

N1NJ4 Tech Solutions

Cancellation Policy

General Principles:

- Cancellation fees recover lost revenue, staff time, and any items procured in preparation for the appointment.
- Fees are fair, transparent, and disclosed before the service.
- Clients must agree to these terms before the service.

Fee Structure:

- 24+ hours notice: No fee, minus restocking fee for any items procured for the appointment.
- Same-day cancellation: 50% of service fee plus restocking fee for any items procured for the appointment.
- Force majeure events (extreme weather, illness, or other uncontrollable events) may override standard fees.

Client Agreement:

- Clients confirm understanding and agreement by signing the Service Agreement Form.