

# FAQs



## **What type of entertainment do you provide?**

We offer Zaffe, Dance, Dabke and Drumming performances, as well as DJ services. Depending on the package you choose, anywhere from 1-8 performers may provide a combination or all these services. You can learn more about each package on the price sheet.

## **Do you require a deposit?**

Yes, to hold the date a non-refundable \$1000 deposit must be E-transferred to [hilzentertainment@gmail.com](mailto:hilzentertainment@gmail.com). Deposit is due one week after the contract has been signed.

## **When is full payment due?**

The remainder of the payment is due one week before the event. E-transfer or check are both acceptable.

## **What happens if there is a cancelation?**

Deposits will be held for 1 year or can be sold to another person within 1 year of the event date.

## **When do you arrive at the venue?**

Please see the Booking Details Sheet, which you will have received with this FAQ sheet.

## **Do you accept song requests?**

We do! However, all song requests must be submitted *2 weeks prior* to the event.

## **How involved can we be in selecting music for our event?**

As involved as you'd like! As long as your song list is sent to me 2 weeks before the event, I will have enough time to get everything ready for your big day!

## **Do you offer discounts?**

If we are currently running any promotions or specials, we will let you know when you inquire and receive the Price Sheet, FAQ and booking details sheet!