Welcome

Shock Hill Modern Mountain Luxury Home 32 Union Trail, Breckenridge CO 80424



Welcome to Shock Hill - Luxury Subdivision and steps to the Gondola Mid Station.

Thanks for choosing our Mountain home for your getaway! We're delighted to have you as our guest, and hope you'll enjoy your time in your new home away from home. You should find plenty of information about the home and surrounding area within these pages, but if any questions are left unanswered, please don't hesitate to contact our local managers Andy or Nathan at <u>970-423-</u>2003 or you can always contact Dean directly at 281-844-3131 or by email at <u>dhalbirt@mac.com</u>.

Sit back, relax, and make yourself at home!

Dean and Amber

Just in case...

We hope you enjoy your stay in our home, and are confident that you'll walk into a beautifully clean and fully-equipped getaway.

That being said, if you find anything amiss upon check-in, please call Andy and his team right away at <u>970-423-2003</u>. Our guests' feedback is so important to us, and there's nothing worse than hearing after your visit that we missed a chance to improve your experience as our guest! In most circumstances, we won't be able to adequately address complaints after the fact if we didn't receive any notice during your stay, so please let us know of any issues immediately. We think you'll agree with our philosophy that everyone will be happier when we can solve problems right away, and help you make the most of your vacation from the moment you arrive!

House Rules

Yes, this is the "house rules" portion of your welcome book! We put it up front because while it may not be as fun to read as the info on local restaurants & attractions, these policies are very important to us, and to the owners of the house. Please take a moment to look them over, and be a respectful guest!

- The house & surrounding property are completely non-smoking.
- Please don't exceed the maximum occupancy of 12 for the house at any time, even if your guests aren't staying the night, unless you've received advanced permission from us for a special occasion.
- If anything breaks, please call us right away.
- No pets.
- No shoes or boots in the house. It will be a mess quickly if you wear your snow shoes/boots in the house.
- If anything spills & you can't clean it up yourself, please call us right away.
- Be respectful of the neighbors, and keep noise to a minimum between 9:00 PM and 8:00 AM. Most of them, sadly, aren't on vacation -- and will let us (and occasionally their local law enforcement) know if they aren't getting a good night's sleep.
- See the hot tub section for hot tub-specific guidelines & safety.

Fireplace

You'll stay nice and cozy here, thanks to the gas fireplace in the living room and master bedroom.

How to operate gas fireplace

Living Room – Look for the remote on the coffee table or kitchen island. Hit the power button to light up remote and again to start the fireplace. Same procedure to turn off. Please turn off fireplace when leaving the house. It gets very hot and puts out lots of heat.

Master Bedroom – Look for on/off swith next to fireplace. Please do not leave on when away from the house. Carbon monoxide (CO) detectors are throughout the home for your safety.

Internet

We're happy to offer wireless Internet access for your convenience - but don't work too hard!

Network: **32 Union Trail** Password: **text with password will be sent**

If you have any trouble connecting to the Internet, please take a few moments to complete the following steps:

- Please check to be sure that the network name and password are entered correctly
- If we have to reboot the router it is in the Mini Master closet. There is small access door to the owner's closet. Andy or myself will have to give you access if we have to reset the router.
- Try powering off and powering on your laptop or device
- If none of these steps work, call Comcast at (800) 266-2278 for troubleshooting while you're welcome to call us too, this is usually the fastest way to solve the issue and get you connected!
- If the service provider couldn't solve the problem, give us a call at (281) 844-3131. Although we sadly can't control weather disruptions or service provider issues, (or, unfortunately, offer refunds in those events), we will certainly do our best to help whenever we can!

Cable and Music

We're pleased to include cable service for your stay!

Every cable service is a little different, so please take a few moments to try the following steps if you're having trouble:

- Power off & power on using the Comcast remote.
- Double-check that you're using the correct remote.
 - Use the Comcast Remote only

Around the House

- The Living Room has voice recognition to find you favorite TV Channel. Hold the Blue button and speak into the remote while holding down the blue button. Try "ESPN" or "NBC".
- All the bedrooms have their own TV and Comcast remotes.

