State of Arizona Benefit Options Coverage for: Employee/Family | Plan Type: Triple Choice Plan

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage contact www.benefitoptions.az.gov or call 1-800-304-3687 or 602 542-5008 to request a copy. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.benefitoptions.az.gov or call 1-800-304-3687 or 602 542-5008 to request a copy.

| Important Questions   | Answers  | Why This Matters:  |
|---|--|--|
| What is the overall deductible?                             | In-network: Tier 1 \$200 employee / \$400 family; Tier 2 \$1,000 employee / \$2,000 family. Out-of-network: Tier 3 \$5,000 employee / \$10,000 family. | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . Tier 1 <u>deductible</u> applies to Tier 2. Tier 2 <u>deductible</u> applies to Tier 1.  |
| Are there services covered before you meet your deductible? | Yes, In-network Preventive care services and prescription drug coverage are covered before you meet your deductible.                                   | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> and <u>prescription drug coverage</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> . |
| Are there other deductibles for specific services?          | No.  | You don't have to meet deductibles for specific services.  |
| What is the out-of-pocket limit for this plan?              | Yes. In-network: \$7,350 employee / \$14,700 family Out-of-network: \$8,700 employee / \$17,400 family   | The <u>out-of-pocket limit</u> is the most you could pay in a year of covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.   |
| What is not included in the out-of-pocket limit?            | Premiums, balance-billing charges, and health care this plan doesn't cover.  | Even though you pay these expenses, they don't count toward the out-of-pocket limit.   |

| Will you pay less if you use a <u>network</u> <u>provider</u> ? | Yes. See  www.benefitoptions.az.gov or call 1-602-542-5008 or 1-800-304-3687 for a list of network providers. | This <u>plan</u> uses a <u>provider network</u> . You pay the least if you use a <u>provider</u> in Tier 1. You pay more if you use a <u>provider</u> in Tier 2. You will pay the most if you use a <u>Tier 3 out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
|---|---|--|
| Do you need a <u>referral</u> to see a <u>specialist</u> ?      | No  | You can see the specialist you choose without a referral.  |



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

|  | Services You May Need                            | What You Will Pay                            |   | Limitations, Exceptions, & Other Important  |  |
|--|--|--|---|---|--|
| Common Medical Event                                   |  | Network Provider<br>(You will pay the least) | Out-of-Network Provider (You will pay the most) | Information   |  |
|  | Primary care visit to treat an injury or illness | \$20 <u>copay</u>                            | 50% coinsurance & balance billing may apply     | You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then Check what your plan will pay for.  Preventive care/screening limited to one visit per member per Plan Year. Age and frequency limits may apply. See your plan document for more information on limitations. |  |
| If you visit a health care provider's office or clinic | Specialist visit                                 | \$40 copay<br>\$20 copay for OB/GYN          | 50% coinsurance & balance billing may apply     |   |  |
|  | Preventive care/screening/<br>immunization       | No Charge                                    | 50% coinsurance & balance billing may apply     |   |  |
|  | Diagnostic test (x-ray, blood work)              | \$0 <u>copay</u>                             | 50% coinsurance & balance billing may apply     | None  |  |
| If you have a test                                     | Imaging (CT/PET scans, MRIs)                     | \$100 <u>copay</u>                           | 50% coinsurance & balance billing may apply     | Some testing may require <u>pre-certification</u> . See your <u>plan document for more information on pre-certification</u> limitations.  |  |

<sup>\*</sup> For more information about limitations and exceptions, see the  $\underline{\text{plan}}$  or policy document at  $\underline{\text{www.benefitoptions.az.gov}}$  .

