IHQ of MoD, having its registered office at Central Organisation, ECHS Adjutant General's Branch Integrated HQ of MoD (Army), Thimayya Marg, Near Gopinath Circle, Delhi Cantt 110010. (hereinafter referred to as "**ECHS**") which expression shall, unless repugnant to the context or meaning thereof, mean and include its successors and assigns) of the **FIRST PART**

AND

2. **CSC e-Governance Services India Limited**, a company incorporated under the Companies Act, 1956 having its registered office at Electronics Niketan, 4th floor, 6, CGO Complex, Lodhi Road, New Delhi- 110003 (hereinafter referred to as "**CSC SPV**") which expression shall, unless repugnant to the context or meaning thereof, mean and include its successors and assigns) of the **SECOND PART**

Whereas

3. ECHS aims to enhance healthcare accessibility for ex-servicemen and their dependents through streamlined healthcare services.

4. CSC is a Special Purpose Vehicle (SPV) incorporated under the Ministry of Electronics and Information Technology (MeitY), Government of India, to monitor the implementation of the Common Services Centers Scheme.

NOW, THEREFORE, in consideration of the mutual promises contained herein, the parties agree as follows:

5. OBJECTIVES

5.1 Enhance healthcare accessibility for ex-servicemen and their dependents.

5.2 Leverage VLE network for efficient packaging and coordination with DoP for delivery.

6. SCOPE OF WORK

6.1 Medicine Collection

6.1.1 VLEs will collect medicines from the designated polyclinics.

6.1.2 VLEs will report the collected medicine data through application provided by SDCPL and keep the safe custody of medicine before dispatching.

6.2 Packaging

6.2.1 VLEs will pack the medicines as per the packaging norms provided by ECHS.

6.3 Handover to Department of Post

6.3.1 VLEs will hand over the packed medicines to the Department of Posts (DoP) team for delivery to the patients and receive the undelivered medicine, also maintain the MIS of the complete logistics through the system provided by ECHS/DoP.



7. ROLES & RESPONSIBILITIES

7.1 Project at all Polyclinics pan India

The pilot program shall be implemented at the 18 ECHS Polyclinics under pilot project identified in Annexure-1 for a period of one (1) month and subsequently for all 458 polyclinics pan India. The commencement of the program shall be contingent upon the completion of the pilot program before 15th August 2025, which shall serve as the official start date. Upon the conclusion of the pilot phase, CSC-SPV and ECHS shall jointly review the outcomes and, if deemed necessary, incorporate any modifications to this MoA through a mutually agreed upon addendum.

7.1 Identification, Training and Handholding of VLEs:

- a. CSC will deploy a Village Level Entrepreneur (VLE), preferably an Ex-Serviceman, at each nominated Polyclinic (PC), along with a backup VLE (who will take charge in absence of permanent incumbent) ECHS may recommend eligible Ex-Servicemen who are willing to participate in the project.
- b. CSC-SPV shall be responsible for training the VLEs on packaging standards, handling procedures, and the use of applications required for data entry during the receipt and dispatch of parcels.
- c. Additionally, CSC-SPV shall provide training and support to VLEs for the delivery of other relevant services from these centers.
- d. Station HQ will support setup of packaging workspace within PCs by providing furniture and space.
- e. OIC of each PC will ensure compliance, space/furniture availability, and CSC-VLE will coordinate daily with DoP personnel, and SDCPL representative under the supervision of OIC PC.

7.2 Deployment of Packaging Kits:

- a. CSC-SPV shall be responsible for procuring packaging materials, its standardisation and safe custody of it.
- b. CSC will maintain adequate stock of packaging material at all times.
- c. The Polyclinic shall be responsible for handing over the medicines to the VLEs, along with the hard copy of the prescription or document detailing the usage of the medicine.
- d. ECHS/DoP shall provide the necessary postal labels, which must be affixed to each package before dispatch.

7.3 Packaging of Medicines

- a. CSC will ensure proper labeling and dispatch of medicine packages in coordination with ECHS/DoP for timely delivery.
- b. VLEs shall use cardboard boxes, bubble wrap, sealing tape, and labels in accordance with the Packaging Guidelines.
- c. VLEs must ensure proper sealing and labelling to maintain the integrity and safety of the medicines during transit.

7.4 Regular Operations

- a. CSC will be responsible for the security and cleanliness of the workspace allocated within the Polyclinic.



- b. CSC will ensure detailed MIS maintenance, including records of medicines received, packed, dispatched and returned through the provided software.
- c. VLE will work under supervision of the PC Pharmacist and maintain cordial relations with Polyclinic staff.
- d. CSC will comply with guidelines as per MoA between CO ECHS, SDCPL, DoP, and CSC.

8. FINANCIAL IMPLICATIONS

Tentative Rates for Tests and Services per Beneficiary

S. No.	Category	Description	Rate
1	Packaging	Bubble Wrap/Package/Box Packaging of the Medicines depending on the distance of delivery	₹ 75 per Package
2	Additional Cost	PMU Cost: Technology Integration, Resource Training & Mobilisation, Monitoring and Evaluation of complete project lifecycle	7%

- 8.1 Postal/Speed Post Labels will be provided by ECHS/DoP.
- 8.2 The aforementioned packaging cost does not include the packaging for items that require temperature control.
- 8.3 CSC-SPV will raise monthly invoice to ECHS.
- 8.4 ECHS will release monthly payments to CSC based on completed transactions by the 21st of the following month.
- 8.5 CSC has agreed that the price quoted shall be valid for a period of 3 years from the date of MoA signed.

