

PRIVACY POLICY

1. General Provisions

Data Administrator:The controller of your personal data is [Your Company Name/Name and Surname, Address].

Contact:In matters relating to personal data protection, you can contact us at the following e-mail address: [Your contact e-mail address, e.g. support@mechanicalai.com].

This Privacy Policy sets out the rules for the processing of personal data collected via the application. "**Mechanic AI**"(hereinafter referred to as "**Service**").

2. Types of Data Collected and Purposes of Processing

We collect and process data in the following categories and for the following purposes:

Data Category	Purpose of Processing	Legal basis (GDPR)
Dane Konta (Firebase Auth)	Enabling login, user identification.	Article 6, paragraph 1, letter b (Performance of the contract)
Subscription Data (Stripe Customer ID)	Manage payments, subscriptions and access to Premium features.	Article 6, paragraph 1, letter b (Execution of the contract)
Diagnostic Data (Brand, Model, Problem Description)	Providing AI services (diagnosing, training and improving the AI model).	Article 6, paragraph 1, letter b (Performance of the contract)
Usage Data (Activity, Language, IP)	Application stability monitoring, fraud prevention, analytical purposes.	Article 6 paragraph 1 letter f (Legitimate interest of the Controller)

3. Data Retention Period

Personal data will be stored for the period necessary to achieve the purposes for which they were collected, in particular:

- **Account and Subscription Details:**For the entire duration of the contract (subscription) and for the period necessary to pursue or defend against claims (usually 6 years from the end of the contract).
- **Diagnostic Data (Anonymized):**This data can be **anonymized**(stripped of any personal identifiers) and used for long-term training and optimization of the AI model.

4. Data Recipients (External Processors)

Your data is shared with the following external entities that process data on our behalf (so-called Processors):

- **Firebase/Google Cloud Platform (GCP):**Hosting, authentication (Firebase Auth), database support (Firestore).
- **Stripe:**Payment processing and subscription management.**Important:**We do not store your full payment card details - they are securely stored by Stripe.
- **Vertex AI/Google:**Artificial intelligence service used to generate diagnoses.
- **[Add: Email Service]:** Sending notifications and service communications.
- **[Optional: Analytical Tools]:** Analytics and error monitoring (e.g. Google Analytics, Sentry).

5. Data Transfer Outside the EEA

Because we use services such as Firebase, Stripe and Vertex AI, which operate globally, your data may be transferred to third countries (e.g. the USA).

We ensure that all transfers are carried out in accordance with the requirements of the GDPR, in particular by using **Standard Contractual Clauses (SCC)** adopted by the European Commission, guaranteeing an adequate level of data protection.

6. User Rights (GDPR)

As a User, you have the right to:

- **Access to data:**The right to request information about what data we process.
- **Data rectification:**The right to correct incorrect data.
- **Data deletion ("Right to be forgotten"):**The right to request the deletion of data unless it is necessary for the purposes for which it was collected.
- **Processing restrictions:**The right to suspend processing in certain situations.
- **Data transfer:**The right to receive data in a structured format.
- **Objection:**The right to object to processing, especially for marketing purposes.
- **Withdrawal of consent:**If processing is based on your consent, you have the right to withdraw it at any time.

7. Right to File a Complaint

You have the right to lodge a complaint with the supervisory authority, which in Poland is **President of the Personal Data Protection Office (PUODO)** if you believe that the processing of your data violates the provisions of the GDPR.

8. Changes to the Privacy Policy

We reserve the right to make changes to this Privacy Policy. We will notify you of any material changes in a timely manner via [e.g., in-app notification or email].