| If you need drugs to treat your illness or condition More information about | Generic drugs  | \$15 copay/prescription<br>(retail)<br>\$30 copay/prescription<br>(mail order)<br>\$37.50 copay/prescription<br>(Choice90) | Not Covered  | Deductible does not apply.  Covers up to a 30-day supply for retail; up to a   |  |
|---|--|--|--|--|--|
| prescription drug coverage is available at www.benefitoptions.az.gov        | Preferred brand drugs  | \$40 copay/prescription<br>(retail)<br>\$80 copay/prescription<br>(mail order)<br>\$100 copay/prescription<br>(Choice90)   | Not Covered  | 90-day supply for mail order; up to a 90-day supply for Choice90.  Prescription medication with over-the-counter equivalents is not covered. Dispense as Written rules associated with how the plan will pay for a name-brand prescriptions may apply. |  |
|   | Non-preferred brand drugs  | \$60 copay/prescription<br>(retail)<br>\$120 copay/prescription<br>(mail order)<br>\$150 copay/prescription<br>(Choice90)  | Not Covered  | Specialty drugs limited to a 30-day supply.  See your <u>plan</u> document for more information on Specialty Pharmacy.   |  |
|   |  |  |  |  |  |
| Common Medical Event  | Sarvicas Vou May Need  | What You   | u Will Pay   | Limitations, Exceptions, & Other Important   |  |
| Common Medical Event  | Services You May Need  | What You<br>Network Provider<br>(You will pay the least)   | U Will Pay Out-of-Network Provider (You will pay the most)               | Limitations, Exceptions, & Other Important<br>Information  |  |
| If you have outpatient  | Services You May Need Facility fee (e.g., ambulatory surgery center) | Network Provider   | Out-of-Network Provider  | -  |  |
|   | Facility fee (e.g.,  | Network Provider<br>(You will pay the least)   | Out-of-Network Provider<br>(You will pay the most)<br>50% co-insurance & | Information  In-network office surgery is \$100 copay. Bariatric Surgery 20% coinsurance covered   |  |

 $<sup>\</sup>hbox{$^*$ For more information about limitations and exceptions, see the $\underline{\tt plan}$ or policy document at $\underline{\tt www.benefitoptions.az.gov}$ .}$ 

|  | Emergency medical transportation             | No Charge                                    | No charge                                       | Non-medical emergency transportation requires pre-certification.   |  |
|--|--|--|---|--|--|
|  | Urgent care                                  | \$75 <u>copay</u>                            | 50% coinsurance & balance billing may apply     | None   |  |
| If you have a hospital                           | Facility fee (e.g., hospital room)           | \$250 <u>copay</u>                           | 50% coinsurance & balance billing may apply     | Bariatric Surgery 20% coinsurance covered in-network only. See your plan document for more information on pre-certification limitations. |  |
| stay   | Physician/surgeon fees                       | No Charge                                    | 50% coinsurance & balance billing may apply     |  |  |
|  | Mental/Behavioral health outpatient services | \$20 <u>copay</u>                            | 50% coinsurance & balance billing may apply     | See your <u>plan</u> document for more information on limitations and excluded services.   |  |
| If you need mental health, behavioral health, or | Mental/Behavioral health inpatient services  | \$250 <u>copay</u>                           | 50% coinsurance & balance billing may apply     | See your <u>plan</u> document for more information on <u>pre-certification</u> limitations and excluded services.                        |  |
| substance abuse services                         | Substance use disorder outpatient services   | \$20 <u>copay</u>                            | 50% coinsurance & balance billing may apply     | See your <u>plan</u> document for more information on limitations and excluded services.   |  |
|  | Substance use disorder inpatient services    | \$250 <u>copay</u>                           | 50% coinsurance & balance billing may apply     | See your <u>plan</u> document for more information on <u>pre-certification</u> limitations and excluded services.                        |  |
|  |  | What You Will Pay                            |   | Limitations, Exceptions, & Other Important   |  |
| Common Medical Event                             | Services You May Need                        | Network Provider<br>(You will pay the least) | Out-of-Network Provider (You will pay the most) | Information  |  |
|  | Office visits                                | \$20 copay for OB/GYN                        | 50% coinsurance & balance billing may apply     | None   |  |
| If you are pregnant                              | Childbirth/delivery professional services    | No Charge                                    | 50% coinsurance & balance billing may apply     | None   |  |
|  | Childbirth/delivery facility services        | No Charge                                    | 50% coinsurance & balance billing may apply     | None   |  |

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|  | Home health care           | No Charge         | 50% coinsurance & balance billing may apply | Coverage is limited to 42 visits per member per plan year.  |
|--|----------------------------|-------------------|---|---|
|  | Rehabilitation services    | \$40 <u>copay</u> | 50% coinsurance & balance billing may apply | Coverage is limited to 60 visits per member per plan year.  |
| If you need bein   | Habilitation services      | Not Covered       | Not Covered                                 | None  |
| If you need help recovering or have other special health needs | Skilled nursing care       | \$0 copay         | 50% coinsurance & balance billing may apply | Coverage is limited to 90 days per member per plan year.  |
|  | Durable medical equipment  | \$0 copay         | 50% coinsurance & balance billing may apply | See your <u>plan</u> document for more information on <u>pre-certification</u> limitations and excluded services. |
|  | Hospice services           | \$0 copay         | 50% coinsurance & balance billing may apply | See your <u>plan</u> document for more information on limitations and excluded services.                          |
| If your child needs dental                                     | Children's eye exam        | \$0 copay         | 50% coinsurance & balance billing may apply | Screenings covered as part of well-child health examination.  |
| or eye care  | Children's glasses         | Not Covered       | Not Covered                                 | None  |
|  | Children's dental check-up | Not Covered       | Not Covered                                 | None  |