9. VALIDITY OF THE MOA:

This MoA and the Term of shall be in force for a initial period of three (03) years from the Execution date and shall be further extendable for similar period as mutually agreed unless terminated by either Party.

10. BINDING MOA:

All other terms & covenants including "Roles & Responsibilities" of both Parties mentioned in the MOA shall continue to remain valid and binding on the Parties except as appended / amended herein.

To the extent that any of the terms and covenants contained o this MoA may contradict or may be in conflict with the terms and covenants of the.

11. FURTHER ASSURANCE:

For the avoidance of doubt, all clauses including "Roles & Responsibilities" of both Parties mentioned in the MOA, to the extent not changed modified Dy this MoA, are hereby incorporated into this MoA mutatis mutandis, shall continue in full force and effect and shall continue to govern the rights, obligations and duties of all the Parties bound thereunder.



12. GOVERNING LAW:

This MoA shall be governed by, and construed in accordance with the laws of India and the Courts in Delhi shall have exclusive jurisdiction. The clauses pertaining to Governing Law and Arbitration under the MOA shall mutatis mutandis apply to this MoA.

13. CONFIDENTIALITY, NON DISCLOSURE & INTELLECTUAL PROPERTY

13.1 Confidential Information shall mean:

13.1.1 Any information, tangible or intangible data or material pertaining to the affairs of CSC SPV (including but not limited to business information, technical data, financial information, trade specific information), derived in the course of and incidental and ancillary to rendering the services being rendered under this MoA.

13.1.2 Any information tangible or intangible data or material pertaining to the affairs of "ECHS" (including but not limited to business information, technical data, financial information, trade specific information), derived in the course of and incidental to rendering the services being rendered under this MoA.

13.1.3 It includes but is not limited to information and materials developed, collected or used by the Parties and information disclosed/exchanged by the Parties during the term of this MoA;

13.1.4 Any information or data of the Parties as may be contained in physical, visual, oral, electronic, written form or on paper records, computer printouts and disks or other forms of documentation or media and need not necessarily be reduced to a tangible form

13.1.5 As used herein, the term "Confidential Information" shall mean and include, all technical, proprietary, sales and financial data and information, customer information, transaction data, whether written or oral or in electronic form, including but not limited to financial papers and statements, customer lists, research and development activities, vendors, computer hardware and software, products, drawings, trade secrets and information regarding operating procedures, pricing methods, marketing strategies, customer relations, future plans and other information deemed proprietary or confidential by the Party, which has been verbally communicated or in writing or expressly and physically delivered to the other Party by the parties under this MoA. All information, which are hereinabove mentioned, and are disclosed to the Receiving Party by the Disclosing Party hereunder shall be deemed to be "Confidential and Proprietary Information".

13.1.6 Any information relating to the Project

13.2 The obligations of confidentiality contained in above clause shall not apply to any information which:

- a) is already lawfully in, or which comes lawfully into, the Party possession other than under this Agreement, as evidenced by written records; or
- b) is disclosed with the prior written approval (to the extent and for the purpose so approved of the other Party or pursuant to an order of a court of competent jurisdiction or by any governmental or regulatory authority; or
- c) is received from a third party who owes no obligation of confidentiality in respect of the information, as evidenced by written records; or



d) Is independently developed by the either Party, and such independent development is evidenced by written records.

e) Intellectual Property means any patent, copyright, registered design, trademark (whether or not registered) know-how, Confidential Information or other industrial or intellectual property right subsisting in any part of the world including a right to apply for such intellectual property protection/registration. No license, permit, assignment, or right of use in relation to any Intellectual Property belonging to either Party is granted to the other Party, expressly or by implication, unless otherwise agreed in writing by the Parties. Each parties have full ownership of any intellectual property that they have developed, including without limitation the software application, e-platform, websites and any improvements or modifications thereto, and of any other intellectual property that disclosing party discuss or disclose to another party under this "MoA", and no intellectual property right of disclosing party is transferred or is deemed to be transferred to Another Party under this "MoA" : or by such discussion or disclosure. For the purposes of this "MoA", Intellectual Property means the intellectual properties including e platforms, software, designs, ideas, concepts, logos, creations, inventions, improvements, know how, trade or business secrets; trademarks, service marks, designs, works of authorship, in either printed or machine-readable form, whether or not registered under the relevant provisions of laws.

14. CONFIDENTIALITY, NON DISCLOSURE

a The Parties agree that during the term of this Agreement they shall devote their best efforts and use best endeavours to maintain and promote the interests of skill development for facilitation of the Project.

b. The Parties hereby acknowledge that the ownership in and to all the content. software document, etc, created by each shall vest solely with them. All works created hereunder as a result of the services provided shall not constitute works made for hire under applicable copyright laws of India and shall exclusively belong to the concerned Party which has created it. The party owning such works may at its sole discretion, share and license it only for the purpose of the Project

c. During the term of the MoA and during 5 (five) years following the expiration or early termination of this Agreement. Parties undertakes to keep secrecy and confidentiality of this MoA and the Confidential Information

d. Any Confidential Information exchanged between the Parties shall be treated with utmost confidentiality and prevent the disclosure of the Confidential Information The Parties agree not to disclose any Confidential Information unless when required by Law and except for performance of the services/ obligations under this MoA only in case required and with ensuring that the person whom such information is disclosed is bound by the confidentiality obligations as per the terms of this MoA

e. At any time during this MoA or upon termination hereof, the Party that owns the Confidential Information may request that the receiving Party return or destroy the information disclosed (including any printed and electronic copies thereof that the receiving Party might keep) The Receiving Party shall fulfil such requests and confirm the same to the Disclosing Party in writing



Confidential Information disclosed by a Party shall be used by the receiving Party solely for the purpose of complying with this MoA, and not for any other purpose

15. INTELLECTUAL PROPERTY RIGHTS

The Parties hereto will respect each other's intellectual property rights in their respective brands, logos etc during the entire term of this MoA and even after expiry thereof.

