



Dear Customer

Due to the temporary closure of the Assay Offices as a result of the Covid-19 outbreak some of the articles in my shop have not been assayed and therefore will not bear a hallmark.

For this reason, I am not legally able to describe them as being made of Sterling Silver.

Under the Hallmarking Act it is illegal for anyone in the course of trade or business to describe an unhallmarked article as wholly or partly made of precious metal (gold, silver, platinum or palladium).

As soon as normal hallmarking services resume, If you have purchased an unhallmarked item I will notify you and the item must be returned and I will submit it to the Assay Office for testing/assaying as Sterling Silver and, if it complies with the statutory requirements, it will be hallmarked accordingly.

When I contact you for the return, I will also provide postage labels for you to print at no additional cost to you.

Please do contact me directly if you have any questions sara@silverdesignedpersonally.com

Sara