

xOps helps organizations run their technology more effectively and more efficiently.

CONSULTING SERVICES

- DevOps Leadership
- DevOps Engineers
- Management Consulting
- Operations Process Improvement (ITIL)
- ServiceNow Administration

OPEN SOURCE TOOLS

- xView
- xSUM
- Logx

OUTSOURCE SERVICES

- Tier 1 and Tier 2 Managed Services
- Automation Development
- ServiceNow Administration

xOps DevOps Strategy Consulting

Goals

Have xOps evaluate your current DevOps capacity & technology needs and develop a strategic plan. xOps develops a strategic plan to ensure those DevOps projects that are of the highest priority are completed in a timely manner and to ensure a consistent message to the organization of reasonable expectations and to meet the strategic plans of the organization. The strategic plan will also ensure appropriate allocation of staff to projects so IT can be as efficient and effective as possible in meeting the technology demands of the organization.

Deliverables

- 3 - 5 Year Strategic Plan
- Strategic Roadmap
- Skills matrix
- Project work statements for key projects
- Project portfolio and cost-benefit analysis

Execution Plan

xOps uses several methods to provide a complete technology and organization assessment as part of our strategic planning process. Our approach includes interviews, documentation and budgetary reviews, and skills assessments. We will also gather metrics from client systems. We evaluate current projects and resources and time allocated to get workload metrics, we need to look at all of the projects, time allocated to each of them, as well as interrupt work,

Staff Analysis

As part of this process xOps will develop a staff skills assessment as well as a detailed analysis of current workload. These will provide key input to prioritize amongst competing work activities and develop the 3 - 5 year strategic plan.

xOps develops skills matrices using our proven template. Our evaluation method uses input from stakeholders, leadership, and industry trends to determine key skill to be evaluated. These skills are then evaluated based on staff interviews, self-evaluation methods. When necessary and appropriate we also employ skills testing assessments.

Staff workload is evaluated by looking at project metrics in combination with interrupt driven work such as support activities. We will evaluate data from any current any project tracking tools, any matrix of data from tickets from service requests, and any ticket tools. We then deliver an analysis of systems cost effectiveness and possible areas of improvement.

XOPS OFFERS UNIQUE VALUE

- DevOps and cloud thought Leadership
- Open source tools backed by a strong open source community
- Global footprint to bring cost effective solutions to market at high velocity

System Analysis

xOps is a technology company with in-depth experiencing managing broad and diverse technology portfolios including off the shelf software as well as custom build applications.

xOps will develop additional understanding of current systems by evaluating the architectural diagrams, technical documentation and a technical deep dive on key systems, and interviewing technical stakeholders.

We do interviews, look at budgets and all other available documentation, administer tests to evaluate people and systems. We will also collect metrics from systems to evaluate usage patterns and workload. We can also perform scans to automatically detect on premise software and cloud based applications.

Technology Assessment

xOps will meet with each department director to determine technology needs. These would be both qualitatively driven as well as bring in data from analysis to make the most use of allotted time.

Cost/Benefit Analysis

We will develop a cost benefit analysis of the IS needs. Both against stated goals and where clients can receive the most benefit from investment and against some industry standard benchmarks. We will also bring in Lean methodology to determine the most efficient and least efficient systems.

Project Prioritization

The cost benefit analysis will help to drive an analysis and prioritization of projects across the organization including internal requirements and corporate requirements. We will look at all of the needs and then build a budget model as well as a rating model to ensure proper prioritization across activities.

Roadblock Identification

As part of the strategic planning we will identify key roadblocks and determine potential solutions. Roadblocks will be identified based off stakeholder feedback as well as value stream analysis workshops with team members.

3 - 5 Year Strategic Plan

Based on stakeholder interviews, manual and automated analysis of the technology footprint as well as detailed analysis of all available documentation xOps will prepare a detailed 3 - 5 year strategic plan and roadmap.

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