Neither party shall use the logo/s and / or trademarks of other unless it is authorized and permitted by proprietor in writing of such logos and trademarks, only to meet with the purpose of this MoA

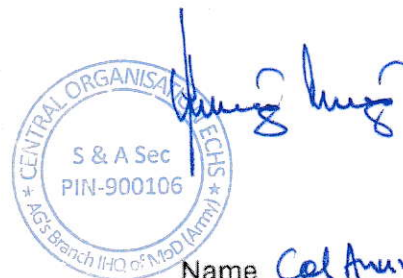
IN WITNESS WHEREOF, the Parties hereto have caused this MoA to be executed and acknowledged by their respective officers or representatives hereunto duly authorized, as of the date first above written.

For CSC SPV



Name ARCHI SHARMA
Designation VICE PRESIDENT
Date 25th JULY 2025
Place DELHI

For ECHS



Name Col Anurag Bhargava
Designation Dir (S & A)
Date 25 JUL 25
Place DELHI

Non Judicial



**Indian-Non Judicial Stamp
Haryana Government**



Date : 22/07/2025

Certificate No. G0V2025G5181



Stamp Duty Paid : ₹ 101
(Rs. Only)

GRN No. 137208829



Penalty : ₹ 0

(Rs. Zero Only)

Seller / First Party Detail

Name: Central Organisation EchS

H.No/Floor : Na

Sector/Ward : Na

LandMark : New delhi

City/Village : New cantt

District : New delhi

State : Delhi

Phone: 63*****94



Buyer / Second Party Detail

Name : Source Dot com Private limited

H.No/Floor : Na

Sector/Ward : Na

LandMark : Upper kenches trace

City/Village: Shillong

District : Shillong

State : Meghalaya

Phone : 63*****94

Purpose : ARTICLE 5 GENERAL AGREEMENT

The authenticity of this document can be verified by scanning this QrCode Through smart phone or on the website <https://egrashry.nic.in>

Memorandum of Agreement

Between

CENTRAL ORGANISATION

EX-SERVICEMAN HEALTH SCHEME (ECHS)

&

SOURCE DOT COM PVT LTD (SDCPL)

Dated 25 July 2025

This Agreement dated ____ July 2025 entered into

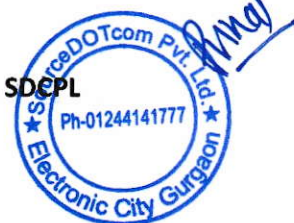
BETWEEN

Central Organisation Ex-servicemen Contributory Health Scheme (CO ECHS) represented by the Managing Director, Ex-Servicemen Contributory Health Scheme (ECHS)

AND

SOURCE DOTCOM PVT LTD (SDCPL) represented by Mr Pravin Singh, Managing Director, SDCPL

[Handwritten signature]



Central Organisation Ex-servicemen Contributory Health Scheme (COECHS)

Represented by **Managing Director, ECHS**, on behalf of the President of India (hereinafter referred to as **CO ECHS**) which expression shall unless repugnant to the context or meaning thereof includes his successor-in-office and assigns of one part,

AND

SOURCE DOTCOM PVT LTD (SDCPL), Company incorporated under the Companies Act, 1956 and having its registered office at Upper Kenches Trace, Shillong 793004, Meghalaya (hereinafter referred to as **SDCPL**) which expression shall, unless repugnant to the context or meaning thereof, be deemed to mean and include its successors and assigns) acting through its Authorized Representative **Mr Pravin Singh, Managing Director**, of the Company as the Second Party.

SDCPL and the CO ECHS shall be individually referred to as "Party" and jointly as "Parties".

1. WHEREAS, SDCPL is an existing service provider of ECHS for Smart Card application vide Memorandum of Agreement (MoA) on 12 Dec 2017 and subsequent extensions/renewals thereon.
2. It has been understood by the parties that SDCPL has been appointed to provide services to CO, ECHS a Mobile application platform for the Door-to-Door Medicine Delivery system from ECHS Polyclinic. **NOW THEREFORE THE PARTIES HERETO AGREE AS FOLLOWS**

1. DEFINITIONS AND INTERPRETATION

1.1. In this Agreement (including the recitals above and the annexure hereto), except where the context otherwise requires, the following words and expression shall have the following meaning: -

1.1.2 "Agreement" means this agreement including all attachments and Appendix herewith

1.1.3 "Vendor" means the Polyclinic Pharmacy/CSC(Common Service centre)/ India Post or any other provider designated by COECHS to manage medicines for handover to beneficiaries.

