Please read fully to be aware of my policies and what to expect from your appointment

Before booking your permanent makeup appointment:

I want you to know a few important things about the process and what to expect.

Everyone's Skin Is Different

Permanent makeup is not a one-size-fits-all service. Everyone's skin accepts and retains pigment differently. Factors such as skin type, lifestyle, skincare products, medications, sun exposure, hormones, and overall health can all affect how your results heal and how long they last.

Because of this, **I cannot guarantee** an exact color, shape, healed result, or how long your pigment will last. Your healed results may also be different from someone else's, even if we use the same technique and pigment.

Some skin may hold pigment beautifully after one session, while other skin may require additional sessions to build the desired result. Pigment can also fade or change in color over time, and maintenance appointments will eventually be needed.

Healing & Skin Reactions

Your skin may experience redness, swelling, tenderness, flaking, or other temporary changes while healing. Although uncommon, irritation or an allergic reaction to pigments or products used during the service is possible.

There is also a possibility of changes in pigmentation, uneven pigment retention, scarring, or other unexpected healing results. I cannot always predict exactly how your skin will respond.

Following your aftercare instructions is extremely important. What you use on your skin during the healing process can affect your final results.

Touch-Ups

A touch-up may be recommended because some areas may heal lighter or retain less pigment than others. This is completely normal and does not necessarily mean anything went wrong.

Your follow-up appointment should be scheduled within 30 days of your initial appointment to qualify for the $75 8–12 week touch-up rate.

Touch-ups scheduled after that 30-day booking window will be charged at the current applicable rate.

Please keep in mind that some clients may need more than one session to achieve their desired results.

Existing PMU

If you already have permanent makeup from another artist, please send photos before booking. Existing pigment can affect the shape, color, and outcome of a new procedure, and in some

cases I may recommend removal or decline the service if I feel it would not be in your best interest.

Your Results Can Change Over Time

Sun exposure, tanning, skincare products (including retinol, AHAs, and BHAs), medications, lifestyle, skin changes, and future cosmetic procedures can all affect your permanent makeup.

Laser treatments, facials, injections, plastic surgery, and other skin-altering procedures may also change your results. Please always let future providers know that you have permanent makeup.

Cancellation & Rescheduling Policy

I completely understand that things happen! Please give me at least 48 hours' notice if you need to cancel or reschedule your appointment.

Cancellations, reschedules, or no-shows with less than 48 hours' notice will be subject to a 50% service fee.

Your appointment time is reserved specifically for you, so last-minute changes can make it difficult to offer that time to another client.

No Refunds After Your Appointment

Permanent makeup is an elective service, and results will vary from person to person. Once your service has been performed, there are no refunds for the procedure or for pigment removal services.

If you have concerns about your results after healing, please reach out so we can discuss your options.

Before Your Appointment

Please be honest and thorough when completing your forms and let me know about any allergies, medications, skin conditions, previous PMU, or anything else that may affect your appointment.

I reserve the right to decline or postpone a service if I feel there is a safety concern or that the procedure is not appropriate for your skin at that time.

Most importantly, please ask questions! I want you to feel comfortable, informed, and confident before moving forward.

By booking your appointment, you acknowledge that you have read and understand these expectations and that permanent makeup is a process—not an exact science.