



## 2024 Haunted History Trolley Tour FAQ's

1. **Where do we get on our Haunted History Trolley Tour?** The tours depart from River Siren Brewing at 225 Main Street North in Stillwater, MN 55082. You must arrive no later than 15 minutes prior to your trolley tour time or your tickets may be given to the “rush line”. **Haunted Ticket Doors open at 6pm, but River Siren opens earlier.**
2. **Where do we park?** There are city parking lots on both the North (Lot 8a and 8b) and Northwest (Lot 10 and 11) side of the building. For on street parking, Stillwater now uses the Passport Parking app – find more information here [Stillwater Parking Map](#).
3. **How scary is the event?** We would love to scare the dickens out of everyone, but we recommend ages 12 and older. You will need to be able to sit on the trolley for 60 minutes and there are no child seats. There will be actors dressed as historic characters that can be scary for some children. The subject matter of these historic stories can be gruesome or contain some graphic details.
4. **What tour times are available?** Our historic trolley holds 30 people, and there are five trolley runs per night. Tours depart every half hour between 7pm-9pm. Departing times are 7:00 p.m., 7:30 p.m., 8:00 p.m., 8:30 p.m., and 9:00 p.m. Plan for about 75 minutes while in line, boarding the trolley, the tour, and to get back to the River Siren again. **Trolley check in begins at 6pm.** River Siren closes at 10pm on Thursdays and 11pm on Friday/Saturday.
5. **Where are my tickets?** You will receive an email confirmation after booking your tour online. Ensure the date and time is correct. This is a ticketless event, just check in when you arrive that night. Easy, peasy!
6. **What is included in my tour registration?** Your registration includes the 60-minute theatrical trolley tour, your choice of one River Siren beer, seltzer, or soda, as well as lots of fun available before and after the trolley with scary movies, scavenger hunt, prizes, bonfires, and marshmallows. There is a private lounge upstairs at River Siren for Haunted Trolley guests to enjoy as a space to relax prior to their tour. Other beer, seltzer, water, and sodas are available for purchase at River Siren.
7. **What is your refund policy?** Due to the high demand for these tickets, there are **NO refunds or date/time exchanges allowed for this event**. If you are not able to make it, you have the option to transfer your tickets to a friend, but please email us at: [boxoffice@stillwaterzephyrtheatre.org](mailto:boxoffice@stillwaterzephyrtheatre.org) We will then make the update and that person will be allowed on the trolley in your place. There will not be any refunds for anyone who misses their tour. You must check in 15 minutes prior to your trolley tour time, or your tickets may be given to the “rush

line". Haunted Trolley Tour tickets are on high demand and usually sold-out weeks in advance. Due to these circumstances, we are not able to offer any exceptions on the no-refund policy, and thank you for your understanding.

8. **Is the trolley accessible for people with disabilities?** Unfortunately, the trolley tour is not accessible at this time due to the nature of the event and uneven surfaces.
9. **How should I dress for my Haunted Tour?** The trolleys are heated but the doors will be open and shut frequently. October temperatures vary, so we recommend you dress in layers, so you will be ready for fall temperatures. *Of course, we welcome those who want to get into the "spirit" and come costumed as well.*
10. **Rain or Dark?** The Haunted History Tours will be held rain or of course dark. In fact, a rainy tour may be the perfect backdrop for our gruesome stories!
11. **I've taken the tour, now I'm starving, what are my options?** We encourage you to come early or stay late and enjoy other fun restaurants and venues in Stillwater. Check out [Discover Stillwater](#) to plan your evening.
12. **Are there any stops along the way?** The Trolley will occasionally stop to tell stories about the site it has arrived at, however no passengers will be getting off at these stops, just sit back, settle in, and enjoy the ride!
13. **Fright or Flight?** The Haunted Trolley Tour is scary, but mostly ALL fun. Please be respectful to your fellow trolley riders. **HERE ARE THE RULES:** No cussin, no yappin, no lap sittin, no flash photos (don't blind the actors), and no crazy Uncle Larry. *We reserve the right to remove any boy or ghoul who interferes with everyone else's enjoyment.*
14. There is a **no alcohol** policy while on the trolley tour.

Don't miss the tour, this is a once-a-year event! please plan to arrive at least 30 minutes early. The HHTT Ticket Booth opens at 6pm. This gives you time to check in, enjoy a beverage, participate in the Scavenger Hunt, and take a restroom break before your trolley departs, as it is an hour-long ride.

***Thank you for strengthening our community through live local theatre!***

Still Have a Question?

Call (651) 300-4942 or email us at [boxoffice@stillwaterzephyrtheatre.org](mailto:boxoffice@stillwaterzephyrtheatre.org)