1.1.4 "Beneficiary" means an individual who is eligible as per the guidelines of ECHS to avail medical facilities and receive medicines at their provided address.

1.1.5 "Database" means a database of all information relating to beneficiaries, Vendor and medicines.

1.1.6 "ECHS" shall mean the Ex- Servicemen Contributory Health Scheme.

2. SCOPE OF WORK SDCPL

2.1 Scope of Work

SDCPL will make provisions in the polyclinic modules(doctor module) to facilitate choice selection for home delivery of medicines. SDCPL would provide a Mobile app platform for Beneficiaries, CSC and Integration with India Post and MIS module for COECHS, Regional Center and Station Head Quarters for the Door-to-Door delivery of Medicines to the beneficiaries of ECHS. SDCPL will make provisions in the system to integrate NA medicines module for ALC which will be used by ALC's to process and deliver medicines to Polyclinic. All ALCs will use this module for ECHS related task. Data migration from existing system of ECHS to the new system in the format required will be done by SDCPL.

The mobile app will be available for both Android and IOS Platform.



Operation and maintenance of the Software System for Door to Door Delivery in scope of SDCPL including technical support shall be the responsibility of SDCPL. SDCPL will ensure that the entire system is kept operational for all the designated users at all times. The SLA as given at **Appendix A** for the same shall be applicable.

SDCPL will provide Continued technical and management support for efficient functioning, of System for ECHS Door-to-Door Medicine Delivery system, upkeep and maintenance of application for all Beneficiaries, polyclinics, station headquarters, and "Central Organization, ECHS, Delhi"

Workflow:

The door-to-door medicine delivery application will be designed to cater to MO Prescribed medicines, ALC Medicines, HCOs prescribed medicines which are to be delivered by Polyclinics and provide prescribed medications to beneficiaries through the eSehat platform or other similar platform approved by ECHS.

1. ECHS MO Prescribed Medicines Delivery Workflow:

- a. **Selection of Delivery Type**
 - i. The **ECHS Beneficiary** will be given an option to choose the delivery type:
 1. **In-Polyclinic Collection**
 2. **Home Delivery**
- b. **Consultation & Delivery Option Marking**
 - i. The **Medical Officer (MO)** will record the beneficiary's selected delivery option during the consultation process.
- c. **In-Polyclinic Collection**
 - i. If **In-Polyclinic Collection** is selected:
 1. The prescribed medicines will be made available at the **Polyclinic Pharmacy Counter** for the beneficiary to collect directly.
- d. **Home Delivery**
 - i. If **Home Delivery** is selected:
 1. After the MO closes the consultation, the system will auto-generate a **Home Delivery Voucher** for the prescribed medicines.
 2. Medicines available in stock will be issued from the pharmacy and handed over to the **CSC (Common Service Center)** for dispatch.
- e. **Medicine Handover and Packing**
 - i. The delivery voucher will be visible to the **CSC Agent** via the **CSC Mobile App** developed by **SDCPL**.
 - ii. The CSC Agent will pack the medicines and update the status as "**Ready for Dispatch**" in the app.
- f. **Logistics and Dispatch**
 - i. Through **API integration with India Post**, the packed medicines will be reflected in SDCPL System along with tracking number of India Post.
 - ii. India Post will acknowledge the collection of the package through the delivery mobile App of SDCPL for delivery and relay the status update to SDCPL's system.
 - iii. India post has to provide API or call SDCPL's API for detailed integration of the delivery app and updates to be displayed to beneficiary on their tracking app.
- g. **Delivery Completion**
 - i. Upon successful delivery to the beneficiary, SDCPL's tracking and delivery App will call India Post's API that delivery is complete and alert ECHS and beneficiary of delivery completed, referencing the **unique delivery voucher number**.



2. ALC Medicine Delivery Workflow:

a) Prescription & Visibility

- a. All medicines prescribed by the **Polyclinic Medical Officer (MO)** will be visible in the **Polyclinic Pharmacy System**.
- b. For home delivery cases, the Polyclinic Pharmacy will initiate a **Delivery Voucher** for the NA medicines.

b) Voucher Approval Process

- a. If the prescribed medicines fall under **NA (Not Available)** or **ALC (Authorised Local Chemist)** categories, a **voucher will be generated** after approval from the **Officer-in-Charge (OIC)** (where applicable).

c) Vendor Submission

- a. The designated **ALC Vendors** will supply the approved medicines using SDCPL System and deliver them to the **Polyclinic**.
- b. The **Polyclinic Pharmacy** will take official **charge of the ALC medicines** after verification.

d) Home Delivery Voucher Creation

- a. The **Pharmacy System** will generate a **Home Delivery Voucher** specifically for the ALC medicines.
- b. Medicines that are available will be issued from the pharmacy and **handed over to the Common Service Center (CSC)** which will use the SDCPL system to generate a tracking ID using India Post API and provide print option along with barcode for the same.

e) Packing & Dispatch by CSC

- a. The delivery voucher will be **visible in the CSC Mobile App**, developed by SDCPL.
- b. The **CSC Agent** will:
 - i. Pack the medicines.
 - ii. Update the status as **"Ready for Dispatch."**

f) Logistics & India Post Integration

With seamless **API integration with India Post:**

- a. Issue of QR based labels for each packet and generation of Order Number that is fetched from India Post through the API.
- b. Medicine packets are handed over to India Post Delivery Personnel using the SDCPL Mobile App.
- c. Delivery personnel confirm pickup in the SDCPL app.
- d. Delivery is completed using OTP verification sent to the beneficiary's App.
- e. Upon successful delivery, status is updated in the SDCPL app by the India Post Delivery Person.
- f. The update includes referencing the unique voucher number for traceability.

