

# REGISTER NOW!

Register now on our website:  
[https://schoolsofbanking.com/  
compliance-and-operations](https://schoolsofbanking.com/compliance-and-operations)

## Enrollment Fees

\$1,050 – Single Housing

\$1,000 – Double Housing (if available)

\$950 – No Housing

REGISTRATION DEADLINE IS  
JUNE 26, 2020!

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This institution does not discriminate with  
regard to race, creed, color, sex, age, religion  
or national origin.

[www.schoolsofbanking.com](http://www.schoolsofbanking.com)



## OPERATIONS SCHOOL

JULY 28-30, 2020

BLUEMONT HOTEL

MANHATTAN, KANSAS

## WHY ATTEND?

The Operations School is designed to provide participants with the following take-aways:

- ◆ An understanding of internal control processes, the risks associated with failure to have adequate processes, and the audit function
- ◆ Specific knowledge related to physical security issues, information security issues, technology security issues, and business continuity planning
- ◆ Participation in roundtable discussions and overview transitions in the financial services industry as they apply to operations and banking
- ◆ An understanding of the significant operational areas within the organization
- ◆ Knowledge related to the financial workings of the organization to include an overview of financial position and statement of condition
- ◆ Exposure to issues impacting payment systems
- ◆ An overview of current operational training and supervision practices

## WHO SHOULD ATTEND?

Bankers who are involved in and/or manage operational functions in their bank are encouraged to attend. A minimum of one-year banking experience and completion of Principles of Banking or relevant operations experience is suggested. This School is ideal for:

- ◆ Operations Officers and Heads of Operations
- ◆ Branch Managers
- ◆ Cashiers and Assistant Cashiers
- ◆ Bookkeeping Supervisors
- ◆ Teller Supervisors and Head Tellers

## TOPICS COVERED

Operations Overview  
Understanding Payment Systems  
Internal Controls and Practices  
Operations Training and Supervision  
Cyber-Security Hot Topics  
Business Continuity Planning  
Analyzing and Understanding Your Bank's Statement of Condition  
The Payments System in Transition  
Why Does the Color of Your Personality Matter?

"I chose this school because the topics matched my job responsibilities very well. I have not seen any seminars or schools that cover so much material directly applicable to the operations area of the bank. The school deepened my understanding of issues that I deal with every day. Where I once had a surface understanding of a topic, I now understand on a much deeper level and can apply that knowledge to daily banking decisions."

**Donita Clawson**  
First State Bank, Larned, KS



## ADMISSION

First priority for admission is given to members of sponsoring and partnering State Banking Associations. To register, please register on our website at [www.schoolsofbanking.com](http://www.schoolsofbanking.com) and submit the application form. Your bank will be invoiced for the applicable fee.

This fee includes registration, instruction, two nights lodging (if applicable), breakfasts, lunches, breaks, one pizza dinner and all classroom materials. Non-members of their State Banking Association must pay an additional administrative fee of \$475 and are not guaranteed admission.

Any registrant enrolling after June 26 may be subject to a \$50 late fee. Housing availability cannot be guaranteed after June 26. Any registrant withdrawing by June 26 will receive a refund minus a \$50 processing fee. Registrants withdrawing June 27 through July 10 will receive a refund minus a \$238 cancellation fee. Registrants withdrawing after July 10 forfeit the entire fee.

If a disability or medical condition might affect participation in this event, please enclose a brief letter to Schools of Banking. In addition, please advise us of any special dietary needs.

Want more information on any of our Schools of Banking programs?

Visit our website at

[www.schoolsofbanking.com](http://www.schoolsofbanking.com)

or contact our office at  
[schools@nebankers.org](mailto:schools@nebankers.org)