

Legal & Disclaimer

DISCLAIMER

1. General Use Disclaimer QueueBee.App, Vers-Ca, and the Vers-Ca Kiosk are provided as-is without any express or implied warranties. Users acknowledge that the services and products are used at their own risk. We do not guarantee uninterrupted or error-free performance, and we reserve the right to make updates, changes, or improvements at any time.

2. User Responsibility Users are responsible for ensuring they are familiar with the operation and usage of QueueBee.App, the Vers-Ca Kiosk, and associated services. Salon owners and users of the system are responsible for training their staff on proper usage to prevent misuse or accidents.

3. Limitation of Liability QueueBee.App, Vers-Ca, and its affiliates, partners, suppliers, and third-party collaborators are not responsible for any direct, indirect, incidental, special, consequential, or exemplary damages. This includes but is not limited to financial loss, business interruption, or loss of customer data. Users agree that any damages arising from system failures, hardware malfunctions, or loss of customer information are the sole responsibility of the user or salon owner.

4. Use of Kiosk and Hardware Disclaimer The Vers-Ca Kiosk is a self-service device intended for use in salon and beauty service environments. Users are required to ensure the safe placement, secure mounting, and proper maintenance of the kiosk to avoid risks such as falls, tripping hazards, electrical issues, or damage caused by external elements. Vers-Ca disclaims all liability for any injuries, accidents, or damage caused by the kiosk, including but not limited to personal injury, equipment failure, or misuse of the kiosk. Users are responsible for ensuring compliance with local safety standards and regulations.

5. Payment, Refund, and Exchange Policy All payments are final, and we do not offer refunds. However, if the hardware is found to be defective within 7 days of purchase, users may request an exchange. Customers are required to report any issues within this period to be eligible for an exchange. Refunds are not provided for software subscriptions, and fees related to services are non-refundable.

6. Privacy and Data Protection QueueBee.App and Vers-Ca are committed to protecting user data. We comply with industry-standard data privacy regulations to secure user information. However, users acknowledge that no system is entirely immune from cyber threats, and users are encouraged to

take appropriate security measures, such as using strong passwords and regularly updating access credentials. Vers-Ca is not responsible for unauthorized access resulting from user negligence.

7. Intellectual PropertyAll intellectual property, including but not limited to software, applications, branding, trademarks, and kiosk designs, are the property of Vers-Ca. Users are not permitted to copy, modify, distribute, or create derivative works from any Vers-Ca products, software, or intellectual property without express written consent.

8. Third-Party IntegrationsQueueBee.App may integrate with third-party applications and services. We are not responsible for the performance, security, or reliability of third-party services. Users should review the terms and privacy policies of third-party platforms before use. Any loss or issue caused by third-party integrations is beyond the control of Vers-Ca and its affiliates.

9. Accident and Injury DisclaimerVers-Ca, QueueBee.App, and associated third-party collaborators are not liable for accidents, injuries, or damages caused by the Kiosk or its components. This includes but is not limited to slips, falls, electric shocks, or injuries resulting from improper placement, electrical malfunction, or misuse of the equipment. Salon owners are required to install, secure, and maintain the kiosks in accordance with local safety regulations to prevent accidents. It is the responsibility of the salon to ensure safe usage and conduct regular maintenance checks.

10. Dispute ResolutionAny disputes arising from the use of QueueBee.App, Vers-Ca, or the Vers-Ca Kiosk will be subject to mediation and arbitration before resorting to litigation. Users agree to resolve disputes in the jurisdiction specified by Vers-Ca. Legal fees, court costs, and other expenses are the responsibility of the user unless otherwise determined by arbitration or court proceedings.

11. Modifications to the DisclaimerVers-Ca reserves the right to update or modify this disclaimer at any time. Users are encouraged to review the disclaimer periodically to stay informed of any changes. Continued use of QueueBee.App, the Vers-Ca Kiosk, and related services constitutes acceptance of these terms.