g) Delivery Tracking by Beneficiary

- a. The **Beneficiary Mobile App** will allow beneficiaries to:
 - i. **Track the status** of their medicine delivery.
 - ii. **Update or change the delivery address, only before** the medicines are processed to CSC.
- b. Once the delivery process is initiated from the pharmacy, the **delivery address becomes locked** in the system.

h) Undelivered Medicines Handling

- a. If medicines are **marked as undelivered**, they will be **returned to the Polyclinic**.
- b. The **Polyclinic Pharmacy** will:
 - i. **Restock the medicines**.
 - ii. **Notify the beneficiary** via the mobile app.



i) **Collection of Undelivered Medicines**

- a. The beneficiary can **visit the polyclinic** to collect the undelivered medicines within 30 days from the Prescription date.
- b. The process will require:
 - i. **Authentication using the ECHS Card** on the kiosk.
 - ii. Followed by **collection at the Pharmacy Counter**.

3. **eSehat/Any other App approved by ECHS: Medicine Delivery Workflow:**

a) **Prescription & Visibility**

- All medicines prescribed by the **Medical Officer (MO)** through the **eSehat platform** will be **visible to the Polyclinic Pharmacy**.

b) **Issuance of Medicines**

- The **Polyclinic Pharmacy** will issue the medicines as per the prescription for **Home Delivery**.

c) **Handover to CSC**

- The issued medicines will be **handed over** to the **Common Service Center (CSC)**, which acts as the **packing agency**.

d) **Packing & Dispatch by CSC**

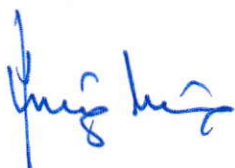
- The **CSC Agent** will:
 - Pack the medicines.
 - Mark the delivery as **"Ready for Dispatch"** in the CSC Mobile App developed by **SDCPL**.

e) **India Post API Integration**

- With seamless **API integration with India Post**:
 - Issue of QR based labels for each packet and generation of Order Number that is fetched from India Post through the API.
 - Medicine packets are handed over to India Post Delivery Personnel using the SDCPL Mobile App.
 - Delivery personnel confirm pickup in the SDCPL app.
 - Delivery is completed using OTP verification sent to the beneficiary's App.
 - Upon successful delivery, status is updated in the SDCPL app by the India Post Delivery Person.
 - The update includes referencing the unique voucher number for traceability.

f) **Tracking & Address Management**

- The **Beneficiary Mobile App** will:
 - Show **real-time delivery tracking**.
 - Allow the **beneficiary to update or change the delivery address**, only until the medicines are processed to CSC.
- Once the medicines are processed by the pharmacy, the app will **restrict address modification**.



g) Handling of Undelivered Medicines

- If medicines are **marked as undelivered**:
 - They will be **returned to the Polyclinic**.
 - The **Polyclinic Pharmacy** will **restock the returned medicines**.
 - The **beneficiary will be notified** through the mobile app.

h) Alternate Collection Option

- The beneficiary can **visit the Polyclinic** to collect undelivered medicines within 30 days from the Prescription date.
- The collection process involves:
 - **Authentication at the kiosk** using the ECHS Card.
 - Collection of medicines from the Pharmacy Counter.
 - During the beneficiary's visit to the polyclinic, medications will be provided based on the availability of stock at that time.

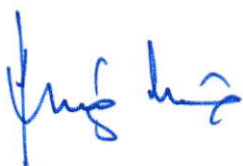
3. Financial Breakdown:

ECHS will be invoiced on a per-transaction basis and monthly invoice will be raised by SDCPL to COECHS by 5th day of every subsequent month and same shall be cleared by COECHS within 10 working days from the date of invoice. An online mechanism for the invoices and payments will be established by SDCPL. A financial charge of **Rs 4 plus GST** will be applied to each transaction from the Polyclinic/ALC/ any other provider as designated by COECHS to the Door-to-Door Medicine Delivery mobile app for the delivery of medicines to the ECHS beneficiaries' addresses.

4. OBLIGATIONS OF THE DEPARTMENT

Be Subject to the terms and conditions of this Agreement, the department has agreed with SDCPL that:

- 4.1 The Department shall co-operate and assist SDCPL by providing information and participating in discussions as may be required by SDCPL for the development of the system.
- 4.2 The department will ensure that India post integrates with SDCPL API and provides API for consumption by SDCPL system for seamless integration. The department will also ensure that API's and application updates are carried out by India Post and CSC for their part of work on time. The department will also insure that each provider is responsible for their part of data and follow proper cyber security guidelines. It shall be in the scope of the department to ensure that India post's and CSC's SLA's are adhered to and any default on account of agencies external to SDCPL shall not be construed as a default on account of SDCPL.
- 4.3 The Department Shall pay SDCPL for its Solution in the form and manner prescribed in **Para 3**, within 10 (Ten) working days of the issue of the RRN/Invoice by SDCPL. If the payment is not made in stipulated timeframe msme acts provisions shall apply. If the payments are not cleared for three consecutive months as per schedule of payment para 3 above, SDCPL shall have the right to discontinue the services.
- 4.4 Department will not engage any other entity whether Govt or private to deliver similar services for any Polyclinic/ SCMO/Stan HQ/ ALC or any other designated agency during the tenure of the contract.



