



Client Rights and Responsibilities Statement

Statement of Client's Rights:

You, the client, have the right to:

- Be treated with dignity and respect.
- Fair treatment. This is regardless of their race, religion, gender, ethnicity, age, disability or source of payment
- Have their treatment and other client information kept private.
- Information from staff / providers in a language they can understand.
- Have an easy to understand explanation of their condition and treatment.
- Know all about their treatment choices. This would mean no matter of cost or if they are covered or not.
- Get information about Comprehend's services and role in the treatment process.
- Know the clinical guidelines used in providing and / or managing their care.
- Provide input on Comprehend's policies and services.
- Know about State and Federal laws that relate to their rights and responsibilities.
- Know of their rights and responsibilities in the treatment process.
- Share in the formation of their individualized plan of care.
- Be notified of emergency/fire exits and location of First Aid materials
- Confidentiality. Only in an emergency, or if required by law, can records be released without the client's permission.
- I have the right to choose any provider I wish.

Statement of Client's Responsibilities:

You, the client, have the responsibility to:

- Give providers information they need. This is so they can deliver the best possible care.
- Participate in the development of his/her individualized plan of care, and to follow the plans and instructions for their care which they have agreed upon.
- Review and update his/her person centered treatment plan with a therapist every 6 months.
- Let their provider know when the treatment plan no longer works for them.
- Follow their medication plan. They must tell their provider about medication changes, including medications given to them by other providers.
- To provide updated and current information such as insurance and contact information.
- Treat those giving them care with dignity and respect.
- Not take actions that could harm the lives of Comprehend employees or other clients.
- Show respect for other clients, and respect their privacy.
- Keep their appointments. Clients should call their providers as soon as possible if they need to cancel visits.
- Ask their providers questions about their care. This is so they can understand their care and their role in that care.
- Let their provider know about problems with paying fees.
- Adhere to the no firearms and drugs and/or alcohol policy.
- Adhere to the no smoking policy.
- Accompany and remain with their minor child for all appointments unless authorized to leave by the therapist.
- Assume the financial obligations for services received.