



Burnjoy Wallcovering & Painting  
P.O. Box 310241  
New Braunfels, TX. 78131  
Email: michael@burnjoy.com

01/27/25

## **Terms of Service (TOS)**

### **1. Agreement to Terms**

By engaging with our services, you agree to abide by these Terms of Service.

### **2. Estimates and Pricing**

- Prices are subject to change based on project scope and materials
- Additional charges may apply for unforeseen conditions.

### **3. Payment Terms**

- Invoices are to be settled within 1 week of receipt.
- A fee of 6% will be applied for every 7 days payment is delayed. Example: After 7 days, invoice of \$1,000 becomes \$1,060. After 14 days the invoice increases to \$1,123.60
- Beyond 14 days, we may initiate collections, and interest will accrue until invoice is fully paid.
- Any costs associated with collections, including legal fees, will also be billed to the client.

### **4. Scheduling and Cancellations**

- Clients must provide at least 48 hours' notice for cancellations or rescheduling.
- Late cancellation may incur a fee.

### **5. Wallpaper Order and Installation**

Clients must consult with the designated installer before placing orders for wallpaper to ensure that the correct quantities are purchased. Failure to consult may result in insufficient wallpaper, which can cause delays and rescheduling, leading to added work.

- Clients will be responsible for any extra costs related to delays or additional work caused by incorrect orders.

### **6. Customer Responsibilities**

- Ensure that the work area is accessible and free of personal belongings.
- Inform us of any potential hazards or special considerations.

### **7. Warranty and Guarantees**

- We offer a warranty on workmanship for a specified period.
- Materials may be subject to manufacturer warranties.

### **8. Liability Limitations**

Our liability is limited to the value of the services rendered, and we are not responsible for indirect damages.