



15 July 2021

Dear Nightlife Operators,

Re: Strict Compliance to Safe Management Measures for (Pivoted) F&B Establishments

1. As you may be aware, there is a newly emerged COVID-19 cluster involving foreign social hostesses who had frequented KTV lounges or clubs currently operating as temporary Food & Beverage (F&B) Establishments. Special testing operations are underway for all the staff at the 9 affected KTV/clubs; Supreme KTV (Far East Shopping Centre), Empress KTV (Tanglin Shopping Centre), Club Dolce (Balestier Point), Wu Bistro (Golden Mile Complex), Club De Zara (Textile Centre), One Exclusive (Middle Road), Level 9 (Middle Road), Club M (Middle Road) and Terminal 10 (Clarke Quay).
2. F&B establishments currently in operation are mandated to implement Safe Management Measures (SMMs) laid down by the Ministry of Manpower (MOM). They are obliged to comply with the COVID-19 (Temporary Measures) (Control Order) Regulations.
3. SNBA would like to remind all nightlife businesses who have pivoted to F&B, to stay vigilant and to act responsibly during this period for the safety of customers/patrons and staff in the current COVID-19 environment. Operators should adhere to the laws and regulation surrounding the conduct of F&B services, including the following:
 - a. No deployment of social hostesses or hosts.
 - b. Ensuring customers do not mingle or change their groups or exceed the permitted group pax limit.
 - c. Strongly advise customers to visit no more than one establishment per night in view of the public health consideration associated with Covid-19.
 - d. Do not obstruct any enforcement or SDA in action.
4. Given the latest outbreak directly linked to the establishments named in paragraph 1, the authorities would be stepping up enforcement of COVID-19 SMM to ensure compliance by the pivoted nightlife operators such as:
 - a. Immediate Revocation of the food licences for non-compliant operators who commit egregious breaches of safe management measures.

- b. Firm action taken against any breaches, including failure to maintain the one-metre safe distancing between groups and to prevent intermingling of groups, allowing group sizes larger than 5 persons, serving, and allowing the consumption of alcohol after 2230hrs, and providing entertainment and games.
 - c. Under the COVID-19 (Temporary Measures) Act, first-time offenders will face a fine of up to S\$10,000, imprisonment of up to six months, or both. Subsequent offences may face a fine of up to S\$20,000, imprisonment of up to twelve months, or both.
 - d. Businesses that do not implement or comply with the government's requirements on SMMs may become ineligible for government grants, loans, tax rebates and other assistance, and may also be subject to temporary closures.
5. We believe the latest stricter guidelines/measures primarily target errant/fraudulent pivoted operators who flagrantly commit breaches of Covid-19 Safe Management (SMM) Measures. SNBA is fully supportive of the Government's tough stance and enforcement against this very small group of operators.
 6. Once again, we urge operators to remain vigilant and stay compliant with the prevailing safety measures. Should you have or come across information pertaining to any operator who is non-compliant, you may notify SNBA at secretariat@snba.org.sg or inform the enforcement agencies.
 7. Thank you.

SNBA Secretariat

Attachments:

Annex A – Infographic on SMMs for F&B Establishments

Annex B – SMMs for work-related events

Annex C – Details of SafeEntry check-in

Annex D – Other recommended guidelines for customer-facing operations