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#### **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Cosmetic surgery

- Dental care (Adult. Except for the treatment of an accidental injury to sound natural teeth where the continued course of treatment is started within six months of the accident.)
- Infertility treatment

- Non-emergency care when traveling outside the U.S.
- Private-duty nursing (Except for inpatient hospital setting)

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric surgery (see <u>plan</u> document for information on limitations and exclusions)
- Chiropractic care (limited to 20 visits per member, per <u>Plan</u> Year)
- Hearing aids (limited to one per ear, per <u>Plan</u> year)
- Long-term care (Acute)

- Routine eye care (Adult, if part of a routine health examination)
- Routine foot care (if medically necessary)
- Weight loss programs (see Wellness Program for more information)

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Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Benefit Options at 1-602-548-5008 or 1-800-304-3687 or <a href="www.benefitoptions.az.gov">www.benefitoptions.az.gov</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="Health Insurance">Health Insurance</a> <a href="Marketplace">Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Blue Cross Blue Shield of Arizona at 1-866-287-1980 or www.azblue.com; UnitedHealthcare at 1-800-896-1067 or www.myuhc.com; MedImpact at 1-888-648-6769 or www.medimpact.com or Benefit Options at 1-602-548-5008 or 1-800-304-3687 or www.benefitoptions.az.gov.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

# Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

SPANISH (Español): Para obtener asistencia en Español, llame al 1-602-542-5008 o al 1-800-304-3687. NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-602-542-5008 or 1-800-304-3687. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-602-542-5008 or 1-800-304-3687.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.benefitoptions.az.gov</u>.

## **About these Coverage Examples:**



Total Example Cost

This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

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| Peg is Having a Baby                         |
|--|
| (9 months of in-network pre-natal care and a |
| hospital delivery)                           |

| ■ The <u>plan's</u> overall <u>deductible</u> | \$200 |
|---|-------|
| ■ Specialist copayment                        | \$0   |
| ■ Hospital (facility) copayment               | \$0   |
| ■ Other copayment                             | \$300 |

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost              | φ12,700 |  |  |
|---------------------------------|---------|--|--|
| In this example, Peg would pay: |         |  |  |
| Cost Sharing                    |         |  |  |
| <u>Deductibles</u>              | \$200   |  |  |
| Copayments                      | \$300   |  |  |
| Coinsurance                     | \$0     |  |  |
| What isn't covered              |         |  |  |
| Limits or exclusions            | \$60    |  |  |
| The total Peg would pay is      | \$560   |  |  |

# Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

|                                 | / |       |
|---------------------------------|---|-------|
| ■ The plan's overall deductible |   | \$200 |
| ■ Specialist copayment          |   | \$80  |
| ■ Hospital (facility) copayment |   | \$0   |
| ■ Other <u>copayment</u>        |   | \$520 |

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Total Example Cost

\$12 700

<u>Durable medical equipment</u> (glucose meter)

| Total Example Cost              | \$5,000 |  |  |
|---------------------------------|---------|--|--|
| In this example, Joe would pay: |         |  |  |
| Cost Sharing                    |         |  |  |
| <u>Deductibles</u>              | \$200   |  |  |
| Copayments                      | \$600   |  |  |
| Coinsurance                     | \$0     |  |  |
| What isn't covered              |         |  |  |
| Limits or exclusions            | \$20    |  |  |
| The total Joe would pay is      | \$820   |  |  |

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

| ■ The plan's overall deductible | \$200 |
|---------------------------------|-------|
| ■ Specialist copayment          | \$100 |
| ■ Hospital (facility) copayment | \$200 |
| ■ Other copayment               | \$200 |

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)
Rehabilitation services (physical therapy)

| Total Example Cost              | \$2,800 |
|---------------------------------|---------|
| In this example, Mia would pay: |         |
| Cost Sharing                    |         |
| Deductibles                     | \$200   |
| Copayments                      | \$500   |
| Coinsurance                     | \$0     |
| What isn't covered              |         |
| Limits or exclusions            | \$0     |
| The total Mia would pay is      | \$700   |

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: Benefit Options Wellness at 1-602-771-9355 or <u>www.wellness.az.gov</u>.

The plan would be responsible for the other costs of these EXAMPLE covered services

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<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.benefitoptions.az.gov</u>.