

## **DELMarine Quality Policy**

### **Establishment of Quality Policy**

The director communicates the quality policy and ensures that all employees are familiar with it and its changes. The implementation and suitability of the quality policy will be examined periodically with a quality review from the administration.

### **Quality Policy**

The Director of **DELMarine d.o.o.** established, conduct and is determined to maintain a quality policy that:

- Is fit for its purpose and the context of the organization
- Provides the framework for determining goals of quality
- Includes commitment for meeting applicable requirements
- Includes commitment for continuous improvement of the quality management system

### **DELMarine d.o.o. Quality Policy:**

- Inspections, audits and assessments of ships as well as the satisfaction of ship managers expected requirements.
- Gaining the Ship Manager's trust, adapting to specific requirements and long-term cooperation.
- Crew behavior assessment and On Job Training (OJB), as well as modernization of programs necessary for improving efficacy and crew's safety.
- Constant tracking of the market requirements and promotion of workers in the purpose of improving efficiency and maintaining quality.
- Systematic risk management and opportunities to protect employees.
- Cooperation with private domestic and foreign companies.
- Through their work, further develop reputation and interest.
- Improving service efficiency and the quality management system.



Director