

## Haunted History Tour FAQ's – October 2019 Find tickets HERE.

- 1. Where do we get on our Haunted History Tour? The tours depart from the Zephyr Theatre at 601 Main Street North in Stillwater, MN 55082. There is plenty of seating inside and the tours start and end here. **Check in begins at 6pm.**
- 2. Where do we park? There is parking at the Zephyr Theatre and there is also a parking lot next door, across from the Warden's House listed as Lot 12 on the <a href="Stillwater Parking Map">Stillwater Parking Map</a>.
- 3. How scary is the event? We would love to scare the dickens out of everyone, but we recommend ages 12 and older. You will need to be able to sit on the trolley for 60 -70 minutes and there are no child seats. There will actors dressed as historic characters that can be scary for some children. The subject matter of these historic stories can be gruesome or contain some graphic details.
- 4. What tour times are available? There will be a 7:00, 7:30, 8:30, and 9pm tour and plan for about 90 minutes to board the trolley, enjoy the tour, and get back to the Zephyr Theatre again. Check in begins at 6pm.
- 5. Where are my tickets? You will receive an email confirmation after booking your tour online. Ensure the date and time is correct. This is a ticketless event, just check in when you arrive that night. Easy, peasy! You will receive you and/or your group's beverage token(s) at that time too.
- 6. What is included in my tour registration? Your registration includes the 60 minute theatrical trolley tour, prizes, and one free beverage. When you check in on the night of your performance, you will be given a token that can be used at the Zephyr Theatre for one FREE glass of wine, beer, hard cider, or a soda. You can also purchase additional beer, wine, or cocktails at the Zephyr Theater, but please do not bring them on the trolley tour.
- 7. What is your refund policy? Due to the high demand for these tickets, there are NO refunds or date exchanges, but you can transfer your tickets to a friend, but please email us at <a href="mailto:kerri@mywahooadventures.com">kerri@mywahooadventures.com</a> so we can make that change and that person will be allowed on the trolley in your place. There will not be any refunds for anyone who misses their tour. Thank you for understanding.

- 8. **Is the trolley accessible for people with disabilities**? Unfortunately, the trolley tour is not accessible at this time due to the nature of the event and uneven surfaces.
- 9. How should I dress for my Haunted Tour? The trolleys are heated but the doors will be open and shut frequently. October temperatures vary, so we recommend you dress in layers, so you will be ready for fall temperatures. Of course we welcome those who want to get into the "spirit" and come costumed as well.
- 10. Rain or Dark? The Haunted History Tours will be held rain or of course dark. In fact, a rainy tour may be the perfect backdrop for our gruesome stories!
- 11. I've taken the tour, now I'm starving, what are my options? We will have treats and desserts available for purchase at the theater, plus we encourage you to come early or stay late and enjoy other fun restaurants and venues in Stillwater. Check out <u>Discover Stillwater</u> to plan your evening.
- 12. Fright or Flight? The Haunted Trolley Tour is scary, but mostly ALL fun. Please be respectful to your fellow trolley riders. No alcoholic beverages on the trolley. We reserve the right to remove any boy or ghoul who interferes with everyone else's enjoyment.
- 13. This bullet is only here because we had to include the feared and haunted number of all times #13!!

Don't miss the tour – please plan to arrive 30 minutes early. This gives you time to check in, enjoy your free beverage, enjoy a dessert, and take a potty break before your trolley departs.

Saturday, October 26<sup>th</sup> is the **Zephyr Theatre Halloween Masquerade Ball** fundraiser. Tickets are \$65 and include music, entertainment, appetizers, a drink, plus the haunted trolley tour. The event is from 7pm to midnight, but when you purchase tickets, you will select your Haunted History Trolley Tour time at booking.

Find the ticket link HERE.

## **Still Have a Question?**

Call Kerri at 651.280.7299 or email us at <a href="Merri@MyWahooAdventures.com">Kerri@MyWahooAdventures.com</a>

