

## Lesson Policies and Procedures

Student Name: \_\_\_\_\_

Date Signed: \_\_\_\_\_

### LESSON POLICIES

Students should anticipate arriving before the beginning of their lesson.

Instructors reserve the right to allow students to arrive early for grooming/tacking purposes, as well as the right to recommend grooming/tacking take place during lesson time.

Lessons are allotted 55-minute time periods; if a student is late to their lesson, it will still end at the designated time.

Students should reserve additional time after their lesson to put away their horse and clean their tack.

Instructors reserve the right to hold ground or theory lessons instead of mounted lessons if necessary because of weather or general education.

Instructors and staff are available to riders ONLY during their reserved riding times. Parents should anticipate being in attendance before and after their child's lesson.

All junior riders are required to wear an ASTM/SEI-certified helmet, long pants, and shoes with a small heel. Patriot's Ranch provides helmets.

### CANCELLATION POLICIES

Riding school students may cancel 1 lesson with 24-hour notice per session, which can be made up during the make-up week (or during the month if space allows).

Any package or session lesson canceled by the Instructor will be rescheduled.

In the case of inclement weather, instructors reserve the right to hold a ground/theory lesson or cancel it and reschedule if the weather intensity warrants.

Make-up lessons do not carry over to the next quarter/semester. If multiple lessons are canceled and not made up, refunds are unavailable.

If a student needs to withdraw from the program, please speak with Shelly or Seinna about crediting tuition. Patriot's Ranch only offers refunds in very extreme circumstances (moving away, etc.).

Cancellations should be made with either the instructor.

Same-day cancellations, including travel delays, unexpected illnesses, and last-minute scholastic conflicts, are not eligible for makeup.

Student Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Parent Signature: \_\_\_\_\_

Date: \_\_\_\_\_