

TITLE IV-E COLLABORATIVE Presents

and Mediation Facilitation

KEVIN KING, MA has been with the Seneca Family of Agencies since 2000 and currently serves in the Seneca Institute of Advanced Practice as the Lead Trainer for the Short Term Residential Therapeutic Program Certification team. Within this role, he is responsible for the curriculum development and training of the forty-hour initial certification, the twelve-hour transition certification as well as ongoing Continuing Education classes and programs. Previously, Mr. King served as Program Director for Seneca's Concord Community Treatment Facility, San Francisco Community Treatment Facility, Willow Rock Center Stabilization Unit, The James Baldwin Academy non-public school, and as the Principal of a large elementary school in East Oakland.

Managing Conflict and Mediation Facilitation

Kevin King

Thursday, November 8, 2018

9:00 AM to 12:00 PM

Registration 8:30 AM

West Valley Campbell Community Center
One West Campbell Avenue, Campbell, CA

Room J69

Managing Conflict and Mediation Facilitation:
Encountering conflict in the workplace can be a very uncomfortable situation for everyone. As a manager, you may encounter conflict among your supervisees as well as experience conflict personally. This training covers the basics of conflict: what it is, how to deal with it, and how it can be positive. When destructive conflict does arise, you may be called upon to mediate. This training reviews your roles as a mediator, and how to effectively facilitate a mediation meeting. Participants will come away from this training feel more comfortable when addressing conflict.

Eligible County Employees



For questions contact Staff Development & Training at

Rianna.Garcia01@ssa.sccgov.org

Must obtain Supervisor approval prior to registering

All Other Eligible Employees

Register on line here:

<https://register.asapconnected.com/ClassDetail.aspx?pk=1281489>

If you have a question please e-mail us at:

T4e.collaborative@gmail.com