- 4.5 Department will provide beneficiary data to respective providers for their scope of work as required for integration.
- 4.6 Department will ensure and enforce that all beneficiaries/ Polyclinic/SCMO/ Sthq HQ/ ALC/ HCOs or any other designated agency involved are mandatorily required to use this application.
- 4.7 The Department shall ensure availability of stakeholders for the Training and Hand Holding of the application.

5. OBLIGATIONS OF THE SDCPL

- 5.1 Develop and maintain a **mobile application platform** for the Door-to-Door Medicine Delivery system from ECHS Polyclinic.
- 5.2 Enable **delivery type selection** (In-Polyclinic / Home Delivery) within the doctor module at the Polyclinic.
- 5.3 Provide and maintain the mobile app on **both Android and iOS platforms**.
- 5.4 Provide **technical and operational support** to ensure the entire system remains functional and accessible to all designated users.
- 5.5 Ensure integration with:

- India Post APIs for logistics and tracking,
- CDAC for eSEHAT prescription fulfilment.

5.6 Develop and maintain:

- **Beneficiary App** for order tracking, delivery updates, and address changes (prior to dispatch),
- **CSC Mobile App** for order fulfillment, dispatch marking, and delivery coordination,
- **Delivery Mobile App** for Delivery of Medicines with OTP verification Process,
- **MIS Dashboard** for CO ECHS, Regional Centers, and Station HQs.

- 5.7 Provide **training and handholding support** for all stakeholders, including Beneficiaries, Polyclinics, CSCs, and others.
- 5.8 Ensure an average **system uptime of 96%** on a quarterly basis, as specified in the SLA (Annexure A).
- 5.9 Maintain the **security, efficiency, and reliability** of the software system and its integration points.
- 5.10 Comply with all obligations under the **Service Level Agreement (Annexure A)**, including downtime penalties and resolution metrics.

6. PRICE VALIDITY

The Parties have agreed that the prices quoted shall remain valid for a period five years from the date of signing.

7. REPRESENTATIONS AND WARRANTIES

7.1 SDCPL represents and warrants to the Department as follows:-

- 7.1.1 Authority: SDCPL is a company duly organized, validity existing and in good standing under the laws of India and has all requisite corporate powers to execute and deliver this Agreement and to consummate the transactions contemplated hereby.
- 7.1.2 Quality of the solution: SDCPL shall develop the Solution and carry out its obligations under this Agreement with due diligence, efficiency and economy, in accordance with generally accepted techniques, maintenance philosophy and Good Industry Practices.
- 7.1.3 Procedure Due Diligence: The procedure detailed in the Agreement is carried out efficiently and with due diligence.

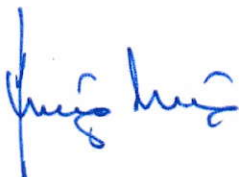


8. FORCE MAJEURE:

- 8.1 Force Majeure shall be applicable to both parties. The SDCPL shall not be liable for termination for default, if and to the extent that, its delay in performance or failure to perform its obligations under the Agreement is the result of an event of Force Majeure. However, if such a situation arises, the SDCPL shall promptly notify ECHS in writing of such conditions and the cause thereof and shall continue to perform its obligations as reasonably as possible under this Agreement.
- 8.2 For purposes of this clause, "Force Majeure" means an event beyond the control of the SDCPL and not involving the SDCPL's fault or negligence and that is not foreseeable and not brought about at the instance of SDCPL and claiming to be affected by such event and which has caused the non-performance or delay in performance. Such events may include, but are not limited to, acts of God, the Government orders, default by the service providers of the SDCPL, ECHS either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions.
- 8.3 Notwithstanding anything contained herein, failure on the part of the SDCPL under the contract to implement any disaster contingency planning for backup, data safeguard planning against acts of natural disaster, fire, etc shall not be considered under Force Majeure

9. LEGAL:

- 9.1 In the event of any dispute or difference arising out of this agreement/contract and/or in relation to the implementation hereof, the same shall be resolved initially by mutual discussion and conciliation.
- 9.2 Any Dispute which is not resolved amicably as provided in Clause 9.1 shall be finally settled by referring it to Mediation of three persons: (1) A person nominated by the ECHS (2) A person nominated by the SDCPL. (3) A person jointly nominated by ECHS and SDCPL. The decision of such Committee shall be final and binding upon both the parties.
- 9.3 In the event of failure thereof, the same shall be referred to sole arbitration of an independent person jointly nominated by ECHS or his nominee and the Secretary, Department of EsW, Ministry of Defence, Government of India. The decision of the Sole Arbitrator shall be final and binding upon both the parties.
- 9.4 The place of the arbitration will be at New Delhi.
- 9.5 Such arbitrator shall conduct the arbitration proceedings in English, generally, in accordance with the provisions of "The Arbitration and Conciliation Act, 1996.
- 9.6 The fees and expenses and all sundry expenses connected with proceedings of Dispute Resolution shall be borne and paid by respective Parties. For the common expenses, the fees of common legal experts and expenses will be borne equally by both parties.
- 9.7 Pending the decision of dispute of the parties, the parties shall continue to perform all the obligation/under the agreement without prejudice to a final adjustment in accordance with such award.
- 9.8 SDCPL's liability is limited to the extent of Support and maintenance of the mobile application as per agreed SLAs. All other aspects are outside the liability of SDCPL.