Sonos Sound System – Whole House Music System

If you are not familiar with the Sonos system please review carefully. It is really easy to use after you learn the basics functions. This and the Miele coffee maker usually generate the most questions.

- Connect the home WiFI. Must be connected to my WiFI to operate. (32 Union Trail and password claimjumper)
- Download SONOS application from Itunes or Android app store. It's free
- Follow the steps in the application to connect to my system.
- You can now control the music for the rooms from you Iphone, Android phone, or Ipad.
- You can play music from your device or from Pandora, Rhapsody, Apple Music, or Spotify. You will need to enter your account information.
- Each room or zone is independent or you can link them together.
- Be aware of the neighbors with the patio speakers. Sound carries in the mountains!

Living Room, Dining Room and Master Bedroom Electronic Shades

There is two Hunter Douglas remotes in the Living Room and one Hunter Douglas remote in the Master.

- The remotes are labeled on the back L for Living Room and D for Dinning Room. The Master is the bedroom and is not labeled.
- To open Hit the "all" and then "open" while pointing the remote in the general direction of the shades.
- To close Hit the "all" and then "close" while pointing the remote in the general direction of the shades.
- You can control individual shades by picking a number "1" and then "open"
- Please adults only for controlling the shades. They are very expensive to repair and housekeeping will check them after each visit.

Laundry

Planning to get a little dirty? That's ok - we've got a washer/dryer waiting.

Around the House

Parking

There's a limit of 3 cars permitted at the house. One parking spot is available in the garage, with two more in the driveway. You are welcome to park in the garage. We personally always park in the driveway and use the heated garage as a staging area for skiing. Either way works!

Very important – The garage is heated! Please keep the garage door shut except when entering and leaving to keep the heat inside. If you leave the garage open it will cause a major problem with the boiler system.

Private Hot Tub

Time to relax, but please enjoy the hot tub responsibly by observing the following guidelines:

- Do not consume food while in the hot tub
- Please shower before use
- Please monitor or accompany any children under the age of 18 using the hot tub
- Diving or jumping into the hot tub is prohibited
- Please do pull the head rest off in the Hot Tub. They are expensive
- . Leave the heat on the hot tub set to 100 to 102F

Please note that the renter is liable for any damage to hot tub, including a minimum of a \$75 fee if the hot tub needs excess attention or cleaning due to guest misuse. Misuse includes but is not limited to broken glass, food, and sand in the hot tub.

Miele Coffee Maker

It is a blessing and a curse. We love our coffee and please enjoy the Miele Coffee Maker. It is easy to operate but for 1^{st} time users it can have a learning curve.

- Never use flavored coffee beans (carmel, chocolate etc)
- It is plumbed, you do not need to add water
- Add Coffee Beans to the pull out coffee grinder. The door to unit opens and you will see the coffee grinder bin. Upper right.
- Please read the attached manual for questions. As I mentioned it is complicated but worth it.
- Regular coffee maker is on the counter if preferred.

Around the House

Wildlife

Shock Hill neighborhood is surrounded by the Cucumber Gulch (natural undeveloped reserve). We often have wildlife visitors that you can see right outside the windows. Look for Moose, Elk, Fox, Porcupine, and Mule deer. Please share any photos that you are able to capture.





In the Kitchen

Feel free to use any spices & pantry items that other guests have left behind - and if you don't want to carry yours home, you can add to our collection! Please make sure to clear out all perishable items, though.

Don't worry about lengthy clean-ups here: we have a dishwasher for your convenience.

Time to Take Out the Trash

Garbage can is in the garage. The trash service company comes on Monday and has the garage code. Please take all trash inside the house to the garage trash can early Monday morning.

Please don't leave any bags of garbage outside. It may end up strewn about the neighborhood, and could harm the curious local wildlife!

Check-Out Instructions

We hope you enjoyed your stay!

Our standard check-out time is 10 am, and our team of housekeepers will be along shortly after to prepare the home for its next guest. If you have time to complete the following steps before your departure, they would be very grateful!

 Check for all your personal belongings (please keep in mind that while we're happy to ship lost & found items back to you

At your expense, a \$25 processing fee will apply - so double-check for that phone charger!)

