



## Meet & Greet: What To Expect

Now that you've scheduled your initial consultation [**meet & greet**] with your pet sitter, here are some things you'll need to know and/or have prepared. Some of these may or may not apply to you.

### **DURING THE MEET & GREET:**

- The meet and greet typically lasts no longer than **30 minutes**.
- Have questions prepared that you want to ask.
- **Be honest about your pet's health and behavior.** If your pet does not have a regular Vet, in case of emergency your pet will be taken to the nearest Veterinarian facility.
- **We can not guarantee exact times, only time frames** - Although you may want your pet visited at 7am sharp (for example), the pet sitter may have five or six other morning clients and must schedule visits according to route, needs and time. Exceptions apply only to pets needing medication at specific times.
- **PLEASE! Inform us of any house guests, roommates or other visitors.** There have been awkward encounters in the past.
- **Confirm your travel plans and/or pet sitting services.** An email confirmation will be sent to you once all service requests have been accepted in the app.
- If hiring our services, this would be a good time to provide keys, gate/alarm codes, or remotes. **The fee for a return trip for key pick-up/drop-off, after the initial consultation, is \$10.** Or you can drop keys off to the sitter to avoid the fee.
- Keys are kept in a secure lockbox when not in use and coded for extra security.

### **NEXT STEPS AFTER HIRING:**

- Register your account and complete your pet profile in our pet sitting app.
- Services cannot begin without a complete profile and credit card on file.
- **Account Setup:** <https://absfuzzybabies.petssl.com>
- **Invoicing/Biling** is done at the end of the month at which time your card will be charged.
- A **3% fee** applies to credit card payments. If you would like to pay by check instead, please contact me directly. However, a valid CC must still be on file.
- Overnight visits require a **50% non-refundable deposit**, including any applicable holiday fees.
- **Make sure there is enough food, medication, treats or other items** your pet will need while you're away. Other items include cleaning solvents, paper towels, broom & dust pan, poop bags, leashes and carrying cases.