10. Address for correspondence/Notices :

Unless otherwise intimated, notices to be given under this Agreement including but not limited to a notice of waiver of any term, breach of any term of this Agreement and termination of this Agreement, shall be in writing and shall be given by hand delivery, recognized international courier, mail, registered post and delivered or transmitted to the Parties at their respective addresses set forth below

10.1 ECHS : Managing Director,
Central Organisation, ECHS
Maude Lines,
New Delhi-110010

10.2 SDCPL : The Managing Director,
SourceDOTcom Pvt Ltd.,
Upper Kenches Trace,
Shillong 793004,
Meghalaya.

Or such address, telex number, or facsimile number as may be duly notified by the respective Parties from time to time, and shall be deemed to have been made or delivered in the case of any communication made by letter, when delivered by hand, by recognized international courier or by mail (registered, return receipt requested) at that address.

11. Amendments:

This Agreement and the Schedules/Annexure together constitute a complete and exclusive understanding of the terms of the Agreement between the Parties on the subject hereof and no amendment or modification hereto shall be valid and effective unless agreed to by and between all the Parties hereto and evidenced in writing.

The Parties with mutual consent may also vary or amend the provisions of this Agreement including its Annexure/ Schedules by way of addendum or exchange of letters which shall always form an integral part of this agreement.

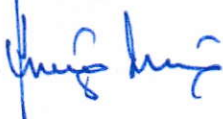
12. Waiver:

Waiver by either Party of any default by the other Party in the observance and performance of any provision of or obligations under this Agreement: (i) shall not operate or be construed as a waiver of any other or subsequent default thereof or of other provisions or obligations under this Agreement; (ii) shall not be effective unless it is in writing and executed by a duly authorized representative of such Party; and (iii) shall not affect the validity or enforceability of this Agreement in any manner.

Neither the failure by either Party to insist on any occasion upon the performance of the terms, conditions and provisions of this Agreement or any obligation hereunder nor time or other indulgence granted by a Party to the other Party shall be treated or deemed as waiver / breach of any terms, conditions or provisions of this Agreement.

13. Severability:

If for any reason whatsoever any provision of this Agreement becomes invalid, illegal or unenforceable or is declared by any Court of competent jurisdiction or any other instrumentality to be invalid, illegal or unenforceable, the validity, legality or enforceability of the remaining provisions shall not be affected in any manner, and the Parties shall negotiate in good faith with a view to agreeing upon one or more



provisions which may be substituted for such invalid, unenforceable or illegal provisions, as nearly as is practicable, provided failure to agree upon any such provisions shall not be subject to dispute resolution under this Agreement or otherwise.

14. Language

All notices required to be given under this Agreement and all communications, documentation and proceedings which are in any way relevant to this Agreement shall be in writing and in English language.

15. Counterparts

This Agreement may be executed in two counterparts, each of which when executed and delivered shall constitute an original of this Agreement but shall together constitute one and only the Agreement

IN WITNESSES WHEREOF, the parties have caused the Agreement to be signed and executed on the day, month and the year first above mentioned.

Counterparts

<p>Authorized Signatory</p> <p></p> <p>For MD ECHS Ex-Servicemen Contributory Health Scheme (ECHS), Ministry of Defence Government of India</p> <p></p>	<p>Signed by</p> <p>(Name <u>Cel Anurag Bhaskar</u>) For and on behalf of <u>Dir(S&A)</u> The President of India <u>CO ECHS</u> <u>Delhi-10</u></p>
<p>In the presence of (Witnesses)</p> <p>1. <u>MAJ NIHIT PARNAMI</u> ECHS</p> <p>2. <u>LT CDR S S MISHRA</u> ECHS</p>	<p> <u>25/07</u> <u>Indhanu</u> <u>25/07/15</u></p>
<p>Authorized Signatory</p> <p></p> <p>For Managing Director, SDCPL (Signature, Name & Designation) For and on behalf of SourceDotCom Pvt Ltd (SOURCE)</p> <p></p>	<p>Signed by</p> <p>(Name <u>Arun Koul</u>) For and on behalf of <u>SDCPL</u></p>
<p>In the presence of (Witnesses)</p> <p>1. SOURCE</p> <p>2. SOURCE</p>	

SERVICE LEVEL AGREEMENT

In addition to the requirements set forth in this Agreement, SDCPL agrees that its performance of the Services will meet or exceed each of the applicable terms of the Service Level Agreement.

The Service Level Agreement shall not apply to any services other than SDCPL Services outlined in this Agreement and, shall not apply to performance issues (i) caused by factors outside of SDCPL reasonable control; like non-performance of service providers to SDCPL and other agencies involved like CSC and India Post etc. which are beyond the control of SDCPL (ii) that resulted from any actions or inactions of ECHS or Users of the system.(iii) Any change in policies by ECHS or any other agency involved in System or any policy change directly or indirectly affecting the System.