- Please start the dishwasher before you leave.
- If you have time to start a load of laundry that would be greatly appreciated! Clean Towels are huge help!
- Help us save energy by turning off the lights.
- Please lock garage entry door and close garage door with Codes provided and shut garage upon departure
- Drive safely & have a great trip home. We hope to see you again soon!

Food & Dining

Subway (970) 453-6822

www.subway.com 305 N Main St Breckenridge, CO 80424



Salt Creek Steakhouse (970) 453-4949 www.saltcreekbreck.com 110 Lincoln Avenue Breckenridge, CO 80424

Briar Rose Chophouse & Saloon (970) 453-9948 www.briarrosechophouse.com 109 Lincoln Avenue Breckenridge, CO 80424

Motherloaded Tavern (970) 453-2572 www.motherloadedtavern.com 103 South Main Street Breckenridge, CO 80424

Modis

(970) 453-4330 www.modisbreck.com 113 South Main Street Breckenridge, CO 80424

🝸 Relish

(970) 453-0989 www.relishbreckenridge.com 137 South Main Street Breckenridge, CO 80424

Starbucks

(970) 547-4373 www.starbucks.com 225 S. Main Street Breckenridge, CO 80424 Blue River Bistro (970) 453-6974 www.blueriverbistro.com 305 North Main Street Breckenridge, CO 80424



Furo Deli (970) 453-4473 100 Main Street Breckenridge, CO 80424

> Duggan's Deli (970) 453-4036 www.duggansdeli.com/index.html 111 Ski Hill Road Breckenridge, CO 80424

Fatty's Pizzeria

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(970) 453-9802 www.fattyspizzeria.com 106 S Ridge Rd Breckenridge, CO 80424

Hearthstone Restaurant (970) 453-1148 www.hearthstonerestaurant.biz 130 South Ridge Street Breckenridge, CO 80424

🗾 Crown

(970) 453-6022 www.crown.com 215 S Main St # L Breckenridge, CO 80424

 Food Kingdom Grocery & Liquor (970) 453-2398
311 South Ridge Street Breckenridge, CO 80424



Breckenridge, CO 80424

Shopping

City Market (970) 453-0818 www.citymarket.com Breckenridge, CO 80424



🔒 Loaf 'N Jug (970) 453-1824 www.loafnjug.com 440 North Park Avenue Breckenridge, CO 80424

🝗 Local Market (970) 453-3091 www.thelocalmarketbreck.com 116 North Main Street Breckenridge, CO 80424



A Cornflower Boutique & Gallery (970) 668-3273 www.cornflowerboutique.com 411 Main Street Frisco, CO 80424



A Home Gallery By Markel Design (970) 668-1782 www.markeldesigngroup.com 916 North Summit Boulevard Frisco, CO 80443

Family Fun

Breckenridge Recreation Center Â (970) 453-1734

www.townofbreckenridge.com/index.aspx?page=1012 880 Airport Road Breckenridge, CO 80424



City Market Pharmacy R (970) 547-9343 www.citymarket.com 400 N Park Ave Breckenridge, CO 80424



7-Eleven (970) 547-4786 www.7-eleven.com 10992 Colorado 9 Breckenridge, CO 80424



Amazing Grace

(970) 453-1445 www.amazinggracebreck.com/amazinggrace.html 213 East Lincoln Avenue Breckenridge, CO 80424

🚅 🛛 Amy Hurwitch, PharmD

(970) 668-9588 340 County Road 1005 Breckenridge, CO 80424



🔒 7-Eleven (970) 668-3941 www.7-eleven.com Frisco, CO 80443



🔒 Walmart

(970) 668-3959 www.walmart.com 840 Summit Boulevard Frisco, CO 80443

Woodward at Copper à (970) 968-3400 www.woodwardatcopper.com 0505 Copper Road Copper Mtn, CO 80443

