



Membership Terms and Conditions

These terms apply to all of our members.

1. Class timetables

We may change our timetable twice a year in line with the seasonal clock changes at the end of March and the end of October. We will give you at least 30 days' notice of any timetable changes affecting you.

We may on occasion need to make additional temporary changes over and above seasonal changes to our class timetable. These would normally be out of our control and if possible we will notify you of our intention to do this.

2. About the membership fees

a. Joining fee

There is not a joining fee as long as you set up a standing order and keep paying for a minimum of three months. If you leave within the first three months after joining we will ask you to pay the £25.00 joining fee. The joining fee is a one off and you will not be required to pay it again even if you leave and re-join. Also if you decide to pay as you go (PAYG) the £25 joining fee applies.

b. Monthly membership fees

You will need to pay your full monthly membership fee in advance (for the month to come) by standing order. A pro rata amount for the first month will also need to be paid depending on when you join within the month.

c. Missing membership fee payments

If you don't pay your membership fee on time, we or our processing agent will e-mail to tell you. You will not be able to attend classes until you have paid what you owe us.

d. Fee changes

We review our membership fees from time to time. We will give you at least one calendar month's written notice of any such changes.

3. Suspending, cancelling or transferring your membership

a. How to put your membership on hold

You can put your membership on hold if you have a medical condition that stops you attending classes.

You can only put your membership on hold for full calendar months and must give us at least five working days' notice before the end of the month. Your membership will then be suspended from the first day of the following month. For notices received less than five working days before month end, membership will be suspended on the last day of the following month.

b. How to cancel your membership

If you want to cancel your membership you must give us at least five working days' notice before month end. Your membership will end on the last day of that month. For notices received less than five working days before month end, membership will end on the last day of the following month.

Notices received after 17.30 will be processed on the next working day. You are responsible for ensuring that we have received your notice.

c. Transferring your membership

Your Touchline Fitness membership is personal to you and cannot be assigned or transferred to another individual.

4. Our right to cancel your membership

We will cancel your membership immediately if you seriously or repeatedly:

- Break these terms and conditions
- Put the health, safety or wellbeing of other members or our employees at risk
- Allow other people to use your membership to attend classes
- Engage in disruptive or violent behaviour

5. Your possessions

Unless we are negligent, we are not legally responsible for any possessions you lose or that are damaged or stolen by anyone.

6. Your responsibility

If you have an accident or injure yourself at one of our classes you must report this to the instructor straight away.

7. Your personal information

We take our responsibility for looking after your personal information very seriously and adhere to the Data Protection Act 1998. We have technical and organisational measures in place to ensure your information is secure. We will not share your information with any third party without your consent unless required by law.

You are responsible for informing us about any changes to your personal information.

8. Changes to these terms and conditions

We may change these terms and conditions. We will give you at least 30 days' notice to inform you of any significant changes that may affect your membership and also publish the updated terms and conditions on our website.