Reliability. During the Agreement period, the Services shall be fully and properly operational ("Uptime"), measured on a quarterly basis by ECHS, for an average of ninety-six and zero-tenths percent (96.0%). For the purposes of determining Uptime, the following formula shall be used:

Uptime = Unit Hours of Operation minus Downtime (to be expressed as a percentage)

Uptime (in %) – Total No. of Hours in the quarter – Total down time (in Hrs.) X 100

Total No. of Hrs in the quarter

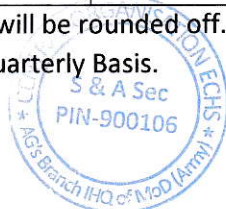
"Unit Hours of Operation" shall reflect that the System will be operated twenty-four (24) hours per day for each working day of every month except during periods of scheduled maintenance. Downtime for each incident shall commence from the time Client has made a bonafide attempt to notify SDCPL that the Services are unavailable or system is inoperable for reasons attributable to the Services or system outage, and shall continue until the Services and/or system is restored to fully operable condition. The term 'System' means SDCPL Mobile App platform. The term 'System' does not include any part of the operators or SDCPL customers own platform and its associated adapters and means of connectivity with SDCPL system.

"Downtime" shall mean loss of Service within SDCPL resident or hosted operations Center due to the failure of SDCPL to provide Service(s). Downtime shall not include any Service loss or network unavailability during SDCPL scheduled maintenance of the Operations Center, network and Service(s). Customer shall be notified by email / website the scheduled maintenance.

Duration	Measurement	LD Charges
Downtime of 1%-4%	Minimal	1% of the Fee Per Transaction to the extent of transactions affected in the down time
Downtime of 5%-10%	Critical	2% of the Fee Per Transaction to the extent of transactions affected in the down time
Downtime of 10%-15%	Severe	5% of the Fee Per Transaction to the extent of transactions affected in the down time
Downtime of 15% and above	Fatal	10% of the Fee Per Transaction to the extent of transactions affected in the down time

Any fraction in percentage will be rounded off. The downtime will be calculated beyond 96% uptime. SLA will be calculated on Quarterly Basis.

[Handwritten signature]



Severity 1 – “Fatal”

Errors, that prevent useful work from being completed and has Major Financial Implications

Severity 2 – “Severe”

Errors, that keep major functions from being performed but work around available.

e.g.: Access to the server is slow, Server accepts requests but not responding within acceptable time duration

Severity 3 – “Critical”

Errors, that partially affects only a single unit of complete echo system.

Severity 4 – “Minimal”

Errors those are generally non-disabling or cosmetic

e.g.: Service is not accessible to a particular subscriber, Time delay in response etc.

1. Response and Resolution Times

SDCPL Support Analysts will determine (depending upon) the severity of any incident and respond in one of the following (ways):

Respond within 6 business hours to acknowledge and understand the problem. Technical Support will work on the problem continuously until resolution. Periodic status updates will be communicated to the Client by phone / email. Target resolution or workaround time would be 12 hours during business hours from the time of response for severe and above and 48 working hours for minimal and critical. Detailed System analysis to include reasons for the fatality, financial effect and actions being undertaken to revive the fatality will be communicated to the ECHS.

Till resolution, the case will be kept open.

SDCPL will accept incidents in English or agreed upon language support during business hours.

SDCPL will process support requests, issue trouble ticket tracking numbers if necessary, determine the source of the problem, and respond to all support requests from Client Representatives based on the response times stated above.

SDCPL shall not assume responsibility for any delays in packing and delivery of medicines by third-party or issues arising from the integration of third-party applications or tracking of medicine delivery.

SDCPL will provide support to Polyclinic via a dedicated email helpdesk.

2. Client Support Obligations

ECHS Representatives may contact SDCPL Technical Support in order to report problems from Mobile App Users that the ECHS Representatives cannot resolve themselves.

4.1 ECHS shall have full rights to monitor the progress of services being rendered by SDCPL at all stages and shall give suitable instructions and directions as deemed fit by ECHS within the purview of the scope specified in this agreement. The SDCPL may finalize suggested modifications in consultation with the ECHS and then implement them subject to mutual agreement.

4.2 ECHS shall enter the premises and work area of the SDCPL by giving the proper notice for the purposes of inspection of the progress of the services from time to time.

3. Escalation of the Degree of Severity of Any Defect

SDCPL will internally escalate all incidents that are not resolved by the response and resolution times listed above. ECHS may request escalation of incidents that have not been resolved within the outlined response and resolution times by contacting SDCPL directly by email.



Appx 'D'

(Refer para 6.2 of letter No
B/49709-Gen/AG/ECHS/
2025 dt Jul 25)

POLYCLINIC WISE CEILING FOR DELIVERIES FOR FY 25-26

Cat	Nos	Wt/Ben Base	Avg Daily	Monthly Ceiling	Annual Ceiling	Ceiling for FY 25-26	Daily/ PC	Monthly/ PC
A	49	30	690	17250	207000	120750	14.08	352
B	43	17	391	9775	117300	68425	9.09	227
C	76	17	391	9775	117300	68425	5.14	129
D	263	36	828	20700	248400	144900	3.15	79
	431	100	2300	57500	690000	402500	31.47	787

Note:-

- Basis for calculations on basis of fixed ceiling of 6,90,000 for one year
- Each cat of PC has been given a weightage on basis of total ben base for that cat of PC
 - 30% of total ben base is dependent of Type A PC
 - 17% of total ben base is dependent of Type B and Type C respectively PC
 - 36% of total ben base is dependent of Type D PC
- Considering annual ceiling for each cat of PC, monthly and daily ceiling is derived
- Each PC to follow guideline as mentioned above for smooth fn of the proj.