Frisco, CO



135 Main Street Dillon, CO 80435

The Arts

- **Breckenridge Heritage Alliance** IMI (970) 453-9767 www.breckheritage.com 309 North Main Street Breckenridge, CO 80424
- 😱 Teal Art Gallery, llc (970) 453-4020 www.tealartgallery.com 211 Main St Breckenridge, CO 80424
- 😱 Get Hi Gallery (970) 453-1614 www.gethigallery.com 100 North Main Street Breckenridge, CO 80424
- 🔝 Barney Ford House Museum (970) 453-5761 www.townofbreckenridge.com 111 Washington Avenue Breckenridge, CO 80424
- 📶 Mountain Top Children's Museum (970) 453-7878 www.mtntopmuseum.org 605 S Park Ave Breckenridge, CO 80424
- Frisco Historic Park and Museum (970) 668-3428 www.friscohistoricpark.com 120 Main Street Frisco, CO 80443

Movie Theaters & Rentals

The Speakeasy Movie Theatre (970) 453-7243 www.speakeasymovies.com 103 South Harris Street Breckenridge, CO 80424

Redbox
 (866) 733-2693
400 N Parkway

- Summit County Library South (970) 453-6098 summitcountylibraries.org 504 Airport Road Breckenridge, CO 80424
- Altitude Fine Art Photography Gallery **Q** (970) 453-2192 www.altitudegallery.com 107 North Main Street Breckenridge, CO 80424
- 🗛 Art on a Whim (970) 547-8399 www.artonawhim.com 100 North Main Street Breckenridge, CO 80424

m Breckenridge National Historic District (970) 453-9022 www.summithistorical.org Breckenridge, CO

- Summit County Library (970) 668-5555 summitcountylibraries.org 37 Peak One Drive Frisco, CO 80443
- **Dillon Schoolhouse Museum** IMI (970) 468-2207 www.summithistorical.org/DillonSH.html#directions 403 La Bonte Street Dillon, CO 80435
- **Breckenridge Festival of Film** (970) 453-6200 www.breckfilmfest.com 505 South Main Street Breckenridge, CO 80424

Breckenridge, CO 80424



om/locations/colorado/frisco/80443/60638 201 Main Street Frisco, CO 80443

The Great Outdoors

- Breckenridge Kayak Park (970) 453-1734 www.townofbreckenridge.com/index.aspx?page=1059 880 Kingdom Drive Breckenridge, CO 80424
 - Cucumber Gulch Wildlife Preserve www.townofbreckenridge.com/index.aspx?page=431 Co Rd 3 Breckenridge, CO 80424
- Breckenridge Golf Club (970) 453-9104 www.townofbreckenridge.com 200 Clubhouse Drive Breckenridge, CO 80424
- Frisco Adventure Park (970) 668-2558 www.friscoadventurepark.com 621 Recreation Way Frisco, CO 80443

Transportation & Fuel

- Breckenridge Station Transfer Center Bus Station 150 Watson Avenue Breckenridge, CO 80424
- Diamond Shamrock Refining & Marketing 1012 North Summit Boulevard Frisco, CO 80443

Hospitals

- High Country Health Care (970) 547-9200 www.highcountryhealth.com/offices/breckfp.htm 400, 1A North Park Avenue Breckenridge, CO 80424
- Breckenridge Organic Therapy (970) 453-0420
 1900 Airport Road
 Breckenridge, CO 80424

Kingdom Park

(970) 453-1734 www.townofbreckenridge.com/index.aspx?page=1058 880 Airport Road Breckenridge, CO 80424

🐢 Carter Park

(970) 547-3119 www.townofbreckenridge.com/index.aspx?page=1017 300 South High Street Breckenridge, CO 80424

Spruce Creek Trail (Dillon Ranger District) Co Road 800 CO 80424

Raven Golf Club At Three Peaks (970) 262-3636 2929 Golden Eagle Road Silverthorne, CO 80498

A-B Petroleum 715 South Main Street Breckenridge, CO 80424

- Breckenridge Medical Clinic (970) 453-1010 www.centura.org 555 South Park Avenue Breckenridge, CO 80424
- Swan Mountain Women's Center (970) 423-8840 swanmountainwomenscenter.com 16172 County Highway 9 Breckenridge, CO 80424

Everyday Needs

- Alpine Bank 110 North Main Street Breckenridge, CO 80424
- A The UPS Store 400 N Park Ave Breckenridge, CO 80424

Wells Fargo Bank 400 N Park Ave Breckenridge, CO 80424

