

I'm here to help you navigate Medicare



Get the answers you need and the support you want

If you're new to Medicare or have some questions, I'm here to help you make sense of it all. Reach out to me for personalized support throughout the process, from learning about your Medicare Advantage (MA) plan options to enrolling in the right plan for you.

Together, we can:

- Look through MA plans specific to your area
- Meet at your home, my office or over the phone
- Find out which providers are in-network for the plans you may be interested in

Call a licensed Humana sales agent

Keycia McCloud

Monday - Friday - 9 - 5PM
kmcloud6@humana.com
815-210-9953



It's more than healthcare—it's human care.

Living our Values



Caring



Curious



Committed

Humana® A more human way to healthcare®

For accommodations of persons with special needs at meetings, call 877-320-1235 (TTY: 711), 8 a.m. – 8 p.m., seven days a week.

Important

At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, ancestry, ethnicity, sex, sexual orientation, gender, gender identity, disability, age, marital status, religion, or language in their programs and activities, including in admission or access to, or treatment or employment in, their programs and activities.

- The following department has been designated to handle inquiries regarding Humana's non-discrimination policies: Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618, **877-320-1235 (TTY: 711)**.

Auxiliary aids and services, free of charge, are available to you. 877-320-1235 (TTY: 711)

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

This information is available for free in other languages. Please call our customer service number at 877-320-1235 (TTY: 711). Hours of operation: 8 a.m. – 8 p.m., Eastern time.

Español (Spanish): Llame al número indicado para recibir servicios gratuitos de asistencia lingüística. **877-320-1235 (TTY: 711)**. Horas de operación: 8 a.m. a 8 p.m. hora del este.

繁體中文 (Chinese): 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 **877-320-1235 (聽障專線：711)**。辦公時間：東部時間上午 8 時至晚上 8 時。