12. Contact InformationFor questions or concerns regarding this disclaimer or any other issues related to QueueBee.App, the Vers-Ca Kiosk, or Vers-Ca's services, please contact us at:

Email: contact@vers-ca.com

Website: www.vers-ca.com

By using QueueBee.App, Vers-Ca, and the Vers-Ca Kiosk, users acknowledge that they have read, understood, and agreed to this disclaimer.

Effective: 01 Mar 2024

Legal Disclaimer for Customer Check-In at Vers-Ca/ Queuebee.

1. General Use Disclaimer

By checking in and using services at a Vers-Ca partner salon through QueueBee.App, customers acknowledge that all services are provided as-is, without any express or implied warranties. Vers-Ca, QueueBee.App, and their affiliated partner salons do not guarantee uninterrupted or error-free service. Customers agree to receive services at their own risk and waive any claims against Vers-Ca, QueueBee.App, and its partner salons for dissatisfaction, injuries, or other service-related issues.

2. Customer Responsibility

Customers are responsible for communicating any allergies, medical conditions, or sensitivities that may affect the services provided. It is the customer's responsibility to ensure they fully understand the nature of the beauty treatments they are receiving. Any negative reactions or unintended outcomes arising from services provided will not be the liability of Vers-Ca, QueueBee.App, or its partner salons.

3. Limitation of Liability

Vers-Ca, QueueBee.App, its affiliates, and partner salons shall not be held responsible for any direct, indirect, incidental, or consequential damages resulting from services provided. This includes, but is not limited to, skin reactions, allergic responses, burns, cuts, infections, hair damage, or dissatisfaction with services. Customers agree that by checking in, they waive the right to file legal claims against Vers-Ca, QueueBee.App, or any partner salon for any service-related issues.

4. Salon Equipment and Safety Disclaimer

Customers acknowledge that beauty services involve the use of various tools, chemicals, and equipment. Vers-Ca, QueueBee.App, and its partner

salons strive to maintain high safety standards, but customers agree to release all liability for injuries or accidents occurring during or after their service. Customers should immediately report any discomfort or safety concerns to the salon staff before proceeding with treatments.

5. Payment, Refund, and Dispute Policy

All payments for services provided at Vers-Ca partner salons through QueueBee.App are final. Refunds are not issued for completed services. Any disputes regarding service quality must be addressed directly with the salon. Vers-Ca and QueueBee.App are not responsible for resolving individual service complaints or providing financial compensation.

6. Privacy and Data Protection

By checking in through QueueBee.App, customers agree that their information may be stored for appointment tracking and customer service improvements. Vers-Ca, QueueBee.App, and its partner salons follow industry-standard data protection policies but are not liable for any unauthorized access or breaches beyond reasonable security measures.

7. Waiver of Legal Claims

Customers expressly waive any rights to sue, claim damages, or seek legal action against Vers-Ca, QueueBee.App, and its partner salons for any dissatisfaction, injury, or complications resulting from services received. This waiver extends to all services, products, tools, and equipment used during appointments. By checking in, customers acknowledge that they accept all risks associated with beauty treatments and release Vers-Ca, QueueBee.App, and its partner salons from any legal liability.

8. Modifications to the Disclaimer

Vers-Ca and QueueBee.App reserve the right to update this disclaimer at any time. Customers are encouraged to review the terms periodically. Continued use of services at partner salons constitutes acceptance of any modifications.

By checking in, you are also accepting the Legal Disclaimer for Customer Check-In.

By signing in through the Check-In Form, you acknowledge and agree to the terms outlined in the **Legal Disclaimer** regarding the use of **QueueBee.App, Vers-Ca, and the Vers-Ca Kiosk**. This includes, but is not limited to:

- The limitation of liability for any service-related issues, injuries, or dissatisfaction.
- Your responsibility for disclosing allergies, sensitivities, or medical conditions before receiving services.
- The waiver of any legal claims against **Vers-Ca, its partner salons, and QueueBee.App** for any incidents arising from services provided.

More info: <https://queuebee.app/legal-%26-disclaimer>

For concerns related to this disclaimer or other inquiries, please contact:

Email: contact@vers-ca.com

Website: www.vers-ca.com

By checking in, customers confirm that they have read, understood, and agreed to this disclaimer.

Effective Date: March 1, 2024