

REF: DET/Industrial/2025/60

DATED: 14-April-2025

CERTIFICATE OF APPRECIATION

Dear Muhammad Meraj Uddin,

I would like to extend my heartfelt appreciation for the exemplary customer service you delivered. Your swift resolution of issues and meticulous attention to detail were truly commendable and significantly benefited our team. I am particularly grateful for the outstanding technical support you provided recently. Your professionalism and the prompt manner in which you addressed the technical challenges I encountered were remarkable.

Your commitment to customer satisfaction is clearly evident, and I am thoroughly impressed by your level of professionalism.

The expertise and efficiency with which you resolved the problem made a substantial impact. I sincerely value the patience and careful consideration you demonstrated while addressing my concerns.

Thank you for exceeding expectations to ensure a smooth experience. I look forward to continuing our business relationship with ADF International Pvt Ltd, thanks to your exceptional support.

Best regards,

Prof. Wasim Ahmad

Chairman

Industrial Engineering Department

University of Engineering and Technology

Taxila

Chairman

Department of Industrial Engineering

U.E.T Taxila