Jim Konish
GRU & Tax Collector: Why Pay More?
www.whypaygrumore.com
Phone: 352-871-4747
email: whypaygrumorethanyouowe@gmail.com

Leaks: Water and Natural Gas

A. LEAK DETECTION

I. WHERE IS THE GRU METER LOCATED?

a. Meters Leaking in the City of Gainesville Right of Way Measure GRU Deliverables Not Actually Delivered to the Customer.

b. GRU Meters in the City of Gainesville Right of Way Are Now Nonconforming, as Per the City Commission.

c. Large Trees in the City of Gainesville Right of Way Wreak Havoc on GRU Meter and Piping Infrastructure. If a GRU Meter is Run Over By Vehicles, This Can Cause Leaks. Large Nearby City Trees Will Suck Up GRU Water Meter Leaks, Preventing Any Surficial Evidence. Gas Leaks Can Kill Vegetation.

II. SELF INVESTIGATION

a. Surficial Evidence.

i. Wet Ground-Water.

ii. Dead Vegetation-Gas.

iii. Odor-Gas.

b. Circumstantial Evidence- GRU Billing Details—Water & Natural Gas—Continuous Spikes In Usage.

c. Practical Advice.

i. Install Strategic Stop Valves.

ii. Thoroughly Inspect All Accessible Connections—Water & Gas.

III. EVIDENCE OF WATER LEAKS

a. Wet Ground.

b. Spinning GRU Meter (Continuously With Spikes From Actual Use)

c. Visual Inspection of All Plumbing In Plain Sight.

d. Private Contractors Can Drain and Repressure Lines With Air, Listen and Use Sensors to Locate Some Leaks, But Not All Leaks.

e. Inability to Detect a Leak on the Customer's Property Will Often Require a Repipe For Water—and Especially For Gas.

IV. EVIDENCE OF GAS LEAKS

a. Smell.

b. Dead Vegetation.

c. Pressure Test on Line.

i. GRU.

ii. Private Contractor.

LEAK ADJUSTMENT PROCEDURE FOR GRU WATER AND WASTEWATER BILLS

1) Fill Out the GRU Online Leak Adjustment Form.
2) Consult With GRU Customer Service Representative.
3) Obtain Independent Professional Help.

Over the years our office has obtained many different GRU billing adjustments for many clients. GRU billings are complex and contain glitches resulting in a wide variety of over-billing, or less than optimal billing. Lower level GRU representatives do not have the authority, or even the expertise, to properly adjust your GRU bill.

With the help of a qualified professional, upper level GRU executives will provide adjustments to GRU bills for a wide variety of different problems inherent in a single monthly bill for up to five (5) utility services with 650 different billing codes. They are tough, but fair.

We sometimes recommend formally disputing an erroneous GRU bill, and not paying it until an appropriate adjustment is made.

Governance of GRU by an independent legal authority continues to inoculate GRU customers from reprisals from general city government when disputing a GRU bill.